
BSCW Administrator Documentation

Release 5.1.9

OrbiTeam Software

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HOW TO READ THIS MANUAL

Before installing your BSCW server you should read at least:

- the introduction to *Installation of the BSCW server* (in particular, section *Upgrading to BSCW 5.1.9* of chapter 2 if you are upgrading an BSCW instance),
- either section *Installation procedure for Unix* of chapter 3 or section *Installation procedure for Windows* of chapter 4, depending on the operating system you are using.

This should be sufficient to install the BSCW server and carry out the initial configuration of the server. If you have problems with the installation and initial configuration process, you should read the respective sub-section of

- *Installation procedure for Unix* or
- *Installation procedure for Windows*

depending on your operating system.

See also:

Chapter 10: *Frequently Asked Questions (FAQ)*

In general, this should give you enough information to get your BSCW server up and running.

The BSCW server is initially equipped with a license which allows usage and testing of the BSCW server for a trial period of **90** (ninety) days. After 90 days, the BSCW server is no longer fully usable (except for a few fundamental operations such as the upgrade license operation). Therefore, if you decide to use the BSCW server for a longer period, you need to acquire a license. The acquisition of licenses is described in *BSCW license*. If you have problems when upgrading your BSCW license, you should also have a look at the respective entries in *Frequently Asked Questions (FAQ)* or contact OrbiTeam (support@orbiteam.de).

The BSCW server has a considerable number of configuration options. If you have gained some experience with usage of the BSCW system you should read chapter 5 *Configuration of BSCW Servers* to find out what configuration options are available and whether they could be used to satisfy the requirements of your users better than the default settings as specified in the code you downloaded. Additionally you may want to enable some extra packages.

See also:

Chapter 6 *BSCW Packages* for a detailed description of the additional BSCW functionality provided in package extensions.

In general, the administrative overhead for running a BSCW server is very low. In fact, you may install and configure your BSCW server such that you practically never need to bother with administration. Most likely, however, sooner or later you may have questions such as “How many users are registered at my server?”, “How can I rename or delete a user?”, or “How can I restrict the creation of workspaces?” Answers to such administrative questions can be found in chapter 7 *Administration of BSCW Servers* and in chapter 10 *BSCW Server Administration*.

INSTALLATION OF THE BSCW SERVER

As a prerequisite for installing a BSCW server you need either a server host running a Unix system - the BSCW server is supported on Linux and BSD - or a server host running Microsoft Windows 7/8/10, Server 2008/2012/2016.

2.1 General Requirements

The hardware requirements depend largely on the number of users that are expected to use the system. In general, the hardware requirements are not particularly high. For example, a >3,2 GHz Intel Core/Xeon or AMD A-series/Opteron with at least 4 cores, 8 GB RAM and >500 GB disk space should provide an environment with satisfactory performance for about 200 users.

The BSCW server is an extension of a Web Server with the respective BSCW functionality. The extension is implemented through the CGI interface, which is supported by almost all Web servers. The BSCW software is written in Python (see the Python website at <http://www.python.org/>). Therefore, besides the BSCW software, the installation of the BSCW server requires

- a Web Server
- a Python interpreter
- (optional) extensions for Python (PyLucene, Python-LDAP)
- (optional) converter software for the BSCW 5.1 preview feature, see sections 3.3 *Software for BSCW Preview* (Unix) or 4.3 *Software for BSCW Preview* (Windows) for details

The BSCW server can be installed on a CGI compliant Web server, e.g. the Apache HTTP server or the Microsoft's Internet Information Server (IIS) (we recommend the Apache HTTP server version 2.4). The Python interpreters is freely available from the Python website (<http://www.python.org/>). We currently support version 2.7 of the Python interpreter only.

After installation the BSCW server needs to be configured. Only very few configuration efforts are required as a minimum since a few variables (e.g. the email address of the system administrator of the BSCW server) need always be set individually. The server offers a large number of configuration options but we recommend that initially a BSCW system administrator uses the default settings, except for those options which need to be configured as a minimum.

The installation process is different between Unix systems and Windows 7/8/10 or Server 2008/2012/2016. Therefore, the installation process for Unix and Windows is described separately in sections *Installation procedure for Unix* and *Installation procedure for Windows* of chapters 3 and 4, respectively. You need to read only one of the two sections, depending on your platform.

The configuration process to a large extent is identical for Unix and Windows. Whenever a difference is necessary, this is described at the respective places in this manual.

Note: Please also consult chapter 10 *Frequently Asked Questions (FAQ)* in this manual - or the on-line version at <http://www.bscw.de/english/faq.html> - for common and platform-specific installation questions; if you have a problem not addressed there, send an email to support@orbiteam.de.

2.2 Security considerations

Newly installed BSCW instances do have the following possibly security relevant features enabled by default:

1. *Enabled user self-registration*

A newly installed BSCW instance allows every registered user to create a new user account by registering a new email address. This is probably not in all situations the desired behavior. If you do not want to allow the self-registration of new user accounts by registered users, you have to disable this feature by setting in the instance configuration file `<bscw-runtime-path>/conf/config.py` the directive `MAY_REGISTER` to a non empty list. See the directive description in the instance configuration file for details.

2. *Enabled web services*

BSCW offers a range of services via different web service protocols: XML-RPC, JSON, SOAP. Basically most of the actions available on the user interface (like “add folder”) are accessible via a web service API. Of course access to API is restricted via access control as in the regular user interface (i.e., authentication and BSCW internal roles and rights are respected). The availability of the web service API on different user levels can be configured by editing the `ACCEPT_WEBSERVICES` directive in the instance configuration file `<bscw-runtime-path>/conf/config.py`.

See also:

BSCW database server settings of chapter 5 for the description of the `ACCEPT_WEBSERVICES` directive page for details.

3. *Enabled “public space”*

By default BSCW allows users in the “manager” role to publish the contents of a folder in a “public space”, which can be accessed by everyone over the World-Wide-Web without being a registered user of the server. Recently misuse of this feature was reported (users published inappropriate content). To disable the public space for all users see section 7.5 *Public space deactivation*.

4. *Environment with credential information (Unix)*

Depending on the authentication method the user credentials are passed via an environment variable (Basic/Cookie authentication) in plain text to the `bscw.cgi` process. Even if the credential information is removed immediately from the environment this might impose a security problem on systems running other applications with the user-id of the Apache web server. In this case such an application may disclose user names and passwords from the environment of a running `bscw.cgi` process.

2.3 Upgrading to BSCW 5.1.9

If you are installing BSCW for the first time please refer to the installation sections (*Installation procedure for Unix, Installation procedure for Windows*). For upgrading, you essentially proceed the same way as shown in the installation section.

Note:

- If you are using the Apache HTTP server you must **restart** the web server after each upgrade.
- It is possible to upgrade your Python to version 2.7 before a BSCW upgrade.
- To list all installed BSCW instances on the installation host run `bsadmin manage_servers -l`:

```
$ ./bin/bsadmin manage_servers -l
/home/bscw/srv/bscw.domain.org: BSCW 5.1.7

> bin\bsadmin manage_servers -l
c:\bscw\srv\bscw.domain.org: BSCW 5.1.7
```

Substitute `<bscw-runtime-path>` by your actual BSCW instance installation path. However, please take note of one or more of the following points which might apply to your situation:

Warning: Please make a **backup** of your current BSCW data **before** you upgrade your BSCW server.

DO NOT UPGRADE

- If your current license is invalid (e.g. license expired, wrong host). Upgrading of BSCW with an invalid license will fail. Please obtain and install a new valid license first. Contact license@orbiteam.de for details **OR**
- If your license does not include free upgrades. (If you have a *time-unlimited* license, i.e. a license which does not expire, your license does NOT include free upgrades.) Upgrading of BSCW will invalidate your existing license key and will result in an inoperable BSCW system. Contact license@orbiteam.de for details.

See also:

[Upgrading on Unix](#) or [Upgrading on Windows](#) to consider the following advices when upgrading:

When upgrading from BSCW 5.1.8 or lower

The virus scan feature has been improved, virus scan is now performed asynchronously and additionally possible *before* download. After the upgrade virus scan must be re-enabled, please see [VIRUS_CHECK](#) for details.

Apache Tika server support has been added, please see for Unix systems section 3.3 ([Apache Tika](#)) and for Windows systems section 4.3 ([Apache Tika](#)) for details.

When upgrading from BSCW 5.1.7 or lower

Due to an internal reorganisation of object deletion, it might be necessary to fix changed workspace roles. Run `bsadmin dbcheck repair -f 'seeme undelete'` to fix affected access rights.

When upgrading from BSCW 5.1.4 or lower

(Unix) On systems using a systemd service to start BSCW instances, the service configuration must be changed **before** upgrading. The following configuration directives must be added to each unit files' "[Service]" section, e.g.:

```
[Service]
GuessMainPID=no
RemainAfterExit=yes
```

After changing a unit file the systemd configuration must be reloaded with `systemctl daemon-reload` as root. The BSCW installer `install.sh` will check and notify you if these directives are missing in a BSCW unit file.

(Unix) Due to a text extraction bug not all uploaded documents are indexed properly by the BSCW "lucene" indexer (package `PyLucIndex`). To index affected documents run:

```
$ cd <bscw-runtime-path>
$ find var/data/Text -type f -size 0 | xargs rm
$ bin/bsadmin create_index -x
$ bin/bsadmin create_index -c
$ bin/start_servers
```

Additionally run to fix affected previews:

```
$ cd <bscw-runtime-path>
$ bin/bsadmin preview create -ff
```

When upgrading from BSCW 5.1.3 or lower

If you are using the BSCW “lucene” indexer (package `PyLucIndex`), a new sort order “by start” is enabled which requires to rebuild the index if users should be able to sort search results by this criteria. See section *Index creation and update* for a description how to create a new index.

When upgrading from BSCW 5.0.10 or lower

To support the new BSCW 5.1 preview feature additional converter software **must** be installed, please see section *Software for BSCW Preview (3.3 (Unix) or 4.3 (Windows))* for details. To disable BSCW preview feature add a `CREATE_PREVIEWS = False` line to the instance configuration file `<bscw-runtime-path>/conf/config.py`.

The default path for authenticated access has been changed from `/bscw/` to `/sec/`. The new `/sec/` path is only applied for new installations, while upgraded instance keep the old path.

The `ldap` package configuration file `<bscw-runtime-dir>/conf/ldap/config_ldap.py` was (automatically) renamed to `<bscw-runtime-dir>/conf/ldap/config.py` during the upgrade.

Configuration setting for the `rss` package have to be moved from instance configuration file `<bscw-runtime-path>/conf/config.py` to the package configuration file `<bscw-runtime-path>/conf/rss/config.py`.

The local instance package layout in `<bscw-runtime-path>/bsext` has been changed. If you created a local instance package please contact support@orbiteam.de before upgrading.

Python 2.6 support has been ended with BSCW 5.1. If you still need Python 2.6 to run BSCW, please contact support@orbiteam.de to provide you with a Python 2.6 build of BSCW.

When upgrading from BSCW 5.0.7 or lower

A security vulnerability has been discovered, which may disclose the name of objects stored in BSCW. Thanks to RedTeam Pentesting (<https://www.redteam-pentesting.de/>) for identifying this problem. See CVE-2014-2301 for details. Please upgrade all BSCW instances to at least version 5.0.8.

The *MoinMoin* Wiki integration `moin` has been adapted to support Apache HTTP server version 2.4. The default location of the *MoinMoin* instances was moved from `<bscw-runtime-path>/var/data/moin` to `<bscw-runtime-path>/moin`. To preserve all existing *MoinMoin* Wikis the contents from `<bscw-runtime-path>/var/data/moin` must be moved to `<bscw-runtime-path>/moin`. Since the file layout has been changed **`bsadmin conf_moin -r`** must be run to update the configuration. The newly generated configuration file `<bscw-runtime-path>conf/apache{2,24}/moin.conf` must be included into the Apache HTTP server site-configuration (in place of the old `var/data/moin/apache.conf` file).

When upgrading from BSCW 5.0.6 or lower

Support for the Apache HTTP server version 2.4 has been added.

When upgrading from BSCW 5.0.4 or lower

The BSCW `ldap` package has been updated to map the BSCW 5.0 user meta data to LDAP attributes. If you use the BSCW `ldap` package, please adapt your configuration file located in `<$HOME>/srv/<bscw-runtime-dir>/conf/ldap/config_ldap.py` according to the changes of the new default configuration file template `<$HOME>/lib/bscw-5.1.?-??????-?py2?/conf/ldap/config_ldap.py`.

Note: The `update_bscw` directive has been converted from a tuple to a dictionary

When upgrading from BSCW 5.0.3 or lower

Please note BSCW 5.0 triggers a bug in the RHEL 6 or derivatives (CentOS/Scientific Linux) Python 2.6 interpreter, which causes crashes. This problem has been fixed by Red Hat beginning with version

6.4. So it is advisable first to upgrade to version 6.4 (or higher). Another workaround is to compile and install a Python 2.7 environment in `/usr/local`.

See also:

Section 10.2.4 of *Why do I get an “Internal Server Error” on RHEL prior to 6.4?*

When upgrading from BSCW 4.5.9 or lower

When upgrading to BSCW 5.0 the file system layout is automatically transformed to the new BSCW 5 layout (see installation section for details).

Note: The upgrade procedure checks all existing packages and disables outdated or non-working packages. The resulting enabled packages are sorted alphabetically into the *PACKAGES* list in the instance configuration file `<bscw-runtime-path>/conf/config.py`. If you defined an own package (e.g. to adapt the default role configuration) be aware the package might become disabled after an upgrade. If in doubt please ask support@orbiteam.de for advice on how to upgrade your customizations.

Due to the new BSCW 5 layout:

- Please update your Apache HTTP server configuration. Change the VirtualHost container definition according to the “site” configuration template `<bscw-runtime-path>/conf/apache{2,24}/site.conf`, see *Apache HTTP Server Configuration* for Unix resp. *Apache HTTP Server Configuration* for Windows.
- The former `<bscw-runtime-path>/apache.conf` file was renamed to `<bscw-runtime-path>/conf/apache{2,24}/bscw.conf`
- Existing entries for the *cron daemon* (Unix) resp. *Task Scheduler* (Windows) have to be adapted to the new location of the **bsadmin** command line script. Most likely you have to exchange `<bscw-runtime-path>/bsadmin` by `<bscw-runtime-path>/bin/bsadmin`. If you configured *folder mail delivery* on Unix the path to the local mail delivery agent in `/etc/aliases` or `.forward` has to be adapted, too, e.g. replace `<bscw-runtime-path>/cgi/bscw.cgi` by `<bscw-runtime-path>/var/www/bscw.cgi`

Important: During the upgrade process to BSCW 5.0 database conversion(s) are necessary. A single database conversion requires beside the conversion process two garbage collection runs; so estimate a downtime of 3 - 4 times the duration of a single garbage collection run. Especially big BSCW database servers with more than 10.000 users should consider this.

For new BSCW instances the default authentication method has been changed to cookie authentication (since BSCW 4.5). It is recommended to manually change the authentication method for existing BSCW instances to cookie authentication within the instance configuration file `<bscw-runtime-path>/conf/config.py` using the *COOKIE_AUTHENTICATION* directive (see *web/proxy server settings* of chapter 5 for details). After altering the authentication method **bsadmin conf_apache -n, bsadmin index_page** must be run for (re)configuration of the Apache HTTP server and the index page.

The *mobile* package requires cookie authentication as authentication method.

If you are using the BSCW “lucene” indexer (package PyLucIndex), an upgrade of PyLucene to version 3.6.2 is required before running the BSCW upgrade procedure. Remind to rebuild the “lucene” index after the upgrade.

If the *ldap* package is enabled, the old configuration from `config_ldap.py` must be inserted manually in the new configuration file `<bscw-runtime-path>/conf/ldap/config_ldap.py` after upgrading.

All *moderated* public workspaces are reset to *non-moderated*. To restore the previous *moderated* state run **bsadmin dbcheck repair -f m**

Note: The XML-RPC and JSON-RPC API has been extended to require additional authentication information per request if the user-agent is not whitelisted. This prevents potentially injected malicious javascript code in web browsers to utilize the BSCW API. To whitelist your RPC-client user-agent you may add an entry to `<bscw-runtime-path>/conf/config_clientmap.py` for `trusted_json_rpc_client` resp. `trusted_xml_rpc_client`.

Important: You may **never** add an entry for any available web browser!

Python 2.5 support has been ended.

When upgrading from BSCW 4.4.6 or lower

The converter tool configuration file `<bscw-runtime-path>/conf/config_convert.py` is automatically generated by using `bsadmin update_defaults -s`. This script will search the local system for archiver, encoder or converter commands.

See also:

Section 5.8 [conf/config_convert.py](#)

The `Flow` has been replaced by the `Tasks` package and all `Flow` objects will be converted to new `Project/Phase` objects. During the conversion the `Process` folders role mapping to restrict inherited roles from the surrounding `Project` folder was reset. Thus it might be possible for **other** members of the project to **change** data in the `Process` folders after the conversion.

When upgrading on a Linux-based OS you must make sure that a working compiler (GCC/CC) is installed (Due to limitations of `set-group-id` execution for scripts on Linux the compilation of the CGI binary wrapper became mandatory).

Whenever the `SERVER_ROOT` is changed in the instance configuration file `<bscw-runtime-path>/conf/config.py` you must call `bsadmin update_helper` in order to update the `jnlp` deployment files with the correct code base URL. Otherwise users may not be able to launch or install the BSCW Desktop application anymore.

BSCW Windows instances require at least Python for Windows Extensions version 2.14. Please upgrade older `pywin32` versions before running the BSCW installer.

Python 2.4 support has been ended in BSCW 4.4.6.

When upgrading from BSCW 4.4.5 or lower

Due to a (fixed) bug in the file upload process obsolete files may be still in the `data/Files` area. To remove this superfluous files, please perform the following command (on the server console) after having upgraded:

```
$ cd <bscw-runtime-path>
$ bin/bsadmin fsck -r
```

When upgrading from BSCW 4.4.4 or lower

The `POST_AUTHENTICATION` directive in the instance configuration file `<bscw-runtime-path>/conf/config.py` was renamed in `POST_AUTH`, which is now enabled by default.

When upgrading from BSCW 4.3.4 or lower

Administrator users explicitly need to log in a second time with their password at `[Options → Admin]` to gain BSCW administrator rights. Without this additional administrator authentication no administrative rights are applied to their account. After successful login to the `Admin` page press `[OK]` to keep the administrator rights for your current session or `[Cancel]` to drop the administrator rights again. The administrator status is indicated by a `Admin` label at top of the BSCW user interface.

The syntax of the meta data configuration `<bscw-runtime-path>/conf/config_metadata.py` has been changed. While unmodified meta data definitions are automatically converted to the new syntax, custom meta data definitions will be disabled and need to be converted manually.

The syntax of the action configuration `<bscw-runtime-path>/conf/config_actions.py` has been changed. In particular the syntax of the `Action` class was altered. If the `Action(...)` definitions of your BSCW instance were changed, these changes must be adapted manually to the new format.

Users can now in addition to their user name log in with one of their allocated email addresses and their password. The `ldap` has been adapted to support automatic registration for email addresses.

Python 2.3 support has been ended in BSCW 4.3.4

When upgrading from BSCW 4.3.1 or lower

BSCW 4.3.2 provides a new module for maintaining BSCW database object tables in an external Berkeley DB `DBMOD_TAB = 'bsddb4'`. If you used `DBMOD_TAB = 'bsddb3'` in versions before BSCW 4.3.2 upgrade to this new module (by setting `DBMOD_TAB = 'bsddb4'` in the main configuration file `<bscw-runtime-path>/conf/config.py`). This configuration can also be used for upgrading from earlier BSCW releases.

When upgrading from BSCW 4.2.3 or lower

The `SERV_UNO_ROOT` directive has been deleted. BSCW services like the *User Notification Services (UNO)* or the alarm service expect now an additional (virtual) HTTP service running on `localhost:<HTTP_LOCAL_PORT>` (default: `HTTP_LOCAL_PORT = 80`).

Note: If you are running several BSCW instances in different virtual hosts you must configure for each BSCW instance a different `HTTP_LOCAL_PORT` number and you must extend the `VirtualHost` directives by these local IP addresses/port pairs.

The `SERVER_ADMINS_IP` directive no longer restricts the *User Notification Services (UNO)*. You should remove entries from `SERVER_ADMINS_IP` which were made in BSCW 4.2 for `SERV_UNO_ROOT` resp. `SERVER_ROOT`.

When upgrading from BSCW 4.1.4 or lower

Important: BSCW 4.2 introduces a new owner assignment. The owner of all newly created objects automatically becomes the owner of the workspace (the owner role is now inherited by the *ambient* folder). This is in opposite to the behavior of previous BSCW versions (< 4.2), where the creator of an object also was the owner of the object. This leads to the following effects:

- Users cannot lose the access path to owned objects by accidental deletion of their workspace membership.
- The quota system assigns utilized resources of all contained objects of a workspace to the owner (and not any longer to the different object creators)

Attention: After the upgrade you should run one of the following commands to initialize all quota counters:

1. EDU licensees may only run the command `bsadmin quota fix`.
2. PRO licensees may run alternatively the command `bsadmin quota report -vL`, which commits changes to the database after each user.

- The actions `cut` and `delete` change the owner of an object: owner becomes the user who *cut/deleted* the object (the object inherits the owner of the ambient folder (who is in this case

the owner of the clipboard resp. the trash)).

Attention: caused by this owner change the action *destroy* **always** destroys objects contained in the trash. The behavior of previous BSCW versions (< 4.2) to distribute “destroyed” objects first into the trash of the owner is omitted.

Important: BSCW 4.2 implements a new *User Notification Services (UNO)* which replaces the workspace activity report and the awareness service of previous BSCW versions. In order not to interfere with the new user notification service, the workspace activity report configuration **must be** disabled by removing the `crontab` (Unix) or the `task scheduler` (Windows) entry for **bsadmin notify -a**. Additionally remove the entry for `AWSERV (bs_servaw)` from the `SERVERS` list in the old instance configuration file `<bscw-runtime-path>/src/config.py` before upgrading. **After** upgrading you might add an entry for `bs_servuno` as described in the comments.

When upgrading from BSCW 4.0.4 or lower

The BSCW license server URI has been changed, be sure in `<bscw-runtime-path>/conf/config.py` the `BSCW_LICENSE` variable is set to:

```
BSCW_LICENSE = 'http://bscw.orbiteam.de/pub/'           (upgrade 3.x)
BSCW_LICENSE = 'https://bscw.orbiteam.de/pub/bscw.cgi/' (upgrade 4.x)
```

Important: Starting with BSCW 4.0.6 a new license mechanism was introduced. The new mechanism no longer binds the license to the BSCW servers' IP address and installation path. It is name based, which means you have to define in `<bscw-runtime-path>/conf/config.py` the `SERVER_ROOT` variable before applying for a license.

See also:

Section 3.4.2 *BSCW instance configuration* for Unix or section 4.5.1 *BSCW Server Root Definition* for Windows

When upgrading from BSCW 3.4.1 or lower

Important: Since version 4.0 BSCW uses roles for access control. This new approach is incompatible with the older access control model. All special access control settings are reset to (hopefully reasonable) defaults during upgrade.

Starting with BSCW 4.0 the document tree layout of the BSCW server has been changed; if you use the Apache HTTP server, please adapt your configuration to the new layout as given in `<bscw-runtime-path>/apache2/bscw.conf`.

See also:

Section 3.4.1 *Apache HTTP Server Configuration* for Unix or section 4.5.2 *Apache HTTP Server Configuration* or section 4.5.3 *IIS Configuration* for Windows

When upgrading from BSCW 3.2 or 3.3

Important: During upgrade from BSCW 3.2 or 3.3 your current BSCW license becomes invalid and a new evaluation license will be installed. It will be valid for 90 days and 200 users. This might be a problem, if you have already more than 199 registered BSCW users, because new users cannot (be) register(ed) any more. We recommend upgrading your license to the new release as soon as possible. If your old license includes support and upgrading, you will get the new license at no cost.

See also:Chapter 9 *BSCW license*

Note: New packages are not automatically enabled after upgrading. You have to add the package names to the *PACKAGES* list in the server settings of the *[Options → Admin]*-page or the file `<bscw-runtime-path>/conf/config.py`. Some of the packages also need installation of extra software and configuration.

When upgrading from BSCW 2.2 or lower

Execute the following commands in your existing BSCW2 instance directory `<bscw-runtime-path>` before installing the new version:

```
$ cd <bscw-runtime-path>
$ start_servers -k
$ mkdir data
$ mv src/.htpasswd data/htpasswd
$ mv src/BSCW_Store data/Store
$ mv src/BSCW_Files data/Files
$ echo > src/config.py
```

Then do the BSCW upgrade and reconfiguration of your HTTP server as described in chapter 3 *Installation procedure for Unix* or chapter 4 *Installation procedure for Windows*.

Note: You **may not** replace the upgraded BSCW server instance configuration file `<bscw-runtime-path>/conf/config.py` by a `config.py` file of a previous BSCW version! Instead, the upgraded BSCW server instance configuration file must be edited manually.

Since the Apache HTTP server configuration `<bscw-runtime-path>/apache2/bscw.conf` is automatically generated all manual changes will be lost after an upgrade.

2.3.1 Upgrading on Unix

The installation program of the BSCW software **must** be run as superuser (root)

```
$ su -
# tar xf bscw-5.1.9-???????-py27.tar.gz
# cd bscw-5.1.9-???????-py27
# ./install.sh
```

The installation procedure looks for the BSCW system user `bscw` (resp. requests the user name of your BSCW user account) and locates all BSCW instances.

If you do not want to run the `install.sh` script as superuser or you encounter further problems, you may install BSCW completely manual as follows:

- login as `bscw` user

```
# su - bscw
$ id bscw
uid=1234(bscw) gid=1234(bscw) groups=1234(bscw)
```

- create a `$HOME/lib` directory in the `bscw` users' home directory

```
$ cd $HOME
$ mkdir lib
```

- download the BSCW distribution into a temporary directory, extract the archive and extract the BSCW distribution tar file into `$HOME/lib`, e.g.

```
$ cd /tmp
$ tar xf bscw-5.1.9-???????-py27.tar.gz
$ cd $HOME/lib
$ tar xf /tmp/bscw-5.1.9-???????-py27/bscw-5.1.9-???????-py27.tar
```

- run the installation procedure `setup.py <bscw-runtime-path>` and follow the instructions

```
$ cd $HOME/lib/bscw-5.1.9-???????-py27
$ python2.7 ./bin/setup.py <bscw-runtime-path>
```

In particular the installation procedure performs the following steps to upgrade a BSCW instance

```
# ./install.sh
Enter BSCW system user name: [bscw]
Enter BSCW base directory: [/home/bscw]
Extracting BSCW 5.1.9 distribution in /home/bscw/lib
Choose one of the following options:
 ( 0) update BSCW 4.5.9 [/home/bscw/server]
 ( 1) update BSCW 5.0.10 [/home/bscw/srv/bscw.domain.org]
 ( 2) update other BSCW instance
 ( 3) create new BSCW instance
Enter a number (0-2): 1

target '/home/bscw/srv/bscw.domain.org' exists - checking...
2016-08-28 09:28:12 bscw.adm.bs_servdb: not running
2016-08-28 09:28:12 bscw.adm.bs_servalarm: not running
Loading EXTENSIONS from conf-20160828-0928
old msg -> conf/msg (copied)
old config_run.py -> conf/config_run.py (copied)
old config_convert.py -> conf/config_convert.py (copied)
old ldap/config.py -> conf/ldap/config.py (copied)
New package airdesktop enabled
config.py updated
'/home/bscw/srv/bscw.domain.de/conf/__init__.py' updated
config_run.pyc created
old apache2 -> conf/apache2 (copied)
old apache24 -> conf/apache24 (copied)
Import core modules ...
Import modules for portal ...
Import modules for airdesktop ...
Import modules for approval ...
Import modules for blog ...
Import modules for case ...
Import modules for exportpdf ...
Import modules for FlowFolder ...
Import modules for metaprofiles ...
Import modules for microblog ...
Import modules for mobile ...
Import modules for poll ...
Import modules for presence ...
Import modules for PyLucIndex ...
Import modules for rss ...
Import modules for sync ...
Import modules for Tasks ...
Import modules for Timeline ...
Import modules for WebFolder ...
Link 'libexec' already exists - updating link...
Link destination '/home/bscw/lib/bscw-5.1.9-???????-py27/extensions' does not exist
config_convert.py updated
bsadmin update_defaults
```

```

bsadmin manage_servers -u
2016-08-28 09:28:14 bsadmin chkconfig -check-access
2016-08-28 09:28:14 access checks...
cc -o var/run/run_bscw var/run/run_bscw.c
2016-08-28 09:28:14 Actual license: OK
2016-08-28 09:28:14 bsadmin start
2016-08-28 09:28:15 Database version >= 2.1
2016-08-28 09:28:15 bsadmin bscw.adm.bs_convert30 -t
2016-08-28 09:28:15 Database version >= 3.0
2016-08-28 09:28:15 bsadmin bscw.adm.bs_convert31 -t
2016-08-28 09:28:15 Database version >= 3.1
2016-08-28 09:28:15 bsadmin bscw.adm.bs_convert33 -t
2016-08-28 09:28:15 Database version >= 3.3
2016-08-28 09:28:15 bsadmin bscw.adm.bs_convert40 -t
2016-08-28 09:28:15 Database version >= 4.0
2016-08-28 09:28:15 bsadmin bscw.adm.bs_convert45 -t
2016-08-28 09:28:15 Database version >= 4.5
2016-08-28 09:28:15 bsadmin bscw.adm.bs_convert50 -t
2016-08-28 09:28:15 Database version >= 5.0
2016-08-28 09:28:15 bsadmin bscw.adm.bs_convert51 -t
2016-08-28 09:28:15 Converting to Version 5.1 ...
2016-08-28 09:28:15 bsadmin garbage -map bscw.adm.bs_classtable30
2016-08-28 09:28:16 GC actual license: OK.
2016-08-28 09:28:16 GC init
2016-08-28 09:28:16 GC init tables
2016-08-28 09:28:16 GC users: 1, roots: 4, old relatives: 0
2016-08-28 09:28:16 GC offsets: 113
                GC start collection: size: 20792
2016-08-28 09:28:16 GC check relatives
2016-08-28 09:28:16 GC 1 relatives appended (0 on hold)
2016-08-28 09:28:16 GC check relatives
2016-08-28 09:28:16 GC 0 relatives deleted
                GC done, size: 20821, objects: 114, roots: 4.
2016-08-28 09:28:16 GC Store: var/data/StoreB size: 20821, lastid: 130
2016-08-28 09:28:16 GC Backup: var/data/Backup
2016-08-28 09:28:16 bsadmin bscw.adm.bs_convert51 -x
2016-08-28 09:28:16 start conversion commit:True
Scan 1136729 objects for conversion
01% done
...
all done
2016-08-28 09:28:16 exit conversion commit:True converted:True
2016-08-28 09:28:16 Database version == 5.1
2016-08-28 09:28:16 bsadmin start
2016-08-28 09:28:16 bsadmin bscw.adm.bs_fix_anonymous
2016-08-28 09:28:16 VERSION:  BSCW 5.1.9
                Released: 20160827-1611-?????????

bsadmin convert
Configure 'gzip' compression ...
Configure 'static' resources '/home/bscw/lib/bscw-5.1.9-????????-py27/bscw/resources
↪'...
        'local' resources 'var/www/20160827-1611-?????????'
(Long time future expire dates)
Configure secure prefix '/bscw/' (Apache 2) ...
(HTTP_AUTHORIZATION passed to BSCW)
(Cookie authentication enabled)
Configure public prefix '/pub/' (Apache 2)...
(No authentication)
Configure secure prefix '/bscw/' (Apache 24) ...
(HTTP_AUTHORIZATION passed to BSCW)
(Cookie authentication enabled)
Configure public prefix '/pub/' (Apache 24)...
(No authentication)

```

```
Creating Apache HTTP server configuration files in
/home/bscw/srv/bscw.domain.de/conf/apache{2,24}
  mod.conf ... module configuration file
  site.conf ... virtual host site configuration file
  bscw.conf ... BSCW configuration file
bsadmin conf_apache
bsadmin index_page

BSCW server up and running in '/home/bscw/srv/bscw.domain.de'

BSCW instance updated: '/home/bscw/srv/bscw.domain.de'
you may need to restart your web-server

Installation succeeded. For next steps please check
/home/bscw/lib/bscw-5.1.9-45772-py27/README.txt

Since Linux environments do not execute forked processes
set-group-id it is advisable to recursively change the owner the
preview cache and ./var/data files and directories to the
web server user.
Fix file owner/modes for Apache HTTP daemon user? [Y/n]
```

By default, the installation procedure looks in the home directory of the given BSCW user `$HOME/` and `$HOME/srv/` to locate a BSCW instance. If you installed your BSCW instance in a non-standard location, the BSCW installation program may not be able to locate the BSCW instance directory. In this case you have two options to upgrade from a previous version to BSCW 5.1:

1. Provide the path to your BSCW instance to the BSCW installer
2. Adopt the new BSCW layout and move your BSCW instance (**recommended**)

How to proceed for each option:

1. Provide the path to your BSCW instance to the BSCW installer

If you want to preserve the old non-standard location for your BSCW instance, it is possible to specify the path to your BSCW instance by choosing the option `update other BSCW instance`:

```
# ./install.sh

Enter BSCW system user name: [bscw]

Enter BSCW base directory: [/home/bscw]

Extracting BSCW 5.1.9 distribution in '/home/bscw/lib'

Choose one of the following options:
 ( 0) update other BSCW instance
 ( 1) create new BSCW instance
Enter a number (0-1): 0

Enter path to BSCW instance: /usr/local/bscw/server
target '/usr/local/bscw/server' exists - checking...
...
```

Alternatively it is possible to specify the path to your BSCW instance as argument of the BSCW installer program:

```
# ./install.sh /usr/local/bscw/server

target '/usr/local/bscw/server' exists - checking...
...
```

This will upgrade your BSCW instance to BSCW 5.1.9 “in-place” and keep the BSCW instance in the old directory.

2. Adopt the new BSCW layout and move your BSCW instance (**recommended**)

It is recommended to move the old BSCW instance first to the new standard location `./srv/<hostname>` in the BSCW users’ home directory (e.g. `/home/bscw/srv/<hostname>`). First stop the BSCW server and then move it:

```
$ su -
# cd /usr/local/bscw
# ./server/start_servers -k

# BSCW_HOME=`su - bscw -c 'echo $HOME'` # e.g. BSCW_HOME=/home/bscw

# mkdir -p                                $BSCW_HOME/srv/bscw.domain.org
# chown bscw:bscw                          $BSCW_HOME/srv/bscw.domain.org
# rsync -vaH -del ./server/*                $BSCW_HOME/srv/bscw.domain.org
...
```

Next run the BSCW installer (as root) - with no argument it should find the instance and offer to upgrade it:

```
# ./install.sh
...
Choose one of the following options:
 ( 0) update BSCW 5.0.10 [/home/bscw/srv/bscw.domain.org]
 ( 1) update other BSCW instance
 ( 2) create new BSCW instance
Enter a number (0-2): 0
...
```

The BSCW installer will update your BSCW instance to BSCW 5.1.9 You finally need to adjust the HTTP server configuration. See configuration section above.

2.3.2 Upgrading on Windows

Before upgrading a BSCW instance ensure to install the *Python for Windows Extensions* (pywin32) at least with Build 219. To upgrade an existing BSCW instance on Windows start the BSCW setup procedure by double-clicking:

```
bscw-5.1.9-???????-py27.exe
```

This will (re-)install the BSCW 5.1.9 distribution files in the given location. Next start the BSCW instance setup program by keeping the option *Install a server instance now* selected and pressing *[Finish]*. To perform an upgrade, select the BSCW instance to be updated, e.g.:

```
[upgrade BSCW 4.5.9 [c:\bscw\server]]
install new BSCW instance
```

and click *[Continue]*. A console window is opened and the selected BSCW instance runtime directory is updated.

See also:

Section 4.2 *Installation and Configuration* for a detailed description

Note: During the upgrade procedure the old BSCW service is deleted and a new BSCW service (with new name) is created preserving the old values for

- start type (automatic/manual/...)
- dependencies with other services
- user name under which the old service was run

If the old user name is not the *local system account* (default) the BSCW setup procedure will explicitly ask for the service users' password during the installation.

INSTALLATION PROCEDURE FOR UNIX

These are the installation instructions for BSCW 5.1 on Unix machines. If you are upgrading an existing BSCW server instance please go through section 2.3 *Upgrading to BSCW 5.1.9*.

3.1 System requirements

For approximately 200 users the BSCW server requires the following server hardware:

- Intel Core/Xeon or AMD A-series/Opteron (>3,2 GHz) 64-bit server system with at least 4 cores (or comparable systems of other manufacturers).
- 8 GB RAM
- at least 500 GB hard disk space (the BSCW installation requires approx. 200 MB disk space)

Additionally the following software is required:

- Apache HTTP Server 2.4
- Python 2.7
- extensions for Python (optional)
 - PyLucene - required for full text indexing support package PyLucIndex
 - Python-LDAP - required for LDAP/Active Directory bindings (*ldap*)
- (optional) converter software for the BSCW 5.1 preview feature

Before installing BSCW, first install the Apache HTTP server, the Python interpreter, the desired optional Python extension packages or converter software:

- Generally it is recommended to choose a Unix distribution which has *native support* for the required software as the desired optional Python extensions or converter software. For example the LibreOffice suite should be available as installable package.
- On Linux systems it is recommended to use a Debian or a Fedora based distribution. Generally the Python packages of the distribution should be preferred.

Packages name(s) for these Linux distributions:

- Debian based systems: `apache2 python2.7 python-ldap`
- Fedora based systems: `httpd python python-ldap`

Additionally install the converter software required for BSCW preview, see *Software for BSCW Preview* for details.

Note: On Fedora based systems you need to add the EPEL repository, see <https://fedoraproject.org/wiki/EPEL> for details.

- Alternatively download, compile and install the required software from the project web sites, e.g. the Apache HTTP server (<http://httpd.apache.org/>) or Python 2.7 (<http://www.python.org>).

Note:

- On systems which do not allow execution of *set-group-id scripts*, e.g. Linux, a C compiler (gcc) with installed system (kernel) C headers is required to compile a binary wrapper.
 - If you still need Python 2.6 to run BSCW, please contact support@orbiteam.de to provide you with a Python 2.6 build of BSCW
 - BSCW needs the Python module `crypt`. This module is not always installed by default. In this case you have to enable the `crypt` module in `Modules/Setup` and rebuild Python.
-

In order to send registration and report emails, BSCW finally needs access (via SMTP) to a mail server (Unix or Windows based).

3.2 Installation

Before installing BSCW ensure the Web server, Python, the desired Python extension packages and the converter software is installed. The BSCW server software distribution is available as *tar* archive `bscw-5.1.?-???????.?-py27.tar.gz`

The name of the download file contains BSCW and Python version numbers – e.g. `bscw-5.1.?-???????.?-py27.tar.gz` contains BSCW version 5.1.9 for Python 2.7. Please make sure to install the latest version of BSCW and always provide your version number when contacting support staff.

There may be additional patch releases available **after** the latest release – check the BSCW product home page <http://www.bscw.de> for latest updates that have been released for download.

The BSCW directory **should not** be accessible via the `DocumentRoot` or any other alias directives of your HTTP server. The path to the BSCW directory needs only “search permission” for the user/group ID that the HTTP server uses.

The BSCW server CGI scripts are executed (*set-group-id*) with the group ID `bscw`, which is the primary group ID of the BSCW system user. Hence access rights for the group ID `bscw` will be inherited during execution of all BSCW CGI scripts. To ensure an error free operation of the BSCW server:

- the *set-group-id* bit of the BSCW CGI scripts has to be set (which is done automatically done by the BSCW setup procedure)
- the BSCW directory `<bscw-path>` (and all files and directories below) should belong to the group ID `bscw`
- the file system of the BSCW directory `<bscw-path>` **must not** be mounted with the *nosuid* option

If the *set-group-id* execution of the BSCW CGI script fails you will get an `Error: Wrong group id while BSCW operation`. To fix this problem see the *note* of section 3.4.3 *Administrator account*.

Note: When installing on a Linux-based OS you must make sure a working compiler (GCC/CC) is installed (due to limitations of *set-group-id* execution for scripts on Linux, the compilation of the CGI binary wrapper became mandatory).

Ensure to disable the SELinux extension (which is enabled by default on Fedora based systems), e.g. usually set in `/etc/selinux/config`:

```
#SELINUX=enforcing
SELINUX=permissive
```

and reboot your system.

The BSCW installation layout and procedure was completely revised. Generally the following file layout is proposed for BSCW version 5 instances:

```

/home/bscw/                                # BSCW user home directory
                                           # (as defined in /etc/passwd!)

/home/bscw/.bscw/                          # BSCW instance(s) information
/home/bscw/.bscw/bscw.conf
/home/bscw/.bscw/bscw_conf.py

/home/bscw/lib/                             # BSCW distribution libraries
/home/bscw/lib/bscw-5.1.9-????????-py27/   # BSCW distribution 5.1.9
/home/bscw/lib/bscw-5.1.9-????????-py27/bin
/home/bscw/lib/bscw-5.1.9-????????-py27/bscw # BSCW executable code
/home/bscw/lib/bscw-5.1.9-????????-py27/doc # BSCW documentation
/home/bscw/lib/bscw-5.1.9-????????-py27/etc
/home/bscw/lib/bscw-5.1.9-????????-py27/lib # BSCW third party modules

/home/bscw/srv/                             # BSCW instances
/home/bscw/srv/<hostname>/                  # BSCW instance runtime
/home/bscw/srv/<hostname>/bin/              # BSCW instance executables
/home/bscw/srv/<hostname>/bin/bsadmin
/home/bscw/srv/<hostname>/conf/             # BSCW instance configuration
/home/bscw/srv/<hostname>/conf/config.py
/home/bscw/srv/<hostname>/etc/              # BSCW configuration hints
/home/bscw/srv/<hostname>/libexec/         # BSCW instance runtime programs
/home/bscw/srv/<hostname>/var/
/home/bscw/srv/<hostname>/var/cache/        # BSCW instance template cache
/home/bscw/srv/<hostname>/var/data/         # BSCW instance data
/home/bscw/srv/<hostname>/var/log/         # BSCW instance log files
/home/bscw/srv/<hostname>/var/run/         # BSCW instance runtime state
/home/bscw/srv/<hostname>/var/www/         # BSCW instance web resources

```

The BSCW 5 layout allows to install multiple BSCW instances in the runtime directory `/home/bscw/srv`, which all share the same BSCW program code located in the library directory `/home/bscw/lib`.

As a prerequisite a suitable Python interpreter version and the Apache HTTP server must be available on the system before installing BSCW. For best performance, the BSCW libraries and instances should be located on a file system local to the host where your HTTP server runs.

The installation program of the BSCW software **must** be run as superuser (root). The installation procedure will look for the BSCW system user `bscw` and uses the home directory of this user as installation base directory for BSCW (which might alter from `/home/bscw`. If no BSCW user is found a new BSCW system user `bscw` with an own group `bscw` and a home directory `/home/bscw` is proposed and then created.

Note:

- `/home/bscw` is the proposed location for the BSCW users home directory (resp. the BSCW installation base directory). Generally the installation procedure uses the BSCW users' home directory (as defined in `/etc/passwd`) as default installation base directory.
 - If you want to install BSCW in another location different from the home directory of the BSCW user you may want to specify an alternate **base** directory. The base directory of a BSCW installation defines the directory where the installation program will create the `./lib` directory containing the BSCW distribution and the `./srv` directory to create BSCW runtime instances. Usually the base directory is equal to the BSCW users' home directory and does not need to be changed.
 - During the installation procedure you may specify an alternate BSCW system user name or home directory.
-

After creating or locating the BSCW system user the installation procedure will extract the BSCW distribution archive in the library directory (usually `/home/bscw/lib`) and the BSCW setup procedure is called and run as BSCW system user `bscw`.

The BSCW setup procedure will allow to update existing BSCW instances or to create new BSCW instances. All required BSCW instance parameters are identified via command line dialogs.

Finally the installation procedure tries to identify the user of the Apache HTTP server and changes the ownership of the upload directory for raw files to the Apache user.

To start the installation, extract the BSCW distribution archive and run the **install.sh** script as superuser:

```
$ su -
# id
uid=0(root) gid=0(root) groups=0(root)
# tar xf bscw-5.1.9-???????-py27.tar.gz
# cd bscw-5.1.9-???????-py27
# ./install.sh
```

It is highly advisable to use only the distribution install script `./install.sh` as superuser. The script automatically determines required owner/permission changes and performs configuration checks (systemd) which are not possible as BSCW system user “bscw”.

Note: If you do not want to run the **install.sh** script as superuser you may install BSCW completely manual as follows (necessary permission changes may not be performed then!):

- login as bscw user

```
# su - bscw
$ id bscw
uid=1234(bscw) gid=1234(bscw) groups=1234(bscw)
```

- create a `$HOME/lib` directory in the bscw users' home directory

```
$ cd $HOME
$ mkdir lib
```

- download the BSCW distribution into a temporary directory, extract the archive and extract the BSCW distribution tar file into `$HOME/lib`, e.g.,

```
$ cd /tmp
$ tar xf bscw-5.1.9-???????-py27.tar.gz
$ cd $HOME/lib
$ tar xf /tmp/bscw-5.1.9-???????-py27/bscw-5.1.9-???????-py27.tar
```

- run the installation procedure `setup.py <bscw-runtime-path>` and follow the instructions

```
$ cd $HOME/lib/bscw-5.1.9-???????-py27
$ python2.7 ./bin/setup.py <bscw-runtime-path>
```

In particular the installation procedure performs the following steps to create a new BSCW instance

```
# ./install.sh

Enter BSCW system user name: [bscw]

Enter BSCW user home directory: [/home/bscw]

Enter BSCW base directory: [/home/bscw]

Extracting BSCW 5.1.9 distribution in /home/bscw/lib

Choose one of the following options:
 ( 0) update other BSCW instance
 ( 1) create new BSCW instance
Enter a number (0-1): 1
```

```
Please enter the BSCW server root
(use a fully qualified domain name - an IP address is not allowed).
The server root specifies the visible URL for this instance, e.g.
http://host.domain.org or https://host.domain.org
(may be left empty):

BSCW server root: https://bscw.domain.org

Please enter the name of your BSCW instance directory
(if left empty in directory
/home/bscw/srv
the default [bscw.domain.org] is created):

BSCW instance name: [bscw.domain.org]
target '/home/bscw/srv/bscw.domain.org' does not exist - creating...

Please enter the host name (FQDN) or the IP address
of your mail host (MTA) to relay BSCW emails
(may be left empty):

Mail host name or IP address: mail.domain.org

Please enter email address and login name of the BSCW administrator:

Email address: admin@domain.org
BSCW login name: admin
Enter Password:
Re-type password:

Please enter the BSCW server Realm - used in Authentication dialog
and shown on the welcome page of the server.
(may be left empty and defaults to 'BSCW Shared Workspace Server')
Note: If you are running different BSCW servers on one host
then you must use a different realm for each server.

Realm:

Please enter the BSCW public URI prefix as used for public access URL, e.g.
http://my.bscw.de/pub/bscw.cgi
(may be left empty and defaults to 'pub')
Note: If you are running different BSCW servers on one host without using
virtual hosts then you must use a different URI prefix for each server.

BSCW public prefix:

Please enter the BSCW secure URI prefix as used for secure access URL, e.g.
http://my.bscw.de/sec/bscw.cgi (requires authentication)
(may be left empty and defaults to 'sec')
Note: If you are running different BSCW servers on one host without using
virtual hosts then you must use a different URI prefix for each server.

BSCW secure prefix:

Initial configuration:
SERVER_ROOT = 'http://bscw.domain.org'
SMTP_HOST = 'mail.domain.org'
SERVER_ADMIN = 'admin@domain.org'
SERVER_ADMINS = [ 'admin' ]

Are these settings correct (yes/no)? yes

conf/config.py updated
```

```

'/home/bscw/srv/bscw.domain.org/conf/__init__.py' updated
no config_run.pyc yet
Import core modules ...
Import modules for portal ...
Import modules for airdesktop ...
Import modules for approval ...
Import modules for blog ...
Import modules for case ...
Import modules for FlowFolder ...
Import modules for metaprofiles ...
Import modules for microblog ...
Import modules for mobile ...
Import modules for poll ...
Import modules for rss ...
Import modules for sync ...
Import modules for Tasks ...
Import modules for WebFolder ...
Link destination '/home/bscw/lib/bscw-5.1.9-???????-py27/extensions' does not exist
config_convert.py created
bsadmin update_defaults
bsadmin manage_servers -u
2016-08-28 09:28:46 bsadmin chkconfig -check-access
2016-08-28 09:28:46 access checks...
cc -o var/run/run_bscw var/run/run_bscw.c
2016-08-28 09:28:46 Actual license: OK (none)
2016-08-28 09:28:46 bsadmin start
2016-08-28 09:28:47 bsadmin garbage -license
2016-08-28 09:28:47 GC actual license: OK (none).
        is invalid for BSCW 5.1
        Try installing Evaluation licence
        Your server: org.domain.bscw:443S.sec
        Evaluation licence expires: 20160427
        Evaluation licence max users: 200

[...]
bsadmin convert -check-access
Configure 'gzip' compression ...
Configure 'static' resources '/home/bscw/lib/bscw-5.1.9-???????-py27/bscw/resources
↪'...
(Long time future expire dates)
Configure secure prefix '/sec/' (Apache 2) ...
(HTTP_AUTHORISATION passed to BSCW)
(Cookie authentication enabled)
Configure public prefix '/pub/' (Apache 2)...
(No authentication)
Configure secure prefix '/sec/' (Apache 24) ...
(HTTP_AUTHORISATION passed to BSCW)
(Cookie authentication enabled)
Configure public prefix '/pub/' (Apache 24)...
(No authentication)

Creating Apache HTTP server configuration files in
/home/bscw/srv/bscw.domain.org/conf/apache{2,24}
  mod.conf ... module configuration file
  site.conf ... virtual host site configuration file
  bscw.conf ... BSCW configuration file
bsadmin conf_apache
bsadmin index_page
register admin user
user admin registered, address:
  admin@domain.org: (is_owned_by_user)

BSCW server up and running in '/home/bscw/srv/bscw.domain.org'

```

```
BSCW instance created: '/home/bscw/srv/bscw.domain.org'
Make sure to include the BSCW Apache HTTP server configuration
(see above) in your local Apache HTTP configuration
you may need to restart your web-server
```

```
Installation succeeded. For next steps please check
/home/bscw/lib/bscw-5.1.9-???????-py27/README.txt
```

```
Since Linux environments do not execute forked processes
set-group-id it is advisable to recursively change the owner the
preview cache and ./var/data files and directories to the
web server user.
Fix file owner/modes for Apache HTTP daemon user? [Y/n]
```

Note: If the BSCW server does not start up properly, see the file `/tmp/bscw-setup.log` or `<bscw-runtime-path>/var/log/bscw.log` in the instance runtime directory for details and error messages. The frequently asked questions (FAQ) list (<http://www.bscw.de/english/faq.html>) might also be helpful.

3.3 Software for BSCW Preview

The BSCW preview component displays thumbnail images for uploaded documents. If the user moves the mouse pointer over an BSCW object icon in the type column, an image of the first page of an document is shown.

To enable the BSCW preview component the following additional software must be available on the hosting system

1. Java Runtime Environment 7/8 (<http://www.oracle.com/technetwork/java>)

Java platform independent programming language

- The Java runtime environment (JRE) of the distribution should be installed.

Packages name(s) for common Linux distributions:

- Debian based systems: `openjdk-8-jdk`
- Fedora based systems: `java-1.8.0-openjdk`

2. PhantomJS 2.1 (<http://phantomjs.org/>)

PhantomJS is a headless WebKit scriptable with a JavaScript API and can be downloaded from:

```
http://phantomjs.org/download.html
```

- Binaries are available at:

```
https://bitbucket.org/ariya/phantomjs/downloads/phantomjs-2.1.1-linux-i686.
↪tar.bz2
https://bitbucket.org/ariya/phantomjs/downloads/phantomjs-2.1.1-linux-x86_
↪64.tar.bz2
```

- Copy the binary `bin/phantomjs` in a location accessible by your `PATH`, e.g. in `/usr/local/bin/phantomjs`

3. Ghostscript 9 (<http://ghostscript.com>)

Ghostscript is an interpreter for the PostScript language and for PDF

- The Ghostscript interpreter version of the distribution should be installed. Additionally the standard Ghostscript fonts are required.

Packages name(s) for common Linux distributions:

- Debian based systems: `ghostscript gsfonts`
- Fedora based systems: `ghostscript ghostscript-fonts`

4. GraphicsMagick (<http://www.graphicsmagick.org>)

GraphicsMagick is a library for image processing

- The GraphicsMagick version of the distribution should be installed.

Packages name(s) for common Linux distributions:

- Debian based systems: `graphicsmagick`
- Fedora based systems: `GraphicsMagick`

After installation check if GraphicsMagick correctly finds Ghostscript:

```
$ gm convert -list Delegates
...
ps<=>pdf      "gs" -q -dBATCH -dMaxBitmap=5000000 -dNOPAUSE
              -sDEVICE=pdfwrite "-sOutputFile=%o" -- "%i" -c quit
```

5. LibreOffice 4/5 (<http://www.libreoffice.org/>)

LibreOffice is a open source office suite

Note: At least LibreOffice version 4 is required, best use the current release LibreOffice Still (5.1) or LibreOffice Fresh (5.2)

- The LibreOffice version of the distribution should be installed.

Packages name(s) for common Linux distributions:

- Debian based systems: `libreoffice python-uno`
- Fedora based systems: `libreoffice libreoffice-headless libreoffice-pyuno`
- For better conversion results install the Microsoft TrueType core fonts
 - Debian based systems: `ttf-mscorefonts-installer`
 - Fedora based systems: see <http://mscorefonts2.sourceforge.net/>
- Ensure the home directory of the Apache HTTP server user is writable for the Apache HTTP server user, because LibreOffice creates temporary files in the users' home directory.

- Debian based systems:

```
$ su -
# chown www-data:www-data /var/www
```

- Fedora based systems:

```
$ su -
# chown apache:apache /usr/share/httpd # EL 7
# chown apache:apache /var/www # EL 6
```

Attention: Be sure the Python UNO bridge is installed!

6. Text/HTML converter

Install the `markdown2` and `html2text` converters as follows:

- **markdown2** converts text to HTML using the markdown markup

Packages name(s) for common Linux distributions:

- Debian based systems: `python-pip`
- Fedora based systems: `python-pip`

Since no distribution packet exists, install `python-pip` and use **pip** to download and install `markdown2`:

```
$ su -
# pip install markdown2
```

- **html2text** converts HTML to text using the markdown markup

Packages name(s) for common Linux distributions:

- Debian based systems: `python-html2text`
- Fedora based systems: `python-html2text`

Note: On Debian `python-html2text` is installed as **html2markdown**.

If your distribution does not support a native version, use **pip** to download and install `html2text`:

```
$ su -
# pip install html2text
```

7. Image converter

For image conversion the Python Imaging Library is required

Packages name(s) for common Linux distributions:

- Debian based systems: `python-imaging`
- Fedora based systems: `python-pillow`

8. Apache Tika

BSCW utilizes the Apache Tika toolkit (<http://tika.apache.org>) to extract metadata and text from uploaded documents. To enable the Apache Tika a Java Runtime Environment 7/8 must be available on the server host.

To accelerate metadata extraction it is possible to install an *optional* standalone tika-server. For installation download the tika-server JAR archive from

<http://www.apache.org/dyn/closer.cgi/tika/tika-server-1.16.jar>

and copy it into the BSCW distribution

```
$ cd $HOME/lib/bscw-5.1.9-???????-py27
$ cp tika-server-1.???.jar bscw/libexec/tika
$ chmod 644 bscw/libexec/tika/tika-server-1.???.jar
```

Additionally the `tika` Python package is required, use **pip** to download and install `tika`

```
$ su -
# pip install tika
```

If the prerequisites (1-7) are met run

- **bsadmin update_defaults** to generate a new BSCW converter configuration (`<bscw-runtime-path>/conf/config_convert.py`). Use the verbose option (**-v**) to check if BSCW found the required converter programs to create the previews files:

```
$ cd <bscw-runtime-path>
$ ./bin/bsadmin update_defaults -v
...
Converter auto-configuration:
Found Commands:
  'gm': '/usr/bin/gm'
  'java': '/usr/bin/java'
  'phantomjs': '/usr/local/bin/phantomjs'
  'unoconv': '%(py)s %(cnv)s/unoconv/unoconv --pipe=%(pid)s'
...
config_convert.py updated
```

Optionally you may create for all existing documents the required preview files using the **bsadmin preview** command:

```
$ ./bin/bsadmin preview
Usage:
bsadmin preview list
bsadmin preview create [-v|-q] [-f|-ff] [<oid0> ... <oidn>]
bsadmin preview delete [-v|-q] [<oid0> ... <oidn>]
bsadmin preview [-h]

    Generate Document preview documents

positional arguments:
  list      print preview states and preview document file names
  create    created preview for documents in 'var/cache/preview'
  delete    deletes preview states and generated preview documents

optional arguments:
  -f        force upgrade of all previews
  -ff       force upgrade of previews with state 'FAILURE'
  -v        verbose
  -q        quiet
  -h        show this help message and exit
```

Note:

- On large BSCW installations **bsadmin preview create** may take a **very long** period (weeks!)
 - The execution of **bsadmin preview create** is **not** mandatory, because preview files are automatically scheduled for background creation the first time an existing folder is read by an user.
-

In the case of problems with automatic preview file generation enable logging by adding the following entry to **BSCW_LOGGING** in `<bscw-runtime-path>/conf/config.py`. The BSCW preview component will then log into `<bscw-runtime-path>/var/log/prev.log`:

```
BSCW_LOGGING = {
    'sys': ('WARN', 'sys.log'),
    'prev': ('DEBUG', 'prev.log'),
    # ...
}
```

An preview log file entry:

```
2015-02-10 11:35:07 prev DEBUG pid 123 error: libexec/conv: Document #456
...gm convert: Unable to get type metrics...
```

indicates that the ghostscript standard fonts are missing resp. are not properly installed.

Note: To disable the BSCW preview feature add an entry `CREATE_PREVIEWS` in `<bscw-runtime-path>/conf/config.py`:

```
CREATE_PREVIEWS = False
```

3.4 Configuration

The configuration includes the configuration of your Web server and the configuration of the BSCW server.

3.4.1 Apache HTTP Server Configuration

BSCW requires in addition to a (virtual) web service for user access, a second (virtual) web server running on localhost (127.0.0.1). This second (virtual) web server enables BSCW services (e.g. the *User Notification Services (UNO)* of section 7.4.1 or the alarm service) to access the BSCW database server via HTTP using the following URL:

```
http://localhost/pub/bscw.cgi/
```

Note: The port, the script alias path and the script name may be changed by altering the configuration directives `HTTP_LOCAL_PORT`, `SCRIPTS` and `CREATE_SCRIPTS` in the instance configuration file `<bscw-runtime-path>/conf/config.py`.

The localhost port to the HTTP server defined in `HTTP_LOCAL_PORT` must support HTTP; HTTPS is **not** supported!

The BSCW setup process automatically generates the following Apache HTTP server configuration files

```
<bscw-runtime-path>/conf/apache{2,24}/mod.conf
<bscw-runtime-path>/conf/apache{2,24}/site.conf
<bscw-runtime-path>/conf/apache{2,24}/bscw.conf
```

which contain all necessary configuration instructions.

The `mod.conf` file ensures the following additional modules required by BSCW are loaded and may be included in the main Apache HTTP server configuration file:

```
cgid_module (or cgi_module)
deflate_module
expires_module
headers_module
rewrite_module
```

Note: The `suexec_module` must be disabled.

Anyway the preferred mechanism of your Unix distribution should be used to enable the required modules:

- Debian based systems:

```
$ su -
# a2enmod cgid deflate expires headers rewrite
# a2dismod suexec
# systemctl restart apache2
```

- Fedora based systems:

```
$ su -
# vim /etc/httpd/conf/httpd.conf # RHEL 6
# /sbin/service httpd restart

# vim /etc/httpd/conf.modules.d/00-base.conf # RHEL 7
# systemctl restart httpd
```

The `site.conf` file contains several virtual host containers which can be used for Apache layouts which support site configuration file directories (e.g. Debian based systems `/etc/apache2/sites-available/`, Fedora based systems `/etc/httpd/conf.d/`).

Depending on your `SERVER_ROOT` definition in the instance configuration file `<bscw-runtime-path>/conf/config.py`, the `site.conf` file defines the following virtual hosts:

1. if a HTTP server root is defined (e.g. the `SERVER_ROOT` directive starts with `http://...`) the `site.conf` file defines two virtual host containers: a first virtual host container for `localhost:80` required by internal BSCW services and a second virtual host container for the server root host name `<hostname>:80` for requests.
2. if a HTTPS server root is defined (e.g. the `SERVER_ROOT` directive starts with `https://...`) the `site.conf` file defines three virtual host containers: a first virtual host container for `localhost:80` required by internal BSCW services, a second virtual host container for the server root host name `<hostname>:80` which redirects all requests to the third virtual host container `<hostname>:443` for SSL requests.

Both files include the `bscw.conf` file with the actual BSCW instance configuration. If you intend to use the `site.conf` file copy it to your Apache HTTP server configuration. Please note it will most likely not work out of the box, but you have to adapt it to your local Apache HTTP server configuration. Especially you will need to install certificates for your SSL enabled server and adapt the configuration in `site.conf`.

The `bscw.conf` file contains the actual BSCW instance configuration for the Apache HTTP server. It may be included in the main configuration file if you manually define virtual hosts (within the standard Apache HTTP server layout) or in the main HTTP server configuration file without defining virtual hosts:

```
Include <bscw-runtime-path>/conf/apache{2,24}/bscw.conf
```

When using virtual web server container (`<VirtualHost> ... </VirtualHost>`) directives, it is possible to include the `<bscw-runtime-path>/conf/apache{2,24}/bscw.conf` configuration file in multiple virtual web server containers. An example for a virtual web server definition in the Apache HTTP server configuration file should look as follows:

```
<VirtualHost bscw.domain.org:80>
  ServerName bscw.domain.org
  ServerAlias localhost
  ServerAdmin hostmaster@domain.org

  ErrorLog logs/bscw_domain_org_error_log
  CustomLog logs/bscw_domain_org_access_log common
  ScriptLog logs/bscw_domain_org_error_log

  DocumentRoot "<bscw-path>/var/www"
  <Directory "<bscw-path>/var/www">
    options ExecCGI FollowSymLinks MultiViews
    AllowOverride None
    DirectoryIndex index.html default.htm
    LanguagePriority en de es fr
    AddType text/html en de es fr
    ForceLanguagePriority Fallback
    # Apache 2.2
    #Order deny,allow
```

```

        #Allow                                from all
        # Apache 2.4
        Require                                all granted
    </Directory>

    Include "<bscw-runtime-path>/conf/apache{2,24}/bscw.conf"
</VirtualHost>

<VirtualHost bscw.domain.org:80>
    ServerName    bscw.domain.org
    ServerAdmin   hostmaster@domain.org

    ErrorLog      logs/bscw_domain_org_error_log
    CustomLog     logs/bscw_domain_org_access_log common
    ScriptLog     logs/bscw_domain_org_error_log

    DocumentRoot "<bscw-path>/var/www"
    <Directory "<bscw-path>/var/www">
        options                ExecCGI FollowSymLinks MultiViews
        AllowOverride           None
        DirectoryIndex          index.html default.htm
        LanguagePriority        en de es fr
        AddType                 text/html en de es fr
        ForceLanguagePriority    Fallback
        # Apache 2.2
        #Order                  deny,allow
        #Allow                  from all
        # Apache 2.4
        Require                all granted
    </Directory>

    Include          "<bscw-runtime-path>/conf/apache{2,24}/bscw.conf"
</VirtualHost>

```

To provide a SSL encrypted web site your virtual web server definition should look like (Note: additionally you will still require a HTTP web server on localhost as defined above).

```

<VirtualHost bscw.domain.org:80>
    ServerName    bscw.domain.org
    ServerAdmin   hostmaster@domain.org

    ErrorLog      logs/bscw_domain_org_error.log
    CustomLog     logs/bscw_domain_org_access_log common
    ScriptLog     logs/bscw_domain_org_script.log

    <IfModule alias_module>
        RedirectMatch permanent ^/(.*)$ https://bscw.domain.org/$1
    </IfModule>
</VirtualHost>

<VirtualHost bscw.domain.org:443>
    ServerName    bscw.domain.org
    ServerAdmin   hostmaster@domain.org

    ErrorLog      logs/bscw_domain_org_error.log
    CustomLog     logs/bscw_domain_org_access_log common
    ScriptLog     logs/bscw_domain_org_script.log

    DocumentRoot "<bscw-runtime-path>/var/www"
    <Directory "<bscw-runtime-path>/var/www">
        Options                ExecCGI FollowSymLinks MultiViews
        AllowOverride           None

```

```

    DirectoryIndex                index.html default.htm
    LanguagePriority              en de es fr
    AddType                      text/html en de es fr
    ForceLanguagePriority         Fallback
    # Apache 2.2
    #Order                       deny,allow
    #Allow                       from all
    # Apache 2.4
    Require                      all granted
</Directory>

SSLEngine on
SSLVerifyDepth 5

#SSLCACertificateFile           conf/ssl/ca-bundle.crt
#SSLCertificateChainFile        conf/ssl/bscw_domain_org_root.crt
SSLCertificateKeyFile           conf/ssl/bscw_domain_org.key
SSLCertificateFile              conf/ssl/bscw_domain_org.crt

    Include                      "<bscw-runtime-path>/conf/apache{2,24}/bscw.conf"
</VirtualHost>

```

You may change the BSCW Apache HTTP server configuration file by using the **bsadmin conf_apache** script. To adapt the generated Apache configuration file to your local web server settings use one of the following options:

- If no option is used **bsadmin conf_apache** tries to read the old option setting from `bscw.conf` (if exists). Use option **-n** or remove `bscw.conf` if you want to avoid this.
- If option **-r** is used (requires `rewrite` module) the user credentials are passed that the authentication is handled by the BSCW server (this is the default case).
- If option **-a** is used, BSCW allows to let the Apache HTTP server perform authentication.
- If option **-s** is used the Apache HTTP server is configured for authentication via client certificates. This option includes the **-r** option and requires a SSL enabled server.
- If option **-o** is used client certificates authentication optional. This option includes the **-r** option and requires a SSL enabled server.
- If the **-D** or **-E** options are used the Apache HTTP server is configured to compress (**gzip**) BSCW resources (**-D**) or to cache resources due to a long time future expiry date (**-E**). These options require the `deflate` (**-D**) or the `expires` (**-E**) modules (these options are enabled by default).
- Using the **-d** (instead of **-D**) also enables compression for BSCW responses.

Warning: Compression and TLS encrypted connections may allow an information disclosure attack (for more information search for “breach” attacks).

Note:

- If you are running several BSCW instances in different virtual hosts you must configure for each BSCW instance a different `HTTP_LOCAL_PORT` number and you must extend the `VirtualHost` directives by these local IP addresses/port pairs.
- It might be necessary to add an extra `Listen 127.0.0.1:<HTTP_LOCAL_PORT>` directive to the main Apache HTTP server configuration file.
- The port, the script alias path and the script name may be changed by altering the configuration directives `HTTP_LOCAL_PORT`, `SCRIPTS` and `CREATE_SCRIPTS` in the instance configuration file (`<bscw-runtime-path>/conf/config.py`). After altering these directives **bsadmin conf_apache** must be run again.

Remember to always **restart** your Apache HTTP server whenever the `bsadmin conf_apache` script was run. Please note the following relations between HTTP server directives and the BSCW server instance configuration file `<bscw-runtime-path>/conf/config.py` variable settings:

- the BSCW server instance `SERVER_ROOT` definition must correspond at least with one (virtual) server name (as specified in the `ServerName` directive), e.g.:

```
SERVER_ROOT = 'https://bscw.domain.org/'
<=>
ServerName "bscw.domain.org"
Port 443
```

- the BSCW server instance value for the `BSCW_REALM` variable corresponds with the setting of the HTTP servers `AuthType` and `AuthName` directives, e.g.:

```
BSCW_REALM = 'BSCW Shared Workspace Server'
<=>
AuthType = Basic
AuthName = "BSCW Shared Workspace Server"
```

Otherwise problems with user authentication might occur: typically, users are asked twice for their passwords during registration or when switching user id.

3.4.2 BSCW instance configuration

You might skip the next parts of the configuration if you just upgraded your old BSCW server. The old configuration should be OK.

Local configuration details of your BSCW instance are held in the configuration file at `<bscw-runtime-path>/conf/config.py` (cf. section 5.2 *conf/config.py*). The minimum you need to do is to configure *Section 1: MANDATORY server settings* of this file:

- The “server root” - the host name (and port) part of your BSCW servers URL - is specified in the variable `SERVER_ROOT` contains the absolute URL of your BSCW server and an optional port. If no port is specified the standard ports 80 (for HTTP) or 443 (for HTTPS) are assumed:

```
SERVER_ROOT = 'http://bscw.domain.org/'
SERVER_ROOT = 'http://bscw.domain.org:123/'
SERVER_ROOT = 'https://bscw.domain.org/'
```

A fully qualified host name is required as server name `bscw.domain.org`, in order to allow the BSCW server to resolve its name to an IP address `SERVER_ROOT` may **not** contain an IP address any more!). Ideally you define a host name/nickname (A/CNAME) in your DNS zone, which points to your BSCW server host, e.g.:

server1.domain.org	A	1.2.3.4
server2.domain.org	A	1.2.3.5
bscw.domain.org	CNAME	server1.domain.org

Proceeding this way a future migration of your BSCW server from `server1` to `server2` will keep the well known URL `http://bscw.domain.org/` and your license will not be invalidated by the migration.

Note: whenever the `SERVER_ROOT` is changed in the instance configuration file (`<bscw-runtime-path>/conf/config.py`) you must call `bsadmin update_helper` in order to update the `jnlp` deployment files with the correct codebase URL. Otherwise users may not be able to launch or install the BSCW Desktop application anymore.

- `SERVER_ADMIN` contains the **valid** email address of the server administrator, e.g.:

```
SERVER_ADMIN = 'bscw@domain.org'
```

- `SERVER_ADMINS` defines a list of BSCW users that have administrator rights, e.g.:

```
SERVER_ADMINS = [ 'bscw-admin', 'YourName' ]
```

You will most likely want to add your BSCW login name to `SERVER_ADMINS` to give yourself administrator rights (and maybe the login names of other BSCW users who should have administrator rights).

- `SMTP_HOST` contains a host name or an IP-address of a mail host, that accepts mail posting by SMTP, e.g.:

```
SMTP_HOST = 'mail.domain.org'
```

The BSCW system can use the local mail transfer agent (MTA), such as *sendmail* to send email (e.g. registration invitations), which should be fine for most installations. However, it may be better if BSCW directly uses your *smart mailhost* via SMTP. In general we recommend to use `SMTP_HOST` rather than `SENDMAIL`.

To do this, set the `SMTP_HOST` directive in `<bscw-runtime-path>/conf/config.py` to the IP address (or fully qualified domain name) of the machine that hosts your *smart mailhost*.

Note: If you you are using MS Exchange as MTA, you must explicitly allow the IP address of your BSCW server host to **relay** email.

3.4.3 Administrator account

After your BSCW instance is running you can log in with the administrator account registered during the setup process (mind login name and password are case sensitive!) by opening the URL:

```
http://bscw.domain.org/sec/bscw.cgi
```

Actually to gain administrator rights you have to login a second time with your password by opening *[Options → Admin]*. If you open the URL `http://bscw.domain.org/pub/`, you get a BSCW overview which contains links to your BSCW instance.

Note: If you get an `Error: Wrong group id` during this steps the BSCW CGI scripts are not executed with the group ID `bscw`. This may happen because of the following reasons:

1. The `set-group-id` bit of the BSCW CGI script is not set. In this case, please execute the following command in your BSCW instance directory:

```
$ cd <bscw-runtime-path>
$ ./bin/bsadmin chkconfig
```

2. You have installed BSCW on a file system that is mounted with the `nosuid` option. In this case you have to remount the file system without the `nosuid` option.
3. Your operating system does not support the `set-group-id` bit for scripts (eg. Linux, BSD). In this case you have to compile a binary wrapper program and to reinstall the CGI scripts. Please ensure a C-compiler (`cc`, `gcc`) is available in the path and execute the following command in your BSCW instance directory again:

```
$ cd <bscw-runtime-path>
$ ./bin/bsadmin chkconfig
```

3.4.4 De-Installation

To de-install BSCW perform the following manual steps:

- Disable your BSCW startup procedure (see *BSCW Startup* for details).
- Disable all BSCW related entries in the crontab (see *Garbage Collection*) and disable the backup procedure (*Backup*).
- Stop your BSCW instance

```
$ cd $HOME/srv/<bscw-runtime-dir>
$ ./bin/bsadmin stop
```

- Next remove all instance data, e.g.

```
$ cd $HOME/srv
rm -rf <bscw-runtime-dir>
```

Note: This step irrevocably destroys all user data!

- Finally remove the related BSCW distribution library, e.g.

```
$ cd $HOME/lib
rm -rf bscw-5.1.9-???????-py27
```

Note: You may only remove the BSCW distribution library if no existing other BSCW instance requires this particular BSCW revision!

3.5 Database Server Startup, Garbage Collection and Backup

All data of the BSCW server is held in the BSCW data store and handled through the BSCW database server. The BSCW database server is managed with the **start_servers** script, which is located in the BSCW instance `<bscw-runtime-path>/bin` directory:

- to start up BSCW database server, use

```
$ <bscw-runtime-path>/bin/start_servers
```

- to stop BSCW database server, use

```
$ <bscw-runtime-path>/bin/start_servers -k
```

- to run the garbage collector, use

```
$ <bscw-runtime-path>/bin/start_servers -gc
```

The state and errors of the BSCW database server are logged in the file `<bscw-runtime-path>/var/log/bscw.log`. We recommend that **start_servers** should be executed at system boot and **start_servers -k** at shut-down.

3.5.1 BSCW Startup

The BSCW distribution provides static SysV init scripts for several Unix distributions. Since Fedora 15 introduced **systemd**, which is adapted by many Linux distributions (such as Debian 8), alternatively BSCW supports a systemd service configuration (**bsadmin conf_systemd**) for the current BSCW instance. Preferably use on

systems with systemd support the native BSCW systemd service configuration prior to the provided static SysV init scripts.

You will find static configuration scripts in the according directory for your system. E.g. for Debian Linux copy the files from

```
/home/bscw/lib/bscw-5.1.9-???????-py27/etc/posix/debian
/home/bscw/lib/bscw-5.1.9-???????-py27/etc/posix/debian/etc/logrotate.d/bscw
/home/bscw/lib/bscw-5.1.9-???????-py27/etc/posix/debian/etc/init.d/bscw
/home/bscw/lib/bscw-5.1.9-???????-py27/etc/posix/debian/etc/default/bscw
```

to your `/etc` directory.

Next choose *one* of the following options:

1. To enable the init script copy the provided SysV init script to `/etc/init.d/bscw`, for example on Debian (< 8) systems:

```
$ sudo su -
# id
uid=0(root) gid=0(root) groups=0(root)
# cd /home/bscw/lib/bscw-5.1.9-???????-py27
# cp ./etc/posix/debian/etc/default/bscw /etc/default
# cp ./etc/posix/debian/etc/init.d/bscw /etc/init.d
# chmod 755 /etc/init.d/bscw
```

Next edit the `/etc/default/bscw` file to set your BSCW user and the paths to your BSCW instances runtime directories. Finally you have to enable the `bscw` init script for the different run-levels. Refer the boot script comments how to obtain this for your system, for example on Debian:

```
# This script 'bscw' is used to start BSCW service daemons.
# Copy this script to '/etc/init.d' and run
# 1) Debian (with systemd)
#     systemctl enable bscw
# 2) Ubuntu or Debian
#     update-rc.d bscw defaults
#     update-rc.d bscw enable
```

OR

2. To create a systemd service configuration run **bsadmin conf_systemd** and follow the given instructions:

```
$ bin/bsadmin conf_systemd
A systemd multiple instance service file

    bscw@.service

has been created. Please check the contents and perform the following
commands as root user:

$ sudo su -
# id
uid=0(root) gid=0(root) groups=0(root)
# cd /home/bscw/srv/<bscw-instance-name>
# cp ./conf/systemd/system/bscw@.service \
    /etc/systemd/system
# systemctl daemon-reload
# systemctl enable bscw@<bscw-instance-name>.service
# systemctl start bscw@<bscw-instance-name>.service
```


3.5.2 Garbage Collection

You will need to set up the system to **garbage collect every day**. The task of the garbage collector is to find unreferenced, e.g., obsolete objects in the data store and remove them. For performance reasons, a *delete* operation on an object may not remove the respective object physically from the store. If you do not run the garbage collector periodically, the BSCW data store will grow constantly although many of its objects are obsolete. This would waste disk space and may substantially reduce the performance of the BSCW server.

We recommend that you set up a *cron* job for running the `start_servers -gc` script, though you can do it manually. An example crontab entry for daily garbage collection at 06:05 looks like:

```
# garbage collection
5 6 * * * <bscw-runtime-path>/bin/start_servers -gc
```

Do not stop the BSCW database server before garbage collection, the garbage collection **needs** a running server!

3.5.3 Backup

Additionally it is **urgently** recommended to have regular **BACKUPS** (e.g. daily) of the configuration and the data store to avoid loss of data, e.g., because of a disk crash. The recommended time for backup is just after garbage collection.

The garbage collection creates alternating a garbage collected version of the BSCW database in the files `<bscw-runtime-path>/var/data/StoreA` or `StoreB`.

Note: These locations can be overridden by editing `<bscw-runtime-path>/conf/config.py`.

Generally you should consider the following files or directories of your BSCW instance (relative to your `<bscw-runtime-path>`) for backup:

- BSCW instance configuration files located in the `./conf/` directory
- BSCW instance data files and directories such as

```
./var/data/
./var/log/
./var/www/
```

Best you backup your complete BSCW instance directory `<bscw-runtime-path>`.

Note:

- The `var/data/Text` and `var/data/Index` directories may be skipped while backup, because the contents may be reconstructed after restoration of a backup.
 - You can use any incremental backup method to backup your BSCW instance
-

3.6 Folder Mail Delivery

Sending email to a BSCW folder is an alternative to the usual HTML/HTTP interface where users create content, e.g., via *[Add Document]* or *[Add Note]* actions using a Web browser. To enable folder mail delivery the following configuration steps have to take part:

- the BSCW mail delivery agent (MDA) has to be configured
- the local mail transfer agent (MTA) mail has to be configured to deliver incoming mails for the BSCW server mailbox to the BSCW MDA

Note: Your MTA must support VERP (variable envelope return paths) to allow the individual addressing of single folders; BSCW folder delivery is known to work with recent versions of sendmail, Postfix or qmail).

3.6.1 BSCW mail delivery agent (MDA)

The BSCW mail delivery agent (MDA) is configured by setting the following entries in the BSCW server instance configuration file `<bscw-runtime-path>/conf/config.py`:

```
# MDA_MTA
# Specifies the local mail transfer agent (MTA), currently
# supported are:
# MDA_MTA = 'qmail'
# MDA_MTA = 'postfix'
# MDA_MTA = 'sendmail'
# Setting MDA_MTA = '' or any unknown MTA will disable the
# BSCW mail delivery feature (this is the default).
# MDA_MBOX
# Local mailbox name for BSCW mda (this is normally the BSCW
# user id name)
# MDA_DOMAIN
# Domain name of the BSCW MDA (which is the delivery domain of
# the local MTA for the local BSCW MDA mailbox)
# MDA_HDRMETA
# Defines which headers are shown in the RFC822 meta profile
# of an uploaded email, e.g.
# MDA_HDRMETA = ['RFC822:from', 'RFC822:to', 'RFC822:cc']
# MDA_EXTRACTMAIL
# if MDA_EXTRACTMAIL evaluates to True, in 'mailaccess' form
# a preselected option "[x] extract emails into a folder" is shown
# MDA_DELIMITER = None (optional)
# allows to override the MTA default recipient delimiter
# MDA_DELIMITER = '+' (sendmail/postfix)
# MDA_DELIMITER = '-' (qmail)
# MDA_EXT = True (optional)
# appends the extension for the MIME type 'message/rfc822' (as
# defined in config_mime.py: .eml or .mht) to the email name.
MDA_MTA = 'postfix'
MDA_MBOX = 'lab'
MDA_DOMAIN = 'bscw.de'
MDA_HDRMETA = ['RFC822:from', 'RFC822:to', 'RFC822:cc']
MDA_EXTRACTMAIL = False
```

In the given example, the local BSCW mailbox is set to `lab` and the delivery domain name of the local MTA is `bscw.de`. Hence, a folder mail address has the form `lab+1234@bscw.de` (for sendmail and postfix) and `lab-1234@bscw.de` (for qmail).

To ensure consistent mail addresses, when local BSCW mail delivery is enabled, the BSCW server should only use the local mail server, therefore it is advisable to set

```
SMTP_HOST = ''
```

3.6.2 Local Mail Transfer Agent (MTA)

To deliver mail into a BSCW folder the localhost mail transfer agent has to deliver mail messages to a “program”, namely to the BSCW mail deliver agent. This is achieved by “piping” the message into the BSCW main CGI script:

```
"|<bscw-runtime-path>/var/www/bscw.cgi"
```

Sendmail

To enable the BSCW MDA to deliver mails into folder for sendmail the following `/etc/mail/sendmail.cf` configuration must be ensured:

- to allow sendmail program message delivery to the BSCW MDA the sendmail “prog” mailer has to be defined in `/etc/mail/sendmail.cf` as follows:

```
Mprog,      P=/bin/sh, F=lsDFMpoqeu9,
            S=EnvFromL/HdrFromL, R=EnvToL/HdrToL, D=$z:/,
            T=X-Unix/X-Unix/X-Unix,
            A=sh -c $u
```

The `F` and `P` flags in the “prog” mailer flag list `F=` are required, to ensure the message contains a `From:` and `Return-Path:` header line.

Note: you may not use `smrsh` (restricted shell for sendmail) as “prog” mailer for sendmail, since it does not permit the delivery into the BSCW MDA script. Alternatively you might link the `bscw.cgi` script from `/etc/smrsh`.

- to enable the BSCW MDA to determine a well-defined recipient of a message you have to ensure the header definition `HReceived` in `/etc/mail/sendmail.cf` contains a

```
for $u; $|;
```

line (which is the default setting in newer sendmail versions).

- To make multiple recipients work with sendmail add a `Delivered-To:` header by enter the following configuration line to `/etc/mail/sendmail.cf`:

```
H?J?Delivered-To: $u
```

After editing `/etc/mail/sendmail.cf` your sendmail needs to be restarted before changes become effective.

After successful sendmail configuration, the program delivery to the BSCW MDA is enabled by choosing one of the following alternatives:

- enter the following line into BSCW users ID `$HOME/.forward` file:

```
"|<bscw-runtime-path>/var/www/bscw.cgi"
```

or

- add an alias to the sendmail aliases database `/etc/aliases` file

```
bscw:      "|<bscw-runtime-path>/var/www/bscw.cgi"
```

and run the `newaliases` program.

Finally to enable folder mail delivery in BSCW set in the BSCW server instance configuration file `<bscw-runtime-path>/conf/config.py` (beside the other settings described above)

```
MDA_MTA = 'sendmail'
```

To test the folder mail delivery create a folder (within BSCW) and trigger the action “Open to Mail”. Choose in the form the “enabled for anybody” option. After enabling the mail upload look at the folders info page to determine the folders email address. (If in the “Details” table a “Email address” row is missing, the BSCW MDA was not properly configured, check again your BSCW MDA configuration).

To debug the mail delivery enter the following entry into the `BSCW_LOGGING` directive in the BSCW server instance configuration file `<bscw-runtime-path>/conf/config.py`:

```
BSCW_LOGGING = {
    'mda': ('DEBUG', 'mda.log'),
}
```

Send a mail message to the prepared folder address and check in `/var/log/syslog` (or wherever your `sendmail` writes its log entries) if the local `sendmail` program received the message and delivered it to the BSCW MDA. Typical log entries of a successful delivery look like:

```
Nov 15 15:29:17 maestral sendmail[5801]: g97G0Kp05801:
    from=<info@orbiteam.de>, size=551, class=0, nrcpts=1,
    msgid=<201405151600.g97G0DW08799@tormenta.orbiteam.de>,
    proto=ESMTP, daemon=MTA-IPv4, relay=mail [195.127.160.172]
Nov 15 15:29:17 maestral sendmail[5802]: g97G0Kp05801:
    to=|/home/bscw/srv/lab.bscw.de/var/www/bscw.cgi,
    ctladdr=<lab+1234@bscw.de> (523/57), delay=00:00:01,
    xdelay=00:00:00, mailer=prog, pri=30015, dsn=2.0.0, stat=Sent
```

Next check the log file (default: `<bscw-runtime-path>/var/log/mda.log`). A successful delivery log entry for a sendmail MTA looks like:

```
2016-11-15 15:29:18 mda      INFO      invoked as 523/57
2016-11-15 15:29:18 mda      DEBUG
    MDA_MTA      = 'sendmail'
    MDA_MBOX     = 'lab'
    MDA_DOMAIN   = 'bscw.de'
2016-11-15 15:29:18 mda      INFO      start delivery
2016-11-15 15:29:18 mda      INFO      sender addr in 'from': header.
2016-11-15 15:29:18 mda      INFO      recipient in header: <lab+1234@bscw.de>
2016-11-15 15:29:18 mda      INFO      set domain to 'bscw.de'
2016-11-15 15:29:18 mda      INFO      store document
2016-11-15 15:29:18 mda      INFO      message loaded
2016-11-15 15:29:18 mda      INFO      message stored size=2028
2016-11-15 15:29:18 mda      INFO      virus check OK
2016-11-15 15:29:18 mda      INFO      msg for Folder#118433 (access 'anybody');
2016-11-15 15:29:18 mda      INFO      msg from info <info@orbiteam.de> delivered.
```

Postfix

To enable the BSCW MDA to deliver mails into folders for the Postfix MTA add the line

```
recipient_delimiter = +
```

to the Postfix configuration file `/etc/postfix/main.cf`.

After Postfix configuration, the program delivery to the BSCW MDA is enabled by choosing one of the following alternatives:

- enter the following line into BSCW users ID `$HOME/.forward` file:

```
"|<bscw-runtime-path>/var/www/bscw.cgi"
```

or

- add an alias for the `MDA_MBOX` (e.g. `bscw`) directive to the sendmail aliases database `/etc/aliases` file:

```
bscw:      "|<bscw-runtime-path>/var/www/bscw.cgi"
```

and run the `newaliases` program.

Finally to enable folder mail delivery in BSCW set in the BSCW server instance configuration file `<bscw-runtime-path>/conf/config.py` (beside the other settings described above)

```
MDA_MTA = 'postfix'
```

To test the folder mail delivery create a folder (within BSCW) and trigger the action “Open to Mail”. Choose in the form the “enabled for anybody” option. After enabling the mail upload look at the folders info page to determine the folders email address. (If in the “Details” table a “Email address” row is missing, the BSCW MDA was not properly configured, check again your BSCW MDA configuration).

To debug the mail delivery enter the following entry into the `BSCW_LOGGING` directive in the BSCW server instance configuration file `<bscw-runtime-path>/conf/config.py`:

```
BSCW_LOGGING = {
    'mda': ('DEBUG', 'mda.log'),
}
```

Send a mail message to the prepared folder address and check in file `/var/log/syslog` (or wherever your postfix MTA writes its log entries) if the local postfix MTA received the message and delivered it to the BSCW MDA. Typical log entries of a successful delivery look like:

```
Nov 15 15:29:18 hosting-b24d7f41 postfix/smtpd[27822]: 786AD18660BA:
  client=localhost[127.0.0.1]
Nov 15 15:29:18 hosting-b24d7f41 postfix/cleanup[27823]: 786AD18660BA:
  message-id=<20140301142916.GA10103@orbigate.orbiteam.de>
Nov 15 15:29:18 hosting-b24d7f41 postfix/smtpd[27822]:
  disconnect from localhost[127.0.0.1]
Nov 15 15:29:18 hosting-b24d7f41 postfix/qmgr[2714]: 786AD18660BA:
  from=<paulsen@orbiteam.de>, size=1791, nrcpt=1 (queue active)
...
Nov 15 15:29:18 hosting-b24d7f41 postfix/local[27841]: 786AD18660BA:
  to=<lab+1234@mail.orbiteam.de>, relay=local, delay=0.38,
  delays=0.01/0.01/0/0.36, dsn=2.0.0, status=sent (delivered to command:
  /home/bscw/srv/lab.bscw.de/var/www/bscw.cgi)
Nov 15 15:29:18 hosting-b24d7f41 postfix/qmgr[2714]: 786AD18660BA: removed
```

Next check the log file (default: `<bscw-runtime-path>/var/log/mda.log`). A successful delivery log entry for a postfix MTA looks like:

```
2016-11-15 15:29:18 mda      INFO      invoked as 523/57
2016-11-15 15:29:18 mda      DEBUG
  MDA_MTA      = 'postfix'
  MDA_MBOX     = 'lab'
  MDA_DOMAIN  = 'bscw.de'
2016-11-15 15:29:18 mda      INFO      start delivery
2016-11-15 15:29:18 mda      INFO      sender addr in 'from': header.
2016-11-15 15:29:18 mda      INFO      recipient in header: <lab+1234@bscw.de>
2016-11-15 15:29:18 mda      INFO      set domain to 'bscw.de'
2016-11-15 15:29:18 mda      INFO      store document
2016-11-15 15:29:18 mda      INFO      message loaded
2016-11-15 15:29:18 mda      INFO      message stored size=2028
2016-11-15 15:29:18 mda      INFO      virus check OK
2016-11-15 15:29:18 mda      INFO      msg for Folder#118433 (access 'anybody');
2016-11-15 15:29:18 mda      INFO      msg from info <info@orbiteam.de> delivered.
```

Qmail

To assign a local BSCW user mailbox, enter the following lines into your `/var/qmail/users/assign` file

```
=<bscw-mbox>:<bscw-user>:<bscw-uid>:<bscw-gid>:<bscw-runtime-path>:::  
+<bscw-mbox>-:<bscw-user>:<bscw-uid>:<bscw-gid>:<bscw-runtime-path>-:::
```

where

<bscw-mbox> = local BSCW server mailbox as defined in *MDA_MBOX*, e.g. lab

<bscw-user> = user name of the BSCW server user, e.g. bscw

<bscw-uid> = user ID of the BSCW server user, e.g. 523

<bscw-gid> = group ID of the BSCW server user, e.g. 523

<bscw-runtime-path> = path to your BSCW instance, e.g. /home/bscw/srv/lab.bscw.de

While the configuration line starting with a = character defines the handling of the local address bscw, the line starting with a + character handles all extension addresses bscw-* (for further details consult the *qmail-users* man page or the “Life with qmail” documentation). After changing the contents of the /var/qmail/users/assign file you have to run the **qmail-newu** command to update the assignments database.

To enable BSCW MDA program delivery for all extension addresses bscw-*, create the file <bscw-runtime-path>/.qmail-default (with the BSCW user ID and group ID as owner) and enter one single line:

```
|<bscw-runtime-path>/var/www/bscw.cgi
```

Finally set in the BSCW server instance configuration <bscw-runtime-path>/conf/config.py (beside the other settings described above)

```
MDA_MTA = 'qmail'
```

To test the folder mail delivery create a folder (within BSCW) and trigger the action “Open to Mail”. Choose in the form the “enabled for anybody” option. After enabling the mail upload look at the folders info page to determine the folders email address. (If in the “Details” table a “Email address” row is missing, the BSCW MDA was not properly configured, check again your BSCW MDA configuration in the BSCW server instance configuration).

To debug the mail delivery enter the following entry into the *BSCW_LOGGING* directive in the BSCW server instance configuration file <bscw-runtime-path>/conf/config.py:

```
BSCW_LOGGING = {  
    'mda': ('DEBUG', 'mda.log'),  
}
```

Send a mail message to the prepared folder address and check in /var/log/syslog (or wherever your **qmail-send** writes its log entries). If the **qmail-send** program delivered it to the BSCW MDA. Typical (sys)log entries of a successful delivery look like:

```
Nov 15 15:29:18 maestral qmail: [ID 748625 mail.info] 1029764356.914769  
    info msg 236165: bytes 653 from <info@orbiteam.de> qp 4281 uid 503  
Nov 15 15:29:18 maestral qmail: [ID 748625 mail.info] 1029764356.915894  
    starting delivery 22: msg 236165 to local lab-1234@bscw.de  
Nov 15 15:29:18 maestral qmail: [ID 748625 mail.info] 1029764356.916318  
    status: local 1/10 remote 0/20  
Nov 15 15:29:18 maestral qmail: [ID 748625 mail.info] 1029764357.554749  
    delivery 22: success: did_0+0+1/  
Nov 15 15:29:18 maestral qmail: [ID 748625 mail.info] 1029764357.555183  
    status: local 0/10 remote 0/20  
Nov 15 15:29:18 maestral qmail: [ID 748625 mail.info] 1029764357.555524  
    end msg 236165
```

Check the log file (default: <bscw-runtime-path>/data/mda.log). A successful delivery log entry for a qmail MTA looks like:

```
2016-11-15 15:29:18 mda      INFO      invoked as 523/57
2016-11-15 15:29:18 mda      DEBUG
    MDA_MTA      = 'qmail'
    MDA_MBOX     = 'lab'
    MDA_DOMAIN  = 'bscw.de'
2016-11-15 15:29:18 mda      INFO      start delivery
2016-11-15 15:29:18 mda      INFO      sender addr in 'from': header.
2016-11-15 15:29:18 mda      INFO      recipient in header: <lab+1234@bscw.de>
2016-11-15 15:29:18 mda      INFO      set domain to 'bscw.de'
2016-11-15 15:29:18 mda      INFO      store document
2016-11-15 15:29:18 mda      INFO      message loaded
2016-11-15 15:29:18 mda      INFO      message stored size=2028
2016-11-15 15:29:18 mda      INFO      virus check OK
2016-11-15 15:29:18 mda      INFO      msg for Folder#118433 (access 'anybody');
2016-11-15 15:29:18 mda      INFO      msg from info <info@orbiteam.de> delivered.
```


INSTALLATION PROCEDURE FOR WINDOWS

These are the installation instructions for BSCW 5.1 on Windows 7/8/10, Server 2008/2012/2016 machines. If you are upgrading an existing BSCW server instance please go through section 2.3 *Upgrading to BSCW 5.1.9*

4.1 System requirements

For approximately 200 users BSCW requires the following server hardware on a Windows 7/8/10, Server 2008/2012/2016 installation:

- Intel Core/Xeon or AMD A-series/Opteron (>3,2 GHz) 64-bit server system with at least 4 cores (or comparable systems of other manufacturers)..
- 8 GB RAM
- At least 500 GB hard disk space (the BSCW installation requires about 200 MB disk space)
- Windows 7/8/10, Server 2008/2012/2016 with
 - Apache HTTP Server 2.4 **or**
 - Microsoft Internet Information Server (IIS 7/8/10)

To use BSCW you will need the “Python” interpreter software and extensions:

- Python 2.7
- “pywin32” Build 220 (Win32 Extensions and API for Python)
- extensions for Python (optional)
 - PyLucene - required for full text indexing support package PyLucIndex
 - Python-LDAP - required for LDAP/Active Directory bindings (*ldap*)
- (optional) converter software for the BSCW 5.1 preview feature, see *Software for BSCW Preview* for details

The “Python” interpreter and the “Python for Windows Extensions” (pywin32) are copyrighted, but freely usable and can be downloaded from:

```
http://www.python.org
http://sourceforge.net/projects/pywin32/
```

Additionally you require a CGI compliant Web server. BSCW supports

- Apache HTTP Server 2.4
- Microsoft Internet Information Server (IIS 7/8/10)

To use the BSCW WebDAV functionality, you must use the Apache HTTP server. The Apache HTTP server is copyrighted, but is freely usable and can be downloaded from the Apache HTTP server project (<http://httpd.apache.org>). Windows binary distributions are available at <http://www.apachehaus.com/> or <http://www.apachelounge.com/>

In order to send registration and report emails BSCW finally needs access (via SMTP) to a mail server (Unix or Windows based).

Note:

- Starting with the Python for Windows Extensions **pywin32-210.win32-py2.7.exe** the installation of the additional library `mfc71.dll` may be necessary depending on your Windows version.
- BSCW requires at least Python for Windows Extensions Build 219. Please upgrade older `pywin32` versions before running the BSCW installer **bscw-5.1.9-???????-py27.exe**.
- Before installing BSCW first install the desired optional Python extension packages (see above).
- If the installer fails with an error message like

```
IOError: [Errno 13] Permission denied: 'C:\BSCW\srv\
```

please disable your virus scanner before running the BSCW installer **bscw-5.1.9-???????-py27.exe**.

- BSCW requires the use of a NTFS (local directory).
- After installing the Apache HTTP server it might be necessary to add an incoming firewall rule to your Windows Firewall for port 80 or 443.
- If you still need Python 2.6 to run BSCW, please contact support@orbiteam.de to provide you with a Python 2.6 build of BSCW

4.2 Installation and Configuration

Before installing BSCW ensure the Web server, Python, Python for Windows Extensions (`pywin32`), the desired optional Python extension packages or converter software is installed.

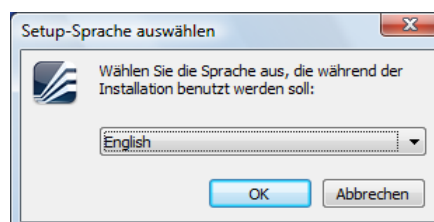
The name of the download installer contains BSCW and Python version numbers – e.g. **bscw-5.1.9-????-py27.exe** contains BSCW version 5.1.9 for Python 2.7. Please make sure to install the latest version of BSCW and always provide your version number when contacting support staff.

Note: If you want to deploy BSCW with IIS the CGI support must be manually enabled *before* the BSCW installer is started, otherwise the automatic configuration of IIS may fail.

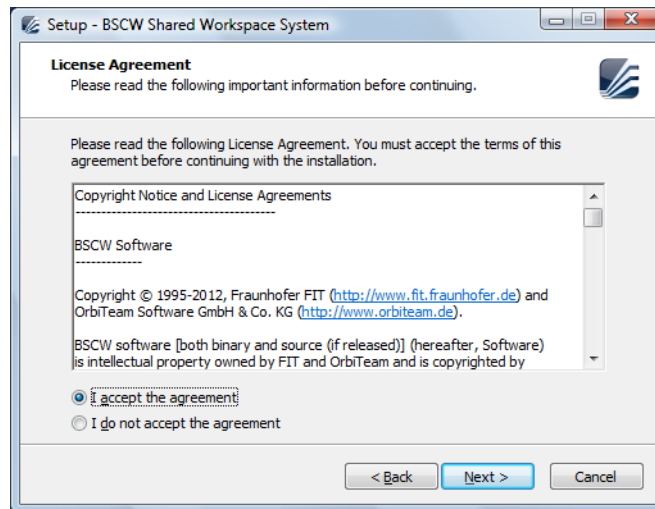
Start the BSCW setup procedure by double-clicking the installer (according to your Python version):

```
bscw-5.1.9-???????-py27.exe
```

The BSCW installer first asks for the language used in the current setup procedure. Select the desired language and press *[OK]*.

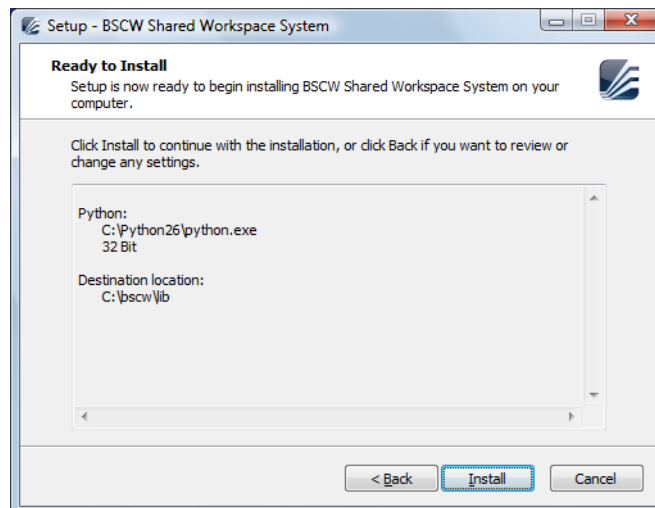


Then the setup program will try to install the BSCW version 5.1.9. Click *[Next]* and accept the license agreement



and continue with *[Next]*.

By default BSCW setup will install the BSCW program code in the `C:\BSCW\lib` directory. Accept this pre-selection or select a different directory and click *[Next]* to see a summary of the chosen locations:



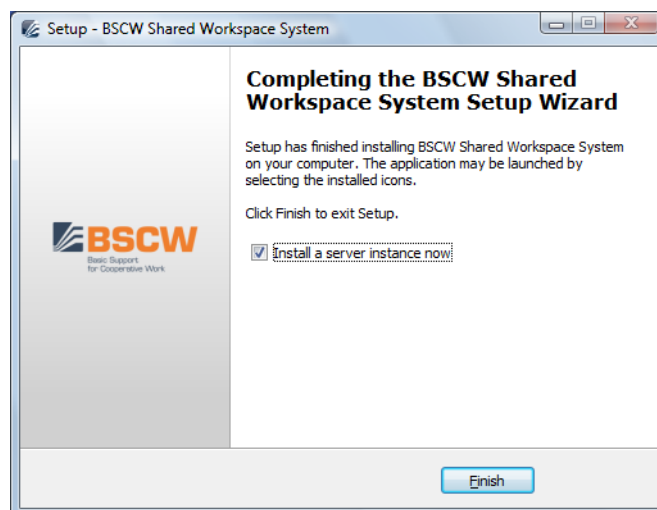
To accept this click *[Install]* which will extract the BSCW 5.1.9 distribution files in the following locations

```
C:\BSCW\lib\bscw-5.1.9-??????-py27\           # BSCW distribution 5.1.9
C:\BSCW\lib\bscw-5.1.9-??????-py27\bin      # BSCW executable code
C:\BSCW\lib\bscw-5.1.9-??????-py27\bscw     # BSCW documentation
C:\BSCW\lib\bscw-5.1.9-??????-py27\doc     # BSCW documentation
C:\BSCW\lib\bscw-5.1.9-??????-py27\etc     # BSCW documentation
C:\BSCW\lib\bscw-5.1.9-??????-py27\lib     # BSCW third party modules
```

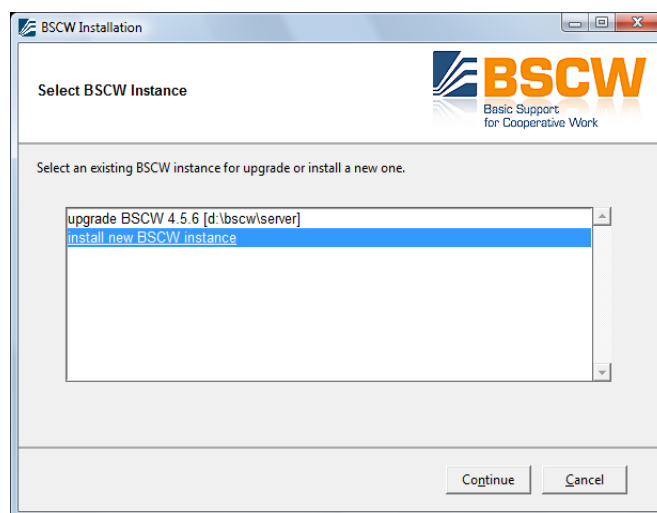
The BSCW 5 layout allows to install multiple BSCW instances in the runtime directory (`C:\BSCW\srv`), which all share the same BSCW program code located in the library directory (`C:\BSCW\lib`).

Important: BSCW distribution *must* reside in the same partition as all BSCW instances. For instance it is *not* possible to install the BSCW distribution on drive `C:\` and a BSCW instance on another drive (e.g. `D:\`).

After installing the BSCW distribution files the setup program will run the “instance setup” to complete the installation. To start the BSCW instance setup program keep the option “Install a server instance now” selected and press *[Finish]*.



The BSCW instance setup program will examine your system, and if a BSCW instance runtime is found the following selection is shown:



select “install new BSCW instance” and click *[Continue]*. If no BSCW instance runtime is found this step is omitted. Next a console window and a second setup window are opened. To perform an initial instance configuration the following configuration details must be entered:

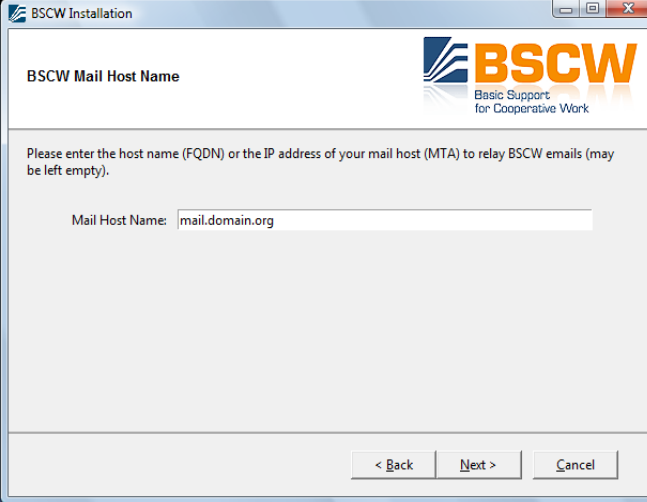
- *BSCW server root, instance name and mail host name*

The server root specifies the visible URL for this instance, while the instance name specifies the directory name of the BSCW instance. Next the mail host name is required by BSCW to relay emails. Please enter the (FQDN) or the IP address of your mail host (MTA). While a working MTA is **mandatory** for BSCW operation, you may leave the server root definition empty for later configuration.

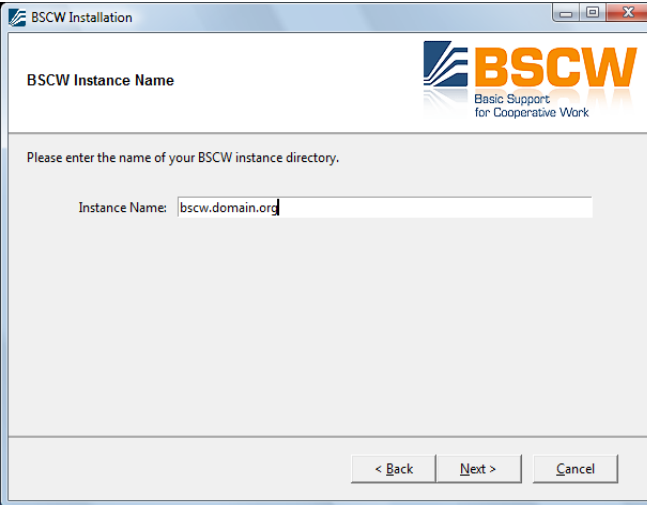
See also:

Section 4.5.1 *BSCW Server Root Definition*

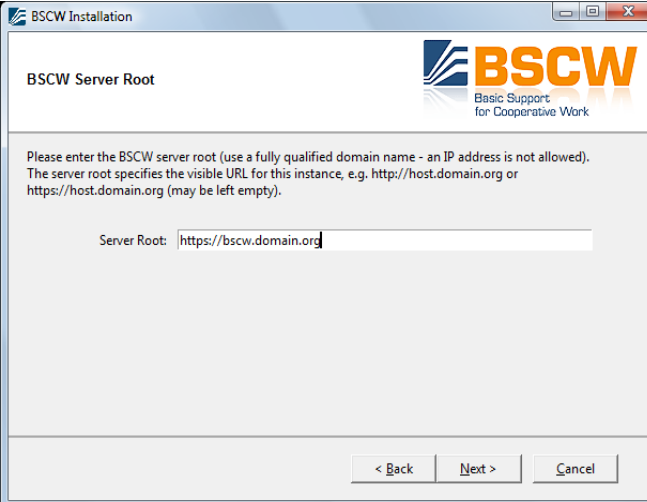
Note: If you you are using MS Exchange as MTA, you must explicitly allow the IP address of you BSCW server host to **relay** email.



The screenshot shows the 'BSCW Mail Host Name' configuration screen. It features the BSCW logo (Basic Support for Cooperative Work) in the top right. The main heading is 'BSCW Mail Host Name'. Below it, a text box contains the instruction: 'Please enter the host name (FQDN) or the IP address of your mail host (MTA) to relay BSCW emails (may be left empty)'. A text input field is labeled 'Mail Host Name:' and contains the text 'mail.domain.org'. At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'.



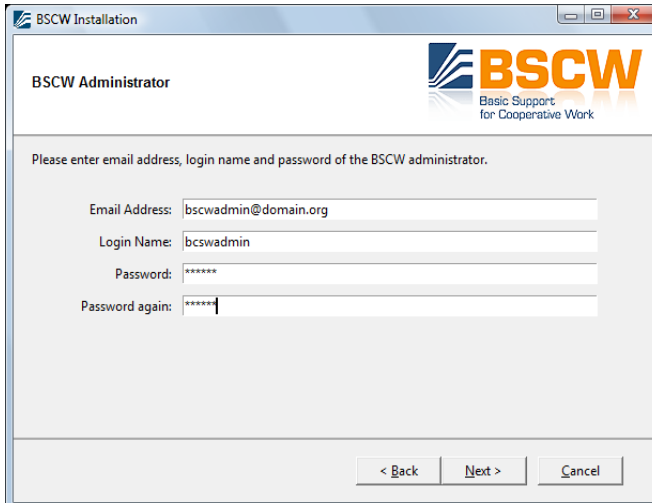
The screenshot shows the 'BSCW Instance Name' configuration screen. It features the BSCW logo (Basic Support for Cooperative Work) in the top right. The main heading is 'BSCW Instance Name'. Below it, a text box contains the instruction: 'Please enter the name of your BSCW instance directory.'. A text input field is labeled 'Instance Name:' and contains the text 'bscw.domain.org'. At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'.



The screenshot shows the 'BSCW Server Root' configuration screen. It features the BSCW logo (Basic Support for Cooperative Work) in the top right. The main heading is 'BSCW Server Root'. Below it, a text box contains the instruction: 'Please enter the BSCW server root (use a fully qualified domain name - an IP address is not allowed). The server root specifies the visible URL for this instance, e.g. http://host.domain.org or https://host.domain.org (may be left empty)'. A text input field is labeled 'Server Root:' and contains the text 'https://bscw.domain.org'. At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'.

- *BSCW administrator*

Enter a **valid** BSCW server administrator email address, an user name and a password of the user who shall become a BSCW server administrator



The screenshot shows a window titled "BSCW Installation" with the BSCW logo and tagline "Basic Support for Cooperative Work". The main heading is "BSCW Administrator". Below it, a message reads: "Please enter email address, login name and password of the BSCW administrator." There are four input fields: "Email Address" with the value "bscwadmin@domain.org", "Login Name" with "bscwadmin", "Password" with "*****", and "Password again" with "*****". At the bottom, there are three buttons: "< Back", "Next >", and "Cancel".

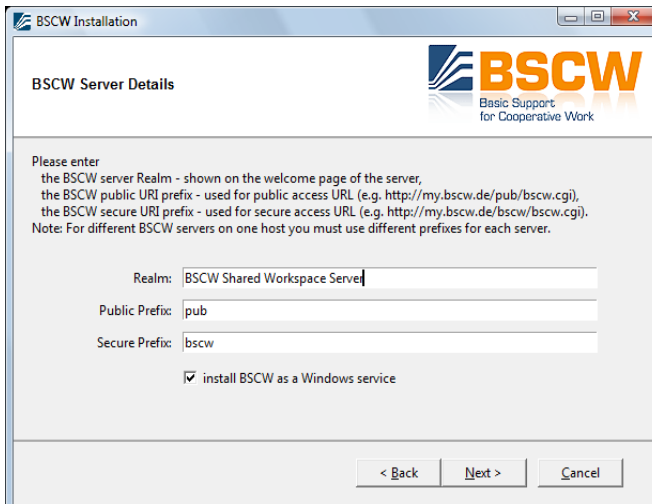
Note: The login name denotes the account of the BSCW administrator and not any Windows account.

- *BSCW server details*

Finally you have to define the following server detail information. The BSCW server realm is shown in authentication dialogs or on the welcome page of the BSCW instance. The BSCW public prefix defines the path after the server root used to allow (unauthenticated) access to published BSCW contents, e.g. <https://bscw.domain.org/pub/>, while the BSCW secure prefix defines the path after the server root used to access personal (authenticated) BSCW contents, e.g. <https://bscw.domain.org/sec/>. It is recommended to install BSCW as a service.

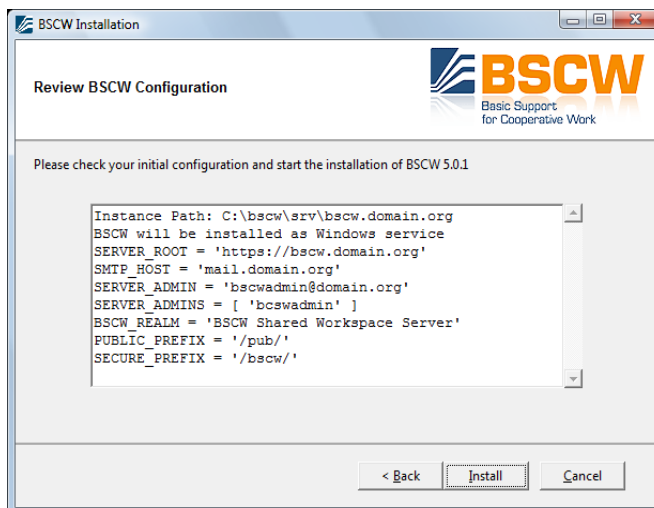
See also:

Windows Service for Further Information.



The screenshot shows a window titled "BSCW Installation" with the BSCW logo and tagline "Basic Support for Cooperative Work". The main heading is "BSCW Server Details". Below it, a message reads: "Please enter the BSCW server Realm - shown on the welcome page of the server, the BSCW public URI prefix - used for public access URL (e.g. http://my.bscw.de/pub/bscw.cgi), the BSCW secure URI prefix - used for secure access URL (e.g. http://my.bscw.de/bscw/bscw.cgi). Note: For different BSCW servers on one host you must use different prefixes for each server." There are three input fields: "Realm" with the value "BSCW Shared Workspace Server", "Public Prefix" with "pub", and "Secure Prefix" with "bscw". There is a checked checkbox labeled "install BSCW as a Windows service". At the bottom, there are three buttons: "< Back", "Next >", and "Cancel".

Finally a summary of your settings is shown. You can correct any wrong settings by using the *[Back]* button.



If all settings are correct press the *[Install]* button, which will then start the BSCW instance configuration. The progress is shown in a console window

```

C:\Python26\python.exe
Creating Apache HTTP server configuration files in
C:\bscw\srv\bscw.domain.org\conf\apache2
mod.conf ... module configuration file
site.conf ... virtual host site configuration file
bscw.conf ... BSCW configuration file
bsadmin conf_apache
configure IIS Web Server
configure IIS Web Server failed - ignored.
bsadmin index_page
register admin user
user bscwsadmin registered, address:
  bscwsadmin@domain.org: <is_owned_by_user>
2012-03-01 17:57:51 Service is NOT installed.
Installing service BSCW_C--bscw-srv-bscw-domain-org
Service installed
2012-03-01 17:57:52 bsadmin start: Starting server as windows service.

BSCW server up and running in 'C:\bscw\srv\bscw.domain.org'

BSCW instance created: 'C:\\bscw\\srv\\bscw.domain.org'
Make sure to include the BSCW Apache HTTP server configuration
(see above) in your local Apache HTTP configuration
you may need to restart your web-server

Installation succeeded. Please check README.txt for next steps.
Press <Enter> to continue_

```

Depending on the deployed HTTP server, you have to choose one of the following configuration alternatives:

- **Apache HTTP Server**

If you use the Apache HTTP server the setup process automatically generated configuration files in the directory `<bscw-runtime-path>\conf\apache{2,24}`, which contains all necessary configuration instructions.

While using “virtual hosts” is recommended, the easiest option is to include the directive `Include <bscw-runtime-path>/conf/apache{2,24}/bscw.conf` to the file `httpd.conf`.

Attention: Before including the `bscw.conf` file ensure all required Apache HTTP modules are loaded, see Section 4.5.2 *Apache HTTP Server Configuration* for a more complete Apache HTTP server configuration discussion.

- **Microsoft Internet Information Server (IIS)**

If you use the Microsoft Internet Information Server (IIS) all necessary IIS configuration for BSCW is done by the setup script automatically for Windows 7/8/10, Server 2008/2012/2016. Finally the setup script launches your default Web browser to connect to your BSCW server.

See also:

Section 4.5.3 *IIS Configuration***Note:**

- It is recommended to use the Apache HTTP 2.4 server on Windows; when using the Microsoft IIS the WebDAV (“web folders”) functionality of BSCW will not be available.
- When using the Microsoft Internet Information Server (IIS) CGI support must be enabled manually **before** the BSCW installer is started, otherwise the automatic configuration of IIS may fail.

After your BSCW instance is running you can log in with the administrator account registered during the installation procedure (see above) by opening the URL (mind login name and password are case sensitive!):

```
http://<server>[:port]/sec/bscw.cgi  
(e.g. http://bscw.domain.org/sec/bscw.cgi)
```

Actually to gain administrator rights you have to login a second time with your password by opening *[Options → Admin]*. If you open the URL

```
http://<server>[:port]/pub/  
(e.g. http://bscw.domain.org/pub/)
```

you get a BSCW overview which contains links to your BSCW instance.

4.3 Software for BSCW Preview

The BSCW preview component displays thumbnail images for uploaded documents. If the user moves the mouse pointer over an BSCW object icon in the type column, an image of the first page of an document is shown.

To enable the BSCW preview component the following additional software must be available on the hosting system

1. Java Runtime Environment 7/8 (<http://www.oracle.com/technetwork/java>)

Java platform independent programming language

- The Java Runtime Environment (JRE) must be separately installed. Download the JRE from:

```
http://www.oracle.com/technetwork/java/javase/downloads/index.html
```

- Ensure the `bin` and `bin\client` directories of the JRE are listed in the Windows system “Path” environment variable, e.g. add:

```
C:\Program Files (x86)\Java\jre1.8.0_???\bin;  
C:\Program Files (x86)\Java\jre1.8.0_???\bin\client
```

Attention: After upgrading your Java Runtime Environment (JRE) to a new release the new installation path must be adapted manually in the Windows system “Path” environment variable. Afterwards a system restart is required.

2. PhantomJS 2.1 (<http://phantomjs.org/>)

PhantomJS is a headless WebKit scriptable with a JavaScript API and can be downloaded from:

```
http://phantomjs.org/download.html
```

- A binary is available at:


```
https://bitbucket.org/ariya/phantomjs/downloads/phantomjs-2.1.1-windows.zip
```

- Copy the static binary **bin\phantomjs.exe** to a suitable location, e.g. to C:\Program Files (x86)\PhantomJS\bin\phantomjs.exe and add C:\Program Files (x86)\PhantomJS\bin to the Windows system Path environment variable.

3. Ghostscript 9 (<http://ghostscript.com>)

Ghostscript is an interpreter for the PostScript language and for PDF

- The Ghostscript interpreter installer can be downloaded from:

```
https://github.com/ArtifexSoftware/ghostpdl-downloads/releases/download/
↪gs920/g920w64.exe
```

and the standard Ghostscript fonts (ghostscript-fonts-std-8.11.tar.gz) from:

```
http://sourceforge.net/projects/gs-fonts/
```

- Execute the installer **gs920w64.exe** which installs Ghostscript to the default location C:\Program Files\gs\gs9.20. After successful installation add the C:\Program Files\gs\gs9.20\bin path to the Windows system Path environment variable.
- Next extract the Ghostscript fonts directly into the C:\Program Files\gs\gs9.20\lib directory.

Attention: include the font files directly in the lib directory and **not** inside a fonts sub directory!

4. GraphicsMagick (<http://www.graphicsmagick.org>)

GraphicsMagick is a library for image processing

- The GraphicsMagick installer can be downloaded from:

```
ftp://ftp.graphicsmagick.org/pub/GraphicsMagick/windows/GraphicsMagick-1.3.
↪25-Q16-win64-dll.exe
```

- Execute the installer **GraphicsMagick-1.3.25-Q16-win64-dll.exe** which installs GraphicsMagick to the default location C:\Program Files\GraphicsMagick-1.3.25-Q16. After successful installation add the C:\Program Files\GraphicsMagick-1.3.25-Q16 path to the Windows system Path environment variable (This could be automatically achieved by selecting “Update executable search path” from within the installer).
- After installation check if GraphicsMagick correctly finds Ghostscript:

```
> gm convert -list Delegates
...
ps<=>pdf      "C:\Program Files\gs\gs9.20\bin\gswin64c.exe" -q -dBATCH
              -dMaxBitmap=300000000 -dNOPAUSE -sDEVICE=pdfwrite
              -sOutputFile=%o -- "%i" -c quit
```

Note: GraphicsMagick and Ghostscript must be installed for the same architecture. Mixing 32-bit and 64-bit installations of GraphicsMagick and Ghostscript might cause problems.

5. LibreOffice 4/5 (<http://www.libreoffice.org/>)

LibreOffice is an open source office suite

Note: At least LibreOffice version 4 is required, best use the current release LibreOffice Still (5.1) or LibreOffice Fresh (5.2)

The “LibreOffice” installer can be downloaded from:

```
http://www.libreoffice.org/download/libreoffice-still/  
http://www.libreoffice.org/download/libreoffice-fresh/
```

6. Text/HTML converter

Install `markdown2` and `html2text` as follows

- **markdown2** converts text to HTML using the markdown markup

Use **pip** to download and install `markdown2`:

```
> pip install markdown2
```

- **html2text** converts HTML to text using the markdown markup

Use **pip** to download and install `html2text`:

```
> pip install html2text
```

7. Image converter

For image conversion the Python Imaging Library is required

Use the Python package manager **pip** to download and install:

```
> pip install Pillow
```

8. Apache Tika

BSCW utilizes the Apache Tika toolkit (<http://tika.apache.org>) to extract metadata and text from uploaded documents. To enable the Apache Tika a Java Runtime Environment 7/8 must be available on the server host.

To accelerate metadata extraction it is possible to install an *optional* standalone tika-server. For installation download the tika-server JAR archive from

<http://www.apache.org/dyn/closer.cgi/tika/tika-server-1.16.jar>

and copy it into the BSCW distribution

```
> cd C:\BSCW\lib\bscw-5.1.9-???????-py27  
> copy tika-server-1.???.jar bscw\libexec\tika
```

Additionally the `tika` Python package is required, use **pip** to download and install `tika`

```
> pip install tika
```

If all prerequisites (1-7) are met run

- **bsadmin update_defaults** to generate a new BSCW converter configuration (`<bscw-runtime-path>\conf\config_convert.py`). Use the verbose option (**-v**) to check if BSCW found the required converter programs to create the previews files:

```
> cd C:\BSCW\srv\<bscw>  
> bin\bsadmin update_defaults -v  
...  
Converter auto-configuration:  
Found Commands:  
  'gm': 'c:\\program files\\graphicsmagick-1.3.??-q16\\gm.exe'
```

```
'java': 'c:\\program files (x86)\\java\\jre1.8.0_??\\bin\\java.exe'
'phantomjs': 'c:\\program files (x86)\\phantomjs\\bin\\phantomjs.exe'
'unoconv': '"%(py)s" "%(cnv)s\\unoconv\\unoconv"'
...
config_convert.py updated
```

Optionally you may create for all existing documents the required preview files using the **bsadmin preview** command:

```
> bin\bsadmin preview
Usage:
bsadmin preview list
bsadmin preview create [-v|-q] [-f|-ff] [<oid0> ... <oidn>]
bsadmin preview delete [-v|-q] [<oid0> ... <oidn>]
bsadmin preview [-h]

Generate Document preview documents

positional arguments:
list          print preview states and preview document file names
create       created preview for documents in 'var/cache/preview'
delete       deletes preview states and generated preview documents

optional arguments:
-f           force upgrade of all previews
-ff         force upgrade of previews with state 'FAILURE'
-v          verbose
-q          quiet
-h          show this help message and exit
```

Note:

- On large BSCW installations **bsadmin preview create** may take a **very long** period (weeks!)
- The execution of **bsadmin preview create** is **not** mandatory, because preview files are automatically scheduled for background creation the first time an existing folder is read by an user.

In the case of problems with automatic preview file generation enable logging by adding the following entry to **BSCW_LOGGING** in `<bscw-runtime-path>\conf\config.py`. The BSCW preview component will then log into `<bscw-runtime-path>\var\log\prev.log`:

```
BSCW_LOGGING = {
    'sys': ('WARN', 'sys.log'),
    'prev': ('DEBUG', 'prev.log'),
    # ...
}
```

An preview log file entry:

```
2015-02-10 11:35:07 prev DEBUG pid 123 error: libexec/conv: Document#456
...gm convert: Unable to get type metrics...
```

indicates that the ghostscript standard fonts are missing resp. are not properly installed.

Note: To disable the BSCW preview feature add an entry **CREATE_PREVIEWS** in `<bscw-runtime-path>/conf/config.py`:

```
CREATE_PREVIEWS = False
```

4.4 Database Server and Garbage Collection

All data of the BSCW server is held in the BSCW data store and handled through the BSCW database server. The BSCW database server is managed with the **bsadmin** script, which is located in the BSCW instance directory `<bscw-runtime-path>\bin`. The BSCW server can be administered by executing the **bsadmin** script from a DOS shell as follows

```
> cd <bscw-runtime-path>
```

```
> bin\bsadmin start
```

Starts the BSCW server. If it is registered as a Windows service, the service is run, otherwise the server is started directly. To avoid calling **bsadmin start** manually, you can set up the windows service to start up at system boot or use the task scheduler instead (see below).

Note: Controlling Windows services requires administrative privileges.

```
> bin\bsadmin stop
```

Stops the BSCW server. If it is registered as a Windows service, the service is stopped, otherwise the server is stopped directly.

Note: Controlling Windows services requires administrative privileges.

```
> bin\bsadmin garbage
```

Runs the garbage collection on the BSCW database. Note: the garbage collection requires the BSCW server to run!

```
> bin\bsadmin
```

Lists further administration functions.

We recommend that **bsadmin start** should be executed at system boot. To achieve this you have to register BSCW as Windows service. Furthermore for the garbage collection a task job must be set up, which calls these functions periodically (see below).

The BSCW database garbage collection **must** be run daily. The task of the garbage collector is to find unreferenced, e.g., obsolete objects in the data store and remove them. For performance reasons, a *delete* operation on an object may not remove the respective object physically from the store. If you do not run the garbage collector periodically, the BSCW data store will grow constantly although many of its objects are obsolete. This would waste disk space and may substantially reduce the performance of the BSCW server.

4.4.1 Windows Service

On Windows 7/8/10, Server 2008/2012/2016 the BSCW server can be run as a *Windows service*. This is an optional, convenient way to launch it in the background without showing a DOS shell.

The BSCW installer offers to register a Windows service, starting up at boot time. If you have chosen to do this, you can use **bsadmin start** and **bsadmin stop** to start/stop the service assuming you are working with administrative privileges.

Additionally you may register resp. removed the Windows service later by executing the **bsadmin** script from a DOS shell as follows

```
> cd <bscw-runtime-path>
```

```
> bin\bsadmin service
```

Displays usage hints.

```
> bin\bsadmin service install
```

Registers the BSCW Windows service (manual startup).

```
> bin\bsadmin service --startup auto install
```

Registers the BSCW Windows service (startup at boot time).

```
> bin\bsadmin service remove
```

Removes the BSCW Windows service.

4.4.2 Task Scheduler

On Windows 7/8/10, Server 2008/2012/2016 use the *task scheduler* to schedule periodic system commands (such as the garbage collection).

At least you have to schedule one job to run the BSCW garbage collector (e.g. once per night). Use the following command line to run the garbage collection:

```
"<bscw-runtime-path>\bin\bsadmin.bat" garbage
```

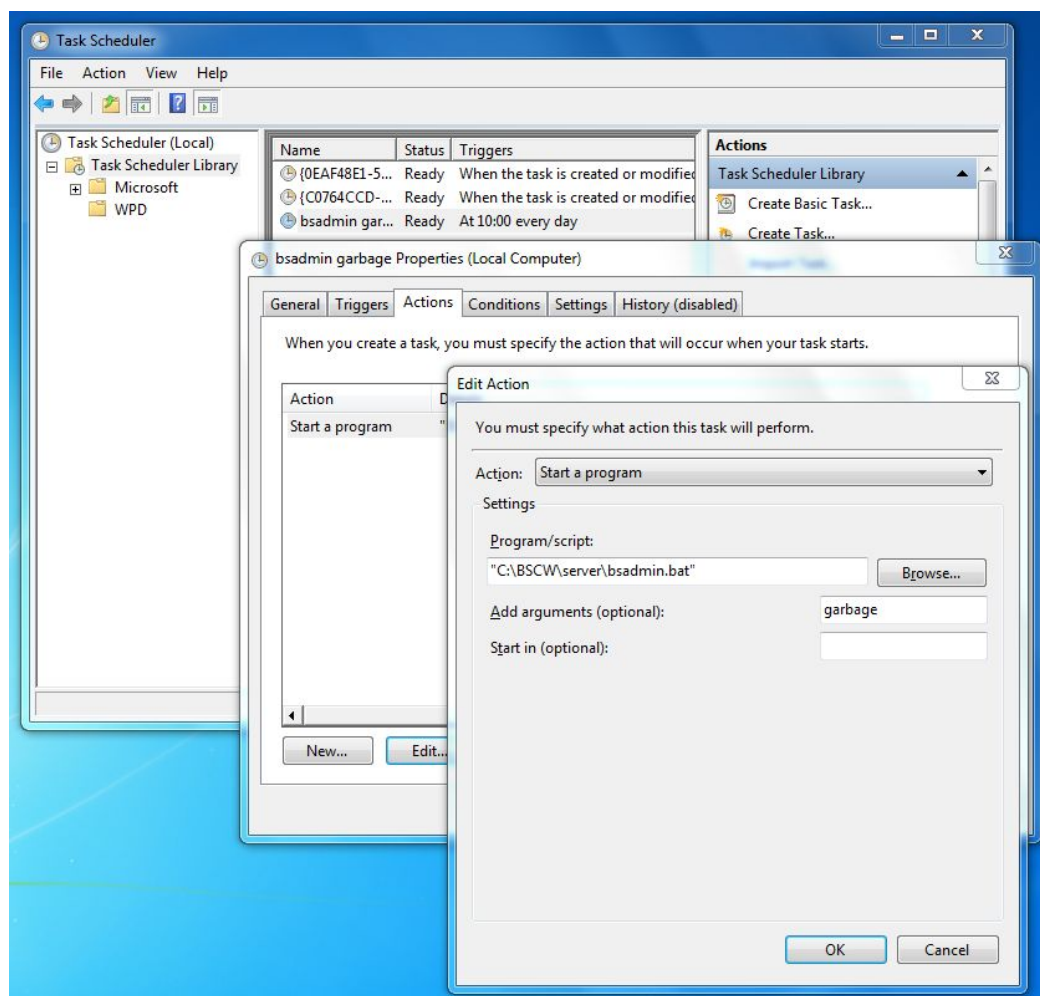
If you do not want to run the BSCW server as a Windows service, you may alternatively use the task scheduler to start it. Use the following command line to define a scheduled job to start BSCW at system boot:

```
"<bscw-runtime-path>\bin\bsadmin.bat" start
```

Note: You may use the command above without quotes if the path names does not contain any spaces.

Important:

- The task scheduler requires **bsadmin.bat**.
 - Do **not** run the same BSCW server instance *more than once!* This may seriously damage the BSCW database.
-



4.5 Further Configuration Details

All BSCW configuration parameters are stored (similar to the Unix version) in configuration files.

See also:

Chapter 5 *Configuration of BSCW Servers*

These configuration files will be updated during the installation and can be changed by a BSCW administrator on the *[Options → Admin]* page within the item “BSCW Server Settings” or by directly editing the respective configuration files (see below for further details).

The standard set up should create an installation which should be appropriate in most cases. However, if you want to modify the default settings, you will find respective information in this section. Please note in this section only Windows 7/8/10, Server 2008/2012/2016 specific configuration options are explained:

- BSCW server root definition
- IIS configuration
- Apache HTTP server configuration
- BSCW registry settings
- De-Installation

4.5.1 BSCW Server Root Definition

The server root - the hostname (and port) part of your BSCW servers URL - is specified in the BSCW server instance configuration file at `<bscw-runtime-path>\conf\config.py`. The variable `SERVER_ROOT` contains the absolute URL of your BSCW server and an optional port. If no port is specified the standard ports 80 (for HTTP) or 443 (for HTTPS) are assumed:

```
SERVER_ROOT = 'http://bscw.domain.org/'
SERVER_ROOT = 'http://bscw.domain.org:123/'
SERVER_ROOT = 'http://bscw.domain.org/'
```

A fully qualified host name is required as server name `bscw.domain.org`, in order to allow the BSCW server to resolve its name to an IP address (`SERVER_ROOT` may **not** contain an IP address anymore!).

Ideally you define a host name/nickname A/CNAME in your DNS zone, which points to your BSCW server host, e.g.:

```
server1.domain.org    A        1.2.3.4
server2.domain.org    A        1.2.3.5
bscw.domain.org       CNAME   server1.domain.org
```

Proceeding this way a future migration of your BSCW server from `server1` to `server2` will keep the well known URL `http://bscw.domain.org` and your license will not be invalidated by the migration.

Note: Whenever the `SERVER_ROOT` is changed in the instance configuration file `<bscw-runtime-path>\src\config.py` you must call `bsadmin update_helper` in order to update the `jnlp` deployment files with the correct codebase URL. Otherwise users may not be able to launch or install the BSCW Desktop application anymore.

4.5.2 Apache HTTP Server Configuration

Download e.g from <http://www.apachehaus.com/> or <http://www.apachelounge.com/> and install an Apache HTTP server binary on your Windows host by following the instructions for your Apache HTTP server binary distribution.

Note: After installing the Apache HTTP server it might be necessary to add an incoming firewall rule to your Windows Firewall for port 80 or 443.

BSCW requires in addition to a (virtual) web server for user access, a second (virtual) web server running on `localhost` (`127.0.0.1`). This second (virtual) web server enables BSCW services (e.g. the *User Notification Services (UNO)* of section 7.4.1 or the alarm (*ALARM*) service) to access the BSCW database server via HTTP using the following URL:

```
http://localhost/pub/bscw.cgi
```

Note: The port, the script alias path and the script name may be changed by altering the configuration directives `HTTP_LOCAL_PORT`, `SCRIPTS` and `CREATE_SCRIPTS` in the instance configuration file `<bscw-runtime-path>\conf\config.py`.

The localhost port to the HTTP server defined in `HTTP_LOCAL_PORT` **must** support HTTP; HTTPS is **not** supported!

The BSCW setup process automatically generates the following Apache HTTP server configuration files

```
<bscw-runtime-path>/conf/apache{2,24}/mod.conf  
<bscw-runtime-path>/conf/apache{2,24}/site.conf  
<bscw-runtime-path>/conf/apache{2,24}/bscw.conf
```

which contain all necessary configuration instructions.

The `mod.conf` file ensures the loading of additional modules required by BSCW and must be included in the main Apache HTTP server configuration file `httpd.conf`. Instead including this file you could enable the loading of the required modules

```
cgid_module (or cgi_module)  
expires_module  
deflate_module  
headers_module  
rewrite_module
```

using your platform specific Apache layout.

The `site.conf` file contains several virtual host containers. Depending on your `SERVER_ROOT` definition in the instance configuration file `<bscw-runtime-path>\conf\config.py` the `site.conf` file defines the following virtual hosts:

1. if a HTTP server root is defined (e.g. the `SERVER_ROOT` directive starts with `http://...`) the `site.conf` file defines two virtual host containers: a first virtual host container for `localhost:80` required by internal BSCW services and a second virtual host container for the server root host name `<hostname>:80` for requests.
2. if a HTTPS server root is defined (e.g. the `SERVER_ROOT` directive starts with `https://...`) the `site.conf` file defines three virtual host containers: a first virtual host container for `localhost:80` required by internal BSCW services, a second virtual host container for the server root host name `<hostname>:80` which redirects all requests to the third virtual host container `<hostname>:443` for SSL requests.

Both files include the `bscw.conf` file with the actual BSCW instance configuration. If you intend to use the `site.conf` file copy it to your Apache HTTP server configuration. Please note it will most likely not work out of the box, but you have to adapt it to your local Apache HTTP server configuration. Especially you will need to install certificates for your SSL enabled server and adapt the configuration in `site.conf`.

Note: When using the BSCW `site.conf` file you should **not** include the `httpd-vhosts.conf` file which is included in the main configuration `httpd.conf` by default:

```
# Virtual hosts  
#Include conf/extra/httpd-vhosts.conf
```

The `bscw.conf` file contains the actual BSCW instance configuration for the Apache HTTP server. It may be included in the main configuration file `httpd-vhosts.conf` resp. `httpd-ssl.conf` if you manually define virtual hosts (within the standard Apache HTTP server layout) or in `httpd.conf` without defining virtual hosts:

```
Include <bscw-runtime-path>/conf/apache{2,24}/bscw.conf
```

When using virtual web server container `<VirtualHost> ... </VirtualHost>` directives, it is possible to include the `<bscw-runtime-path>\conf\apache{2,24}\bscw.conf` configuration file in multiple virtual web server container. An example for a virtual web server definition in the Apache HTTP server configuration file should look like

```
<VirtualHost bscw.domain.org:80>  
    ServerName bscw.domain.org  
    ServerAlias localhost
```



```

ServerAdmin hostmaster@domain.org

ErrorLog      logs/bscw_domain_org_error_log
CustomLog     logs/bscw_domain_org_access_log common
ScriptLog     logs/bscw_domain_org_error_log

DocumentRoot "<bscw-path>/var/www"
<Directory "<bscw-path>/var/www">
    options          ExecCGI FollowSymLinks MultiViews
    AllowOverride    None
    DirectoryIndex   index.html default.htm
    LanguagePriority en de es fr
    AddType          text/html en de es fr
    ForceLanguagePriority Fallback
    # Apache 2.2
    #Order           deny,allow
    #Allow           from all
    # Apache 2.4
    Require          all granted
</Directory>

    Include          "<bscw-runtime-path>/conf/apache{2,24}/bscw.conf"
</VirtualHost>

<VirtualHost bscw.domain.org:80>
    ServerName      bscw.domain.org
    ServerAdmin     hostmaster@domain.org

    ErrorLog        logs/bscw_domain_org_error_log
    CustomLog       logs/bscw_domain_org_access_log common
    ScriptLog       logs/bscw_domain_org_error_log

    DocumentRoot   "<bscw-path>/var/www"
    <Directory "<bscw-path>/var/www">
        Options          ExecCGI FollowSymLinks MultiViews
        AllowOverride    None
        DirectoryIndex   index.html default.htm
        LanguagePriority en de es fr
        AddType          text/html en de es fr
        ForceLanguagePriority Fallback
        # Apache 2.2
        #Order           deny,allow
        #Allow           from all
        # Apache 2.4
        Require          all granted
    </Directory>

    Include          "<bscw-runtime-path>/conf/apache{2,24}/bscw.conf"
</VirtualHost>

```

To provide a SSL encrypted web site your virtual web server definition should look like.

Note: Additionally you will still require a HTTP web server on localhost as defined above.

```

<VirtualHost bscw.domain.org:80>

    ServerName      bscw.domain.org
    ServerAdmin     hostmaster@domain.org

    ErrorLog        logs/bscw_domain_org_error.log
    CustomLog       logs/bscw_domain_org_access_log common

```

```

ScriptLog    logs/bscw_domain_org_script.log

<IfModule alias_module>
    RedirectMatch permanent ^/(.*)$ https://bscw.domain.org/$1
</IfModule>

</VirtualHost>

<VirtualHost bscw.domain.org:443>
    ServerName    bscw.domain.org
    ServerAdmin   hostmaster@domain.org

    ErrorLog      logs/bscw_domain_org_error.log
    CustomLog     logs/bscw_domain_org_access_log common
    ScriptLog     logs/bscw_domain_org_script.log

    DocumentRoot "<bscw-runtime-path>/var/www"
    <Directory "<bscw-runtime-path>/var/www">
        Options          ExecCGI FollowSymLinks MultiViews
        AllowOverride     None
        DirectoryIndex    index.html default.htm
        LanguagePriority  en de es fr
        AddType           text/html en de es fr
        ForceLanguagePriority Fallback
        # Apache 2.2
        #Order            deny,allow
        #Allow            from all
        # Apache 2.4
        Require           all granted
    </Directory>

    SSLEngine on
    SSLVerifyDepth 5

    #SSLCACertificateFile    conf/ssl/ca-bundle.crt
    #SSLCertificateChainFile conf(ssl/bscw_domain_org_root.crt
    SSLCertificateKeyFile    conf/ssl/bscw_domain_org.key
    SSLCertificateFile       conf/ssl/bscw_domain_org.crt

    Include                 "<bscw-runtime-path>/conf/apache{2,24}/bscw.conf"
</VirtualHost>

```

You may change the BSCW Apache HTTP server configuration file by using the **bsadmin conf_apache** script. To adapt the generated Apache configuration file to your local web server settings use one of the following options:

- If no option is used **bsadmin conf_apache** tries to read the old option setting from `bscw.conf` (if exists). Use option **-n** or remove `bscw.conf` if you want to avoid this.
- If option **-r** is used (requires `rewrite` module) the user credentials are passed that the authentication is handled by the BSCW server (this is the default case).
- If option **-a** is used, BSCW allows to let the Apache HTTP server perform authentication
- If option **-s** is used the Apache HTTP server is configured for authentication via client certificates. This option includes the **-r** option and requires a SSL enabled server.
- If option **-o** is used client certificates authentication optional. This option includes the **-r** option and requires a SSL enabled server.
- If the **-D** or **-E** options are used the Apache HTTP server is configured to compress (`gzip`) BSCW resources (**-D**) or to cache resources due to a long time future expiry date (**-E**). This options require the `deflate` (**-D**) or the `expires` (**-E**) modules (these options are enabled by default).

- Using the **-d** (instead of **-D**) also enables compression for BSCW responses.

Warning: Compression and TLS encrypted connections may allow an information disclosure attack (for more information search for “breach” attacks).

Note:

- Certain configurations (such as cookie authentication) imply option **-r**.
 - If you are running several BSCW instances in different virtual hosts you must configure for each BSCW instance a different `HTTP_LOCAL_PORT` number and you must extend the `VirtualHost` directives by these local IP addresses/port pairs.
 - It might be necessary to add an extra `Listen 127.0.0.1:<HTTP_LOCAL_PORT>` directive to the Apache HTTP server configuration file `httpd.conf`.
-

Remember to always **restart** your Apache HTTP server whenever the `bsadmin conf_apache` script was run.

4.5.3 IIS Configuration

The BSCW server requires additional virtual directory mappings of your Web server. They depend on the values specified for the `SCRIPTS` dictionary in the BSCW server configuration. By default the virtual directory mappings are

```
/sec      C:\BSCW\srv\<<runtime>\var\www
/pub     C:\BSCW\srv\<<runtime>var\www
```

These directory mappings are set and configured **automatically** for IIS by BSCW on Windows 7/8/10, Server 2008/2012/2016 using the installation program `bsadmin conf_iis`.

Note: Before running `bsadmin conf_iis` you have to manually activate the CGI support for your IIS.

IIS 7/8/10 installation

If the Internet Information Services 7/8/10 are not installed on *Windows Server 2008/2012/2016* follow these instructions to install IIS:

- (*Windows Server 2008/2012*) open the Server Manager, Roles section or open [*Control Panel* → *Programs* → *Programs and Features* → *Turn Windows features on or off*]

- select [*Add Roles*] and follow the wizard

- activate:

```
[x] Web Server (IIS)
```

on the “Server Roles” page. In case you are asked to install more required features on *Windows Server 2012* (e.g. IIS Management Console) agree to include *management tools*.

- activate:

```
Web Server Application Development
[x] CGI
```

on the “Role Services” page.

- (*Windows Server 2016*) open the Server Manager Dashboard, open [*Manage* → *Add Roles and Features*] and follow the wizard:

```
[Before you login]

[Installation type]

  [x] Role-based or feature based installation

[Server Selection]

  [x] select a server from the server pool

  [<this server>]

[Server Roles]

  [x] Web Server (IIS)

[Web Server Role]

  [Role Services]

    [x] CGI

[Confirmation]

[Install]
```

Manual IIS 7/8 configuration

Complete the installation steps of the wizard to install IIS. After installation configure IIS as follows:

- (Windows Server 2008) open [*Start* → *Administrative Tools* → *Internet Information Services (IIS) Manager*]
- (Windows Server 2012) open [*Server Manager* → *Tools* → *Internet Information Services (IIS) Manager*]
- select [*<computer>* → *Sites* → *Default Web Site*]
- add new virtual directories
 - select in the context menu of the [*Default Web Site* → *Add Virtual Directory...*]
 - add the following directory mappings:

```
pub    -> <bscw-runtime-path>\var\www
sec    -> <bscw-runtime-path>\var\www
```

- configure virtual directories
 - open the virtual directory for `pub` resp. `bscw` and choose for each directory [*Feature View* → *Handler Mappings*]
 - add in [Handler Mappings] a script mapping with [Add Script Map...]:
- ```
Request Path: .cgi
Executable: "<python-path>\python.exe" -u "%s"
Name: Python Script
```
- open [*Request Restrictions...* → *Mapping*] and deselect [Invoke handler only if request is mapped to]
  - confirm pop up windows of each [Add Script Map] question with *OK*.

BSCW uses its own built-in authentication scheme to check the access for the virtual directory `bscw`. Therefore no authentication filter is necessary. These configurations will be done for Windows 7/8/10, Server 2008/2012/2016 by the BSCW administration command `bsadmin conf_iis`.

---

**Note:**

- `bsadmin conf_iis` should be sufficient for automatic configuration of IIS version 7/8/10
  - The path to the Python interpreter `<python-path>` may **not** contain any space character (such as in `C:\Program Files\Python27\python.exe`), otherwise IIS will generate a broken configuration for itself!
  - On Windows Server 2016 only “Desktop Experience” installations are supported.
- 

**Hint:** If your path `<python-path>` contains space characters alternatively you can use the Windows short filename (SFN or “8.3 filename”) to the `python.exe` executable.

#### 4.5.4 De-Installation

The BSCW de-installation procedure only allows to remove BSCW libraries which are no longer in use by any installed BSCW instance. To de-install old BSCW libraries, start the BSCW de-installer program in the systems control panel.

## 4.6 Folder Mail Delivery

*BSCW does not support BSCW folder mail delivery on Windows.*



## CONFIGURATION OF BSCW SERVERS

The BSCW server can be configured by a set of configuration files which are stored in the instance configuration directory `<bscw-runtime-path>/conf/`. The standard configuration files in the instance configuration directory `<bscw-runtime-path>/conf/` are:

- `config.py` General configuration of the BSCW server
- `config_actions.py` Customization to default action or role definitions
- `config_applet.py` Configuration for the Java Applets
- `config_cal.py` Configuration of the calendar
- `config_clientmap.py` Configuration of web browser capabilities
- `config_controls.py` Customization to default operation control definitions
- `config_convert.py` Specification of encoders, converters, programs
- `config_countries.py` Specification of country codes
- `config_easy_ui.py` Easy interface menu layout
- `config_help.py` Contains online help mappings
- `config_html_ui.py` HTML user interface of the BSCW server
- `config_icons.py` Icons in the user interface of the BSCW server
- `config_meet.py` Configuration of synchronous meeting facilities
- `config_menu.py` Configuration of the menu layout
- `config_metadata.py` Configuration of meta data
- `config_mimegroups.py` Application MIME type grouping
- `config_mimeicons.py` MIME type icons
- `config_mimemsg.py` Additional translations for MIME type specification
- `config_mime.py` MIME type specifications
- `config_mobile_ui.py` Mobile user interface configuration
- `config_mpick.py` Define class substitutions for deactivated packages
- `config_prio_categ.py` Configuration of priorities and categories
- `config_quicksearch.py` Settings for quick search
- `config_search.py` Search configuration
- `config_service.py` Settings for Windows service
- `config_styles.py` Settings for style sheet handling

Please note the editing instructions within these files carefully when making any modifications. It should be noted that all configuration files are Python modules and on thus subject to Python's programming language syntax. After an overview of different user authentication possibilities, the above configuration files are described in this section.

## 5.1 Authentication

BSCW provides for each user a personal view of accessible data. To access this personal view on the BSCW system every user needs to authenticate with an individual user name or an email address (allocated to an user name) and a password. In general BSCW offers two possibilities to perform this authentication

### 1. BSCW Authentication

In general BSCW authentication is passing user credentials via an environment variable to BSCW (*cookie / basic / digest authentication*). Passing the users' credentials to BSCW gives the most flexibility to react on authentication challenges.

**See also:**

Section 2.2 *Security considerations*

Using BSCW authentication enables the usage of different (configured) methods, for example such as querying an LDAP service for users with an LDAP binding, or redirect to a single sign on service to perform an external user authentication.

Additional features like

- authentication with (registered) email address and password
- BSCW logout
- automatic fall-back to *basic / digest authentication* for WebDAV clients (since the WebDAV protocol does not support cookie authentication).

are only available using BSCW authentication.

### 2. Web Server Authentication

*Web Server Authentication* used to be the classical" way BSCW handled authentication. To utilize the Apache web serves' basic authentication module the (encrypted) user credentials are stored within a file `htpasswd` (see *PASSWD*) which was shared between the BSCW server and the Apache web server.

While BSCW maintains this file, the Apache web server uses it to check the given user credentials before BSCW may be accessed via its `bscw.cgi` script.

Using web server based authentication allows a "cascading" use of diverse Apache authentication modules. This enables for instance the implementation of an efficient authentication lookup against an organizational LDAP service (using the Apache `mod_ldap.so`). For failed LDAP authentication attempts then as second stage the standard basic authentication method is invoked using the shared `htpasswd` file.

Nevertheless Apache web server authentication may not be flexible enough and has the following limitations:

- authentication with email address and password is not possible, since at login time the web server cannot check the association between allocated email address and user name
- the BSCW logout feature is not available
- the usage of the ZOPE external editor is not possible (due to the used authentication mechanism).

---

**Note:** By default the creation of the *PASSWD* file is disabled, so no shared `htpasswd` file is generated.

---

BSCW instances enable *BSCW authentication* using Cookie Authentication as default setting. On older BSCW instances *BSCW authentication* may be explicitly enabled by running the command line script



```
$ bin/bsadmin conf_apache -n
```

**See also:**

Section 3.4.1 *Apache HTTP Server Configuration* for more details

## 5.2 conf/config.py

This file defines the general server settings and server configuration of the BSCW server instance. Please note all relative file and directory names are resolved using instance runtime directory `<bscw-runtime-path>`.

Below the names of the configuration variables, their meaning and their default settings are given. At least the variables mentioned in the *Section 1: MANDATORY server settings* the configuration file **must be set** since their default setting is not sufficient.

### 5.2.1 MANDATORY server settings

#### SERVER\_ROOT

The Web servers' root address. This should be an absolute URL specifying

- the protocol (`http` or `https`)
- the fully qualified domain name of the server (a numeric IP address is not allowed here)
- and (optionally) the port number

See section 3.4.2 *BSCW instance configuration* for configuration hints of `SERVER_ROOT`. For example

```
SERVER_ROOT = 'http://bscw.domain.org'
SERVER_ROOT = 'http://bscw.domain.org:8000'
SERVER_ROOT = 'https://bscw.domain.org'
```

**Note:**

- You have to set `SERVER_ROOT` before you apply for a BSCW license.
- A granted BSCW license (not the evaluation license) will become invalid if you change `SERVER_ROOT` or the *SCRIPTS* prefix (see below). In this case BSCW will complain with a “license error” message after the BSCW database server is restarted or the garbage collector has run. Hence, you need to apply for a new (royalty-free) “change server”- license after changing the values of `SERVER_ROOT` or the standard *SCRIPTS* prefix. Of course, you might also reset `SERVER_ROOT` and *SCRIPTS* to the old values and restart (stop and start) the BSCW database server.
- Whenever the `SERVER_ROOT` is changed you must run `bsadmin update_helper` in order to update the jnlp deployment files with the correct code base URL. Otherwise users may not be able to launch or install the BSCW Desktop application anymore.

```
SERVER_ROOT = 'https://bscw.domain.org'
```

#### SERVER\_ADMIN

The mail address of the BSCW administrator. It **must** be set to a valid and complete mail address.

```
SERVER_ADMIN = 'admin@domain.org'
```

### SERVER\_ADMINS USER\_ADMINS

Define lists of users with different administrative rights:

SERVER\_ADMINS is a list of BSCW users that have full administrator rights (including user administration), e.g.:

```
SERVER_ADMINS = ['admin', 'alice', 'bob']
```

USER\_ADMINS defines a list of BSCW users that have restricted administrator rights to manipulate (create, remove, change etc.) users and mail addresses only, e.g.:

```
USER_ADMINS = ['carol', 'dave']
```

---

**Note:** The users listed here **must** be registered BSCW users and the names must match exactly.

---

**See also:**

*SERVER\_ADMINS\_IP* for domain restrictions

```
SERVER_ADMINS = ['admin']
```

---

### SERVER\_ADMIN\_CONTACT

The mail contact address of the BSCW administrator. This is used to reference `mailto:SERVER_ADMIN_CONTACT` in the index page and help menu for end users to contact their BSCW administrator by e-mail.

If left empty, the *SERVER\_ADMIN* e-mail address is used.

```
SERVER_ADMIN_CONTACT = ''
```

---

### HTTP\_LOCAL\_PORT

localhost port to HTTP server. BSCW needs local access to the standard `bscw.cgi` script. The HTTP server must listen to `localhost:<HTTP_LOCAL_PORT>` and must provide access to the BSCW Server via this port.

**Note:**

- the localhost port to the HTTP server **must** support HTTP; HTTPS is **not** supported.
  - If you use the Apache `<VirtualHost>` container to accommodate the BSCW script path it may be necessary define an extra virtual host for `localhost:<HTTP_LOCAL_PORT>` where the Apache configuration file `<bscw-runtime-path>/conf/apache{2,24}/bscw.conf` also is included.
- 

**See also:**

The virtual host container template file `<bscw-instance-path>/conf/apache{2,24}/site.conf` for examples.

```
HTTP_LOCAL_PORT = 80
```

---

### SMTP\_HOST

### SMTP\_AUTH

---

A host name or an IP-address of a mail host that accepts mail posting by SMTP.

Using the SMTP\_HOST option is recommended, because it allows to set sender addresses correctly. If empty, the local mail delivery command as defined in *SENDMAIL* is used (see also local BSCW mail delivery *MDA\_MTA*). A non-default port may be specified by appending `:<port>`, SMTP\_HOST = 'mail.bscw.de:225'

Finally @TLS or @SSL may be appended to SMTP\_HOST, in order to switch over to TLS (see `smtplib starttls`) or to start right away with SSL (see `smtplib SMTP_SSL`, not supported by non-SSL builds). Invalid SMTP\_HOST setting and BSCW mail transport in general can be debugged with:

```
bsadmin sendmail -vv
```

If SMTP\_AUTH is set to a non-empty string `login:passwd` the RFC 2554 SMTP authentication mechanism is used after connecting the mail host. This string contains a pair of login name and clear text password separated by `:`, e.g. SMTP\_AUTH = 'bscw:secret'

```
SMTP_HOST = 'mail.domain.org'
SMTP_AUTH = ''
```

## 5.2.2 Mail handling

### SENDMAIL

A command line accepting mail (header+body) for posting via standard input. The patterns `%(from)s` and `%(to)s` in the SENDMAIL string are substituted by the sender and the recipients of the mail respectively (the recipients are separated by spaces).

```
SENDMAIL = ['/usr/lib/sendmail', '-f', '%(from)s', '%(to)s']
```

MDA\_MTA MDA\_MBOX

MDA\_DOMAIN

MDA\_HDRMETA

MDA\_EXTRACTMAIL

MDA\_DELIMITER

MDA\_EXT

Settings for the local BSCW mail delivery agent, which delivers mail directly into folders.

**Note:** When local BSCW mail delivery is enabled, the BSCW server should only use the local mail server, therefore it is advisable to set SMTP\_HOST = ''

MDA\_MTA specifies the local Mail Transfer Agent (MTA), currently supported are:

```
MDA_MTA = 'qmail'
MDA_MTA = 'postfix'
MDA_MTA = 'sendmail'
```

Setting MDA\_MTA = '' or any unknown MTA will disable the BSCW mail delivery feature (this is the default).

MDA\_MBOX defines the local mailbox name for BSCW mda (this is normally the BSCW user ID name)

MDA\_DOMAIN defines the domain name of the BSCW MDA (which is the delivery domain of the local MTA for the local BSCW MDA mailbox)

MDA\_HDRMETA defines which headers are shown in the RFC822 meta profile of an uploaded email, e.g.:

```
MDA_HDRMETA = ['RFC822:from', 'RFC822:to', 'RFC822:cc']
```

if MDA\_EXTRACTMAIL evaluates to True, the ‘mailaccess’ form shows a preselected option “[x] extract emails into a folder”

MDA\_DELIMITER = None (optional) allows to override the MTA default recipient delimiter:

```
MDA_DELIMITER = '+' (sendmail/postfix)
MDA_DELIMITER = '-' (qmail)
```

MDA\_EXT = True (optional) appends the extension for the MIME type message/rfc822 (as defined in config\_mime.py: .eml or .mht) to the email name.

```
MDA_MTA = ''
MDA_MBOX = 'bscw'
MDA_DOMAIN = 'domain.org'
MDA_HDRMETA = ['RFC822:from', 'RFC822:to', 'RFC822:cc']
MDA_EXTRACTMAIL = False
```

---

### SEND\_LIMIT

SEND\_LIMIT is a tuple of (soft\_limit, hard\_limit). If an email should be send by the send operation and the message becomes larger than the soft\_limit, the user gets an hint that, he will send a large email. If the message is larger then the hard\_limit, the sending of the message will be rejected. If one or both of the limits are 0, the test or both tests will be suppressed.

Possible values for the sizes are strings which may be specified in bytes or kilo- (mega-, giga-, tera-) bytes with an additional k (K), M, G or T suffix. E.g. valid values for ten mega-bytes are 10485760 or '10M'.

```
SEND_LIMIT = ('10M', '20M')
```

---

### TOKEN\_EXP

Send documents as links by email. When sending documents as links (send operation), email recipients will be sent the link including a temporary token. This token grants “get” access to the document for anonymous users, until the token expires. TOKEN\_EXP is the tokens’ life span in seconds.

- possible values for the interval may be specified in seconds or minutes (hours, days, weeks) with an additional 'm' ('h', 'd', 'w') suffix. E.g. valid values which specify one week are 604800 (or '604800'), '7d' or '1w'.
- TOKEN\_EXP = None will entirely disable option to send tokens; links can then only be sent to registered users with “get” right.

---

**Note:** TOKEN\_EXP < 600 sec (10 min) will entirely disable option.

---

```
TOKEN_EXP = '4w'
```

---

### SEND\_ADMIN

If set it specifies an *email address* which will be used as sender instead of the *SERVER\_ADMIN*, when an user sends an email via the send operation.

```
SEND_ADMIN = ''
```

SEND\_RETURN\_PATH

If set it specifies an *email address*, which will be used as `Return-path` in the envelope when mails are sent. Otherwise the email address from the `From` field is used (which is considered to be a valid email address, because it has been verified by BSCW).

```
SEND_RETURN_PATH = ''
```

FAX\_SERVER

FAX\_ATTACHMENTS

FAX\_SERVER is the IP address (or hostname) of a fax server with a mail gateway (for example the HylaFAX server, <http://www.hylafax.org/>). If it is not empty, BSCW offers an interface to send faxes with this server, i.e. the BSCW server sends either a `text/plain` or a `multipart/mixed` message with a fax to this server. To configure this message edit the template `fax.mail` in the BSCW messages directory:

```
FAX_SERVER = 'fax.domain.org'
```

FAX\_ATTACHMENTS contains a list of mime types for documents, that can be send in a `multipart/mixed` message to the fax server.

```
FAX_SERVER = ''
FAX_ATTACHMENTS = ['text/plain', 'application/postscript']
```

### 5.2.3 Server access

SERVER\_ADMINS\_IP

List (or tuple) of IP domain addresses. If not empty the remote address must match one of the given domains for a user in *SERVER\_ADMINS* or *USER\_ADMINS* to become BSCW Administrator (see below).

```
SERVER_ADMINS_IP = [
 '1.2.3.4', # administrator IP address
 '127.0.0.1', # localhost
]
```

```
SERVER_ADMINS_IP = []
```

MAY\_REGISTER

ALLOW\_MAIL\_AUTH

ALLOW\_MAIL\_UNLOCK

MAY\_REGISTER defines a list of BSCW users names or pattern tuples of email addresses assigned to users who have the right to register mail addresses - i.e. to invite new users to the system or to a workspace. This is in addition to *SERVER\_ADMINS* or *USER\_ADMINS* who have this right anyway. Please see *RESTRICT\_MAIL* for a description how to define pattern tuples, example

```
MAY_REGISTER = [
 'username',
 ('[^@]*@orbiteam.de', 1),
]
```

There are three special cases: if `MAY_REGISTER` is :

- `[]` - registration of new email addresses is allowed for all users. This allows all registered users to invite new users to the system. Also self-registration is possible.
- `None` - registration is allowed for all registered users, but self-registration is forbidden.

---

**Note:** Only `MAY_REGISTER = []` allows self-registration by URL: `http://bscw.domain.org/pub/bscw.cgi?op=rmail`

---

If `ALLOW_MAIL_AUTH` is set `True` (default) users may reset their password via mail token authentication. If set `False` mail token authentication is disallowed (and only the administrator may reset forgotten passwords).

If `ALLOW_MAIL_UNLOCK` is set `True` users may unlock their account after being locked by the system (e.g. after multiple wrong login attempts (as defined in *BADPASS*)) via mail token authentication. If set `False` (default) users may only be unlocked by a BSCW administrator.

```
MAY_REGISTER = None
ALLOW_MAIL_AUTH = True
ALLOW_MAIL_UNLOCK = False
```

---

REGISTER\_DETAILS

TERMS\_AND\_CONDITIONS

PRIVACY\_POLICY

A list of user details that must be filled in at registration time by new users. Select a subset of the following user attributes:

*fullname* (users' full name), *org* (Organization), *phone* (work phone), *fax* (work fax), *homephone* (private phone), *mobile* (mobile phone), *post* (postal address). In order to inquire the user for his full name and phone number at registration you would configure:

```
REGISTER_DETAILS = [
 'fullname', 'org', 'phone', 'fax',
 #'homephone', 'mobile', 'post'
]
```

or allow registration without additional details, simply set:

```
REGISTER_DETAILS = None
```

If `TERMS_AND_CONDITIONS` or `PRIVACY_POLICY` are defined and point to a link (URL), the registration form will be extended by check-boxes which the user has to confirm before finishing the registration process.

The page referenced by `TERMS_AND_CONDITIONS` should describe the server's terms of use (which the users agree to accept). The page referenced by `PRIVACY_POLICY` should contain rules that apply to data privacy protection (aka 'privacy policy' [EN] or 'Datenschutzbestimmungen' [DE]). Both links will be shown in the menu of the index page and in the footer of all (container) pages.

To support language dependent links, add the language shortcut (uppercase) to the variable name, e.g. use `TERMS_AND_CONDITIONS_DE` for a German page.

---

**Note:** English is the default language which is displayed for all languages without language dependent link.

---

```
REGISTER_DETAILS = None
TERMS_AND_CONDITIONS = ''
PRIVACY_POLICY = ''
```

---

DEFAULT\_TELL\_LASTLOG

Users' default value for "Show my presence and last login date to other users"

```
DEFAULT_TELL_LASTLOG = True
```

---

ABOUT\_SITE

If ABOUT\_SITE is defined it should point to a link (URL) that contains legal notice of the server's website (aka 'Publisher' [EN] or 'Impressum' [DE]). The link will be shown on the index page's menu and as visible link in the footer of all (container) pages.

To support language dependent links, add the language shortcut (uppercase) to the variable name, e.g. use ABOUT\_SITE\_DE for a German page.

---

**Note:** English is the default language which is displayed for all languages without language dependent link.

---

```
ABOUT_SITE = ''
```

---

MAY\_UNREGISTER

Defines if BSCW users have the right to unregister (i.e. self-destroy their account).

MAY\_UNREGISTER may not be configured for individual accounts but only be set to True or False, i.e. enabled or disabled for all users (except for administrators).

```
MAY_UNREGISTER = False
```

---

DEFAULT\_USER\_LANG

The default user language is taken as default language for new users (or email addresses) in case no language is assigned explicitly.

---

**Note:** upon (self-)registration, the browser language is assigned to the new user.

---

```
DEFAULT_USER_LANG = 'en'
```

---

RESTRICT\_MAIL

RESTRICT\_EXT\_MAIL

RESTRICT\_SEND

RESTRICT\_FAX

A list (or tuple) of pairs (pattern, boolean) to restrict email addresses:

- `RESTRICT_MAIL` restricts the set of email addresses that are accepted by BSCW for e.g. registration or invitation.
- `RESTRICT_EXT_MAIL` restricts the set of external email addresses that are accepted by BSCW functions, such as appointment scheduling.

---

**Note:** `RESTRICT_EXT_MAIL` extends `RESTRICT_MAIL` patterns, i.o.w. `RESTRICT_MAIL` patterns are applied before patterns defined in `RESTRICT_EXT_MAIL`.

---

- `RESTRICT_SEND` restricts the set of user email addresses that are allowed to send email via BSCW.
- `RESTRICT_FAX` restricts the set of user email addresses that are allowed to send a fax via BSCW.

If the list is not empty, then a new mail address is translated to lower case and matched against the patterns (see Python module `re`). The boolean of the first matching pattern decides, if the mail address is accepted by BSCW. For example:

```
RESTRICT_MAIL = [('^[^@]*@orbiteam.de', 1),]
```

restricts accepted email addresses to the single domain `orbiteam.de`.

---

**Note:** `RESTRICT_*` do not apply, if the inviting user is in the list of `SERVER_ADMINS` or `USER_ADMINS`.

---

```
RESTRICT_MAIL = ()
RESTRICT_EXT_MAIL = ()
RESTRICT_SEND = ()
RESTRICT_FAX = ()
```

---

`MINPASSLEN`

`EXPPASS EXPACCT`

`LOG_EXPIRED_USERS BADPASS`

`CRYPT_SALT`

User password quality and user account expiry settings

`MINPASSLEN` defines the minimal length of a users local password.

---

**Note:**

- A dictionary search to avoid the selection of weak passwords is available if the
  - `cracklib` (<http://sourceforge.net/projects/cracklib/>)
  - `python-crack` package (<http://www.nongnu.org/python-crack/>)are installed. To enable this feature set

```
MINPASSLEN = 'libcrack'
```

- If `MINPASSLEN == 'libcrack'` `cracklib` may be configured using the `PYTHONCRACK` dictionary as follows:



```

PYTHONCRACK = {
 'MIN_LENGTH': 8, # minimal password length
 'UP_CREDIT': -1, # at least 1 upper case character
 'LOW_CREDIT': -1, # at least 1 lower case character
 'DIG_CREDIT': -1, # at least 1 digit character
 'OTH_CREDIT': -1, # at least 1 other character
 'DIFF_OK': 3, # min. difference old and new passwd
}

```

(see <http://www.nongnu.org/python-crack/doc/crack-api.html>)

EXPPASS defines the time interval users are required to change their passwords.

EXPACCT defines the time interval after which users are expired, if they did not login previously.

Possible values for the EXPPASS and EXPACCT intervals may be specified in seconds or minutes (hours, days, weeks) with an additional 'm' ( 'h' , 'd' , 'w' ) suffix. E.g. valid values which specify one week are 604800 (or '604800' ), '7d' or '1w' . A value of 0 disables enforced password changing resp. general user expiration.

LOG\_EXPIRED\_USERS specifies the log file where all expired (and re-enabled) user accounts are logged.

BADPASS defines the number of failed authentication attempts after an user is locked. A value of 0 disables user password mismatch locking.

---

**Note:** The use is not advised, enabling this feature allows easy denial of service attacks.

---

CRYPT\_SALT specifies the `crypt()` algorithm used when storing password hashes. Possible values for CRYPT\_SALT are:

- ' ' to use the traditional format
- '\_' to use the BSD DES Extended Format
- '\$1\$' to use the Linux MD5 Modular Format (default)

```

MINPASSLEN = 8
EXPPASS = 0
EXPACCT = 0
LOG_EXPIRED_USERS = 'expired_users'
BADPASS = 0
CRYPT_SALT = '1'

```

---

VIRUS\_CHECK

SCANFILE

NO\_VIRUSES\_FOUND

VIRUS\_FOUND

VIRUS\_WAIT

VIRUS\_DB\_VERS

VIRUS\_DB\_CHECK

VIRUS\_PASSWD

Settings for a virus scanner to scan files after upload or before download:

- To enable a virus scan on download allows potential undetected viruses at upload time to be detected later with ongoing newer virus definitions of the virus scanner.

- If a virus is found, the file will be quarantined in an encrypted ZIP archive with a predefined password (*VIRUS\_PASSWD*).
- The download virus scan is repeated every *VIRUS\_DB\_CHECK* seconds, if a new virus database version is detected (*VIRUS\_DB\_VERS*).
- (Unix) When enabling the virus scan feature the 7-Zip file archiver must be installed.

*VIRUS\_CHECK* defines in which situation files are scanned. Valid values are 0 (never), 1 (on upload) or 3 (on upload and download)

*SCANFILE* specifies the command string to scan a file. Use the pattern '*%(file)s*' for the file name. Consider in the parameters of the scan command to scan archive files (like ZIP) or emails. An empty value will deactivate the scanning.

*NO\_VIRUS\_FOUND* gives a list of result codes which the scan command will return if no virus is found.

*VIRUS\_FOUND* gives a list of result codes which the scan command will return if a virus is found.

*VIRUS\_WAIT* is the time (in seconds) the server will wait for a scan or quarantine process to complete before responding to a download request. *VIRUS\_DB\_VERS* specifies the command string to get the version of virus database. If it is defined, a repetitive scan will not be done before the database has been updated. *VIRUS\_DB\_CHECK* gives the interval (in seconds) between repetitive virus scans for a document (default: 86400 (1 day)). Within this interval, a document will not be re-scanned even if new virus definitions are available. The interval must be at least one hour. *VIRUS\_PASSWD* specifies the password that is used to protect access to a document that has been quarantined.

Example for Avast command line scan utility:

```
SCANFILE = "/bin/scan -b '%(file)s'"
NO_VIRUS_FOUND = [0,]
VIRUS_FOUND = [1,] # virus found
VIRUS_FOUND = [1,2] # virus found, avast error
VIRUS_DB_VERS = '/bin/scan -V'
```

To grant access to BSCW files add the ``avast`` system user to the ``bscw`` group, e.g: ::

```
$ su
vigr
bscw:x:500:avast
```

Example for NAI McAfee VirusScan:

```
SCANFILE = "uvscan --mime --unzip '%(file)s'"
NO_VIRUS_FOUND = [0,]
VIRUS_FOUND = [13,]
```

Example for ClamAV:

```
SCANFILE = "/usr/bin/clamscan --no-summary '%(file)s'"
SCANFILE = "/usr/bin/clamdscan --fdpass --no-summary '%(file)s'"
NO_VIRUS_FOUND = [0,]
VIRUS_FOUND = [1,]
VIRUS_DB_VERS = '/usr/bin/clamdscan -V'
```

```
VIRUS_CHECK = 0
SCANFILE = ''
NO_VIRUS_FOUND = []
VIRUS_FOUND = []
VIRUS_WAIT = 8
VIRUS_DB_VERS = ''
VIRUS_DB_CHECK = 86400
VIRUS_PASSWD = 'VIRUS'
```

## 5.2.4 web/proxy server settings

BSCW\_REALM

HTTP Authentication parameter - as set in the Web server configuration.

**Note:** If you are running different BSCW servers on one host then you must use a different realm for each server.

```
BSCW_REALM = 'BSCW Shared Workspace Server'
```

USE\_HTTP\_HOST

If not zero and the `Host :` header is sent by the client, then the BSCW server will use this header for generation of absolute server URLs.

Otherwise the URL will be taken from the `SERVER_ROOT` or from the environment variable `SERVER_NAME` or from the `socket.gethostname()` method (in this order).

```
USE_HTTP_HOST = 1
```

COOKIE\_AUTHENTICATION AUTH\_MODE

OPEN\_ID\_DEFAULT FEDERATIONS

By default BSCW authenticates user via HTTP cookies. This overrides the user authentication (perhaps already) done by the HTTP server. In order to avoid confusion, the HTTP server should not be configured to do authentication when `COOKIE_AUTHENTICATION` is enabled.

`COOKIE_AUTHENTICATION` is a triple (tagname, location, timeout)

with the following settings:

|                              |                                                   |
|------------------------------|---------------------------------------------------|
| <code>timeout = None</code>  | do not verify authentication tag (low security!)  |
| <code>timeout = 0</code>     | authentication tag does not expire                |
| <code>timeout = n</code>     | authentication tag expires after n minutes        |
| <code>location = None</code> | use <code>op_login</code> for BSCW authentication |
| <code>location = URL</code>  | jump to URL for authentication                    |

e.g.:

```
COOKIE_AUTHENTICATION = ('bscw_auth', None, 120)
```

Cookie authentication is disabled with:

```
COOKIE_AUTHENTICATION = None
```

If the MS Internet Information Server (IIS) is used please see:

<http://support.microsoft.com/support/kb/q176113/>

`AUTH_MODE` (authorization mode) specifies the authentication method BSCW uses when user credentials are passed to BSCW. `AUTH_MODE` must be `'Basic'` for basic access authentication or `'Digest'` for digest access authentication.

**Warning:** digest authentication is considered to be insecure. Better use https only with basic authentication.

**Note:** digest authentication is not possible in combination with *ldap* or with email address login. If you use one of these features AUTH\_MODE must be 'Basic'

OPEN\_ID\_DEFAULT is set in order to enable OpenID registration and authentication (see <http://openid.net/>). For example, set:

```
OPEN_ID_DEFAULT = (
 "openid.net",
 "http://openid.net/get-an-openid/")
```

This will show a link to the “default provider” *openid.net* in the login page. This enables a user to get an OpenID URL if he does not have one. If you do not want to give a link to a default provider set:

```
OPEN_ID_DEFAULT = ("", "")
```

**Note:** COOKIE\_AUTHENTICATION must be set and location (see above) must be None when OpenIDs are used.

Also the python-openid package must be installed (tested with Python OpenID 2.2.1, <http://openidenabled.com/python-openid/releases/>).

OpenID registration and authentication is disabled with:

```
OPEN_ID_DEFAULT = None
```

FEDERATIONS enables support for federation access and single-sign-on. This Feature works in conjunction with path prefixes for anonymous users defined in *SCRIPTS* (see below) and authentication modules provided for the Apache HTTP server (only mod\_shib is currently supported).

FEDERATIONS must be the empty tuple () or a dictionary {}.

```
anonymous_user_name: (login_module, icon, restrict_mail)
```

For example, if you have defined a path prefix for the (anonymous) SnakeOilProviders '/pub/snakeoil/': ('SnakeOilProviders', ...) in the *SCRIPTS* dictionary, you can enforce Shibboleth authentication for accessing '/pub/snakeoil/' with the following entry in FEDERATIONS:

```
'SnakeOilProviders': ('login_shib', '<icon-url>', ()),
```

Parameters:

- 'login\_shib' refers to the BSCW Shibboleth authentication module (the only one that is currently supported in this context).
- BSCW uses the '<icon-url>' for a login-button button which is displayed in the login page. A user might click on it in order to authenticate via the federation.
- the third parameter is a list of pairs (see *RESTRICT\_MAIL*) that restrict the trusted email addresses for user identification and automatic registration via the federation. You might use () if you trust all authenticated email addresses.
- the third parameter may also be set to *RESTRICT\_MAIL*. In this case the normal *RESTRICT\_MAIL* and *MAY\_REGISTER* settings apply. Especially if no self-registration is allowed (*MAY\_REGISTER* != []) then only invited users may auto-register via Shibboleth

**Note:**

- use `bsadmin conf_apache` and `bsadmin index_page` for (re-)configuration of the Apache HTTP server and the index page if you have changed `COOKIE_AUTHENTICATION`, `SCRIPTS` or `FEDERATIONS`.
- test if authentication is correctly enforced by accessing `<SERVER_ROOT>/pub/snakeoil/bscw.cgi/`
- `COOKIE_AUTHENTICATION` must be enabled to display the the login page in the first place.
- this kind of login requires that the authentication process provides an authenticated email address of the user. For `mod_shib` this means that it must set the environment variable `mail resp. HTTP_SHIB_INETORGPERSO_MAIL` after successful authentication. To test open: `<SERVER_ROOT>/pub/snakeoil/bscw.cgi/?op=env`

**See also:**

Section 6.22.3 *Shibboleth Authentication* for further configuration hints.

```
AUTH_MODE = 'Basic'
COOKIE_AUTHENTICATION = None
OPEN_ID_DEFAULT = None
FEDERATIONS = ()
```

## COOKIE\_AUTH\_FORCE\_LOGOUT

If `COOKIE_AUTHENTICATION` is enabled the authentication tag expires after the specified timeout. Certain operations (like presence bar, portal widgets and editor auto-save) will send automated requests in short intervals which keeps the user's session alive.

If `COOKIE_AUTH_FORCE_LOGOUT` is enabled however, a session timeout is forced if no 'real' user interaction happens within the specified time.

```
COOKIE_AUTH_FORCE_LOGOUT = False
```

## POST\_AUTH

When enabled all POST requests must be authenticated by a hidden variable. To avoid cross-side attacks this must be enabled.

```
POST_AUTH = 1
```

## POST\_CHECK\_REFERER

For POST requests the `Referer` header should start with the server root (of the BSCW web server). If this is not the case and when `POST_CHECK_REFERER` is `True` an error is raised.

**Note:** some proxies and browser might suppress the `Referer` header (they should not if the `Referer` URL is on the target host, since there is no privacy compromise in that case).

```
POST_CHECK_REFERER = 1
```

## LOG\_REG\_USERS

## LOG\_REMOVED\_USERS

If LOG\_REG\_USERS is not empty, all newly registered users at the system are logged in the file LOG\_REG\_USERS.

If not empty then all users that are removed from the system are logged in the file LOG\_REMOVED\_USERS. An entry is a line of the form:

```
user_name:user_id[:?]mail_address
```

An email address preceded by '?' denotes an email address that was not owned by the user at the time of removal (hence the user has not received an email notification).

```
LOG_REG_USERS = 'registered_users'
LOG_REMOVED_USERS = 'removed_users'
```

---

### PASSWD

PASSWD - Web server password file

If PASSWD is not empty the password file PASSWD is automatically managed by BSCW:

```
PASSWD = 'htpasswd'
```

---

#### Note:

- the web server password file is not used by BSCW any longer, but might be of interest for other web applications.
  - If you change the PASSWD file, you must also point your HTTP server to the new file.
- 

#### See also:

Section 3.4.1 *Apache HTTP Server Configuration* for Unix

Section 4.5.2 *Apache HTTP Server Configuration* or 4.5.3 *IIS Configuration* for Windows

```
PASSWD = ''
```

---

### SCRIPTS

#### SECURE\_SCRIPTS CREATE\_SCRIPTS

Define the CGI scripts that may be called the HTTP server. Given the URL `http://bscw.domain.org/testing/bscw/bscw.cgi/25`, the HTTP server will split this URL into:

the SCRIPT\_NAME `"/testing/bscw/bscw.cgi"` and

the PATH\_INFO `"/25"`

The BSCW server splits the script name further into :

the prefix `"/testing/bscw/"` and

the script `"bscw.cgi"`

---

**Note:** the prefix always starts and ends with a `/`.

---

The BSCW accepts a SCRIPT\_NAME, if the prefix is found in the SCRIPTS dictionary:

```
prefix: (username, '', create_scripts, extra_scripts)
```

---

The script is found in one of the two lists `create_scripts` or `extra_scripts`. If `username` is `None`, the user must authenticate. Otherwise the BSCW server assumes that the client may use the script without authentication (e.g. for anonymous access or access controlled by the client's host domain). In the latter case the user will get access according to `username`.

---

**Important:** You have to apply for a new ("move server") license if you have a granted BSCW license (not an evaluation license) and change the prefix for the entry with `username None` (the standard `SCRIPTS` prefix). See also *SERVER\_ROOT* above.

---



---

**Note:**

- The usernames must be different in all tuples (`username, ...`) and there must exist at least a tuple with `username None` and a tuple with `username anonymous`.
  - The command `bsadmin chkconfig` needs the dictionary entry (which might be the same for all prefixes) in order to automatically create the scripts listed in `create_scripts`. For special purposes you might also create your own CGI scripts that eventually call the BSCW service. These scripts must be listed in `extra_scripts`.
  - The user objects for all usernames `!= None` are automatically created and registered as anonymous users when the path prefix is accessed. If a non-anonymous user is found by `username` then the a "Bad script name" error will be raised.
  - The `extra_script` and `SECURE_SCRIPTS` feature is intended for experts only. `CREATE_SCRIPTS` is not used elsewhere. It is only defined for convenience.
- 

```
SECURE_SCRIPTS = []
CREATE_SCRIPTS = ['bscw.cgi']
SECURE_PREFIX = '/sec/'
PUBLIC_PREFIX = '/pub/'
SCRIPTS = {
 SECURE_PREFIX:
 (None, '', CREATE_SCRIPTS, SECURE_SCRIPTS),
 PUBLIC_PREFIX:
 ('anonymous', '', CREATE_SCRIPTS, SECURE_SCRIPTS),
'/pub/snakeoil/':
('SnakeOilProviders', '', CREATE_SCRIPTS, SECURE_SCRIPTS),
}
```

---

#### SILENT\_ERROR\_FOR

If a script prefix is listed in `SILENT_ERROR_FOR`, any error message will be replaced by `SILENT_ERROR.html` which then must reside in the directory `bscw/templates` of the server. For example:

```
SILENT_ERROR_FOR = (PUBLIC_PREFIX,)
```

will prevent error related information from being collected by misuse of public access.

```
SILENT_ERROR_FOR = (PUBLIC_PREFIX,)
```

---

#### SCRIPTS\_OTHER\_ROOTS

If you have more than one BSCW server instance on a single host, you must select one of them to handle all document root / WebDAV `PROPFIND` requests for all BSCW server instances on this host. E.g. if you have another BSCW server that handles requests on `/bscw1` and `/pub1` (see *SCRIPTS* above), you might set

```
SCRIPTS_OTHER_ROOTS = ('/bscw1', '/pub1') on this server and
SCRIPTS_OTHER_ROOTS = None on the other server.
```

**Note:** You have to re-generate the Apache configuration with `bsadmin conf_apache` when you make changes to `SCRIPTS` or `SCRIPTS_OTHER_ROOTS` and restart the web server.

```
SCRIPTS_OTHER_ROOTS = ()
```

SSO\_PREFIX

SSO\_SCRIPT

CAS\_URI SCRIPTS\_ALIASES

To enable Single Sign On support for the Central Authentication System (CAS; <http://www.ja-sig.org/products/cas/>) an alternate secure path prefix `SSO_PREFIX`, an CAS service URL `CAS_URI` and an alternate secure script path (`SCRIPTS_ALIASES`) must be defined.

`SSO_PREFIX` defines a path prefix which is redirected to the SSO authentication service. If undefined or empty SSO support is disabled (default).

`SSO_SCRIPT` (optional) defines an additional alternate script name of the CGI script which is redirected to the SSO authentication service. If undefined or empty `CREATE_SCRIPTS[0]` is used (default).

`CAS_URI` defines the URL of the CAS Single Sign On service, e.g.:

```
CAS_URI = 'http://sso.domain.org:8080/cas'
```

`SCRIPTS_ALIASES` define alternate script alias prefix paths for the secure prefix:

```
SCRIPTS_ALIASES = {
 SECURE_PREFIX: [
 (SSO_PREFIX, {
 'mode': AUTH_MODE,
 'cookie': ('bscw_cas', None, 120) }),],
}
```

A script alias prefix path definition is a list of tuples `[('path_alias', auth_dict)]`. For every script alias prefix path the authentication dictionary `auth_dict` defines the authentication mode and (if needed) cookie authentication, e.g.:

```
auth_dict = {'mode': 'Digest', 'cookie': None}
auth_dict = {'mode': 'Basic',
 'cookie': ('bscw_cas', None, 120)}
```

For available mode values see the `AUTH_MODE` and for available cookie values see the `COOKIE_AUTHENTICATION` configuration directives above

```
CAS_URI = ''
SSO_PREFIX = ''
SSO_COOKIE = ('bscw_cas', None, 120)
SCRIPTS_ALIASES = {
 SECURE_PREFIX: [
 (SSO_PREFIX, { 'mode': AUTH_MODE, 'cookie': SSO_COOKIE }),],
}
```

PATH\_INFO\_SLASH



Must have the values '' or '%2f' or '%2F'. This should only be set not empty if the Apache HTTP server is used and AllowEncodedSlashes On is set. It must be equal to the encoding that the Apache HTTP server uses for URI path segments ('%2f').

**Warning:** This is an experimental feature. Many DAV clients do not work with encoded slashes in URI path segments. Better leave it empty by now.

```
PATH_INFO_SLASH = ''
```

---

HTTP\_PROXY

FTP\_PROXY

GOPHER\_PROXY

Specify proxies for various server types (i.e. http, ftp, gopher) by defining a variable named <TYPE>\_PROXY. This variable denotes the proxy server for this type by the form <name>:<port>. For example

```
HTTP_PROXY = 'proxy.orbiteam.de:3128'
FTP_PROXY = 'proxy.orbiteam.de:3128'
GOPHER_PROXY = 'proxy.orbiteam.de:3128'
```

The proxies are used by the BSCW server if it fetches or verifies an URL or if it connects to a web search engine within a www search.

```
HTTP_PROXY = ''
FTP_PROXY = ''
GOPHER_PROXY = ''
```

---

BYPASS\_PROXY

Gives a list for domains, where the proxy should be bypassed, i. e., a host whose end of its name matches one of the domains, will be connected directly. Normally it should be set to the local domain. For example:

```
BYPASS_PROXY = ['fit.fraunhofer.de', 'orbiteam.de']
```

```
BYPASS_PROXY = []
```

---

FTP\_GATEWAY

Sets a FTP firewall gateway IP address (or hostname) for the export operation.

```
FTP_GATEWAY = ''
```

---

WEBDAV\_EDITORS

WEBDAV\_APP\_MODE

Control the get and edit actions for documents, which can be opened by applications via WebDAV. For example with MS Office 2007, 2010, 2013 or 2016 documents may be saved immediately on the BSCW server.

Prerequisites: WebDAV enabled, MS Internet Explorer 11 or above, MS Office 2007, 2010, 2013 or 2016 the document name must have the right extension.

WEBDAV\_EDITORS defines a dictionary MIME-types -> MS-ProgIds which define the editor application to be used on the client. If the MS-ProgId is empty ( ' ' ) the default editor will be used (this is known to fail sometimes).

WEBDAV\_APP\_MODE

0 - disable this feature.

**1 - action get with old behavior, action edit calls the application with a WebDAV link.**

**2 - action get calls the application with a WebDAV link, no action edit**

**3 - action get calls the application with a WebDAV link (in view mode for MS Office), action edit (in edit mode).**

```
WEBDAV_EDITORS = {
'application/vnd.ms-excel': 'Excel.Sheet',
'application/vnd.ms-project': 'MSProject.Project',
'application/vnd.ms-powerpoint': 'PowerPoint.Slide',
'application/vnd.ms-word': 'Word.Document',
'application/vnd.visio': 'Visio.Drawing',
'application/rtf': 'Word.Document',
'application/vnd.openxmlformats-officedocument.spreadsheetml.sheet':
'Excel.Sheet',
'application/vnd.ms-excel.sheet.macroenabled.12':
'Excel.Sheet',
'application/vnd.openxmlformats-officedocument.presentationml.presentation':
'PowerPoint.Slide',
'application/vnd.ms-powerpoint.presentation.macroenabled.12':
'PowerPoint.Slide',
'application/vnd.openxmlformats-officedocument.wordprocessingml.document':
'Word.Document',
'application/vnd.ms-word.document.macroenabled.12':
'Excel.Document',
}
WEBDAV_APP_MODE = 1
```

---

GET\_MIME\_TYPES\_AS\_ATTACHMENT

You may want to configure the system to get/open certain document types (i.e. MIME Types) as attachments and not directly within the browser (which is the default behaviour when users click on a link). Especially for newer versions of Microsoft Office, attachments can avoid strange effects and frustrating user experience: Links to MS-Office documents (Word, Excel, Powerpoint...) will usually let MS-Office open the document directly from the BSCW server and so ask for username / password, even though the document is opened read-only (i.e. for reading or printing only) and the 'save to server' feature is not available. As a workaround, MS suggests to explicitly mark the content as a read-only download (i.e., as an "attachment"). In that case, the browser will download the document with the known login information and afterward open MS-Office on the downloaded file.

**See also:**

<http://support.microsoft.com/kb/899927/en-us>

For all document types configured below, BSCW will add the Content-Disposition: Attachment header to the response whenever the user clicks a link to the document in a container page.

```
GET_MIME_TYPES_AS_ATTACHMENT = (
'application/vnd.ms-excel',
'application/vnd.ms-project',
'application/vnd.ms-powerpoint',
'application/vnd.ms-word',
```

```
'application/vnd.visio',
'application/rtf',
'application/vnd.openxmlformats-officedocument.spreadsheetml.sheet',
'application/vnd.ms-excel.sheet.macroenabled.12',
'application/vnd.openxmlformats-officedocument.presentationml.presentation',
'application/vnd.ms-powerpoint.presentation.macroenabled.12',
'application/vnd.openxmlformats-officedocument.wordprocessingml.document',
'application/vnd.ms-word.document.macroenabled.12',
)
```

## 5.2.5 BSCW appearance settings

USER\_SEARCH\_LIMIT

Maximum number of matching hits by a User Search

```
USER_SEARCH_LIMIT = 100
```

MEMBER\_SEARCH

Defines, if the search for BSCW users, is allowed on the add member form

```
MEMBER_SEARCH = 1
```

MAX\_VERSIONS

MAX\_VERSIONS\_KEEP

Controls the autoversion behavior for newly created documents:

If MAX\_VERSIONS is

- 1 (default), new created documents are not set under version control.
- 0, new created documents are automatically set under version control and all revised versions will be stored.
- <n>, new created documents are automatically set under version control, but only the latest <n> revised versions will be stored.

Revising version <n>+1 will automatically remove the oldest revision.

If the MAX\_VERSIONS\_KEEP list is not empty, all version ids of a document are matched against the RE patterns. The boolean of the first matching pattern decides if a version id gets removed when MAX\_VERSIONS is set to store the latest <n> revised versions.

For example:

```
MAX_VERSIONS_KEEP = [
 ('.*\.0$', True),
]
```

will avoid the removal of all version ids ending with “.0”

```
MAX_VERSIONS = 1
MAX_VERSIONS_KEEP = []
```

SCROLL\_LIMIT

SCROLL\_DEFAULT

Many browsers crash, when they should display long container listings. To prevent users from requesting such precarious pages, the number of entries in a listing can be limited. If set to 0, there is no restriction to the number of entries.

SCROLL\_DEFAULT is taken as default setting for new users. Can be 500, 300, 200, 150, 100, 80, 50 or 20 as long as  $\leq$  SCROLL\_LIMIT. Can also be 0 (but only if SCROLL\_LIMIT is 0), meaning “all entries”.

```
SCROLL_LIMIT = 500
SCROLL_DEFAULT = 100
```

---

HELPER

EDITOR

Mime type for BSCW uploading and edit helper. On client side, this Mime type should be configured to one of our BSCW uploader and generic editor programs:

```
EDITOR = 'application/x-bscw-edit'
```

The user must have an application (i.e. script) bound to this mime type and should have selected “external editors” (in the *[Options → Preferences] [General] [File Handling]* menu). Upon “Edit” action, BSCW serves a file that contains four lines:

- the URL, where the file can be downloaded (GET) or uploaded (PUT)
- the mime type of the file
- the encoding of the file
- the name of the file

```
EDITOR = 'application/x-zope-edit'
```

The Zope External Editor is used for editing cycle, i.e. upon “edit” action, BSCW serves a file with according mime type and content (as expected by Zope External Editor). The user must have the Zope External Editor installed and should have selected some “external editors” (in the *[Options → Preferences] [General] [File Handling]* menu).

```
HELPER = 'application/x-java-jnlp-file'
EDITOR = 'application/x-zope-edit'
```

---

ConversionMethode

Parameter for file conversion: all possible conversions for a file should be shown (0) or only the best one (1).

```
ConversionMethode = 1
```

---

STYLE\_NOW\_BROWSER\_SCALE

STYLE\_COLORS

STYLE\_NOW\_BROWSER\_SCALE Defines a subdirectory of the directory STYLES\_DIR, in which changes to the default style sheets and changes in `config_styles.py` for different font sizes can be located. It is used only if browser scale is switched off.

STYLE\_COLORS defines a list of subdirectories of the directory STYLES\_DIR, in which changes to the default style sheets and changes in `config_styles.py` for different color schemes can be located.

```
STYLE_NOW_BROWSER_SCALE = 'small'
STYLE_COLORS = ()
```

## THEMES

Available themes to be chosen by users. Every theme is based on a `config_theme.py`, which contains values for placeholders. The final `.css` files are then generated using `bsadmin themes`.

```
THEMES = ('bscw', 'bw')
```

## RATE\_COLORS

Colors for URL ratings: [ 'none', 'poor', 'passable', 'fair', 'good', 'excellent' ]

```
RATE_COLORS = [
 '#000000', '#404878', '#6068a0',
 '#7680d0', '#ff8000', '#ff0000']
```

## AVATAR\_COLORS

A list of colors with tuples of (background\_color, font\_color) for auto-generated user avatars (if user doesn't provide a photo) Note: this feature requires GraphicsMagick: <http://www.graphicsmagick.org>

Both color names or hex values (e.g. 'white' or '#ffffff') can be used - as supported by GraphicsMagick: <http://www.graphicsmagick.org/color.html>

```
AVATAR_COLORS = [
 ('#004F80', '#FFFFFF'), # dark blue 100%
 ('#00B8F2', '#000000'), # light blue 100%
 ('#74B917', '#000000'), # light green 100%
 ('#0778A5', '#FFFFFF'), # blue 100%
 ('#FFC819', '#000000'), # yellow 100%
 ('#F28502', '#000000'), # orange 100%
 ('#C40046', '#FFFFFF'), # red 100%
 ('#6B7581', '#FFFFFF'), # gray 100%
 ('#890D48', '#FFFFFF'), # dark red 100%
 ('#23614E', '#FFFFFF'), # dark green 100%
]
```

## REFTYPES

## DOTDIR

REFTYPES is a list of MIME Types of documents that may contain URLs with relative anchors, especially `./`-references. If a web browser resolves such `./`-references it removes elements at the end of the documents URL path. Hence a sufficient number of (dummy DOTDIR) directories must be inserted into the document's URL.

**Note:** DOTDIR must contain exactly one `/` and it must be the last character.

```
REFTYPES = ['text/html']
DOTDIR = '*/'
```

## JAVA\_DRAGDROP

Enable/disable internal “Java drag&drop uploader” for all users by default.

---

**Note:** In most modern browsers, the drag&drop uploader actually works without using Java, but this setting applies anyway!

---

```
JAVA_DRAGDROP = True
```

---

### INDEX\_PAGE\_EXT

specifies a name pattern and works like the `index.html` feature in most HTTP servers: if a Folder contains an object matching the given pattern (\* matches `-<language>` or `'`) then the object is presented to the anonymous user instead of the folder listing. E.g. if `INDEX_PAGE_EXT = 'index*.html'` and an anonymous user has selected the German language (de) in his browser, then the Folder contents are looked up for the names `indexde.html` and `index.html` (in this sequence).

For compatibility with old BSCW installations, if `INDEX_PAGE_EXT` starts with `.` (a file extension `.<ext>` is specified) it will match the names `index-<language>.<ext>`, `index.<ext>`, and `english.<ext>`.

```
INDEX_PAGE_EXT = ''
```

---

### LOCAL\_URL\_PREFIX

It is possible (for administrators only) to make URL links into the local file system. If `LOCAL_URL_PREFIX` is 1 and the URL has the form `local:<local file path>` then the file or directory on the local file system is accessed by the GET operation on the URL (a relative local file path is interpreted relative to the runtime directory). If the directory contains a file named `index.html` (recommended!) the contents of `index.html` are returned instead of a directory listing.

Example: set `LOCAL_URL_PREFIX = 1` and add (as admin) a URL named `local:var/log/sys.log` to a workspace to provide access to your `<bscw-runtime-path>/var/log/sys.log`.

---

**Note:**

- A user, not being administrator, cannot create a `local:...` URL, even if `LOCAL_URL_PREFIX` is not (yet) enabled. A leading slash will be interpreted as an absolute file path. I.e. the URL `local:/etc/passwd` will result in access to the file `/etc/passwd` on the server.
  - this feature is experimental, and has obvious security implications! It is disabled by default.
- 

```
LOCAL_URL_PREFIX = 0
```

---

### SYS\_MSG

Display system messages. `SYS_MSG` denotes the number of last system message. If `SYS_MSG > 0`, you must have files

```
sys_msg1.html, sys_msg2.html ... sys_msg<SYS_MSG>.html
```

---

in `conf/msg/en/` (and optional the corresponding translated files in other language dependant directories `conf/msg/<lang>/`). All files must be encoded in UTF-8. See `conf/msg/en/sys_msg1.html` as an example. The files are displayed to users as system messages and must be confirmed.

---

**Note:** Newly registered users will see `sys_msg0.html` (if provided).

---

```
SYS_MSG = 0
```

---

SYS\_BUSY

Set, if the server is unavailable for processing requests. The message in file `conf/msg/en/<SYS_BUSY>.html` will be returned. (See `conf/msg/en/sys_busy.html` as an example)

---

**Note:** the path and the filename ending `.html` is appended to `SYS_BUSY`.

---

```
SYS_BUSY = ''
```

---

SYS\_BANNER

Display system banner. Here urgent messages or announcements can be placed just above the user banner between the navigation and the content area in a folder listing. The string must be some HTML code, e.g.:

```
SYS_BANNER = '<h1>System Banner</h1>'
```

```
SYS_BANNER = ''
```

---

INDEX\_MSG

Display a custom welcome message on the index page. Here important messages (e.g. terms of use of the server) can be linked/announced. The string may include HTML code, e.g.:

```
INDEX_MSG = '<h3>Efficient collaboration service.</h3>'
```

---

**Note:**

- you need to run `bsadmin index_page` in order to update the index page
  - you may also define language dependant welcome messages for DE, FR etc. by defining `INDEX_MSG_DE`, `INDEX_MSG_FR` etc. (`INDEX_MSG` should be default/EN)
- 

```
INDEX_MSG = ''
```

---

SERVER\_HOME

SERVER\_HELP

SERVER\_INFO

SERVER\_CANCEL

SERVER\_LOGOUT

Locations of various resources for the URLs in the BSCW Banner.

- `SERVER_HOME` - BSCW server home page
- `SERVER_HELP` - BSCW Help files (English)  
`SERVER_HELP_DE` - BSCW Help files (German)  
`SERVER_HELP_FR` - BSCW Help files (French)

by default the help is served from local BSCW server, alternatively you may use the publicly available help:

```
SERVER_HELP = 'http://www.bscw.de/help-5.1'
SERVER_HELP_DE = 'http://www.bscw.de/hilfe-5.1'
```

- `SERVER_INFO` - BSCW server info page - by default it shows the index page in the scripts directory for anonymous (see `SCRIPTS`).
- `SERVER_CANCEL` - Defines an URL, to which will be redirected if cancel is pressed (currently `chpwd` and `rmail`). Default is `SERVER_INFO`.
- `SERVER_LOGOUT` - Defines an URL, to which will be redirected after logout (currently for `COOKIE_AUTHENTICATION` only). Default is `SERVER_INFO`.

```
SERVER_HOME = '/'
SERVER_HELP = '' # local help
SERVER_HELP_DE = '' # local help
SERVER_HELP_FR = '' # local help
SERVER_INFO = ''
SERVER_CANCEL = ''
SERVER_LOGOUT = ''
```

---

`SERVER_TIMEZONE`

Should be set to the time zone that corresponds to `time.localtime` and should be given in the form “Continent/City”. If you are not sure, use the special value “localtime”.

```
SERVER_TIMEZONE = 'localtime'
```

---

`BSCW_LICENSE`

URL used for requesting BSCW license upgrades. This should not be changed.

```
BSCW_LICENSE = 'https://license.bscw.de/pub/bscw.cgi/'
```

---

## 5.2.6 Optional BSCW packages

`PACKAGES`

A list of directories containing BSCW extension packages. List of available packages:

```
'airdesktop', # Desktop Widgets
'approval', # Document Approval
'blog', # Blogs
'case', # File Synchronisation Tool (Java Applet)
'easy', # Alternative, simplified user interface
'expire' # User account expiration
'exportpdf', # Export views to PDF (requires reportlab)
'FlowFolder', # Flow Folder
```



```
'incognito', # support anonymised read access
'ldap', # LDAP interface
'metaprofiles' # User-defined metadata profiles
'microblog', # Microblogging
'mobile', # Mobile interface
'moin', # MoinMoin Wiki integration
'poll', # Opinion polls and schedules
'portal', # Portal and Widgets
'presence', # Presence Awareness
'PyLucIndex', # PyLucene Indexer
'rss', # RSS Newsfeeds
'Secure', # Public key support (deprecated!)
'SMS', # SMS interface
'sync', # Outlook Synchronisation Tool (Java Applet)
'Tasks', # Work Flow
'Timeline', # Graphical overview of activities
'WebFolder', # Web Folder
```

**Attention:** The PACKAGES list is maintained by the **bsadmin package** command. Do not manually edit the PACKAGES list.

To enable a package run

```
bsadmin package -e <pkg-name>
```

```
bsadmin package -e ldap
```

To disable a package run

```
bsadmin package -d <pkg-name>
```

```
bsadmin package -d ldap
```

```
PACKAGES = [
'airdesktop', # Desktop Widgets
'approval', # Document Approval
'blog', # Blogs
'case', # File Synchronisation Tool (Java Applet)
'FlowFolder', # Flow Folder
'metaprofiles', # User-defined metadata profiles
'microblog', # Microblogging
'mobile', # Mobile interface
'poll', # Opinion polls
'portal', # Portal and Widgets
'rss', # RSS Newsfeeds
'sync', # Outlook Synchronisation Tool (Java Applet)
'Tasks', # Work Flow
'WebFolder', # Web Folder
]
```

SERV\_UNO\_STATE

SERV\_UNO\_TIMES

WSREPORT

WSREPORT\_DIRECT

AUTOSUBSCRIBE\_REPORT

AUTOSUBSCRIBE\_REPORT\_DIRECT

DEFAULT\_EVENTMASK

DEFAULT\_EVENTMASK\_DIRECT

WSREPORT\_EVENT\_LIMIT

REPORTLOG

The user notification services (UNO) perform the following tasks:

- sending periodical workspace activity reports via email to give the users an overview about recent activities in a specific time period (e.g. daily)
- sending direct email notifications to inform the users instantly about recent events (optional)

Using the user notification services a BSCW user does not need to contact its BSCW server(s) so often to check for new events. If the user notification services are activated, the users' event preference page provides a column for subscription of the "Periodic Report" or the "Direct Email" notification (depending on the UNO service configuration).

By default a daily report is sent to new users, but each user may decide to unsubscribe from the workspace report by himself. The server administrator can change this behavior using the `AUTOSUBSCRIBE_REPORT = 1` flag. If this is enabled new users will automatically be subscribed to the user notification service.

Accordingly the direct email notification is enabled by default for each user so each user may decide to disable the direct email. The server administrator can change this behavior using the `AUTOSUBSCRIBE_REPORT_DIRECT = 1` flag. (Again this affects all new users and those users who have not yet changed their event preferences.)

To activate the user notification service the BSCW administrator has to start an additional UNO server (`bscw.adm.bs_servuno`). See section [SERVERS](#) for details on how to start `bscw.adm.bs_servuno`.

---

**Note:** UNO accesses the BSCW database server via an extra (virtual) HTTP server running on `http://localhost:<HTTP_LOCAL_PORT>`. See [HTTP\\_LOCAL\\_PORT](#) for details.

---

Also, the following variables have to be set for configuration of `bscw.adm.bs_servuno`:

`SERV_UNO_STATE`: A file name for saving the state of the `bscw.adm.bs_servuno` service must be given here. The file is written, when the `bscw.adm.bs_servuno` is stopped and read when the server is started again.

`SERV_UNO_TIMES`: A dictionary containing fine tuning parameters for `bscw.adm.bs_servuno`; if is set to `SERV_UNO_TIMES = None` the default settings are used (as shown below). To overwrite the default settings for fine tuning parameters use e.g.:

```
SERV_UNO_TIMES = {
 'TdelayDirect': 60.,
 'MaxRetry': 20,
}
```

The defaults are:

`'TdelayDirect': 60.:` Delay direct notification one minute for the first affected user. This is to accumulate more events in the direct notification mail.

`'TdelayNextProc': 3.:` Add a delay of 3 seconds for the next affected user. This is to avoid an overload of the mail server if a lot of users are affected,

`'TdelayNextDirect': 300.:` Delay the next direct notification for the same user five minutes. This is to avoid an overload of the user.

`'TdelayDayly': 5.:` Add a delay of five seconds between daily notification mails. This is to avoid an overload of the mail server if the service has to send the notification to a lot of users.

'TdelayWeekly': 10.: Add a delay of ten seconds between weekly notification mails. This is to avoid an overload of the mail server if the service has to send the notification to a lot of users.

'TdelayRetry': 600.: Add a delay of 10 minutes after the notification has failed and retry then.

'MaxRetry': 2: 2 retries that are delayed with TdelayRetry.

'TdelayFailed': 21600.: After MaxRetry the notification is delayed 6 hours (0 may be assigned here, then there will be no retry upto next midnight).

'FailMessagesAt': 10: Log an error message every 10th failure (first, 11th, 21st ...) Note: No error messages are logged after MaxRetry (special values 1: each message 0: never)

'MaxJobs': 4: Maximum number of parallel running mail processes. This will also determine the load of the BSCW server and the mailer. Note: For more throughput on big server machines this value might be increased.

'QueueInfo': 20: Show job queue status after 20 jobs are queued (use values: 2^n \* MaxJobs)

'ReportTime': 01:31: Start daily report at 01:31 (must be >= 00:00 and < 07:00)

'WeeklyReportTime': '03:31': Start weekly reports at 03:31 (must be >= 00:00 and < 07:00). Should be scheduled after daily report.

'WeeklyReportDay': '7': Start daily reports on Sunday (must be >=1 [Monday] and <=7 [Sunday])

WSREPORT = 1 (0) enable (disable) the periodic (daily/weekly) report.

WSREPORT\_DIRECT = 1 (0) enable (disable) the direct email report.

---

**Note:** When `bscw.adm.bs_servuno` does not run the periodic report and the direct email report are disabled. Whenever the values of `WSREPORT` or `WSREPORT_DIRECT` are altered `bscw.adm.bs_servuno` must be restarted to take these changes into effect.

---

`AUTOSUBSCRIBE_REPORT` defines the periodic report default subscription for all users  
`AUTOSUBSCRIBE_REPORT_DIRECT` defines the direct email report default subscription for all users.

---

**Note:** Once a user has changed its subscription preferences this flag will have no further effect - but the administrator may use the `bsadmin report` command to change a user's report subscription later).

---

`DEFAULT_EVENTMASK` defines the event type subscription mask, with the values

```
read = 1; create = 2; move = 4; change = 8
```

By default all event types are subscribed, , except of read events. (`create + move + change = 14`)

`DEFAULT_EVENTMASK_DIRECT` defines the default event type subscription mask for the direct email notification. By default **no** event types are preselected, so users won't be notified about any events immediately, but may select some event types for certain folders of interest only.

`DEFAULT_EVENT_REPORT_DAILY` defines the default frequency for periodic email report which may either be *daily* (1) or *weekly* (0)

For example, set

```
WSREPORT_DIRECT = 1
AUTOSUBSCRIBE_REPORT_DIRECT = 1
DEFAULT_EVENTMASK_DIRECT = 2
```

to enable the direct email notification service for all users by default, so each user will receive an email for each newly created object! (We do **not** recommend this setting though.)

WSREPORT\_EVENT\_LIMIT defines a size limit of the periodic workspace report: in order to prevent too long notification emails the number of events can be limited (use WSREPORT\_EVENT\_LIMIT = 0 for unlimited size)

REPORTLOG points to a file in which a protocol about the reports is logged. For example:

```
REPORTLOG = 'report.log'
```

```
SERV_UNO_STATE = 'ServUnoState'
SERV_UNO_TIMES = None
WSREPORT = 1
WSREPORT_DIRECT = 1
AUTOSUBSCRIBE_REPORT = 1
AUTOSUBSCRIBE_REPORT_DIRECT = 1
DEFAULT_EVENTMASK = 14
DEFAULT_EVENTMASK_DIRECT = 0
DEFAULT_EVENT_REPORT_DAILY = 1
WSREPORT_EVENT_LIMIT = 100
REPORTLOG = ''
```

---

ALWAYS\_CREATE\_READEVENTS

ACCUMULATE\_CHANGE\_EVENTS

CREATE\_READEVENTS\_OPTION

#### BSCW Awareness Service configuration

Setting ALWAYS\_CREATE\_READEVENTS > 0 enables the creation of read events, even if a user has already read the document and the document was not modified in between. This is sometimes needed for enhanced awareness.

Setting ALWAYS\_CREATE\_READEVENTS = 0 creates read events, after the first time a user reads a (unchanged) document. For successive reads no further read event is created (default).

Setting ALWAYS\_CREATE\_READEVENTS < 0 suppresses generation of read events.

If ACCUMULATE\_CHANGE\_EVENTS is enabled, two subsequent and similar modifications of the same user are accumulated to one event (i.e. only the last event is kept), unless the object has been read or modified in between.

Setting CREATE\_READEVENTS\_OPTION = 1 enables the manager of a workspace (respectively folder) to define (for this context) if read events should be tracked or not. If no option is defined, the setting is inherited from the parent folder. If no option is defined on any parent folder, the default option (i.e. ALWAYS\_CREATE\_READEVENTS) is used.

```
ALWAYS_CREATE_READEVENT = 0
ACCUMULATE_CHANGE_EVENTS = 1
CREATE_READEVENTS_OPTION = 0
```

---

SERVERS

The `SERVERS` list is used for starting (and stopping) BSCW servers. Only **extra** server addresses and implementation modules should be specified here (`GSERV`, `SERV_ALARM`, `SERV_ACCESS` are defined below). The extra servers are specified by a pair (address, module) or a triple (address, service\_module, protocol\_module). The default protocol\_module is 'bscw.core.cl\_servublk'. The following RPC protocol modules are available:

```
bscw.core.cl_servublk
```

- standard rpc module, can be used with either a file path (recommended) or a (host, port) TCP/IP address. In the first case the module uses a unix socket if possible or selects a free port for a local IP connection and stores it in the given file.

```
bscw.core.cl_servinet_ext
```

- for non Python services, (host, port) addresses only.

Example for starting the user notification server:

```
SERVERS = [
 ('UnoSocket', 'bscw.adm.bs_servuno'),
]
```

```
SERVERS = []
```

## 5.2.7 BSCW database server settings

STORE

STORE\_PAIR

TABLES

CLEAN

SAVE

Persistent object store and garbage collection. Relative paths are relative to the BSCW database directory (<bscw-runtime-path>/var/data)

STORE

Normally contains actual sizes of files in `STORE_PAIR` and a garbage collection (GC) counter. **Only** for disaster recovery, put a backup into this file and start the server.

STORE\_PAIR

The BSCW database server uses one of the files in this pair as the current StoreFile. The other one is free for garbage collection (called the GcFile). These files contain data of all persistent objects and will grow **big**. The database server only appends data to the current store file. So it must be garbage collected from time to time (every day is recommended!). The garbage collector copies actual data from store file to GC file and then swaps the files.

TABLES

BSCW database table information used for fast database server restart.

CLEAN

Prefix for some temporary files during garbage collection. The database server moves `STORE` to `CLEAN` during initialization.

SAVE

For the purpose of backup, the garbage collector copies the new current StoreFile to this file just before it finishes.

---

**Note:** `bsadmin getconfig STORE` shows the current store file from `STORE_PAIR`

---

It is strongly recommended that `STORE`, `TABLES` and `CLEAN` are in the same directory and the (base) file names are not changed. For increased reliability, put `SAVE` and the files in `STORE_PAIR` on different devices. **Never** put `STORE`, `TABLES`, `CLEAN` and the files in `STORE_PAIR` on a shared file system.

On Unix systems, `STORE_PAIR` may also point to (properly configured) block devices e.g. `STORE_PAIR = ('/dev/sdb3', '/dev/sdb4')`.

```
STORE = 'Store'
STORE_PAIR = ('StoreA', 'StoreB')
TABLES = 'Tables'
CLEAN = 'Garbage'
SAVE = 'Backup'
```

---

## ALARM\_DIR FILES

### TEMP

Persistent alarm store, file store and temporary files. Relative paths are relative to the BSCW database directory (`<bscw-runtimepath>/var/data`)

`ALARM_DIR`: Directory for scheduled alarms

`FILES`: Root directory of document file tree

`TEMP`: Directory for temporary files

We recommend that the directories `TEMP` and `FILES` are **on the same file system**. In this case only a link (instead of a copy) is necessary to put a temporary file in the right place, e.g. after document upload.

---

**Note:** You can find the file for a BSCW Document with id 12345 at `<FILES>/01/23/45F`, probably with some extension `.xxx` depending on the file type.

---

```
ALARM_DIR = 'Alarm'
FILES = 'Files'
TEMP = 'Temp'
```

---

## FILES\_SWITCH

Simulates “soft links” in the BSCW file store on Windows 7/8/10, Server 2008/2012/2016. A list (or tuple) of pairs (path-pattern, substitute) determines the actual location of a BSCW file. E.g. if

```
FILES == 'D:\\files'
```

(see below), then

```
FILES_SWITCH = (('D:\\files\\01', 'E:\\files\\01'))
```

will substitute all BSCW file paths starting with `D:\\files\\01` by file paths starting with `E:\\files\\01`. This may be used for distributing the BSCW file store on different disks etc.

---

**Note:** Some `bsadmin` tools like `bsadmin fsck` do not support this feature and may give wrong results.

---

```
FILES_SWITCH = ()
```

RMUSER\_DIR

RMUSR\_ARC

RMUSR\_VER

RMUSR\_ENC

Archive configuration for (optional) archiving of removed user artifacts:

RMUSR\_DIR - directory for archives of removed users

RMUSR\_ARC - format for removed users archives: 'zip' (default) or 'tar'

RMUSR\_VER - archive all versions of a document: True (default) or False

RMUSR\_ENC - pathname encoding: 'utf-8' (default)

```
RMUSR_DIR = 'rmuserarc'
```

SERV\_ACCESS

SERV\_ACCESS\_STATE

SERV\_ACCESS specifies the address of the access server `bscw.adm.bs_servaccess`. The `bscw.adm.bs_servaccess` service is an optional accelerator for searches. It implements fast access filtering. Disabled if empty.

In order to enable this service use `SERV_ACCESS = 'AccessSocket'`

**Note:** If you enable this service on an upgraded Server you might get an error (e.g. in `bscw.log`) like:

```
mm-dd hh:mm:ss ACCESS watch died:
RuntimeError: Old pickle not supported
```

In this case

```
$ bin/bsadmin garbage bs_classtabe0
$ rm var/data/ServAccessState
$ bin/bsadmin start
```

will solve the problem. In the case of

```
mm-dd hh:mm:ss ACCESS position nnnnn:
ValueError: bad marshal data
```

a clean restart without reading the saved state might help:

```
$ rm var/data/ServAccessState
$ bin/bsadmin start
```

SERV\_ACCESS\_STATE - File to save state of `bscw.adm.bs_servaccess` when the access server is shut down. This file is only used when `bscw.adm.bs_servaccess` is enabled.

```
SERV_ACCESS = ''
SERV_ACCESS_STATE = 'ServAccessState'
```

SERVER\_LOG

BSCW\_LOG

All requests to BSCW are logged in this file. Should be set for analyzing purposes only. A log entry contains the following information (divided by blanks):

- request date (local time)
- remote host
- remote user
- request method
- BSCW operation
- response code
- request duration (CPU time)
- request duration (real time)
- request path

Server activities (e.g. start, stop, gc) and errors will be logged in BSCW\_LOG.

```
SERVER_LOG = 'server.log'
BSCW_LOG = 'bscw.log'
```

BSCW\_UMASK

BSCW\_UMASK restricts access to owner and group by default (i.e. mask out read, write and execute bits for “other” users). This mask is used only on UNIX systems.

```
BSCW_UMASK = 7
```

DBMOD\_TAB

DBMOD\_CACHESIZE

DBMOD\_PAGESIZE

DBMOD\_HASH

DBMOD\_MINKEY

DBMOD\_TAB: definition of the BSCW database table type:

- the default value 'dict' uses Python dictionaries and should be used for small BSCW databases only, because the key and offset tables are held in memory of the `bs_servdb` process and must be loaded to memory and stored to disk on server start and shutdown respectively.
- the value 'bsddb4' uses an external Berkeley DB to store the BSCW database tables and requires an installed Berkeley DB (<http://www.oracle.com/database/berkeley-db>) and the additional bsddb module. Python 2.7 contains the bsddb module by default and supports Berkeley DB versions up to version 5.3. If you use a newer version of Berkeley DB install the actual version of the bsddb module, see <http://pybsddb.sourceforge.net/>.

The following configuration parameters DBMOD\_CACHESIZE, DBMOD\_PAGESIZE, DBMOD\_HASH, DBMOD\_MINKEY are only used with DBMOD\_TAB = 'bsddb4':

DBMOD\_CACHESIZE: defines the cache size of the Berkeley DB. The recommended cache size is about 10-15% of the actual *STORE* size.



---

**Note:** DBMOD\_CACHESIZE < 100 defines cache size in giga bytes (GB)  
DBMOD\_CACHESIZE >= 100 define cache size in bytes (B)

---

DBMOD\_PAGESIZE: specifies the size of a single cache page. Do not choose too big values to avoid high I/O load (default: 8192)

DBMOD\_HASH: uses Berkley DB HASH access method (instead of the default BTREE access method).

---

**Note:** This option is **not** recommended!

---

DBMOD\_MINKEY: is a pair of two values which are only used with the BTREE access method (the default). The values depend on the maximum key + data size of the offset table (StoreOff) and the key table (StoreKey) respectively. The values should be less than:

$$\text{DBMOD\_PAGEZIZE} / 2 * \langle \text{max key+data size} \rangle$$

A good working heuristic value pair seems to be:

```
DBMOD_MINKEY = (9*(DBMOD_PAGEZIZE/1024), 5*(DBMOD_PAGEZIZE/1024))
```

```
DBMOD_TAB = 'dict' # Python dictionary (default)
DBMOD_CACHESIZE = 2097152 # cache size in bytes
DBMOD_PAGESIZE = 8192 # page size in bytes
DBMOD_MINKEY = 72, 40 # heuristic values for page size 8192
```

---

GSERV SERV\_ALARM

GSERV - address of database server socket DBMOD

SERV\_ALARM - address of alarm server socket (bscw.adm.bs\_servalarm)

Filenames are recommended here. Fixed local port addresses like ('localhost', 12966) should only be used if there are problems with UNIX sockets or the automatic TCP/IP port selection does not work.

The bscw.adm.bs\_servalarm service schedules alarms for persistent objects.

```
GSERV = 'DbSocket'
SERV_ALARM = 'AlarmSocket'
```

---

ACCEPT\_WEBSERVICES

BSCW offers a range of services via different web service protocols: XML-RPC, JSON, SOAP.

Basically most of the actions available on the user interface (like “add folder”) are accessible via a web service API. Of course access to API is restricted via access control as in the regular user interface (i.e. authentication and BSCW internal roles and rights are respected).

For documentation on the web services API see the BSCW distribution bscw-5.1.?-??????-py2?/doc/devel/BSCW51-API.zip

Please note that BSCW is distributed with some API examples. These Python scripts are included in the BSCW distribution in bscw-5.1.?-??????-py2?/etc/src-aux/remote\_client

Availability of the web service API on different user levels can be configured by adding the respective flags:

ACCEPT\_WEBSERVICES = 0 disable all web service calls

ACCEPT\_WEBSERVICES = 1 enable standard web service calls for registered users

ACCEPT\_WEBSERVICES = 2 enable additional web service calls for registered administrators

ACCEPT\_WEBSERVICES = 4 enable standard web service calls for public access (anonymous)

ACCEPT\_WEBSERVICES = 8 enable standard web service calls for anonymous users with special authentication (see *SCRIPTS*)

---

**Note:**

- By default the web service API is enabled for registered users only.
  - Certain built-in components of BSCW (like the *portal*) do require web services for client-server communication and won't work if you disable this feature!
  - If disabled, all requests will be rejected by BSCW rendering an error response (e.g. HTTP error code 501: `content_unsupported` in case of XML-RPC API).
- 

```
ACCEPT_WEBSERVICES = 1
```

---

XDPROXY\_ENABLED

XDPROXY\_TRANSFORMATIONS

XDPROXY\_URLS

BSCW can act as a proxy for “cross-domain requests”, required for some AJAX features like used in the *portal*. This proxy requires authentication and is thus only open to your BSCW users. You can turn the proxy on and off using XDPROXY\_ENABLED. The proxy will refuse to download any URL that does not match any regular expression in XDPROXY\_URLS.

If you have the `libxml2` and `libxslt` Python packages installed, the proxy can also apply some data transformations, which are given in XDPROXY\_TRANSFORMATIONS. Each transformation specifies the source mimetype (a regular expression that has to match the mimetype currently downloaded), the XSLT transformation to apply to it and the resulting target mimetype. Example:

```
XDPROXY_TRANSFORMATIONS = {
 'somedata': (
 r'(?i)^text/xml;\s*?charset=UTF-8$',
 '/home/bscw/xslt/somedata.xsl',
 'application/json; charset=UTF-8')
}
```

```
XDPROXY_ENABLED = False
XDPROXY_TRANSFORMATIONS = {}
XDPROXY_URLS = []
```

---

BSCW\_LOGGING

BSCW offers detailed logging information on various components of the system. The purpose of logging is mainly for debugging and problem identification. It should be noted that system logs may contain personal detail and sensitive information.

Logging is enabled by default to log error conditions:

```
BSCW_LOGGING = {
 'sys': ('ERROR', 'sys.log'),
}
```

This creates the log file `sys.log` where records from all loggers with the log level `ERROR` will be logged. To create log files for specific loggers with more detailed log levels add the following entries, for example:

```
BSCW_LOGGING = {
 'sys': ('INFO', 'sys.log'),
 'ldap': ('DEBUG', 'ldap.log'),
 'mda': ('DEBUG', 'mda.log')
}
```

Where `'ldap'` specifies the logger for the BSCW `ldap` package, and `'mda'` the logger for the BSCW Mail Delivery Agent.

```
#BSCW_LOGGING = {
'sys': ('WARN', 'sys.log'),
'arc': ('ERROR', 'arc.log'),
#}
```

WAIT\_ARCHIVING

ARCHIVE\_LIMIT

BSCW allows archiving of large workspaces by starting a background process for the archive task (and likewise for extraction of archives). For smaller archives the task is coupled with the CGI process so that the user will see immediate feedback.

`WAIT_ARCHIVING` defines the time in seconds that a CGI process will wait for the archive or extract task to complete before it returns with an adhoc response to the user. The time must be less than the http server's timeout (typically 300 sec.).

`ARCHIVE_LIMIT` defines the maximum size of downloadable archives. You may use this to prevent denial-of-service attacks caused by users creating archive-bombs. By default `ARCHIVE_LIMIT` is set to 2G. Possible values for the sizes are strings which may be specified in bytes or kilo- (mega-, giga-, tera-) bytes with an additional k (K), M, G or T suffix. E.g. valid values for ten mega-bytes are 10485760 or '10M'.

```
WAIT_ARCHIVING = 10
ARCHIVE_LIMIT = '2G'
```

packages\_state

Please do not change `packages_state`. It controls automatic enabling/disabling of new/obsolete **PACKAGES** in `bsadmin update_defaults`.

```
packages_state = 4
```

## 5.3 conf/config\_actions.py

The `config_action.py` configuration file allows to redefine roles.

## 5.4 conf/config\_applet.py

The `config_applet.py` configuration file provides definitions for Java Applets.

## 5.5 conf/config\_cal.py

This is the configuration file for the calendar. Please note that not all entries are meant to be configured by the administrator here. Especially the settings of flags, categories and appoint\_status should **not** be changed.

BSCW administrators may change the default preferences for each user's calendar here – the `calendar_flags` contains the sum of all enabled calendar flags (cf. list of flags). The file also contains defaults for the display of appointments in different views. For each view (`y` = year, `m` = month, `w` = week, `d` = day) a list of potential ('allowed\_x') and displayed ('view\_x') style items is specified.

## 5.6 conf/config\_clientmap.py

The `config_clientmap.py` configuration file defines the mapping between web browsers and their supported options.

### See also:

The comments in this file for further descriptions.

## 5.7 conf/config\_controls.py

The `config_controls.py` configuration file defines access right independent parameters for BSCW operations. Generally it is not advised to make changes without consulting our support staff.

## 5.8 conf/config\_convert.py

The conversion tool configuration is automatically performed by the `bsadmin update_defaults` script. This script will search the local system for archiver, encoder or converter commands and generate a `<bscw-runtime-path>/conf/config_convert.py` converter configuration file. To locate a converter command the script uses some internal heuristics and evaluates the users' environment search path variable (`PATH` (Unix) resp. `Path` (Windows)).

In the following paragraph the syntax of the converter configuration file is explained. The system commands for archiver, encoder or converter tools are given in the following three lists respectively:

1. The Encoders list contains triples (`type`, `encoder`, `decoder`) with

```
type the encoding-type for the encoding tool
encoder the shell command to encode a file
decoder the shell command to decode a files

Example:
 Encoders = [
 ('compress',
 '/usr/bin/compress -f -c %(src)s > %(dest)s',
 '/usr/bin/uncompress -c < %(src)s > %(dest)s',
),
 ('gzip',
 '/usr/bin/gzip < %(src)s > %(dest)s',
 '/usr/bin/gzip -d < %(src)s > %(dest)s',
),
 ('x-bzip2',
 '/usr/bin/bzip2 < %(src)s > %(dest)s',
 '/usr/bin/bzip2 -d <
 %(src)s > %(dest)s',
```

```

),
 ('x-uuencode',
 '/usr/bin/uuencode %(src)s dummy > %(dest)s',
 '/usr/bin/uudecode -p %(src)s > %(dest)s',
),
]

```

2. The Converters list contains 5-tuples (src\_type, dest\_type, quality\_factor, command, info) with

```

src_type the mime-type from the source file
dest_type the mime-type from the destination file
quality_factor a number between 0 and 1 to estimate the quality
 of the conversion. If you have more than one
 tool for the same conversion, the one with the
 best quality is chosen.
command the shell command to convert a file
info information about what is lost during the conversion

```

Example::

```

Converters = [
 ('application/pdf', 'text/plain', '0.5',
 '/usr/bin/pdftotext -enc UTF-8 %(src)s %(dest)s',
 'layout/images',
),
 ('application/postscript', 'text/plain', '0.5',
 '/usr/bin/ps2ascii -sOutputFile=%(dest)s -q -dBATCH %(src)s',
 'layout/images',
),
 #...
]

```

3. The Programs list contains 5-tuples (name, path) with

```

name the external converter program name
path the system path to the external program name

```

The shell commands have to be specified with an absolute pathname and are normally executed in a temporary directory in BSCW Temp. In a shell command the following patterns can be used:

```

%(py)s absolute path of the python executable
%(cnv)s absolute path of the BSCW converters directory
%(src)s the absolute path of the source file
%(dest)s the base name of destination file
%(pid)s process id of the converter process

```

For the Converters list additionally the following pattern can be used:

```

%(charset)s character set encoding for documents with a
 "text/*" content-type.

```

In squared bracket some additional parameters can be set:

```

[S_EXT=.xxx] specifies the extension of the source file
[D_EXT=.xxx] specifies the extension of the destination file
[D_NAME=%(dest)s.xxx] or
[D_NAME=%(src)s.xxx] specifies the name of the destination file
[E_DIR=xxx] specifies a directory, where the tool should be executed

```

Multiple parameters can be separated in the squared bracket with a semicolon.

To avoid automatic manipulation of the following lists by `bsadmin update_defaults` enable the following line below (use at own risk, future updates may fail):

```
__keep__ = ['Encoders', 'Converters']
```

To regenerate the converter file, e.g. after you installed new converters or adapted your environment search path, run the script with the options `-s` (to skip a Python import check) and `-v` (to print some information about found converter commands):

```
$ bin/bsadmin update_defaults -h
Usage:
 bsadmin update_defaults [-s|-e] [-i] [-v|-vv|...] [-w|-ww|...]
 bsadmin update_defaults -h

 Update conf/__init__.py and conf/config.py

optional arguments:
 -s skip import check
 -e exit on package error
 -i reinitialize conf/__init__.py
 -v -vv ... verbosity
 -w -ww ... warning level
 -h show this help message and exit

$ bin/bsadmin update_defaults -s -v
...
Found "Programs" (located):
'7z': '/usr/bin/7za'
'a2ps': '/usr/bin/a2ps'
'antiword': '/usr/bin/antiword'
'bzip2': '/bin/bzip2'
'cjpeg': '/usr/bin/cjpeg'
'compress': '/usr/bin/compress'
'convert': '/usr/bin/convert'
'djpeg': '/usr/bin/djpeg'
'gif2tiff': '/usr/bin/gif2tiff'
'gm': '/usr/bin/gm'
'gzip': '/bin/gzip'
'html2ps': '/usr/bin/html2ps'
'html2text': '/usr/bin/html2markdown'
'java': '/usr/bin/java'
'latex2html': '/usr/bin/latex2html'
'lynx': '/usr/bin/lynx'
'markdown2': '/usr/local/bin/markdown2'
'pdftotext': '/usr/bin/pdftotext'
'perl': '/usr/bin/perl'
'phantomjs': '/usr/local/bin/phantomjs'
'pildriver': '/usr/bin/pildriver.py'
'ps2ascii': '/usr/bin/ps2ascii'
'tar': '/bin/tar'
'tiff2ps': '/usr/bin/tiff2ps'
'uncompress': '/bin/uncompress'
'unoconv': '%(py)s %(cnv)s/unoconv/unoconv --pipe=%(pid)s'
'unzip': '/usr/bin/unzip'
'uudecode': '/usr/bin/uudecode'
'uuencode': '/usr/bin/uuencode'
'w3m': '/usr/bin/w3m'
'zip': '/usr/bin/zip'
conf/config_convert.py : updated...
```

## 5.9 conf/config\_countries.py

The `config_countries.py` file defines country codes (based in ISO 3166 standard) for selections lists.

## 5.10 conf/config\_easy\_ui.py

The `config_easy_ui.py` defines menu for the easy user interface.

## 5.11 conf/config\_help.py

The `config_help.py` file defines mappings from the BSCW context sensitive help to online help HTML pages.

## 5.12 conf/config\_html\_ui.py

The user profile definition determines which actions will appear at the user interface. All actions will subsequently be filtered for access control and feasibility at run time.

### 5.12.1 User Profiles

This configuration file allows a BSCW system administrator to define so-called user profiles. A user profile defines those actions which a user who has selected the respective profile sees in the BSCW interface. User profiles may be defined according to the expertise of particular user groups (e.g., beginners, advanced users or experts) or according to other classification schemes that may be appropriate for a particular BSCW server installation.

The default configuration file `config_html_ui.py` as delivered with the BSCW server software comes with three pre-defined profiles called `BEGINNER`, `ADVANCED` and `EXPERT` (see below). These profiles are upward compatible, i.e., the `BEGINNER` profile is a subset of the `ADVANCED` profile which in turn is a subset of the `EXPERT` profile. These profiles should only be considered examples: A BSCW administrator may modify the actions, buttons, etc., which shall appear in the interface of the respective profile to the requirements of his or her specific user community.

The profiles below apply unless the end user explicitly selects an action to appear at the user interface (action *[Options → Preferences]*). Profiles should have values  $2^{*n}$  to facilitate mask evaluations (see below). By default, the following bit masks for user profiles are provided:

```
ui_no = 0 # action will not appear for any user
ui_beginner = 1 # action will appear, if user has chosen
↳beginner level
ui_advanced = 2 # advanced level
ui_expert = 4 # expert level
ui_waste = 128 # action will be allowed in the waste
ui_yes = 255 # action will always appear at ui
```

The variable `ui_profiles` defines the list of available u/i profiles that the user may choose from. The second value is used to translate the profile's name and must correspond to a variable in `<bscw-runtime-path>/messages/en/lq_msgconfig.py`.

```
ui_profiles = [
 (ui_beginner, 'ui_beginner'),
 (ui_advanced, 'ui_advanced'),
 (ui_expert, 'ui_expert'),
]
```

The default profile for new users (when registering) is defined as follows:

```
default_profile_new = ui_expert
```

The default profile for existing users (this applies when upgrading from versions lower than 3.3 of the BSCW server) is defined as follows:

```
default_profile = ui_expert
```

In the lists below, actions in the user interface may be set to one of the predefined action profiles, e.g. to **ADVANCED**. This value will be filtered by the user's individual user interface profile, e.g., `ui_beginner`.

Action profiles may be combined to allow for more flexibility, e.g., an action profile `== ui_advanced | ui_expert` means that both users with profile `ui_advanced` and users with profile `ui_expert` will have this action at their interface. Other combinations are possible.

```
BEGINNER = ui_beginner | ui_advanced | ui_expert # ascending profiles
ADVANCED = ui_advanced | ui_expert # ascending profiles
EXPERT = ui_expert
WASTE = ui_waste
ADMIN = ui_yes
```

What follows in the configuration file is the list `user_acts` which specify the actions in the user interface according the profiles. The list `MultiActions` specify the actions which can be used on a selection of BSCW objects.

## 5.12.2 Columns

It is possible to configure the folder views for every folder type by altering the corresponding entries in `config_html_ui.py`. Additionally single columns can be hidden in specific users levels. To achieve this the following entries of the folder type list must be changed:

```
V_ANY = -1
V_ADM = V_ALL | V_DEF | V_MIN
V_AD = V_ALL | V_DEF
V_A = V_ALL

UI_VIEWS = {
 'Folder': {
 #...
 'columns': [
 (col_info, V_ADM, ui_yes,),
 #...
 (col_moddate, V_AD, ui_yes,),
 (col_events, V_AD, ui_yes,),
]
 }
}
```

An entry has the following meaning (illustrated for the entry “Last Modified”):

```
(col_moddate, V_AD, ui_yes,),
```

The “Last Modified” column is displayed within the predefined views “All” (`V_ALL`) and “Default” (`V_DEF`) and available in all user levels (`ui_yes`). To display this column additionally within the view “Minimal” (`V_MIN`) the entry has to be changed as follows:

```
(col_moddate, V_ADM, ui_yes,),
```

Similarly, proceed for all other folder types (e.g. `TaskList`).



Columns are displayed in the order of the definition in the folder type list. Altering the order of the folder type list (in `config_html_ui.py`) leads to a redefinition of the order of the shown columns order at the user interface.

---

**Note:** Not every column order results in a usable display in all web browsers. Some columns (such as `col_name`) are **mandatory**. The columns `col_info`, `col_check`, `col_icon`, `col_name` and `col_actions` should not be altered.

---

## 5.13 conf/config\_icons.py

The `config_icons.py` file maps BSCW objects to image file.

## 5.14 conf/config\_meet.py

This is the configuration file for synchronous collaboration tools, on-line directories and messaging services. It contains the counter ID for a unique number and the lists `Applications`, `OnlineDirs` and `MessagingServices`.

An entry in the `Applications` list for a synchronous collaboration tool is of a 3-tuple (`<name>`, `<id>`, `<params>`) where `<name>` is the name of the tool, `<id>` a unique number and `<params>` a 2-tuple (`<mime_type>`, `<call_cmd>`). Here `<mime_type>` gives the Mime Type to start the application and `<call_cmd>` is a command string to call a user. In the command string following substitutes can be used: `%(host)s` IP address for the host of the participant, `%(name)s` the name of the participant, `%(email)s` the mail address of the participant.

An entry in the `OnlineDirs` list consists of a 5-tuple (`<name>`, `<home>`, `<view-address>`, `<icon>`, `<id>`):

`<name>` is the name of the directory service. `<home>` and `<view-address>` are URLs with a link to the directory. `<view-address>` has to be directly connectible with an email address, i.e. it usually has to end with a `/`. `<icon>` gives a reference a icon in `config_icon.py`; `<id>` is a unique number.

An entry in the `MessagingServices` list consists of a 4-tuple (`<name>`, `<home>`, `<contact-link>`, `<id>`).

`<name>`, `<home>` and `<id>` are defined as above, while `<contact-link>` may include `%(uid)s` which is replaced with the users' UID for the given service.

## 5.15 conf/config\_menu.py

The `config_menu.py` file specifies the BSCW menu configuration.

## 5.16 conf/config\_metadata.py

The `config_metadata.py` file specifies the meta data for BSCW objects.

## 5.17 conf/config\_mimegroups.py

The `config_mimegroups.py` file maps MIME types of different applications in groups, eg. Microsoft Office.

## 5.18 conf/config\_mimeicons.py

This is (an excerpt from) the configuration file for icons. For further description see `<bscw-runtime-path>/conf/config_icons.py`.

```
access = ('msaccess.gif', (21, 21), 0)
aiff = ('audio.gif', (21, 21), 0)
...
zip = ('zip.gif', (21, 21), 0)
```

## 5.19 conf/config\_mimemsg.py

While the translations in different languages of all built-in MIME-type messages are stored in `lg_msgconfig.py`, the file `config_mimemsg.py` keeps all user-defined MIME-type messages defined by an BSCW administrator.

## 5.20 conf/config\_mime.py

This is the configuration file for the MIME-types. Default MIME-type information for BSCW details can be extended or modified directly for system-wide effect. To add MIME-types, add an entry to the list below. Also consider adding an entry to `bs_iconconfig.py` if the type should have its own icon (otherwise the *Unknown* icon will be used) and adding an entry to `config_mimemsg.py` for the description of the MIME-type. The format for entries is:

```
name = (MIME-Type, suffix)
```

where

- `name` is the name of type's icon (in `config_icon.py`) and description (in `config_mimemsg.py`). The name must be unique and conform to Python naming conventions;
- `MIME-Type` consists of a type and a subtype divided by a slash (use lower case letters);
- `suffix` is used by document conversion assistant and to determine the document type by extracting a file archive ( $\leq 3$  characters recommended).

---

**Note:** Only a subset of the IANA (and common, non-standard) media-types are specified here.

---

**See also:**

<http://www.iana.org/assignments/media-types/> for more information on MIME-types

Examples of entries in the list are:

```
access = ('application/vnd.ms-access', 'mdb')
aiff = ('audio/x-aiff', 'aif', 'aiff')
...
zip = ('application/zip', 'zip')
```

## 5.21 conf/config\_mobile\_ui.py

The `config_mobile_ui.py` file specifies the user interface setting for the BSCW mobile interface.

## 5.22 conf/config\_mpick.py

The `config_mpick.py` file allows to overload non-existing BSCW database object classes with replacement classes at runtime. BSCW uses this mechanism to replace database objects for BSCW extension package classes which have been disabled.

## 5.23 conf/config\_portlets.py

The `config_portlets.py` file provides configuration custom portlets.

## 5.24 conf/config\_prio\_categ.py

The `config_prio_categ.py` file configures settings for priorities and categories.

## 5.25 conf/config\_quicksearch.py

The `config_quicksearch.py` file provides configuration for the BSCW quick search.

## 5.26 conf/config\_search.py

The `config_search.py` file allows to configure the BSCW main search keys. Configured search keys are indicated with `MainSearchKey()` entries in this file. All defined main search keys are immediately available in the “+” menu of a search operation, e.g.

```
MainSearchKey('org:theme')
MainSearchKey('org:region')
MainSearchKey('org:location')
MainSearchKey('org:status')
```

## 5.27 conf/config\_service.py

The `config_service.py` file provides configuration the Windows service.

## 5.28 conf/config\_styles.py

The `config_styles.py` file provides configuration for style sheet handling.

## 5.29 msg/<lang>/lg\_msgconfig.py

The `lg_msgconfig.py` file specifies numerous text strings which are used in the interface of the BSCW server. Since these text strings are obviously language dependent, they are stored in the respective language directories, i.e., there exists a file `lg_msgconfig.py` in `msg/en` as well as in `msg/de` and possibly in other language directories.

While the default language files are located in the distribution library directory `<bscw-path>/lib/bscw-5.1.9-???????-py27/bscw/msg/*` changes should be located in the corresponding BSCW instance runtime directory `<bscw-runtime-path>/bsext/msg/*`.

For example to change translations from `msg/en/lg_msgconfig.py` for your instance create a `<bscw-runtime-path>/bsext/msg/en` directory and copy the distribution `<bscw-path>/lib/bscw-5.1.9-???????-py27/bscw/msg/en/lg_msgconfig.py` file to this location. Now you can edit `<bscw-runtime-path>/bsext/msg/en/lg_msgconfig.py` and adapt it for your BSCW instance.

The file consists of a set of entries where each entry has the form:

```
InternalName = 'Interface text string'
```

where `InternalName` is the name of an entity in the BSCW server source code and `Interface text string` is the external representation of the entity in the user interface. Obviously, `InternalName` is the same character string for all languages whereas `Interface text string` is, in general, specific for each language. For example, the `lg_msgconfig.py` file for English contains the following two lines

```
Folder = 'Folder'
ChangeEvent = 'changed'
```

whereas the `lg_msgconfig.py` file for German contains

```
Folder = 'Ordner'
ChangeEvent = 'geändert'
```

Note the internal name and its external representation may be the same as for “Folder” (usually only in English) or it may be different as for “ChangeEvent” and “changed” (and, in general, for other languages than English).

A BSCW system administrator may modify the user interface of his or her BSCW server by replacing interface text strings, e.g., if the `ChangeEvent` entry is modified to

```
ChangeEvent = 'modified'
```

the change event would appear with the name “modified” in the user interface.

Whereas `InternalName` must always be one word conforming to Python naming conventions, `Interface text string` may consist of several words and may include HTML mark-up and also parameters for variable parts and must therefore be enclosed in quotes (single `'`, double `"` or triple `"""`). For example:

```
ChAccessEvent = 'access rights changed'
no_objects = '<P>No objects, currently.</P>'
CreateEventMsg = 'created by %(name)s, %(date)s'
```

The entries are not listed in detail here.

The `lg_msgconfig.py` file for English is the “default” language file, i.e., if a `lg_msgconfig.py` file for a language different from English is lacking a translation, the entry is taken from the English file. In order to facilitate comparison of the `lg_msgconfig.py` files for different languages, the order of the entries in the files should not be modified, nor should entries be removed completely. Entries which should not or cannot be translated, should be commented out for performance reasons. Commenting out entries from a `lg_msgconfig.py` file for languages other than English may be sensible, e.g., if a translation is not desired which is normally the case for system messages.

## BSCW PACKAGES

This section contains instructions on how to configure the additional packages provided for the BSCW shared workspace system. Each package has to be enabled or disabled using the **bsadmin package** command, which creates the corresponding BSCW configuration directory (e.g. `<bscw-runtime-path>/conf/<package>/`) with the necessary package configuration files and changes the *PACKAGES* list in the `<bscw-runtime-path>/conf/config.py` file.

Generally all BSCW packages are maintained by the **bsadmin package** command line script for

1. management of *distributed* BSCW packages (as described in the sections below)

- to enable a distributed BSCW package run:

```
bin/bsadmin package -e <pkg-name>
bin/bsadmin package -e ldap
```

- and to disable distributed a BSCW package run:

```
bin/bsadmin package -d <pkg-name>
bin/bsadmin package -d ldap
```

2. management of *external* BSCW packages (e.g. customer developments). An external BSCW package is usually provided as a ZIP archive and enabled as follows

- to enable an external BSCW package run:

```
bin/bsadmin package -e <pkg-name> <path>
bin/bsadmin package -e fhg_fit bsext/fhg_fit
```

- and to disable an external BSCW package run:

```
bin/bsadmin package -d <pkg-name>
bin/bsadmin package -d fhg_fit
```

Finally the command **bsadmin package -l** provides an overview about enabled/disabled BSCW packages.

Depending on the particular BSCW package further configuration has to be done either in the BSCW instance configuration file (`<bscw-runtime-path>/conf/config.py`) or within the BSCW package configuration files (located in `<bscw-runtime-path>/conf/<package>/`). Please refer the following description for each BSCW package.

### 6.1 Content Search PyLucIndex

Preferably BSCW uses a full text search for BSCW meta data and document contents based on the Lucene Java indexing and search framework. The provided `PyLucIndex` package is the preferred way to enable search for Windows and Unix based BSCW instances.

The package `PyLucIndex` uses `PyLucene`, a “JCC” compiled python extension for Lucene Java. You need to download and install `PyLucene` before you activate this package.

PyLucene is maintained under the Apache Lucene project at the Apache Software Foundation. For more information on PyLucene, please visit <http://lucene.apache.org/pylucene/>.

A source distribution can be downloaded from <http://www.apache.org/dyn/closer.cgi/lucene/pylucene/>

Some pre-build binaries are provided by the pylucene-extra project at <http://code.google.com/a/apache-extras.org/p/pylucene-extra/>

BSCW 5.1 supports PyLucene 3.6.2

---

### Important:

- due to API incompatibility previously supported versions of PyLucene 2.3 to 3.5 are **not** supported any longer. When upgrading from a pre-BSCW 5.1 version the replacement/installation of PyLucene 3.6.2 is required.
- Additionally PyLucene requires an installed Java Runtime Environment (JRE) 1.8 or 1.7

**Attention:** (Windows) After upgrading your Java Runtime Environment (JRE) to a new release the new installation path must be adapted manually in the Windows system “Path” environment variable. Afterwards a system restart is required.

We gratefully acknowledge the work of the Lucene group (especially Doug Cutting) and the PyLucene group (especially Andi Vajda) who did an excellent job in making Lucene available to the Python developers.

## 6.1.1 Configuration

This package is not enabled by default and requires some software installation (i.e. PyLucene - see above) and allows optional configuration.

The main configuration required is for content search, i.e. indexing document contents. You will need to define converters for all document types that should be indexed. BSCW already provides a framework for document conversion which is used by this indexing package.

Please install needed converter programs as described in section *Software for BSCW Preview* (see *Unix* or *Windows*).

After the installation of PyLucene enable the BSCW `PyLucIndex` package with:

```
bin/bsadmin package -e PyLucIndex
```

If you installed additional converter programs update the configuration by using:

```
bin/bsadmin update_defaults -s -v
```

(as described in section 5.8 *conf/config\_convert.py*) to update the `<bscw-runtime-path>/conf/config_convert.py` converter file.)

Furthermore the index configuration allows some fine tuning of the PyLucene indexer:

- `FILES_TXT`  
Directory to store text file representation
- `INDEX_DIR`  
Directory to store the index files
- `INDEX_LOG`  
Log file for indexing process (set None for no logging)
- `INDEX_USE_BSddb`

Optionally use Berkeley DB library (bsddb) for storage of lastmod

- CREATE\_INDEX\_ARGS

Arguments for automatic restart of `bsadmin create_index`

- INDEX\_QUERY\_HELP

link to the query syntax documentation

---

**Note:** this actually depends on the installed version of PyLucene! (see *INDEX\_QUERY\_OPERATOR\_AND* below for possible changes in BSCW)

---

- INDEX\_QUERY\_OPERATOR\_AND

default query operator: in PyLucene, the OR operator is the default conjunction operator. i.e. a search for “brown sugar” yields all documents that contain any of the words “brown” OR “sugar” - to use this query type set:

```
INDEX_QUERY_OPERATOR_AND = False
```

in BSCW we change the default query operator to AND: that way the “Search in Documents” behaves like a search in Google

- INDEX\_QUERY\_LEADING\_WILDCARD

allow leading wildcards (e.g. \*ook)

---

**Note:** In PyLucene leading wildcards are not supported by the QueryParser by default. However they can be enabled. Note that this can be an expensive operation: it requires scanning the list of tokens in the index in its entirety to look for those that match the pattern.

---

- INDEX\_OBJECT\_MAXLOAD

number of objects to load from DB while indexing (chunk size)

- INDEX\_OBJECT\_MAXBUF

size of internal object buffer (for incremental index update)

- INDEX\_QUERY\_MAXHITS

number of hits to return in one query to indexer during search

The following directives allow fine tuning of Lucene indexer: (see <http://lucene.apache.org> for details)

- INDEX\_RAM\_BUFFER

Buffer Size in MB (default: 16 MB)

For the added documents, flushing is now triggered either by RAM usage of the documents or the number of added documents. Lucene developers recommend for faster indexing performance to flush by RAM usage instead of document count and use as large a RAM buffer as you can.

---

**Note:**

- setting `INDEX_RAM_BUFFER` to a negative value will set `DISABLE_AUTO_FLUSH` which prevents triggering a flush due to RAM usage (and uses document count instead - see *MaxBufferedDocs* below)
  - if flushing by document count is also enabled (via *MaxBufferedDocs*), then the flush will be triggered by whichever comes first.
-

- INDEX\_MERGE\_FACTOR

*MergeFactor* - must never be less than 2. The default value is 10. Determines how often segment indices are merged by `addDocument()`. With smaller values, less RAM is used while indexing, and searches on unoptimized indices are faster, but indexing speed is slower. With larger values, more RAM is used during indexing, and while searches on unoptimized indices are slower, indexing is faster. Thus larger values (> 10) are best for batch index creation, and smaller values (< 10) for indices that are interactively maintained.

- INDEX\_MAX\_BUFFEREDDOCS

*MaxBufferedDocs* - must never be less than 2. The default value is 10.

Determines the minimal number of documents required before the buffered in-memory documents are merged and a new Segment is created. Since Documents are merged in a *RAMDirectory*, large value gives faster indexing. At the same time, *mergeFactor* limits the number of files open in a *FSDirectory*.

- INDEX\_MAX\_MERGEDOCS

*MaxMergeDocs* - default value is *Integer.MAX\_VALUE*.

Determines the largest number of documents ever merged by *addDocument()*. Small values (e.g., less than 10,000) are best for interactive indexing, as this limits the length of pauses while indexing to a few seconds. Larger values are best for batched indexing and speedier searches.

- INDEX\_MAX\_FIELD\_LENGTH

*MaxFieldLength* - limits number of terms to store per field

By default Lucene stores first 10.000 terms (“words”) this may restrict search results on document content (especially for longer documents)

---

**Note:** INDEX\_MAX\_FIELD\_LENGTH = None will allow unlimited number of terms per field

---

- INDEX\_MAX\_CLAUSE\_COUNT

*MaxClauseCount* - set the maximum number of clauses permitted per *BooleanQuery*.

Default value is 1024.

- INDEX\_LANGUAGE\_DEPENDANT\_FIELDS

define a list of fields to be indexed with a special language dependent analyzer.

**Warning:** This is currently still experimental (and only supported for English and German)

If you want to alter one of this configuration directives append the directive to the end of the instance configuration file (`<bscw-runtime-path>/conf/config.py`).

The following configuration directive is configured in the BSCW package configuration file `<bscw-runtime-path>/conf/PyLucIndex/config.py`

- INDEX\_JVM\_MAXHEAP

Max heap for Java VM (lucene only) (default: '512m'). Increase this value if you experience `OutOfMemoryError` exceptions while index creation, e.g.:

```
INDEX_JVM_MAXHEAP = '2048m'
```

- LUCENE\_JVM\_ARGS

additional arguments passed to lucene’s JVM via `lucene.initVM(vmargs)` should be list of string arguments or empty list:



```
INDEX_JVM_ARGS = ['-Djava.awt.headless=true',]
```

- INDEX\_MAX\_TXTSIZE

Max document size for text documents to be indexed. Lucenes Java VM may fail with `OutOfMemoryError` on very large documents that are typically binary files with wrong MIME-Type. BSCW uses some heuristics to detect binary files, but will also skip files with certain size anyway. Default limit is 50 MB text file size (= 52428800 bytes):

```
INDEX_MAX_TXTSIZE = 52428800
```

There you may also change the directories to contain the text file representations and the Lucene index itself. You may want to adjust some of the index parameter (such as merge factors) - see <http://lucene.apache.org> for details on how this affects indexing.

## 6.1.2 Command line tools

You may run the indexer using the provided command line tool:

```
$ bin/bsadmin create_index
```

You may query the indexer using the command line tool:

```
$ bin/bsadmin search
```

### 1. **bsadmin create\_index** - generates the PyLucene index

First make sure that no other indexing process is running. You may check the status of the indexer using

```
$ bin/bsadmin create_index -v
```

and stop a running indexer process using

```
$ bin/bsadmin create_index -x
```

To start the indexing process on Unix systems you may use for example:

```
$ nohup bin/bsadmin create_index -cqt >/dev/null 2>&1 &
```

The commandline usage is as follows:

```
$ bin/bsadmin create_index
Usage:
bsadmin create_index -c [-u] [-otU] [-{v|q}] [-r <min>] [-R <hour>]
bsadmin create_index -{i|s} [-otU] [-{v|q}] [-r <min>] [-R <hour>]
bsadmin create_index -x [-u] [-z]
bsadmin create_index -v
bsadmin create_index [-h]

options:
-c create new index (forced if no index exists)
-cu create new index & force update of document
 text representations
-i incremental index update
-s scan database continuously
-o suppress periodic optimization (optimize only on start)
-t display timer info at exit
-U unlock at first (dangerous)
-v verbose mode (or status report if used as single option)
-q quiet
-r <min> report interval (default 30 min, 0: no report)
-R <hour> automatic restart in '+<hour>' or at 0 < <hour> < 24
-x stop indexer
```

```
-xu stop indexer and cleanup document text representations
-xz stop indexer and cleanup index files
-xuz stop indexer and cleanup all indexer files
-h show this help message and exit
```

---

**Note:** option **-u** is only possible in conjunction with option **-c** (i.e. all text files will be removed before new Index is created) or in conjunction with option **-x** (i.e. all text files will be removed after indexer is stopped - allows fresh restart).

---

The **bsadmin create\_index** script will create / update the PyLucene index. If no index exists yet it will be newly created. By default the script will update an existing index when it is invoked (use option **-c** to force creation of a new index).

Option **-i** will perform an incremental index update (default), i.e. only documents that have been modified or added (since last index run) will be (re-)indexed. Outdated (i.e. deleted) documents will be removed from the index.

Option **-v** can be used (as single option) to check the indexer status. The indexer is typically running as a background process and automatically started with the BSCW server. More details may also be found in the indexer logfile (in `<bscw-runtime-path>/var/log/index.log`)

The indexing process will automatically create/update text representations of documents during indexing. This requires configuration of according converters (to text/plain format - see above).

A document conversion will be performed when necessary, i.e. documents that have been modified will be updated; text representation of outdated (i.e. deleted) documents will be removed (use option **-u** to force removal of all text representations initially).

2. **bsadmin search** - performs a query on the PyLucene index:

```
$ bin/bsadmin search
usage: bsadmin search [-h] [-s] [-a] [-i] [-c] [-v] [-l lang] [query]

query PyLucene index

positional arguments:
query query

optional arguments:
-h, --help show this help message and exit
-s show index statistics
-a search all fields (default: content search)
-i search by ID only
-c show hit count only
-v verbose
-l lang language
```

This script passes a query to the PyLucene index and returns a list of results as BSCW object IDs. It may be used for testing. Here verbose mode delivers extra document info on the results.

---

**Note:**

- option **-i** allows to check if an object (BSCW ID) is contained in the index.
  - option **-a** allows to search in multiple fields (e.g. name, description etc.)
- 

You may use any valid Lucene query, e.g.:

```
$ bin/bsadmin search -v "contents:bscw AND class:Document"
```

The command line search does not check any access rights, i.e. you will receive all results that match the query. When using the search in the web front-end, of course access rights are checked and only filtered results show up.

### 6.1.3 Index creation and update

If the package is enabled and an index is already created (and not locked) BSCW attempts to automatically start the indexer when the BSCW server process is started (via **bsadmin start** [Windows] or **start\_servers** [Unix]).

The **bsadmin create\_index** tool provides an option (-s) to continuously scan the database and thereby update the index (while BSCW server is running). This option is used when BSCW starts the indexer itself (actually option **-sqr60** is used).

Thus recommended usage of the indexer is to initially create the index manually by invoking the following commands:

```
$ bin/bsadmin package -e PyLucIndex
$ bin/bsadmin create_index -cqt
```

and then let BSCW update the index continuously.

For this purpose you only need to (re)start your BSCW server after the **bsadmin create\_index** finished to create the initial index e.g.:

```
$ bin/start_servers -k # UNIX
$ bin/start_servers

> bin\bsadmin stop [-s] # Windows
> bin\bsadmin start [-s]
```

---

**Note:** The indexer logs progress and errors to the configured log file (in <bscw-runtime-path>/var/log/index.log). Startup (or failure to start the indexer) during start/stop of the BSCW server is also logged in the main BSCW log file (in <bscw-runtime-path>/var/log/bscw.log).

---

If the indexer was not started upon BSCW start due to a failure (e.g. a missing IndexPos file) run:

```
$ bin/bsadmin create_index -iU
```

manually to incrementally index all missing objects. Again, after **bsadmin create\_index** finished updating the index restart your BSCW server, e.g.:

```
$ bin/start_servers -k # UNIX
$ bin/start_servers

> bin\bsadmin stop [-s] # Windows
> bin\bsadmin start [-s]
```

---

**Note:** If (for some reason) you ever want to completely re-build the index there are two options:

- option **-xz** will stop the indexer and remove the index files. This allows a quick rebuild without updating text representations (which is time consuming).
- option **-xuz** will stop the indexer and remove the index files and all document text representations. This is the ultimate “from-scratch” solution as all index-related data is cleaned up before rebuilding the index (you may also want to **rm var/log/index.log**).

In both cases you may then re-create the index using **bsadmin create\_index -cqt**.

Finally restart the BSCW server again as described above, to let BSCW update the index continuously (see *create\_index* above). This method will result in a ‘fresh’ (and up-to-date) index and newly created text representation of all indexable documents (if option **-u** is given).

---

To re-create the index simply use the following command sequence:

```
$ nohup /bin/sh -c "bin/bsadmin create_index -xz; bin/bsadmin create_index -cq; ↵
↵bin/start_servers" > /dev/null 2>&1 &
```

## 6.2 LDAP

The Lightweight Directory Access Protocol (LDAP) is a protocol for accessing online directory services. It runs directly over TCP, and can be used to access a standalone LDAP directory service or to access a directory service that is back-ended by X.500. The BSCW system implements an interface to LDAP servers based on the Python-LDAP package. Python-LDAP wraps an underlying LDAP C library that provides an RFC 1823 API, such as OpenLDAP (<http://www.openldap.org>).

### 6.2.1 Installation

To install the BSCW LDAP module

1. The BSCW LDAP module needs the `python-ldap` package. Python-LDAP 2.4.19 provides functionality for accessing LDAP servers from Python. It wraps an underlying LDAP C library that provides an RFC 1823 API, and requires at least OpenLDAP 2.4.11+ (<http://www.openldap.org>).
  - On Linux systems the Python-LDAP package of the distribution should be installed.  
Packages name(s) for common Linux distributions:
    - Debian based systems: `python-ldap`
    - Fedora based systems: `python-ldap`
  - On Windows systems install Python-LDAP using the Python package manager **pip**:  
> `pip install python-ldap`
2. Additionally the BSCW LDAP module may need the `py-smbpasswd` package to create SMB password hashes if the LDAP directory uses LANMAN or NT password hashes.
  - On Linux systems the `python-smbpasswd` package of the distribution should be installed.  
Packages name(s) for common Linux distributions:
    - Debian based systems: `python-smbpasswd`
    - Fedora based systems: not available
  - On Windows systems install `python-smbpasswd` using the Python package manager **pip**:  
> `pip install python-ldap`
  - Alternatively download the `py-smbpasswd` at <http://barryp.org/software/py-smbpasswd> and manually install the package.

---

**Note:** If the `py-smbpasswd` package is not found and your LDAP schema uses LANMAN or NT password hashes the `lmpassword`, `sambalmpassword` and `ntpassword`, `sambantpassword` attributes are ignored and the BSCW change password operation will fail.

---

3. To enable the BSCW `ldap` copy the default template file to the instance configuration directory as follows:

```
su - bscw
$ cd $HOME
$ mkdir -p srv/<bscw-instance>/conf/ldap
$ cp lib/bscw-5.1.9-??????-py27/bscw/conf/ldap/config.py \
 srv/<bscw-instance>/conf/ldap
```

and run:

```
$ cd srv/<bscw-instance>
$ bin/bsadmin package -e ldap
```

4. Adapt the configuration file `<bscw-runtime-path>/conf/ldap/config.py` to your needs, especially the "hosts" map and the "auto\_registration" list:

- `hosts` is a dictionary mapping distinguished names (DNs) to `hostname[:portnumber]` when an LDAP object is searched (referred by a DN), this table is looked up for a corresponding LDAP server address. The DN should be in a 'canonical' form (lower case, no spaces before or after ',' and '=').
- `certificate_files` is a dictionary containing for each LDAPS URI `hostname[:portnumber]` value from the `hosts` dictionary a path name to a file containing the CA certificates needed to validate server certificates.
- `may_register_ldap` is a list of BSCW users that have the right to register LDAP users - i.e. invite new users to the system or to a workspace. This is in addition to `SERVER_ADMINS`, who have this right anyway.

There are two special cases: if `may_register_ldap` is

`[]`: then registration of new LDAP users is allowed for all users. This allows all users and anonymous to invite new users to the system.

None: then registration of new LDAP users is allowed for all but anonymous.

**Note:**

- only `may_register_ldap = []`, allows self-registration by LDAP user login
- `may_register_ldap` behaves equal to `MAY_REGISTER` for found LDAP user objects. By default self-registration of found LDAP user objects is allowed (which is the behaviour of previous BSCW versions)
- alternatively may want to use the setting of `MAY_REGISTER` also for `may_register_ldap`. In this case define:

```
from conf.config import MAY_REGISTER
may_register_ldap = MAY_REGISTER
```

- `auto_registration` defines DN patterns and search patterns for auto\_registration during login. If a user is not registered at BSCW but her DN can be found on a LDAP server with one of the patterns listed in `auto_registration`, then BSCW makes an attempt to register the user automatically and assigns (binds) the DN to the user object if the registration process succeeds. three patterns are possible here (%s is substituted by the login name):

- a pattern that expands to the DN directly:

```
'cn=%s,o=snakeoil,c=de'
```

- a 2-tuple that specifies the LDAP server default binding (base DN) and a search expression for user name search:

```
('o=snakeoil2,c=de', '(uid=%s)')
```

- a 3-tuple that specifies the LDAP server default binding (base DN) and a search expression for user name search and a search expression for email address search:

```
('o=snakeoil2,c=de', '(uid=%s)', '(mail=%s)')
```

The latter two patterns result in a 2-step process for the required binding: At first the DN is looked up on the LDAP-server using the default binding. Then a bind is tried with the resulting DN (must be unique) and the given password. In case a 3-tuple is given the search pattern is determined by the given login name. If the login name contains a '@' character the mail address search pattern ('mail=%s'), otherwise the user name search pattern is used.

- `auto_registration_email` allows to send a registration mail. Use `auto_registration_email = 'reg_done'` if you want the standard registration mail sent to an automatically registered user. You might set the registration mail language using: `auto_registration_email_lang = 'de'`
- `auto_registration_roles` defines initial roles, quota limit class or auto-invitation to communities for automatically registered users. The list consists of tuples:

```
('attribute=value', 'R[012]rolename'),
('attribute=value', 'R[012]rolename', 'limitclass'),
('attribute=value', 'R[012]rolename', 'limitclass', 'community-id').
```

---

#### Note:

- the role 'R[012]rolename' must be assignable for user objects i.e. it must appear in the list `cl_action.user_roles`.
- the quota limit class 'limitclass' must be defined with `bsadmin quota limit` in advance.
- the community with the object-id 'community-id' must be created in advance.
- at the moment the 'attribute=value' string is only looked up in the DN (user.ldap\_bind) of the user. The LDAP attributes of the user are ignored. This might be changed in the future.

Possible patterns:

```
('ou=pupil', 'R2restricted'),
('ou=development', 'R2manager', '@manager'),
('ou=development', '', '@manager'), # No user role is assigned
('ou=development', 'R2manager', '@manager', '12345'),
```

- `auto_may_register` defines DN patterns and search patterns to determine if an user has the right to register mail addresses (see `<bscw-runtime-path>/conf/config.py`: `MAY_REGISTER`). If an user matches a given DN or search pattern in `auto_may_register` and the configuration directive `MAY_REGISTER` restricts the registration of mail addresses, this user is additionally allowed to register mail. Three patterns as described above at `auto_registration` are possible here.
- `use_ldap_passwords` defines how BSCW handles users with LDAP binding and local BSCW users (without LDAP binding):
  - If `use_ldap_passwords` is **1**, then **for all users** passwords are verified against the LDAP-server. Hence an existing user who is not found on an LDAP server cannot login to the system any more.
  - If `use_ldap_passwords` is **2**, then the user password is verified against the LDAP-server only for users with a LDAP binding or users found on a LDAP server. Note the following implications:
    - \* a local BSCW user who is not found on a LDAP server and who does not have a LDAP binding can still login to the system.

- \* a local BSCW user who is found on a LDAP server and provided the correct LDAP credentials will take over the local user (by adding a LDAP binding).
- If `use_ldap_passwords` is **3**, then the user password is verified against the LDAP-server only for users that have a LDAP binding.

**Note:**

- BSCW does password checking by LDAP only if the BSCW server and not the HTTP server does authentication, e.g. when cookie authentication is enabled or BSCW gets the `HTTP_AUTHORIZATION` value). Because this is not a very fast way to do authentication, it might be an alternative to configure the HTTP server to do LDAP authentication (e.g. via the Apache HTTP server `auth_ldap` module) instead of setting `use_ldap_passwords = 1` which requires all users to pass LDAP authentication.
  - If the Apache HTTP Server `auth_ldap` module is used `use_ldap_passwords` must be set to 3, otherwise the BSCW change password action interferes with the `auth_ldap` modules internal password cache.
  - When using BSCW authentication, digest authentication is not possible in combination with LDAP, because BSCW requires the plain (textual) password to authenticate the credential against LDAP.
- 
- `ldap_searches` defines a list of member search options (`qid`, `pattern`) or (`qid`, `pattern`, `pattern_args`) or (`qid`, `pattern`, `rdnfilter`) for the workspace invite member action (`op_addmb`):
    - `qid` is an unique identifier for the search and must be translated in `<bscw-runtime-path>/conf/msg/*/ldap/lg_msgconfig.py`.
    - `pattern` is a LDAP query where `'%(query)s'` is replaced by the user input of the addmb search form
    - `pattern_args` (optional) defines additional query input fields, which substitute `'%s'` occurrences within the query pattern. Pattern arguments are 3- or 4-tuples:
 

```
('entry-name-0', 'entry-default-val-0', 'entry-query-0'),
('entry-name-1', 'entry-default-val-1', 'entry-query-1', [
 'entry-dropdown-0',
 'entry-dropdown-1', ...]),
```
    - `rdnfilter` (optional) defines an optional filter for a relative DN type, which allows to additionally remove query results which do not match the given RDN value list
    - search subtree of defined base DN(s) for the given query:
 

```
('mb_search_ldap_uid', 'cn=%(query)s*'),
('mb_search_ldap_uid', '(|(cn=%(query)s*)(uid=%(query)s*))'),
('mb_search_ldap_uid', '(sAMAccountName=%(query)s*)'),
```
    - search subtree with 2 input fields `'mb_search_ldap_cn'` and `'mb_search_ldap_uid'`:
 

```
('mb_search_ldap',
 '(|(cn=%s)(uid=%s))',
 ('cn', '', '%(query)s*'),
 ('uid', '', '%(query)s*'),
),
```
    - search subtree of defined base DN(s) for query `'ou=%(query)s*'` and remove results which relative DN of type `'ou'` does not match the given list `['sales', 'ext']`:

```
('mb_search_ldap_org', '(ou=*%(query)s*)', ('ou', ['sales', 'ext'])),
```

## 6.2.2 LDAP Browser

After installation of the `ldap` package, a small “organisational browser” is enabled. When opening a user info window (e.g. by clicking on a user name in the web interface) the users’ LDAP binding (if defined) is shown. By selecting the link of the LDAP binding field the user information (as retrieved from the LDAP server) is displayed.

If the `ldap` package is installed and activated, the `[Goto]`-Menu contains an entry `[Organisation Info]` that invokes the organisational browser. The browser connects to the LDAP servers in the hosts map and allows operation on LDAP objects. The operations search, view and attribute editing are supported.

---

### Note:

- `ORG_INFO_URL` must **not be set** in `<bscw-runtime-path>/conf/config.py`, because this will override the handler invoked by the `[Organisation Info]` menu entry.
  - You need basic knowledge of directory services in general and especially need to know some details about LDAP in order to configure BSCW for LDAP. Besides the more technical IETF RFCs and Drafts about LDAP – which can be found at <http://www.ietf.org> – we suggest to read the IBM Redbook: *Understanding LDAP* (SG-244986, June 1998), available at <http://www.redbooks.ibm.com>.
- 

## 6.3 Desktop Widgets

The `airdesktop` package provides a feature for BSCW to provide desktop widgets using Adobe Air. Widgets may display information stored within BSCW (folders, tasks etc).

This package is enabled by default in a new BSCW server installation. No additional software installation or configuration is required on server-side. If disabled, the package may be enabled again by running:

```
bin/bsadmin package -e airdesktop
```

## 6.4 Document Approval

The `approval` package supports a standardized quality approval process while document production. After document creation the document may be checked by one more persons and is finally released. The state of documents running through this approval process is displayed at the user interface.

You may want to provide different global defaults for your users in the by creating the configuration file `<bscw-runtime-path>/conf/approval/config.py`. The possible configuration directives and their defaults are as follows:

- `MAY_RESET_APPROVAL`  
controls if the approval process is reseted after an approved document is edited or replaced.  
(Default: `True`)
- `APPROVAL_UNIQUE_REVIEWER`  
enforce if reviewers must be unique in an approval, i.e. when enabled any reviewer may participate only once in a review process. (Default: `False`)

This package is enabled by default in a new BSCW server installation. No additional software installation or configuration is required on server-side. If disabled, the package may be enabled again by running:



```
bin/bsadmin package -e approval
```

## 6.5 Blog (Weblogs)

The *blog* package extends BSCW by blog functionality. You either can create personal blogs, group blogs or public blogs.

At creation of a blog or in the blog properties one can define some handling options and set up default access right, i.e. who should add blog entries and who should read the blog. By default everyone who could read blog entries also can make comments. The access rights may can be changed individually by editing the roles.

Also it is possible to specify the layout of a blog, either as default layout, as a layout with BSCW navigation or as a user defined layout with an own template and an own style sheet file.

This package is enabled by default in a new BSCW server installation. No additional software installation or configuration is required on server-side. If disabled, the package may be enabled again by running:

```
bin/bsadmin package -e blog
```

## 6.6 Case – File Synchronisation

The *case* package provides an optional feature for BSCW that allows users to synchronize documents stored in their shared workspaces with their local file system (i.e. Windows PC). You may want to enable this package if you want to offer this additional functionality to your end users.

After the *case* package is activated a new top-level object ‘Case’ is visible at the user interface (in *[Goto]* menu/icons)

This package is enabled by default in a new BSCW server installation. No additional software installation or configuration is required on server-side. If disabled, the package may be enabled again by running:

```
bin/bsadmin package -e case
```

You may want to provide different global defaults for your users in the instance configuration file (<bscw-runtime-path>/conf/config.py). The possible configuration directives and their defaults are as follows:

- CASE\_LOCAL\_PATH  
defines default case path on local disk (%s is replaced by the user name):

```
CASE_LOCAL_PATH = 'C:\Users\%s\BSCWCase'
```

- CASE\_MAX\_VERSIONS  
defines maximum number of versions to be stored in local case

---

### Note:

- user may choose whether versions of documents shall be downloaded:

```
CASE_MAX_VERSIONS = 3
```

- This feature is only available for Windows Systems (client-side).
- This feature is only available in the professional edition of BSCW.

**See also:**

Chapter 8 *BSCW Help* for further details.

## 6.7 Easy

The *easy* package enables an optional user interface which allows a simplified access to BSCW by providing only basic actions.

This package is enabled by default in a new BSCW server installation. No additional software installation or configuration is required on server-side. If disabled, the package may be enabled again by running:

```
bin/bsadmin package -e easy
```

After the *easy* package is enabled a link to the easy interface is integrated on the BSCW index page. Recreate the index page with:

```
bin/bsadmin index_page
```

## 6.8 Expire

The *expire* package sends an email notification to the user when the account was expired with additional informations. The notification email may be customized by creating the configuration file `<bscw-runtime-path>/conf/expire/config.py` with the following configuration directives:

- `EXPIRE_DELETE_DAYS`

defines the number of days after expiration when the account will be deleted:

```
EXPIRE_DELETE_DAYS = 30
```

---

**Note:** This defines just a hint for the email notification, account deletion must be done manually by the administrator.

---

- `EXPIRE_CONTACT_MAIL`

defined an email address for questions (defaults to *SERVER\_ADMIN*):

```
EXPIRE_CONTACT_MAIL = None
```

How to enable automatic account expiry see *user account expiry*.

This package is *not* enabled by default in a new BSCW server installation. No additional software installation or configuration is required on server-side. The package may be enabled by running:

```
bin/bsadmin package -e expire
```

## 6.9 Export PDF

The *exportpdf* package provides an optional feature for BSCW that allows users to export container views to PDF format. With PDF export enabled the listings of many container objects, i.e. objects that can contain other objects, may be exported in PDF format for printing. Examples are folders, blogs and contact lists. You may want to enable this package if you want to offer this additional functionality to your end users.

For installation and configuration of the package proceed as follows:

1. Make sure the required third-party software is available on your system (server). The package requires the following python extensions:

- Python Imaging Library (PIL/Pillow):

<https://pypi.python.org/pypi/Pillow>

- The ReportLab PDF Library:

<https://pypi.python.org/pypi/reportlab>

- On Linux systems use preferred the packages of your distribution:

– Debian based systems: `python-pil python-reportlab`

– Fedora based systems: `python-pillow python-reportlab`

- On Windows systems or if your Linux distribution does not provide packages you need the Python package manager **pip** to install the packages:

```
> pip install pillow
> pip install reportlab
```

2. To enable the BSCW *exportpdf* package run:

```
bin/bsadmin package -e exportpdf
```

---

**Note:** This feature is only available in the professional edition of BSCW.

---

## 6.10 Flow-Folder

Flow folders allow you to manage work flows where documents follow a certain work process and are forwarded from one user to another for subsequent processing. Each flow folder has a number of tasks which are to be carried out by the users responsible in the order specified. Flow folders - like normal folders - may contain objects of all types, e.g. documents, other folders or discussion forums.

This package is enabled by default in a new BSCW server installation. No additional software installation or configuration is required on server-side. If disabled, the package may be enabled again by running:

```
bin/bsadmin package -e FlowFolder
```

## 6.11 Incognito

The *incognito* package provides an optional feature for BSCW to anonymize read events in a certain workspace. When enabled each role shows an additional access right “Get (Incognito)”. When activated all read event in this workspace are anonymized.

This package is **not** enabled by default in a new BSCW server installation. No additional software installation or configuration is required on server-side. The package may be enabled again by running:

```
bin/bsadmin package -e incognito
```

## 6.12 Metaprofiles

The *metaprofiles* package allow to provide user-defined metadata profiles for BSCW objects.

This package is enabled by default in a new BSCW server installation. No additional software installation or configuration is required on server-side. If disabled, the package may be enabled again by running:

```
bin/bsadmin package -e metaprofiles
```

## 6.13 Microblogging

The *microblog* package supports instant team communication and improved awareness of other user's activities.

You may want to provide different global defaults for your users in the by creating the configuration file (<bscw-runtime-path>/conf/microblog/config.py). The possible configuration directives and their defaults are as follows:

- MICROBLOG\_POLL\_INTERVAL  
defines update interval of microblog view. Smaller values: faster updates in microblog views, but higher server load
- MICROBLOG\_SHOW\_EVENTS  
defines default value for microblog views: show events (False/True)
- MICROBLOG\_WS\_FILTER  
defines default value for microblog views: apply workspace filter (False/True)
- MICROBLOG\_AW\_DEFAULT  
defines default value for microblog awareness preferences: (choose a sum of the bitmask values in brackets):

```
inbox: [x] personal messages (1)
inbox: [x] replies (2)
inbox: [x] mentions (@name) (4)
inbox: [] other posts (8)

periodic mail: [] personal messages (16)
periodic mail: [x] other posts (128)

direct mail: [x] personal messages (256)
direct mail: [] replies (512)
direct mail: [x] mentions (@name) (1024)
```

- MICROBLOG\_WSREPORT\_LIMIT  
defines default value for maximum number of microblog threads to be shown in the periodic report (both for direct messages and general posts)
- MICROBLOG\_ALLOW\_SOCIAL\_NETWORK\_POSTS  
if True, users can send microblog posts to their whole social network. Otherwise, all users are strictly forced to either
  - define a default workspace (as target for posts without a special context) in the user's settings
  - select a target workspace individually for each post (but **not** the social network!)

This package is enabled by default in a new BSCW server installation. No additional software installation or configuration is required on server-side. If disabled, the package may be enabled again by running:

```
bin/bsadmin package -e microblog
```

## 6.14 Mobile access

The *mobile* package provides an alternative mobile user interface to BSCW, especially designed for modern smart phones with HTML & JavaScript browsers.

On each login, users can decide which interface they want to use, while BSCW already proposes the interface that fits best to the requesting browser.

As the mobile interface is tightly coupled with the BSCW core, it doesn't offer any package-local settings.

The *mobile* package is enabled by default on new BSCW servers

---

**Note:** The *mobile* package requires cookie authentication as authentication method

---

### See also:

Section 5.2.4 *web/proxy server settings* for more details

If disabled, the package may be enabled again by running:

```
bin/bsadmin package -e mobile
```

## 6.15 MoinMoin Wiki integration

The *moin* package generates a configuration which connects a *MoinMoin* Wiki (<http://moinmo.in>) with a BSCW workspace, i.e. it create a new instance of a *MoinMoin* Wiki and configure it in such a way, that only members of a given BSCW workspace can access it.

This package supports *MoinMoin* version 1.9 or 1.8 in combination with the Apache HTTP server.

### 1. Install either

- MoinMoin 1.9 (<http://hg.moinmo.in/moin/1.9>)
- MoinMoin 1.8 (<http://hg.moinmo.in/moin/1.8>)

On Linux systems the MoinMoin package of the distribution should be installed.

Packages name(s) for common Linux distributions:

Debian based systems: `python-moin`

If your distribution does not support a native version, use use **pip** to download and install MoinMoin:

```
$ su -
pip install moin
```

On Windows systems install MoinMoin using **pip**:

```
> pip install moin
```

### 2. To enable the BSCW *moin* package run:

```
bin/bsadmin package -e moin
```

### 3. Append the following configuration variables to `<bscw-runtime-path>/conf/config.py`

- `MOIN_INSTALLATION` - path to *MoinMoin* Python package installation directory.
- `MOIN_PYTHON` - path to the Python interpreter used by *MoinMoin* Wiki.
- `MOIN_SHARE` - path to the share folder of the *MoinMoin* Wiki. It must contain the default directories for data and underlay.

- `MOIN_INSTANCES` – name of a directory where sub-directories for the different *MoinMoin* Wiki instances should be created (defaults to 'moin' which creates a directory: `<bscw-runtime-path>/moin`).

4. To enable *moin* package on existing servers, configure a *MoinMoin* Wiki for a shared workspace as follows:

```
bin/bsadmin conf_moin <moinid> <folderid> [<lang>]
```

configures a *MoinMoin* Wiki for the members of the given folder. Only the members of the folder can access the Wiki.

- `<moinid>`  
virtual path to access the *MoinMoin* Wiki under the URL `http://<server>/<moinid>/`

---

**Note:**

- only alpha numeric characters and `_` are allowed,
  - `<moinid>` **must not** `moin`, which conflicts with the *MoinMoin* internal path alias.
- 

- `<folderid>`  
id or full path to a BSCW folder
- `<lang>`  
language for Link in folder and default *MoinMoin* Wiki language (default: en).

After creating a new instance add (if necessary) one of the following lines (depending on your Apache HTTP server version):

```
Include "<bscw-runtime-path>/conf/apache{2,24}/moin.conf"
```

to your Apache site configuration file and restart your Apache HTTP server.

---

**Note:** If you use *MoinMoin* 1.9 open after installation the location `http://<server>/<moinid>/LanguageSetup` to install the preferred help and system page packages.

---

**Attention:**

- The default location of the *MoinMoin* instances was moved from `<bscw-runtime-path>/var/data/moin` to `<bscw-runtime-path>/moin`.
- To preserve all existing *MoinMoin* Wikis the contents from `<bscw-runtime-path>/var/data/moin` must be moved to `<bscw-runtime-path>/moin`.
- Since the file layout has been changed **`bsadmin conf_moin -r`** must be run to update the configuration. The newly generated configuration file `<bscw-runtime-path>/conf/apache{2,24}/moin.conf` must be included into the Apache HTTP server site-configuration (in place of the old `<bscw-runtime-path>/var/data/moin/apache.conf` file).

## 6.16 Poll

The *poll* package provides several types of opinion surveys in BSCW. These surveys can be left open to the public (*Poll*) or limited to a closed participant group (*Voting*).

*Appointment Scheduling*s provide a convenient way to agree on meeting dates with a larger group of participants. While Polls are available in all editions of BSCW, Votings and Appointment Scheduling require a professional license.

The *poll* package is enabled by default on new BSCW servers and requires no external components. If disabled, the package may be enabled again by running:

```
bin/bsadmin package -e poll
```

When the package is activated a new object 'Poll' is enabled at the user interface (in *[File → New]* menu).

There is no special configuration required for this package. However you may change some defaults and system behaviour in the instance configuration file (`<bscw-runtime-path>/conf/poll/config.py`) by appending configuration directives. The possible configuration directives and their defaults are as follows:

- VOTING\_TOKEN\_EXP

Voting participants receive email notifications with links to access the Voting. Each link includes an individual security token with temporary validity. After the token has expired, the access to the Voting is denied. The token's lifetime usually depends on the specified end date of the Voting to allow access (and voting) at least until the end of the Voting. If no Voting end is specified, the token's lifetime is calculated from the start date (or the current time, if no start date is specified). VOTING\_TOKEN\_EXP allows to specify the lifetime of tokens in case no clear end date can be calculated.

Possible values are strings which may be specified in seconds or minutes (hours, days, weeks) by using an additional s, m (h, d, w) suffix.

Example: VOTING\_TOKEN\_EXP = '1w' would specify one week

- SCHEDULE\_SUGGESTIONS\_ENABLED

defines if the option 'New participants may suggest others for voting' should be available for Appointment Scheduling. (Otherwise, SCHEDULE\_SUGGESTIONS\_DEFAULT will apply)

- SCHEDULE\_SUGGESTIONS\_DEFAULT

defines the default value for the option 'New participants may suggest others for voting'.

- SCHEDULE\_CONFIRMATION\_ENABLED

defines if the option '*Suggested participants need to be confirmed by me*' should be available at all. (Otherwise, SCHEDULE\_CONFIRMATION\_DEFAULT will apply)

- SCHEDULE\_CONFIRMATION\_DEFAULT

defines the default value for the option 'Suggested participants need to be confirmed by me'

- SCHEDULE\_CONDITIONALVOTE\_ENABLED

defines if the option 'Participants may vote with Maybe' should be available at all. (Otherwise, SCHEDULE\_CONDITIONALVOTE\_DEFAULT will apply)

- SCHEDULE\_CONDITIONALVOTE\_DEFAULT

defines the default value for the option 'Participants may vote with Maybe'

## 6.17 Portal

The *portal* package provides an optional feature for BSCW that allows users to configure a personal portal page - as well as to add a portal to a shared workspace. Within a portal various portlets may be added and configured. Portlets may display information stored within BSCW (folders, tasks etc.) as well as information stored in other sources like RSS feeds.

When the package is activated a new top-level object 'Portal' is enabled at the user interface (in *[Goto]* menu/icons)

**Note:** This feature is only available in the professional edition of BSCW.

---

For installation and configuration of the package proceed as follows:

1. *Enable the Portal package*

If disabled, the package may be enabled again by running:

```
bin/bsadmin package -e portal
```

2. *Optional step: change the Portal configuration*

You may change the portlet configuration by creating the configuration file `<bscw-runtime-path>/conf/portal/config.py` to override the defaults. The following settings may be changed to your need:

- `PORTAL_DEBUG`

may be used to set (some of) the portlets in debug mode

---

**Note:** to enable full debugging of the portal, set in your `config.py`:

```
BSCW_LOGGING = { 'portal': ('DEBUG', 'portal.log'), }
```

- `PORTAL_SHOWATLOGIN`

determines if the user portal page is immediately displayed after the user logs in. (By changing this setting to `False` the users' home folder is shown after login instead.)

- `PORTAL_WIDGETS_ITEMS`

number of items to show per page used by (most) internal (BSCW) widgets user configurable. Default value is:

```
PORTAL_WIDGETS_ITEMS = 10
```

- `PORTAL_MAX_ITEMS`

maximum number of items to load into one (BSCW) widgets this is mainly used to reduces the traffic and may be centrally configured (it is not user configurable)

- `PORTAL_PORTLETS`

list of available/enabled portlets - i.e. portlets users may add using `[File → New → Portlet]`. This may include predefined portlets as well as your own portlets from.

- `PORTAL_AUTO_CONFIG_USR_PORTAL`

a list of portlets that will be automatically (initially) added to a users' personal portal

---

**Note:**

- all settings will take effect for all users on this BSCW server. Automatic initialization will only take effect for new portals/users.
- you may (as administrator) check the current settings by using the `bsadmin getconfig` and query for example the `PORTAL_PORTLETS`:

```
$ bin/bsadmin getconfig PORTAL_PORTLETS
```



### 3. Optional step: provide additional portlets

You may also add further portlets to the list of available portlets and thereby make them available to your users in the BSCW portal(s) by editing the file:

```
<bscw-runtime-path>/conf/portal/config_portlets.py
```

and finally defining a list of your own custom portlets in the central configuration file:

```
<bscw-runtime-path>/conf/portal/config.py
```

These additional portlets will become available for all users, e.g.:

```
CUSTOM_PORTLETS = [
 'weather_portlet',
 'vimeo_portlet',
]
```

**Note:** each additional portlet listed in your CUSTOM\_PORTLETS configuration must also be defined in the custom portlet config file:

```
<bscw-runtime-path>/conf/portal/config_portlets.py
```

Initially a sample configuration file for additional portlets is created as default configuration in:

```
<bscw-runtime-path>/conf/portal/config_portlets.py
```

The suggested procedure is to first adapt `config_portlets.py` to your needs, i.e. define your own portlets (see below), and then define the CUSTOM\_PORTLETS list in `<bscw-runtime-path>/conf/config.py` to add the portlets you want to provide.

**Note:** You may want to provide translation for the new portlets you've added. You may define the portlet title in different languages as well as its description and settings. You need to add an according message files in:

```
<bscw-runtime-path>/bsext/msg/en/portal/custom_portlets.py
<bscw-runtime-path>/bsext/msg/de/portal/custom_portlets.py
...
```

For example the title and description of the sample `weather_portlet` could be defined in a message file (like `custom_portlets.py`) as follows:

```
weather_portlet = 'Weather (Germany)'
weather_portlet_desc = 'watch German weather forecast'
```

Regarding definition of custom portlets, currently the following options exist

- *static content:* allows you to define a portlets with static HTML content this is the most simple extension and useful for showing messages.

**Note:** the content will be **copied** once the portlet is added by the user (see `helloworld_portlet` for example)!

- *iframe integration:* allows you to integrate external sources - either from external websites or even from your (possibly internal) websites use `PORTLET_CLASS: "URLFramePortlet"` as basic setting (see `doodle_portlet` for example).

### Disclaimer: External Widgets

When using external widgets you may have to check the terms of use of the widget provider before inserting the widget into the portal! OrbiTeam is not reliable for any damages incurred by external widgets or any interruption of external services used by integrated widgets.

Integration of external widgets using GoogleMaps or IFrame technology has been done according to current web standards. External widgets should not be allowed to access any private information stored within the BSCW shared workspace system due to current web security standards (and their implementation in JavaScript and today's Web Browser technology). However there is still a risk of potential security vulnerability by external widgets. We therefore recommend to only integrate external content and/or services from trusted providers.

Google®, Facebook®, Twitter® etc. are registered trademarks of the according companies in different countries of the world. OrbiTeam is not a partner, affiliate, or licensee of those companies. OrbiTeam acknowledges the terms of use of the provided services of those companies.

By using any of the integrated services provided via the BSCW portal you (as provider of the local BSCW) - and possibly your end users (as registered users of the external services) - have to accept the terms of services of the external provider of the integrated services. At any time you may disable any of the external services provided via the BSCW portal by changing the configuration file on your BSCW server.

OrbiTeam is not reliable for any consequences that occur from not accepting the terms of services of the external service providers or even from any abuse of the external services by end users.

---

**Note:** This feature is only available in the professional edition of BSCW.

---

## 6.18 Presence

The package *presence* indicates the “BSCW presence” of other members in your shared workspaces. In order to use this feature you may activate a presence toolbar which shows the presence status of each member. The toolbar is shown below the navigation bar of the shared workspace.

The “BSCW presence” is measured by the activity of a user in his/her web browser window where BSCW is used, i.e. if an user activates this window, moves the mouse over this window or types any keys on this browser window he becomes active in the sense of “BSCW presence”. The different states of the user presence result on different time periods defined in the configuration file. If a user is active the presence toolbar is updated automatically.

To enable the BSCW *presence* package run:

```
bin/bsadmin package -e presence
```

You may need to adapt the presence configuration by editing the instance configuration file (<bscw-runtime-path>/conf/config.py) and appending configuration directives. Possible configuration directives and their defaults are as follows:

- `P_TOOLBAR`  
defines the default view of the toolbars for users which have not changed it by themselves: 0 - hide, 1 - show all, 2 - show online. Default `P_TOOLBAR = 0`
- `P_SHOW_ALL_LIMIT`  
If a folder has more members than the `P_SHOW_ALL_LIMIT` the view of the presence toolbar changed to the ‘show online’ mode. Default: `P_SHOW_ALL_LIMIT = 100`
- `P_REFRESH`  
gives the refresh timeout of the presence toolbar. Default: `P_REFRESH = 60`
- `P_AVAILABLE_TIMEOUT`, `P_RECENTLY_TIMEOUT`, `P_INACTIVE_TIMEOUT`  
defines time periods after how much seconds the user state will be changed if the user is inactive. Defaults:

```
P_AVAILABLE_TIMEOUT = 300
P_RECENTLY_TIMEOUT = 3600
P_INACTIVE_TIMEOUT = 7200
```

## 6.19 Readers

The package *readers* gives an action to select and filter the BSCW events to answer questions like

- Who has read my documents?
- Which documents I have read?

In the selection box at the end of the form you can select the documents which has been created, modified or read by a selected member. If an indexer is installed the content of the selected documents can be filtered by an search pattern. Initially the action shows you all members which have read documents created by yourself.

The results of the selection or all documents of the folder can be visualized by a graph. This graph may answers the questions

- Who are the most active users?
- Which are the important documents?

For visualisation the HyperGraph applet is used (<http://hypergraph.sourceforge.net>). It requires Java installed in your browser and JavaScript to control the HyperGraph applet.

No additional software installation or configuration is required on server-side. This package is not enabled by default. To enable the BSCW *readers* package run:

```
bin/bsadmin package -e readers
```

## 6.20 RSS

The package *rss* is implemented using the PyRSS2Gen.py library of Andrew Dalke and the Universal feed parser library by Mark Pilgrim. See file `PyRSS2Gen-LICENSE.txt` and `feedparser.py` for licensing and copyright conditions.

BSCW's RSS package supports:

1. import of external RSS feeds into BSCW via "RSS Feed" objects BSCW's "RSS Feed" objects allow subscription to arbitrary RSS feeds which will then be treated like BSCW folders.
2. export of BSCW event histories as RSS news feed BSCW events are rendered as a RSS 2.0 news feed which external RSS "aggregators" (or RSS "readers") may poll for RSS formatted news items.

For a (comprehensive) description of the RSS 2.0 protocol see <http://blogs.law.harvard.edu/tech/rss>

Numerous RSS feed readers can be found in the web. Many modern web browsers like Firefox, Opera, or Safari allow to directly import and read external RSS feeds. See your browser's documentation for more information.

### 6.20.1 Export of BSCW event histories

Depending on your server configuration `http://<server>/sec/bscw.cgi/?op=rss` will render an XML formatted RSS news channel of all events which the authenticated user has access to.

You may adapt the *rss* configuration by creating the configuration file `<bscw-runtime-path>/conf/rss/config.py` and appending the following configuration directives

- `RSS_AUTHENTICATION`  
determines the used authentication method:

- if set to 1 always authentication credentials are required from the RSS news reader;
  - if set to 0 *unauthenticated* reading of BSCW’s RSS events using token authentication is allowed. This is the default (see section 6.20.3 *Reading of RSS event feeds* below)
- `RSS_TIME_SPAN`  
is the age of the event from now in seconds. By default, `RSS_TIME_SPAN` is set to a 7 day period.
  - `RSS_MINFETCH`  
defines the minimal time between two feed fetch attempts (in minutes).
  - `RSS_FEEDTIMEOUT`  
defines the maximal time to wait for an feed to respond (in seconds).

No additional software installation or configuration is required on server-side. This package is enabled by default. If disabled, the package may be enabled again by running:

```
bin/bsadmin package -e rss
```

### 6.20.2 RSS reference links

The `rss` package, if activated, also includes an RSS reference into any of BSCW’s container HTML rendering. Thus:

```
<link rel="alternate"
 type="application/rss+xml" title="BSCW RSS 2.0 NewsFeed"
 href="http://<server>/sec/bscw.cgi/?op=rss" />
```

(depending on your server configuration) is included in the HTML head section. This allows RSS compatible browsers, like Firefox, Opera or Safari, to display an icon which indicates that an RSS news feed is supported: end-users click on that icon to create a *LiveBookmark* in Firefox or directly open the BSCW news feed in their browser (Opera and Safari). Firefox also offers a number of plugins which display news feeds more nicely. See <http://addons.mozilla.org/> extensions and search for “RSS”.

Please note you will at least need the following web browser version to support RSS: Firefox: version 1+, Opera: version 8+, Safari: version 2+, Internet Explorer 7+. Mozilla Thunderbird 2+ is also capable of displaying RSS 2.0 news feeds.

### 6.20.3 Reading of RSS event feeds

Not all external RSS news aggregators are capable of requesting authentication credentials. Therefore, the `rss` package can be configured to allow for unauthenticated access via public script, using, e.g.

```
http://<server>/pub/bscw.cgi/?op=rss&token=123:aksddf34sd$tt
```

where “token” consists of a pair (user id: her encrypted password). Btw. encrypted passwords can be obtained using the system administrator’s shell command `bsadmin users -p user_name`.

At the user interface, menu command [*GoTo* → *Events*] will either render a secure script URL (`http://<server>/sec/bscw.cgi/?op=rss`) or a public script URL (`http://<server>/pub/bscw.cgi/?op=rss&token=123:aksddtt`), depending on the value of `RSS_AUTHENTICATION`.

This also holds true for the RSS reference link included in BSCW containers’ HTML source code rendering, cf. section 6.20.2 *RSS reference links* above.

## 6.21 Secure key management (deprecated)

The `Secure` package provides basic support for key management in BSCW.

End users may upload a public key to be stored in BSCW and made available to other BSCW users. Within a shared workspace users may define a public group key - by uploading an existing key or generating a new public key.

A key pair containing a public key and a private key can be generated using the BSCW helper application BSCW Desktop and its Key Manager component.

The key pair can also be generated using any one commercially or freely available key toolkits such as PGP (Pretty Good Privacy) or GnuPG (GNU Privacy Guard).

### 6.21.1 Requirements

The package `Secure` complements the functionality of the BSCW Desktop application.

The BSCW Desktop is a standalone Java application that requires a local Java runtime environment (JRE 1.7 or later). The application provides functions for easy and efficient document upload to the BSCW server as well as for key management and data encryption on the client.

The BSCW Desktop application allows users to encrypt and sign documents using member public keys or group public key stored in BSCW. End users must maintain the private keys for decryption on the client (in the Key Manager component).

Thus for effective usage of the `Secure` package's features the use of the BSCW Desktop application is required. Furthermore an installation of the GnuPG command-line key toolkit for generation of key pairs is required.

GnuPG binaries are available for both Windows and Linux:

```
http://www.gnupg.org/
```

Finally, the Python wrapper for GnuPG - `python-gnupg` - is required:

```
http://packages.python.org/python-gnupg/
```

---

**Note:** This feature is only available in the professional edition of BSCW.

---

### 6.21.2 Configuration

This package requires only minimal configuration by the administrator. To enable the BSCW `Secure` package run:

```
bin/bsadmin package -e Secure
```

After installation of the GnuPG software you may need to configure the path to the `gpg` binary - in case it is not included in the default `PATH` (of the `bscw` user). In this case append to `<bscw-runtime-path>/conf/Secure/config.py`

- `PGP_COMMAND`

defines the absolute path to your `gpg` binary:

```
Windows sample config:
PGP_COMMAND = "D:\\Program Files\\GNU\\GnuPG\\gpg"

Unix sample config(s)
PGP_COMMAND = '/usr/bin/gpg'
```

**Note:**

- You may need to configure the GnuPG software to use a special user-id and provide a location for the local GnuPG data, e.g.:

```
PGP_COMMAND = '/usr/bin/gpg -u www-data --homedir <bscw-runtime-path>/var/data/
↳Temp/.gnupg'
```

In this case the Apache HTTP server runs as `www-data`:

```
chown www-data:bscw var/data/Temp
chmod 2770 var/data/Temp
```

Depending on your OS/Hardware you may need to ensure that the system provides sufficient entropy (required for key generation by GPG). If the system runs out of entropy GPG might stop in the middle with a message like this:

```
+++++++.....+++++.....+++++.....+++++.....+++++.....+++++.....+++++
Not enough random bytes available. Please do some other work to give
the OS a chance to collect more entropy! (Need 284 more bytes)
```

If you experience such problems you may install `rng-tools` on Linux, which will utilize a hardware random generator to provide entropy.

For **test** purposes you can omit the hardware random device and use `/dev/urandom` (eg. using `/usr/sbin/rngd --rng-device=/dev/urandom` or setting `HRNGDEVICE=/dev/urandom` in `/etc/{default|sysconfig}/rng-tools`). **Never** use this setting in a production environment, since this will introduce a weakness in generated keys!

## 6.22 SSO – Single Sign On

BSCW supports different mechanisms for integration with an existing Single Sign On (SSO) infrastructure. By using SSO a BSCW server may be integrated into an IT infrastructure where different applications share the same user base and provide a central login mechanism the end users (e.g. in a web portal).

BSCW now supports CAS (Central Authentication Server), an open source SSO server developed by Yale University (see <http://www.ja-sig.org/products/cas>), Shibboleth, a standards-based, open source middleware software which provides SSO even across organizational boundaries (see <http://shibboleth.net/>) and OpenID (see <http://openid.net>).

### 6.22.1 CAS Authentication

CAS authentication allows users to authenticate at a central authentication server. In combination with a LDAP service first time CAS users are automatically registered at their first login at the BSCW server. To configure CAS

- Edit the main server configuration file `<bscw-runtime-path>/conf/config.py` as follows:

- Define the URL of the CAS Single Sign On service, e.g.:

```
CAS_URI = 'http://sso.domain.org:8080/cas'
```

- Define a Single Sign On prefix and enable cookie authentication for this prefix:

```
SSO_PREFIX = '/cas/'
SSO_COOKIE = ('bscw_cas', None, 120)
```

- To define an alternate secure authentication path for CAS enter the tuple:

```
(SSO_PREFIX, { 'mode': AUTH_MODE, 'cookie': SSO_COOKIE })
```

in *SCRIPTS\_ALIASES*, e.g.:

```
SCRIPTS_ALIASES = {
 '/sec/': [
 (SSO_PREFIX,
 {'mode': AUTH_MODE, 'cookie': SSO_COOKIE }),
]
}
```

## 2. Create a new Apache HTTP server configuration with:

```
$./bin/bsadmin conf_apache -n
Configure 'gzip' compression ...
Configure 'static' resources 'var/www/20150207-1236-34867'...
(Long time future expire dates)
Configure secure prefix '/sec/' (Apache 2) ...
(HTTP_AUTHORISATION passed to BSCW)
(Cookie authentication enabled)
Configure public prefix '/pub/' (Apache 2)...
(No authentication)
Configure secure prefix '/cas/' (Apache 2) ...
(HTTP_AUTHORISATION passed to BSCW)
(Cookie authentication enabled)
Configure secure prefix '/sec/' (Apache 24) ...
(HTTP_AUTHORISATION passed to BSCW)
(Cookie authentication enabled)
Configure public prefix '/pub/' (Apache 24)...
(No authentication)
Configure secure prefix '/cas/' (Apache 24) ...
(HTTP_AUTHORISATION passed to BSCW)
(Cookie authentication enabled)

Creating Apache HTTP server configuration files in
<bscw-runtime-path>/conf/apache{2,24}
mod.conf ... module configuration file
site.conf ... virtual host site configuration file
bscw.conf ... BSCW configuration file
```

and restart your web server to reload its configuration, e.g.:

```
> su -
systemctl restart apache2
systemctl restart httpd
```

## 6.22.2 OpenID

In order to activate OpenID single-sign-on registration and authentication see <http://openid.net>. Afterwards edit the main server configuration file `<bscw-runtime-path>/conf/config.py` and define:

```
OPEN_ID_DEFAULT = ("openid.net", "http://openid.net/get-an-openid")
```

This will show a link to the “default provider” `openid.net` in the login page. This enables a user to get an OpenID URL if he does not have one. If you do not want to give a link to a default provider set:

```
OPEN_ID_DEFAULT = ("", "")
```

**Note:** *COOKIE\_AUTHENTICATION* must be set and location (see above) must be `None` when OpenIDs are

used.

OpenID registration and authentication is disabled with:

```
OPEN_ID_DEFAULT = None
```

### 6.22.3 Shibboleth Authentication

Shibboleth allows users to log in via Single Sign-On as well as normal users to log in via user name and password. First time Shibboleth users can be automatically registered and their profile can be updated on every login, so that their user details always up-to-date.

#### Shibboleth Service Provider configuration

In order to use BSCW with Shibboleth a Shibboleth Service Provider (e.g. Apache `mod_shib`) has to be installed on the same host like BSCW. Please refer to the deployment guides of your federation or to the official Shibboleth Wiki <https://wiki.shibboleth.net/confluence/display/SHIB2/Home> on how to install and configure a Shibboleth Service Provider in your environment. Another good source of information with configuration examples are the “guides for SWITCHaai” at <https://www.switch.ch/aai/guides/>.

BSCW needs at least the following values for an authenticated Shibboleth user:

- Application ID (`Shib_Application_ID`)
- Identity Provider (`Shib_Identity_Provider`)
- Email address (mail)

The environment variables `Shib_Application_ID` and `shib_Identity_Provider` should be automatically set by `mod_shib` (BSCW automatically switches back to `HTTP_SHIB_APPLICATION_ID` and `HTTP_SHIB_IDENTITY_PROVIDER` for old (not recommended) Shibboleth 1.3 installations, see below).

Please make sure that the mail attribute is available for all Shibboleth users once they are authenticated. Also ensure that the Shibboleth 2.x `attribute-map.xml` maps the above attributes to a web server environment variable with the name given between parentheses.

#### BSCW configuration

You must add an entry for your federations at two places within the instance configuration file (`<bscw-runtime-path>/conf/config.py`). In the example we show it for the federation `'SnakeOilProviders'` and also as a commented entry for `'BscwTest'`:

```
FEDERATIONS = {
 'SnakeOilProviders': ('login_shib', '/snakeoil-login.gif', (
 (r'^@]*@snake-oil\.com', 1),
 (r'^@]*@snake-oil\.de', 1),
)),
 # Another federation
 # 'BscwTest': ('login_shib', '/bscwtest-login.gif', ()),
}

SCRIPTS = {
 ...
 '/pub/snakeoil/':
 ('SnakeOilProviders', '', CREATE_SCRIPTS, SECURE_SCRIPTS),
 # Another federation
 # '/pub/bscwtest/':
 # ('BscwTest', '', CREATE_SCRIPTS, SECURE_SCRIPTS),
}
```



**Note:**

- If you need more than one federation you must configure them with different Application Ids in the Shibboleth configuration. The Application Ids must be 'default' or match the name given in *FEDERATIONS* and *SCRIPTS*.
- If you make changes like this to the instance configuration file (<bscw-runtime-path>/conf/config.py) you have to regenerate the Apache configuration and index pages with **bsadmin conf\_apache** and **bsadmin index\_page** respectively. This also requires a restart of the Apache server.
- If Shibboleth is the only/primary authentication system for BSCW, we also recommend setting:

```
SERVER_LOGOUT = '/Shibboleth.sso/Logout?return=/pub/'
```

(it depends on your Shibboleth configuration and we have not a good idea yet how to do it with more than one federation).

This then destroys not only the BSCW but also the Shibboleth session and sends the user back to the BSCW start page. This should work even if a user does not have a Shibboleth session.

The following CGI environment variables are interpreted by BSCW:

Shibboleth 2.x	Shibboleth 1.3	BSCW key
Shib_Application_ID	HTTP_SHIB_APPLICATION_ID	shib_app_id
Shib_Identity_Provider	HTTP_SHIB_IDENTITY_PROVIDER	shib_idp
mail	HTTP_SHIB_INETORGPERSO_MAIL	email
givenName	HTTP_SHIB_INETORGPERSO_GIVENNAME	givenname
sn	HTTP_SHIB_PERSON_SURNAME	surname
org-dn	HTTP_SHIB_SWISSEP_HOMEORGANIZATION	org
telephoneNumber	HTTP_SHIB_PERSON_TELEPHONENUMBER	phone
homePhone	HTTP_SHIB_INETORGPERSO_HOMEPHONE	homephone
mobile	HTTP_SHIB_INETORGPERSO_MOBILE	mobile
preferredLanguage	HTTP_SHIB_INETORGPERSO_PREFERREDLANGUAGE	language

BSCW needs only values for shib\_app\_id, shib\_idp, and email. The others are optional. If your Shibboleth installation sets other CGI environment variables, e.g. Shib-IDP instead of Shib\_Identity\_Provider and Mail instead of mail (i.e. you don't want to use an Attribute alias) then you can redefine the environment keys in the instance configuration file (<bscw-runtime-path>/conf/config.py) by adding:

```
HTTP_SHIB_ENVIRONMENT = [
 # (bscw_key, evironment_key)
 ('shib_idp', 'Shib-IDP'),
 ('email', 'Mail'),
]
```

## 6.23 SMS

The package *SMS* provides a simple interface for the editing and delivery of short messages in BSCW. SMS messages are sent to mobile phones using the GSM short message standard and can be read with any GSM phone.

The *SMS* package requires 3rd party software for the actual transmission of SMS messages to the SMSC (SMS center) of the mobile network provider. It does only provide a framework for the editing and delivery of messages in BSCW.

The current implementation works with the 'Alamin' or the 'Yaps' SMS gateway which must be installed on the local or a remote host.

- For installation details of ‘Alamin’ see <http://www.alamin.org>
- For ‘Yaps’ version 0.96 and the KSMS server mode patch are required.

After installation of the SMS gateway must create the configuration file `<bscw-runtime-path>/conf/sms/config.py` and insert the `SMS_SERVER` configuration variable:

- `SMS_SERVER`

to define used SMS gateway service:

```
Configuration for Yaps:
SMS_SERVER = ('Yaps', ('your.yaps.host', 909))
Configuration for Alamin:
SMS_SERVER = ('Alamin', ('your.alamin.host', 11201))
The Alamin server also supports user Authentication:
SMS_SERVER = ('Alamin', ('your.alamin.host', 11201), 'user', 'passwd')
```

You may define additional configuration details and thereby change the default settings by adding one of the following variables (listed below with their default setting) to the configuration file `<bscw-runtime-path>/conf/sms/config.py`:

- `MAX_SMS_SIZE`

maximum number of allowed characters. Default is 160

- `MAY_SEND_SMS`

limit group of users who are allowed to send SMS. Default is None:

```
MAY_SEND_SMS = None # all users
MAY_SEND_SMS = ['koch', 'hinrichs', 'paulsen']
```

- `SMS_CHARSET`

SMS character set conversion from UTF-8 to ISO-8859-1, if `SMS_CHARSET = 'ISO-8859-1'`. Default is ''

- `MOBILE_TRANS`

mobile phone number translation:

```
MOBILE_TRANS = [
 ('^00', '+'),
 # ('^0', '+49'),
]
```

This package is not enabled by default. To enable the BSCW *SMS* package run:

```
bin/bsadmin package -e SMS
```

## 6.24 Sync - MS Outlook Synchronization

The package *sync* enables PIM synchronisation for MS-Outlook. End users may synchronise their BSCW contacts and calendars with their MS-Outlook client.

The synchronisation feature is implemented as Java applet. Thus Java is required (Java Plugin, JRE 1.7 or later).

This feature is only available for Windows systems (client-side).

---

**Note:** The synchronisation feature uses the BSCW XML-RPC API (X-API). for data exchange between the Java applet and the BSCW-server. This package therefore requires activation of the BSCW XML-RPC API.

---

By default standard webservice calls are already allowed for registered users - unless this setting is changed in your instance configuration file (`<bscw-runtime-path>/conf/config.py`). Otherwise make sure that the configuration includes:

```
ACCEPT_WEBSERVICES = 1
```

This package is enabled by default in a new BSCW server installation. No additional software installation or configuration is required on server-side. If disabled, the package may be enabled again by running:

```
bin/bsadmin package -e sync
```

---

**Note:** This feature is only available in the professional edition of BSCW.

---

## 6.25 Tasks

This package provides an optional feature for BSCW that allows users to create tasks that may be combined to ad-hoc (mini-)workflows.

The `tasks` package is enabled by default on new BSCW servers and requires no external components. If disabled, the package may be enabled again by running:

```
bin/bsadmin package -e Tasks
```

After activation a new top-level object ‘*Tasklist*’ is enabled at the user interface (in ‘*Goto*’ menu/icons).

---

**Note:** This feature is only available in the professional edition of BSCW.

---

### See also:

Chapter 8 *BSCW Help* for further details.

## 6.26 Timeline

This package provides an optional feature for BSCW that allows users to view time aware object in a *Timeline* view. You may want to enable this package if you want to offer this additional functionality to your end users.

When the package is activated a new menu item (and optional toolbar item) [*Goto* → *Timeline*] is enabled at the user interface.

By selecting the menuselection:[*Timeline*] action a new window opens that will show all time aware objects in the given context (i.e. the current folder, including all sub-folders) on a *Timeline*. The user may select what kind of time aware objects to show.

Time aware objects especially include: *Project*, *Phase*, *Appointment*, *Task*, and *Opinion Polls* (including *Voting*, *Poll* and *Appointment Scheduling*).

### See also:

Chapter 8 *BSCW Help* for further details.

This package is not enabled by default. To enable the *Timeline* package run:

```
bin/bsadmin package -e Timeline
```

## 6.27 WebFolder

The *WebFolder* package provides an optional feature for BSCW that allows users to create so-called Website Folders, special folders containing a website, rather similar to a Wiki system.

The *WebFolder* package is enabled by default on new BSCW servers and requires no external components. If disabled, the package may be enabled again by running:

```
bin/bsadmin package -e WebFolder
```

There is no required configuration, the configuration defaults should work on all systems. You may define additional configuration details by creating the configuration file `<bscw-runtime-path>/conf/WebFolder/config.py` and appending one of the following variables:

- `WF_DEFAULT_SAMPLE`

Number (beginning with 0) of default WebFolder sample content, which is offered in “New Website Folder”. A usual BSCW server comes with four sample contents: “basic” (0), “project” (1), “faq” (2) and “demo” (3). It is also possible to extend the offered sample contents. Please contact the BSCW support for detailed information.
- `WF_DEFAULT_DESIGN`

Number (beginning with 0) of the default WebFolder design, which is selectable in “New Website Folder”. An off-shelve BSCW server has four designs built-in: Tree navigation (0), Query navigation (1), Tree in orange color (2) and Query in orange color (3). If you wish to add more designs, please contact the BSCW support.
- `WF_MAX_VERSIONS`

Specifies the predefined setting for auto-versioning in Website Folders. Possible values:

  - 1: New documents are not set under version control.
  - 0: New documents are automatically set under version control and all revised versions will be stored.
  - 1: Use global (server-wide) *MAX\_VERSIONS* setting.
  - >1: New documents are automatically set under version control, but only the given number of latest versions will be kept. Saving a new version will remove the oldest version if the limit has been reached. The default setting is to keep 10 versions.
- `WF_DEFAULT_TEMPLATE_DOC`

Name of the default layout page, as offered in “New Layout Page”. The layout pages `treetemplate` and `querytemplate` are part of any standard BSCW server and implement different navigation types.
- `WF_DEFAULT_TEMPLATE_DOC_NAME`

Default name for new layout pages inside of BSCW. Note that the page itself might contain information about a different name, which is used at higher priority.
- `WF_DEFAULT_STYLE_DOC`

Name of the default style definition, as offered in “New Style Definition”. Pre-defined style definitions are `defaultstyle` and `orangestyle`.
- `WF_DEFAULT_STYLE_DOC_NAME`

Default name of new style definitions inside of BSCW.
- `WF_DEFAULT_TEMPLATE_FOLDER_NAME`

Default name of the template folder inside of Website Folders. Template folders are optional, but useful to hold templates for empty pages or other often-used page types.

**See also:**

Chapter 8 *BSCW Help* for end-user help concerning Website Folders.



## ADMINISTRATION OF BSCW SERVERS

There are three methods to administer the BSCW server:

- through a HTML interface available to those users who have been registered as server administrators in the variable `SERVER_ADMINS` of the BSCW server instance configuration file `<bscw-runtime-path>/conf/config.py` (see section 5.2 *conf/config.py*),
- by direct editing the configuration files described in section with a text editor of your choice,
- through the `bsadmin` scripts which are available in the instance directory of the BSCW server (the `bsadmin` script may only be invoked by the user who installed the BSCW instance, e.g. the BSCW administrator user ID).

It may depend on the particular task which methods can or has to be used. For instance, the initial set-up of the BSCW server requires editing the BSCW instance configuration file `<bscw-runtime-path>/conf/config.py` with a text editor. If the server is running, further modifications of the configuration file may either be done by direct editing or through the HTML interface. Administration tasks such as removing or adding users require a running server and can only be done through the HTML interface or with the `bsadmin` scripts. Starting or stopping the server can only be done with the `bsadmin` script.

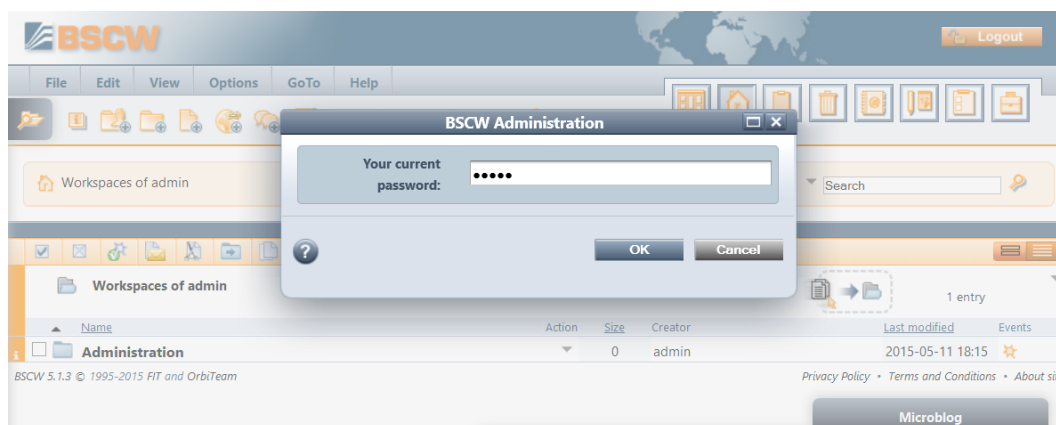
In general, it is recommended to use the HTML interface after the BSCW server has been installed successfully and started with the `bsadmin` script since it provides all the functionality which is needed for a system administrator.

Please note that **a server administrator needs to understand what s/he is doing**. Any actions carried out by the server administrator may destroy data or may even damage the BSCW server instance.

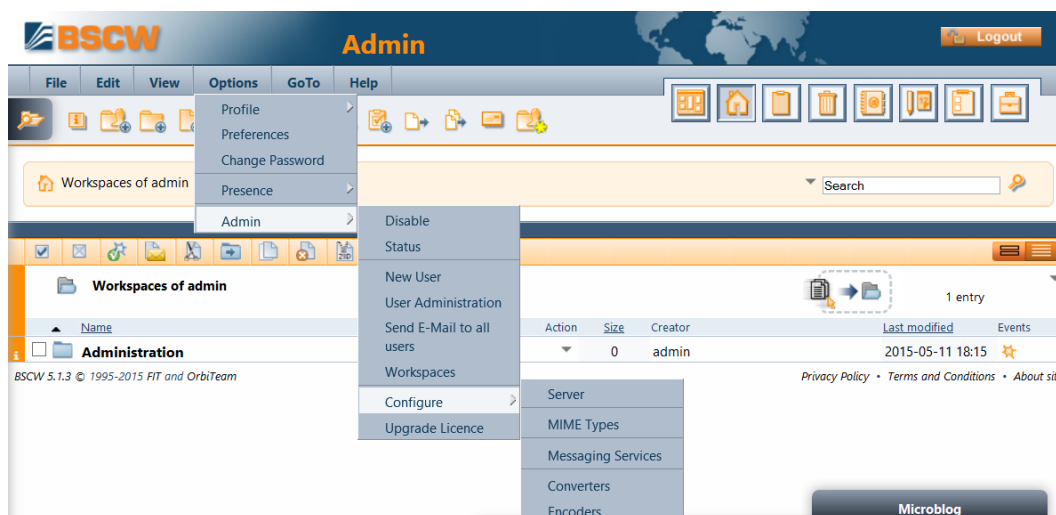
As a server administrator you are also responsible for other measures against loss of data. Please remind to set up the BSCW **daily garbage collection**. It is urgently recommended to **install a regular back-up procedure** for the data of the BSCW server, e.g., to recover in case of hardware or software crashes. In particular, it is highly recommended to make a back-up of the system, including the configuration files, if you want to make modifications to the system through the administrator tools described in the following sections.

### 7.1 Administration using the Web Interface

A running server can be administered using the web interface. (Note most administration tasks do not need to shut down the server; some even require a running server.) If you are registered as a BSCW administrator in the variable `SERVER_ADMINS` of the BSCW instance configuration file `<bscw-runtime-path>/conf/config.py`, you will find the action *[Admin]* in the *[Options]* menu.



Administrator users explicitly need to log in a second time with their password at *[Options → Admin]* to gain BSCW administrator rights. Without this additional administrator authentication no administrative rights are applied to their account. After successful login an additional *[Admin]* menu is available at *[Options → Admin]* and the administrator status is indicated by a *Admin* label at top of the BSCW user interface.



Using the administrative menu allows to perform different administrative tasks. The *[Admin]* menu contains the following entries

- the *[Disable]* entry disables the administrative rights of the current user again,
- the *[Status]* entry displays the BSCW status page,
- the *[New User]* and *[User administration]* the entries provide BSCW user access management functionality to search, modify, create or delete new users,
- the *[Send E-Mail to all users]* entry allows to send administrative email to all registered users.
- the *[Workspaces]* entry display a table of all existing shared workspaces
- the *[Configure]* menu entry allows BSCW server configuration via the web interface,
- the *[Upgrade licence]* entry summarizes the BSCW licence management and provides functionality to apply for a new licence by contacting the OrbiTeam licence service.

### 7.1.1 BSCW status page

The BSCW status pages provides an overview about the BSCW management functions and lets you perform all major administrative tasks.



The screenshot shows the BSCW Administration interface. At the top, there is a navigation bar with the BSCW logo and the word 'Admin'. Below this, a window titled 'BSCW Administration: Workspaces of admin' is open. The window contains several sections:

- Status info**:
  - Services**:
    - Service 'bscw.adm.bs\_servdb': up and running (pid=4925)
    - Service 'bscw.adm.bs\_servuno': up and running
    - Service 'bscw.adm.bs\_servaccess': up and running
    - Service 'bscw.adm.bs\_servalarm': up and running (none; queue length: 107)
  - Sessions**:
    - 1 active sessions
    - Start garbage collection
- BSCW disk usage**:
  - Updated on 2015-05-28 15:47
  - Database store: 102.2M
  - Document store: 74.4M
  - Update disk usage
- BSCW workspaces list**:
  - Updated on 2015-05-28 15:47
  - Update workspaces list
  - Workspaces (Open)
  - Download:**
    - Workspaces (CSV)
    - Workspaces (CSV, details)
- BSCW access management**:
  - 16 users are registered
  - User Administration
  - New User (create e-mail address and allocate)
- BSCW licence management**:
  - expires on 2022-02-22 13:00
  - allows a maximum number of 200 users (16 are registered)
  - Upgrade licence
- Version info**:
  - BSCW 5.1.3, released 20150323-2032-35268
  - Update version

At the bottom right of the window, there is a 'Go back' button.

The **Services** section shows all running BSCW services: the database server (*bs\_servdb*), the user notification service (*bs\_servuno*), the access service (*bs\_servaccess*) and the alarm service (*bs\_servalarm*). The alarm service additionally displays the actual queue length of pending alarms or jobs which are scheduled for execution.

---

**Note:**

- If the alarm service (*bs\_servaccess*) in the service section shows the status **not running** there is a problem with the web server `localhost` configuration. Please refer to the system log file `<runtime>/var/log/sys.log` to get a more detailed error description and fix the webserver configuration, see [Apache HTTP Server Configuration](#) for details.
  - The queue length may increase quickly due to schedules preview calculation jobs which will be executed sequentially one by one.
- 

If you click on *[Start garbage collection]* the garbage collector is started, which will become necessary if you have downloaded a new licence and want to install it. *[Update disk usage]* calculates the used disk resources of the BSCW database server. *[Update workspace list]* allows to update an overview of all existing workspaces. You can immediately browse this workspace list by clicking on *[Workspaces (Open)]* or download it as comma separated list file by choosing *[Workspaces (CSV)]* resp. *[Workspaces (CSV, details)]*, *[User administration]* or *[New User]* allows to search, modify, create or delete user accounts. Using *[Upgrade licence]* form allows to perform licence upgrades. Finally *[Update version]* will open a link to the BSCW download web site.

## 7.1.2 BSCW Access Management

The *[User administration]* and the *[New User]* entries provide BSCW user access management functionality to search, modify, create or delete users. Clicking on *[User administration]* shows the following form to search for registered users of the system:

After specifying a query and submitting it, the system will present a list of one or more users (in case the query matched registered users). Note the search can be restricted to particular attributes, e.g. as shown above to user name, last login before or locked since dates. The result of a query may look as follows:

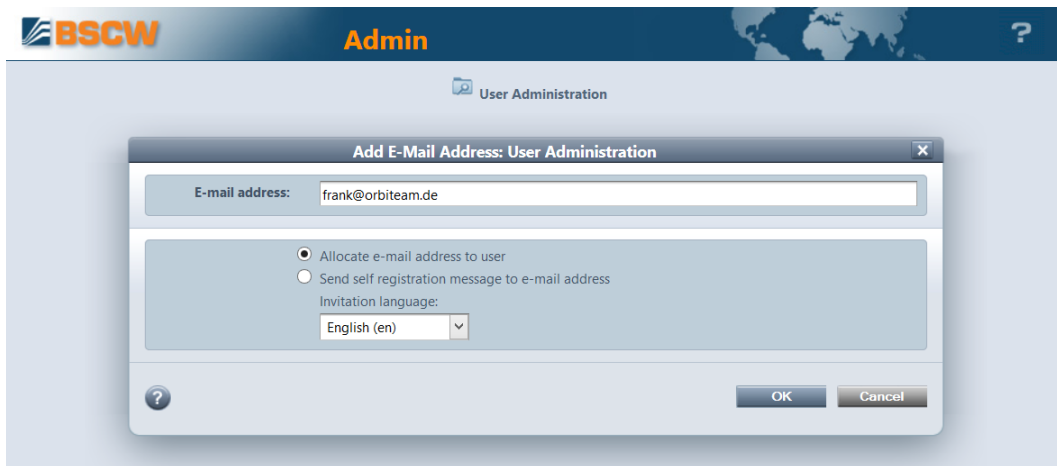
Using the action menu provided on each result entry, the BSCW administrator may remove users from the system, rename users, edit user properties such as language preferences, change the users' password or access rights.

The creation of a new user is performed in two steps. In a first step the BSCW administrator creates a new email address which is afterward allocated to a (new) user.

**See also:**

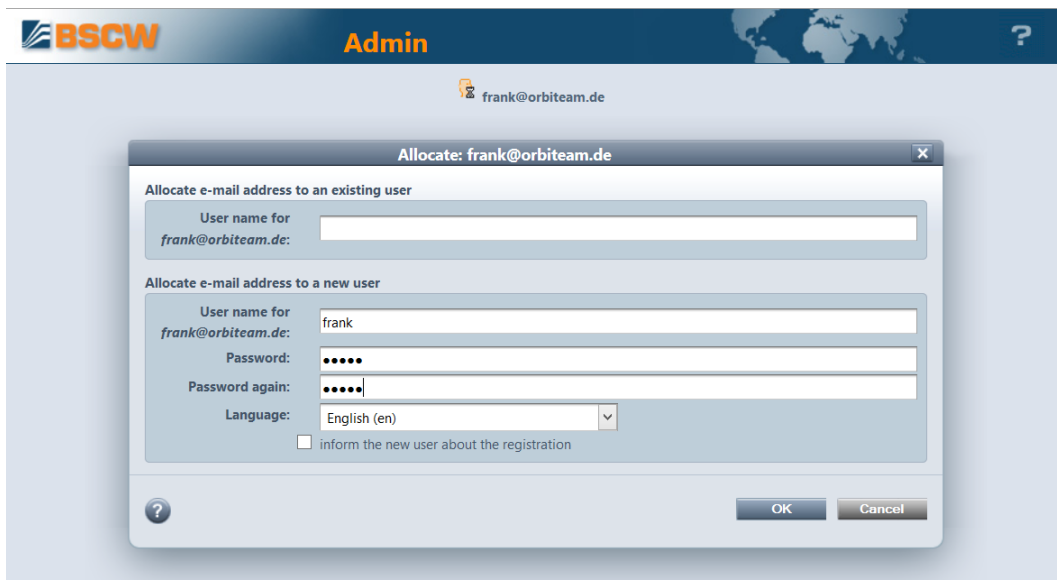
Section 7.3 *User administration*.

Clicking on *[New User]* shows the following form, which is used to add a new email address to the system

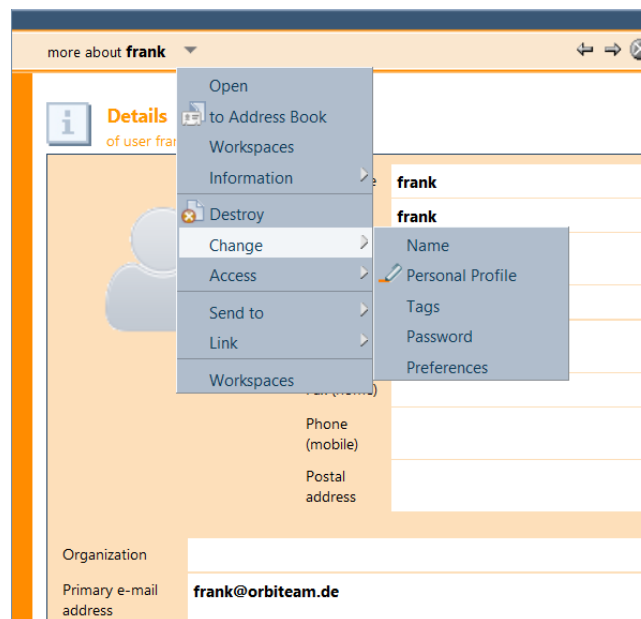


After entering an email address and clicking on [OK] the new email address must be allocated to a (new) user. When selecting the option [x] Send self registration message to e-mail address a self-registration notification is sent to email address.

Alternatively when selecting the default option [x] Allocate e-mail address to user an user is allocated to the new email address within the next form:



Finally the info page of the entered user is shown:



The administrator may repeat the allocation of the email address to another registered user, or set the email address to “bounced” status (see section 7.3 *User administration*).

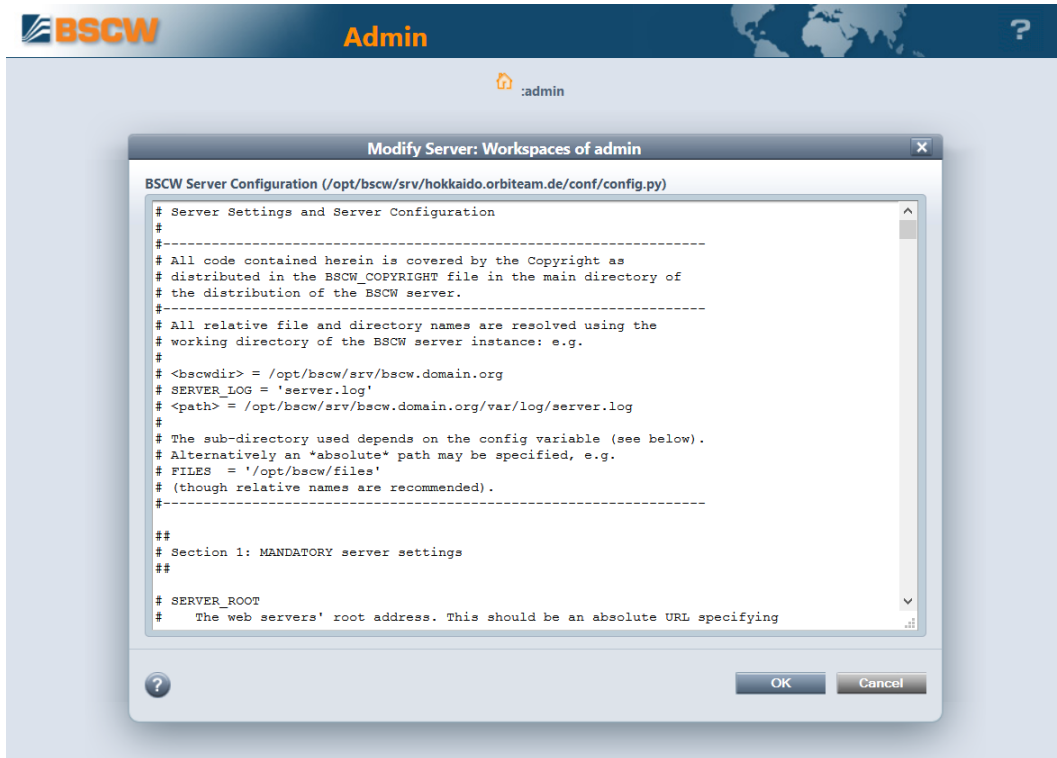
### 7.1.3 Configuration menu

The configuration menu allows the BSCW configuration via the web interface. The entries

- Server
- MIME Types
- Messaging Services
- Converters
- Encoders

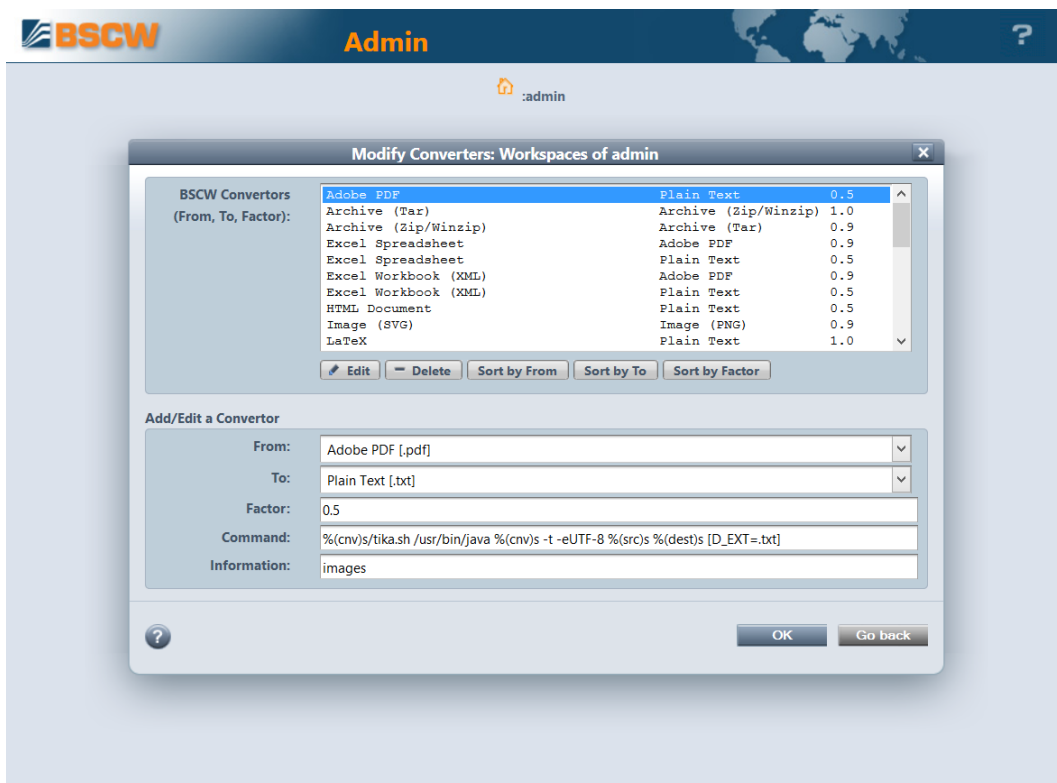
are related to the configuration files described in chapter 5 *Configuration of BSCW Servers*. Opening an entry will display a form to modify the corresponding configuration file.

Clicking on *[Server]* will open the following form which allows to edit the BSCW instance configuration file `<bscw-runtime-path>/conf/config.py`. Changes to the configuration are submitted to the BSCW server by pressing the *[OK]* button.



**Note:** Be careful when editing the BSCW instance configuration. Configuration errors may lead immediately to an dysfunctional BSCW instance.

Clicking on *[Converters]* or *[Encoders]* will show the a form to configure existing converters or encoder commands:

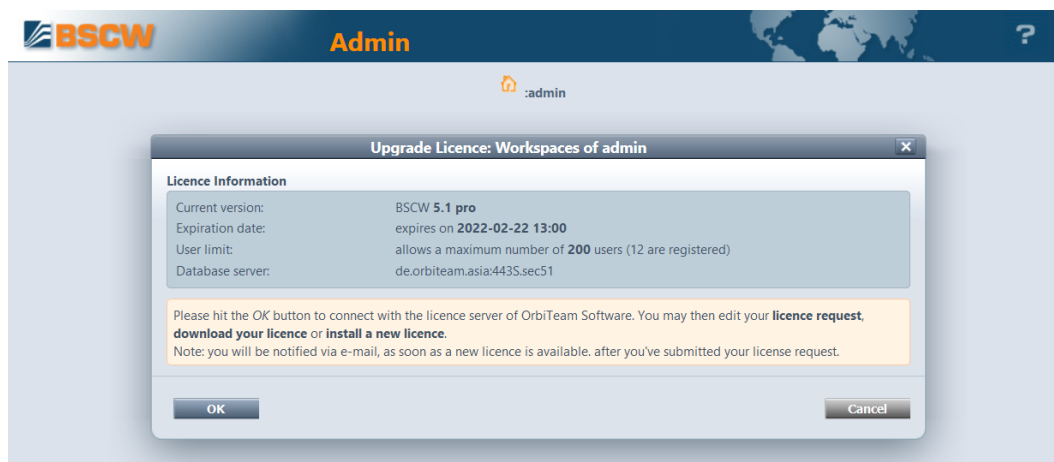


In the shown case the form modifies the configuration file `<bscw-runtime-path>/conf/`

`config_convert.py`, in particular to add new conversion tools to the BSCW server (see section 5.8 *conf/config\_convert.py*, which provides a method to automatically locate required conversion commands on the BSCW server system).

## 7.1.4 BSCW licence management

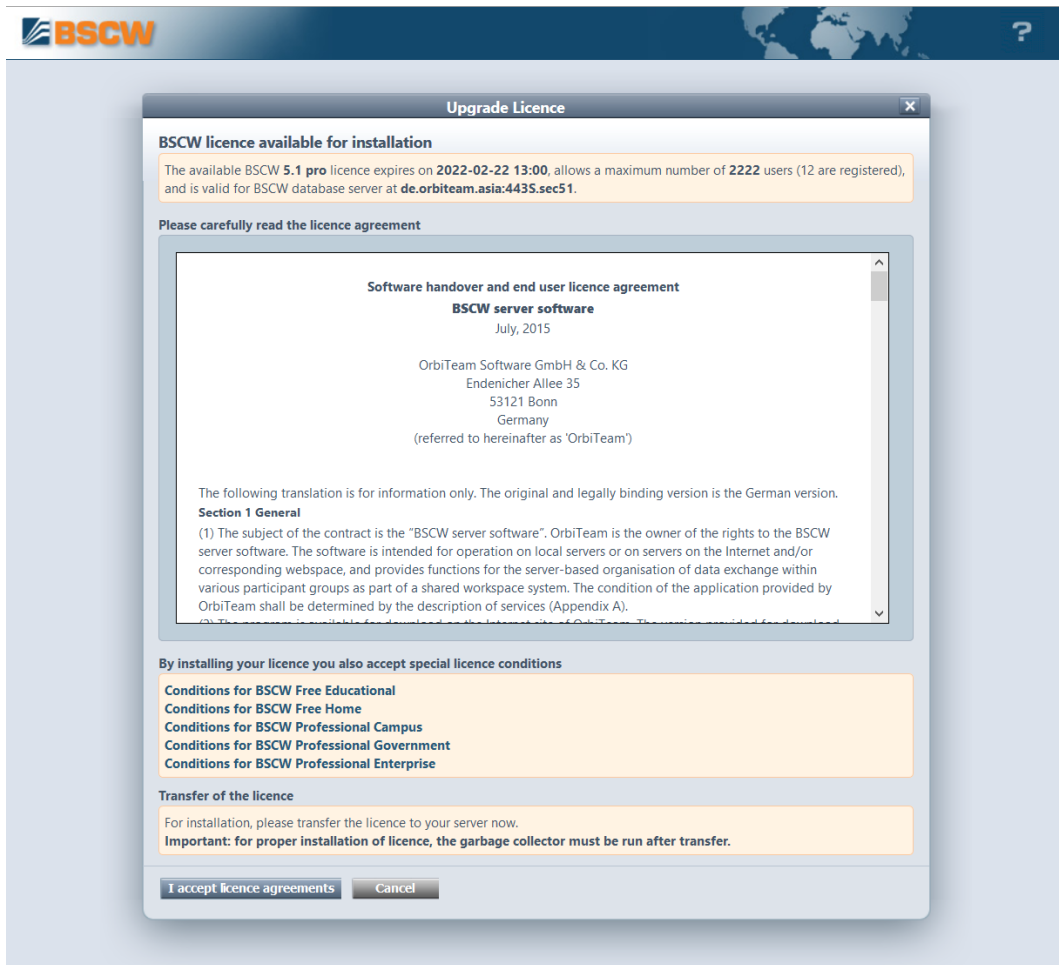
The BSCW licence management allows to apply for a licence resp. to prolong an expired licence and to install a granted licence To apply for a licence open the *Upgrade Licence* form by clicking the *[Upgrade Licence]* button:



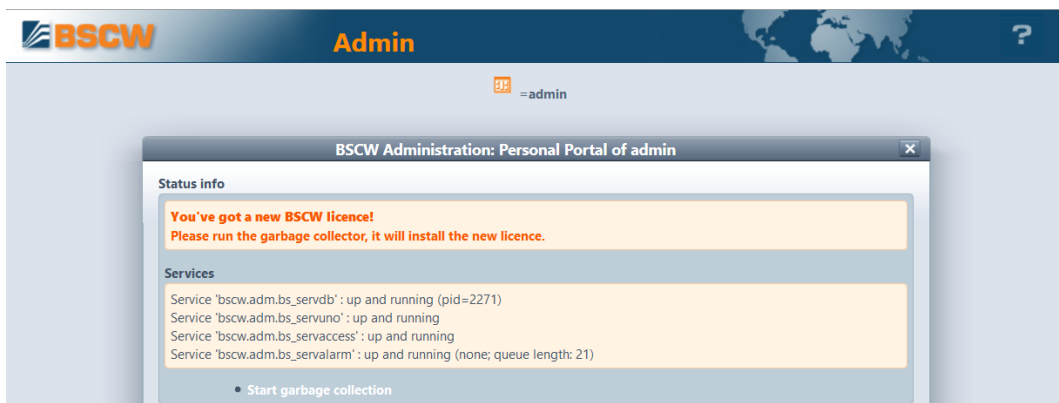
Next press *[OK]* which allows to edit a licence request, to download or to install a licence:

- When applying for a licence please fill in the licence request form and press *[OK]* to submit the licence request to OrbiTeam. Further details about the licence acquisition process are given in chapter 9 *BSCW license*.

- When downloading a granted licence you have to accept the licence agreement



and run a garbage collection by pressing [Start garbage collection] on the BSCW status page:



## 7.2 Administration using the bsadmin script

The **bsadmin** script constitutes the central access point to the BSCW instance from the command line. Starting with BSCW 5 it is located in the bin directory of each BSCW instance: `<bscw-runtime-path>/bin/bsadmin`.

The primary purpose of the **bsadmin** script is starting and stopping the BSCW server, starting the garbage collector and executing the workspace report function. The garbage collector is normally triggered on a regular

basis, e.g., by a cron job on Unix systems or by the task scheduler on Windows 7/8/10, Server 2008/2012/2016 systems. Therefore the normal usage of the **bsadmin** script is only as:

```
bin/bsadmin start
bin/bsadmin stop
bin/bsadmin garbage
```

In addition, the script can be used for a number of administration functions.

For historical reasons the **bsadmin** script contains also a number of functions which can (and should!) be carried out through the HTML interface. Furthermore, it provides features which are used during software development of the BSCW server software, e.g., for debugging purposes. Since these functions are only useful for the BSCW software developers but not for the normal BSCW server administrators, they are not explained below.

The commands marked with (I) are normally used during installation only and are invoked automatically. The commands marked with (D) provide debugging information (do not use without advice from [support@orbiteam.de](mailto:support@orbiteam.de), otherwise you may damage your database).

When using the **bsadmin** command without any arguments, it displays the list of possible arguments as follows:

```
bsadmin archive archive an artifact via command line
bsadmin check_key_table check keytable of database server
↳ (D)
bsadmin chkconfig check configuration make directories and cgi scripts
↳ (I)
bsadmin chkfiles check for missing document files
bsadmin chkjobs check for blocked jobs
bsadmin chksearchbag checks SearchBag for superfluous entries
bsadmin chkworkspaces rebuild workspace list
bsadmin chpwd change user password and lock/unlock user
bsadmin chtype change content type of given document
bsadmin clean_anon remove objects in "anonymous" top level folders
bsadmin conf_apache BSCW Apache web server configuration
bsadmin conf_systemd BSCW systemd configuration
↳ (2)
bsadmin conf_iis BSCW IIS configuration
↳ (1)
bsadmin conf_tzdata configure timezone data
bsadmin create_index generate search index
↳ (3)
bsadmin dbcheck database check/repair
bsadmin dbscan scan database file and print offset, class name and id
↳ (D)
bsadmin dbsummary print a summary of all classes in the database
bsadmin du show/update BSCW database disk usage
bsadmin extract extract an artifact from commandline
bsadmin find find (recursively) documents, e.g.:user/folder/.../doc
bsadmin fix_keys remap mail address and user keys
bsadmin fsck check file tree for obsolete files and directories
bsadmin garbage BSCW garbage collector
bsadmin getconfig get configuration info from config.py
bsadmin index_page generates an index page for the script directories
bsadmin info prints basic info about BSCW server configuration
bsadmin keytab print keytable of database server
↳ (D)
bsadmin ldapbind change user LDAP binding(s)
bsadmin ldapupdate synchronize BSCW users with LDAP
bsadmin ldif export users to LDIF format
bsadmin level manage level of proficiency
bsadmin licence request a new licence, check licence details or warn
 about licence expiry
bsadmin listmeta export metadata as CSV list
bsadmin listmetakeys list standard meta elements
bsadmin listws list (shared) workspaces, update workspace list
```



bsadmin ls	list documents given by file path	
bsadmin lstevents	list events	
bsadmin mailaccess	list all folders w/ enabled mail access	
bsadmin mailaslink	list all documents w/ mail access token	
bsadmin manage_servers	manage BSCW servers machine-wide	
bsadmin members	add <b>or</b> remove users <b>from workspaces</b>	
bsadmin mkfolder	creates folders	
bsadmin oauth	list oauth consumers	
bsadmin offtab	print offset table of database server	↳
↳ (D)		
bsadmin openid	list openids	
bsadmin package	(un)install a BSCW package	
bsadmin preview	generate Document preview documents	
bsadmin prtactions	print all defined actions	
bsadmin quota	user disk quotas commands	
bsadmin register	registration of email addresses <b>and</b> new users	
bsadmin rename	rename an user	
bsadmin renameaddr	rename mail addresses using regular expressions	
bsadmin report	modify report configuration	
bsadmin rmevents	remove (dequeue) all events older than n days	
bsadmin rmobj	remove BSCW folders/documents given by ID <b>or</b> filepath	
bsadmin rmuser	remove an user	
bsadmin rmwaste	remove objects <b>from waste</b> baskets (resp. clipboards)	
bsadmin roles	add, edit <b>or</b> assign roles	
bsadmin search	query PyLucene index	↳
↳ (3)		
bsadmin sendmail	BSCW mailer	↳
↳ (D)		
bsadmin servaccess	BSCW access control service debugging	↳
↳ (D)		
bsadmin service	manage Windows NT platform BSCW service	↳
↳ (3)		
bsadmin servuno	BSCW user notification service debugging	↳
↳ (D)		
bsadmin start	start BSCW instance servers	
bsadmin statistics	statistics <b>from BSCW</b> database	
bsadmin stop	stop BSCW instance servers	
bsadmin syncf	synchronizes BSCW folder <b>with</b> file system directories	
bsadmin sysmsg	modify user sys_msg counter	
bsadmin themes	generate the CSS files needed <b>for</b> the BSCW themes	
bsadmin update_defaults	update configuration files <b>with</b> new defaults	↳
↳ (I)		
bsadmin update_helper	update resource files <b>for</b> desktop widgets <b>and</b> uploader	↳
↳ (I)		
bsadmin users	list users <b>and</b> mail addresses	
bsadmin versions	list/remove versions <b>from document</b> version stores	
bsadmin wstat	print workspace statistic	
bsadmin xml_tmpl	generate cached XHTML files <b>for</b> all XML templates	
(1) only on Windows 7/8/10, Server 2008/2012/2016		
(2) only on POSIX systems		
(3) only <b>if</b> a content search package 'PyLucIndex' <b>is</b> installed		
(I) required during installation		
(D) <b>for</b> debugging only		

## 7.3 User administration

The BSCW server can be configured to allow

- self-registration by users

- registration of new users only by the system administrator and possibly other authorized persons.

The variable `MAY_REGISTER` in the BSCW instance configuration file (`<bscw-runtime-path>/conf/config.py`) specifies which of the registration modes shall apply. When self-registration is enabled, the name space of legal email addresses may be restricted by using the variable `RESTRICT_MAIL`.

Note that there are two forms of self-registration:

- a user may enter his own email address to become a newly registered user of a BSCW server.
- an already registered user may invite another person by using his or her email address.

In principle, a registered BSCW user is identified by his email address, i.e., a particular email address specifies exactly one BSCW user. Therefore, the “creation” of a new BSCW user starts with the specification of an email address, either through self-registration or by the system administrator through the administrator interface described in the preceding sections.

The specification of an email address for a user is the first step of the registration process. The second step is the allocation of a user name and password to this email address. After the first step and before the execution of the second step an email address is called *pending*.

For self-registration the BSCW server sends an email message with a “token” (the registration URL) to the specified email address that allows the execution of the second step (or the resetting of a password, see below). If the email message cannot be delivered (e.g., because the email address was wrong), the intended recipient will never receive this email and therefore cannot carry out the second step of the registration process, i.e., the email address remains pending forever. This two-step procedure ensures that email addresses of registered users are always correct, unless a user loses his or her email account later without providing a new email address. In this case the system administrator may correct wrong email addresses through the administration interface.

If an email address remains pending because email messages cannot be delivered to the given address (this may be annoying for the system administrator since he has to take care of the bounced emails) the system administrator can set such an email address to *bounced*. This has two effects: firstly, the respective address(es) will not produce any bounced emails any more since the BSCW server filters all outgoing email messages against the bounced addresses list. Secondly, the BSCW server does not allow the first step of the registration process for this email address any more.

This second effect can also be used to exclude particular persons from using a BSCW server: If the system administrator sets a particular email address to bounced, the user associated with this email address cannot register with the server any more using this bounced email address.

In the case of user registration through system administrators (see section 7.1 *Administration using the Web Interface* or section 7.2 *Administration using the bsadmin script*), they should be careful when entering the email address of new users since the verification process for the email addresses as in the case of self-registration is not carried out. Erroneous addresses would only be detected when the BSCW server sends an email message to such an address, assuming that someone takes care of bounced email messages. In the case that bounced email addresses are deleted automatically (some mail servers are configured that way), such erroneous addresses may not be detected at all. If, in the case of self-registration, a user enters an email message that is already associated with a registered user, the BSCW server acts as follows:

- If the user wants to register as a new user from the registration page, the system assumes that the respective user has forgotten his or her password. It therefore sends an email message to the email address, which allows the selection of a new password.
- If the user wants to invite another user to this server, the system assumes that the user was not aware that the other user was already registered. The system therefore replaces the invited user’s email address by the invited user’s login name.

### 7.3.1 User status with bsadmin users

To create reports about existing users the `bsadmin users` script provides the following options:

```
$./bin/bsadmin users
Usage:
```

```

bsadmin users -n [-T|-E|-I] [{-o|-O} <ndays>] [-L<f>] [... <un>]
bsadmin users -m [{-o|-O} <ndays>] [-L<f>] [... <un>]
bsadmin users -a [{-o|-O} <ndays>] [-L<f>] [... <un>]
bsadmin users -p [{-o|-O} <ndays>] [-L<f>] [... <un>]

```

where:

```

-n print username(s)
-m print username(s) and primary mailaddress
-a print username(s) and all mailaddresses
-p print username(s) and passwords (htpasswd format)
 of all or given users ... <un>; additional options:

-T append creation, last-access time stamps
-E append account-expiry, passwd-expiry time stamps
 ('=' marks user individual account/password expiry date)
-I append last ip address
-L consider locked users with lockflags <f> ::= {'a'|'l'|'s'|'e'}
 (locked by 'a' - admin, 'l' - LDAP, 's' - system, 'e' - expired)
-o consider users with last access before <ndays> days
-O consider users with creation before <ndays> days

```

### 7.3.2 User registration with bsadmin register

For the administration of users and their email addresses the **bsadmin register** script offers the following functionality:

```

$./bin/bsadmin register
bsadmin register <addr> info about email mail address
bsadmin register -a [-o<n>] print email addresses
bsadmin register -b [-f<f>][-<n> [-d]] print bounced email addresses
bsadmin register -b <addr> set bounced
bsadmin register -c <addr> [<lang>] create pending email address
bsadmin register -d <addr> delete email address
bsadmin register -i <addr> print user / <unknown> / <pending>
bsadmin register -n <addr> <newaddr> rename (change address)
bsadmin register -p [-f<f>] [-o<n> [-d]] print pending email addresses
bsadmin register -p <addr> [<lang>] set pending
bsadmin register -r <addr> <user> [<pw>] register new user
bsadmin register -u [-o<n>] print allocated email addresses
bsadmin register -u <addr> <user> allocate secondary email address
bsadmin register -U <addr> <user> allocate primary email address

-f<f> consider email addresses with flags <f> ::= {n|f|a}+
 n - address w/o invitation (default)
 f - address w/ invitation to a folder (workspace)
 a - address w/ invitation to an appointment
 (if option '-f<f>' is omitted, the default '-fn' is assumed)
-o<n> list email addresses with modification date before <n> days
-o<n> -d delete email addresses with modification date before <n> days

```

For instance to create a new user use the following command

```
$./bin/bsadmin register -r name@domain.org name passwd
```

### 7.3.3 User management with bsadmin (rename | chpwd | rmuser)

The administration scripts **bsadmin rename**, **bsadmin chpwd** and **bsadmin rmuser** are allow to manage BSCW user accounts via command line. The **bsadmin rename** script renames user account names and provides the following options:

```
$./bin/bsadmin rename
usage:
 bsadmin rename [-n] <oldname> <newname>
where:
 -n do not send an email notification
```

The **bsadmin chpwd** script allows beside user account password changes to lock and to unlock user accounts or to maintain user account and password expiry settings as follows:

```
$. /bin/bsadmin chpwd
Usage:
 bsadmin chpwd [-v] <user> [<pwd>]
 bsadmin chpwd [-v] {-l|-u|-e} {-n <email>|--notify} [-a | <user>]
 bsadmin chpwd [-v] {-E <date>|-p} [-a | <user>]
 bsadmin chpwd [-v] [-r] {-e|-p} [-a | <user>]
 bsadmin chpwd [-h]

 Change user password and lock/unlock user

positional arguments :
 <user> username
 <user> [<pwd>] set new password for user

optional arguments :
 -l lock user
 -u unlock user
 -e expire user (lock account if user is expired)
 -n <email> send email notification BCC to email address
 --notify send email notification to locked user only
 -a all users
 -E <date> expire user at 'date' timestamp ('yyyy-mm-dd hh:mm' or '3d')

 -r reset password (-p) / account (-e) expiry
 -p expire password (force password renewal at next login)
 -v verbose (shows account details if no other option is given)
 -h Show this help message and exit
```

---

**Note:** User accounts with administrative rights do not expire.

---

The **bsadmin rmuser** script removes user accounts from the BSCW system. When removing user accounts only private (non-shared) user data will be removed permanently, while data in shared workspaces is preserved. If the owner of a shared workspace is removed BSCW will determine a new owner among the remaining workspace members. In particular **bsadmin rmuser** provides the following options:

```
$./bin/bsadmin rmuser
usage:
 bsadmin rmuser [-n|b|v] -a [-e <charset>] [-o <owner>] [--dry-run] <user>
 bsadmin rmuser [-n|b|v] -m <owner> [--dry-run] <user>
 bsadmin rmuser [-n|b|v] [-f] <user>

 -n do not send an email notification
 -b set user email address(es) invalid ("bounced")
 -m <owner> merge workspaces to <owner>
 -a archive users' artifacts in "var/data/rmuserarc" (zip)
 -o <owner> set owner of owned workspaces to <owner> when archiving
 -e <charset> encode pathnames as <charset> (default: UTF-8)
 --dry-run verbose output and no changes are committed
 -f force destruction of all owned workspaces
 -h show this help message and exit
 -v ... -vv verbose output
```

### 7.3.4 Additional anonymous users

Additionally to user `anonymous`, more anonymous users can be registered. Access to these anonymous accounts are also not controlled by authentication, but may be restricted by means of HTTP server configuration, just as in the case of user `anonymous`. This way different levels of access control can be implemented, from unrestricted public access to anonymous intranet or even anonymous subnet access. Adding an additional anonymous user requires (in this order):

1. Configuration of an access control file (e.g. `u_intranet.txt`),
2. Specification of an associated CGI path (i.e. `/intra/` in `<bscw-runtime-path>/conf/config.py SCRIPTS`)
3. Configuration of the Web server (via `bsadmin conf_apache` (and restart of the Web server))
4. Access to the newly created server CGI path (to create the new anonymous user)

---

**Note:** Additional anonymous users may be removed in contrast to the system user `anonymous`.

---

The required steps in detail are as follows:

1. First you have to configure your Web server to handle restricted access to the anonymous prefix. For the Apache Web server, you would have to add:

```
Alias /intra ../var/www
<Location "/intra">
 # use CGI scripts
 Options ExecCGI
 AddHandler cgi-script .cgi
 # set index file
 DirectoryIndex index.html default.htm
 # client access (Apache 2.2)
 #Order deny,allow
 #Deny from all
 ## some dedicated IP numbers may access
 #Allow from 10.23.45.67
 #Allow from 10.23.45.68
 # client access (Apache 2.4)
 Require all denied
 #some dedicated hosts (fqdn) or IP addresses may access
 Require host bscw.server.org
 Require ip 10.23.45.67
 # ...
</Location>
```

To automatically generate this configuration within your `<bscw-runtime-path>/conf/apache{2,24}/bscw.conf` file you have to create a `<bscw-runtime-path>/conf/apache{2,24}/u_<username>.txt` file which contains the `Allow from` (Apache 2.2) resp. the `Require` directives (Apache 2.4) for the allowed IP address ranges which may access the additional anonymous user prefix. Following the above example, create the file `<bscw-runtime-path>/conf/apache2/u_intranet.txt` and enter the following `Allow` directives (Apache 2.2):

```
Allow from 121.23.45.67
Allow from 121.23.45.89
```

or create the file `<bscw-runtime-path>/conf/apache24/u_intranet.txt` and enter the following `Require` directives (Apache 2.4):

```
Require host bscw.server.org
Require ip 121.23.45.89
```

1. Next the creation of a new anonymous user must be accompanied by adding a new entry in the SCRIPTS dictionary in the central configuration specification (<bscw-runtime-path>/conf/config.py). Select as key a new prefix for a directory mapping in the Web server and specify a tuple of the username, the directory (not used anymore, set to ''), the standard scripts and further scripts. For example:

```
SCRIPTS = {
 '/sec/': (None, '', CREATE_SCRIPTS, SECURE_SCRIPTS),
 '/pub/': ('anonymous', '', CREATE_SCRIPTS, SECURE_SCRIPTS),
 '/intra/': ('intranet', '', CREATE_SCRIPTS, SECURE_SCRIPTS),
}
```

---

**Note:** When the newly entered path is accessed for the first time via the Web server URI /intra/bscw.cgi the specified username (e.g. intranet) is automatically created as anonymous user. If the username already exists and is a (non-anonymous) standard user a "Bad script name" error will be raised.

---

2. Now execute the **bsadmin conf\_apache** command to generate a new <bscw-runtime-path>/conf/apache{2,24}/bscw.conf file and restart your Apache HTTP server.
3. After these steps have been carried out, create the workspaces of the newly created anonymous user by accessing the the URL: `http://<server>/intra/bscw.cgi`

## 7.4 Asynchronous Services

### 7.4.1 User Notification Services (UNO)

The user notification services (UNO) perform the following tasks (depending on the configuration settings in the BSCW instance configuration file <bscw-runtime-path>/conf/config.py):

- sending periodical workspace activity reports via email to give the users an overview about recent activities in a specific time period (e.g. daily)
- sending direct email notifications to inform the users about recent events

Using the user notification services a BSCW user does not need to contact its BSCW server(s) so often to check for new events. If the user notification services are activated, the users' event preference page provides a column for subscription of the "Daily Report" or the "Direct Email" notification (depending on the UNO service configuration). To activate the user notification services the BSCW administrator has to start the additional UNO server (bscw.adm.bs\_servuno) in the *SERVERS* list in <bscw-runtime-path>/conf/config.py

```
SERVERS = [
 ('UnoSocket', 'bscw.adm.bs_servuno'),
]
```

The UNO server sends HTTP requests to the BSCW server using a (virtual) web server on localhost:HTTP\_LOCAL\_PORT (default localhost:80, see [HTTP\\_LOCAL\\_PORT](#)). If your web server is not listening to localhost you may need to define an additional (virtual) web server running on localhost:HTTP\_LOCAL\_PORT (for Apache HTTP server configuration hints see section 3.4.1 [Apache HTTP Server Configuration](#) (unix) or section 4.5.2 [Apache HTTP Server Configuration](#) (windows)).

---

**Note:** This setting will start and stop the UNO server automatically with the BSCW database server.

---

The following variables have to be set for the configuration of the user notification services:

- **SERV\_UNO\_STATE** defines a file name for saving the state of the UNO service. The file is written, when the UNO is stopped and read when the server is started again.
- **SERV\_UNO\_TIMES** contains a dictionary of fine tuning parameters for the UNO service; for details see the server instance configuration file <bscw-runtime-path>/conf/config.py.

- **WSREPORT = 1** enables the daily workspace report
- **WSREPORT\_DIRECT = 1** enables the direct email notification
- **AUTOSUBSCRIBE\_REPORT** and **AUTOSUBSCRIBE\_REPORT\_DIRECT** define the default subscription for all users. By default no report is sent to new users, each user may Decide to subscribe to the workspace report by her/himself. The server administrator can change this behavior by setting the flag:

```
AUTOSUBSCRIBE_REPORT = 1
AUTOSUBSCRIBE_REPORT_DIRECT = 1
```

If this is enabled new users will automatically subscribed to the report service (each user may then unsubscribe from the service).

- **DEFAULT\_EVENTMASK** defines the event type subscription mask, with the values:

```
read = 1; create = 2; move = 4; change = 8
```

By default all event types with excetion of read events are subscribed (create + move + change = 14).

- **DEFAULT\_EVENTMASK\_DIRECT** defines the default event type subscription mask for the direct email notification. By default *no* event types are preselected, so user won't be notified about any events immediately, but may select some event types for certain folders of interest only.
- **DEFAULT\_EVENT\_REPORT\_DAILY** defines the default frequency for periodic email report which may either be *daily* (1) or *weekly* (0)

For example, set `WSREPORT_DIRECT = 1`, `AUTOSUBSCRIBE_REPORT_DIRECT = 1` and `DEFAULT_EVENTMASK_DIRECT = 2` to enable the direct email notification service for all users by default, so each user will receive an email for each newly created object! (We do **not** recommend this setting though.)

- **WSREPORT\_EVENT\_LIMIT** defines a size limit of the periodic workspace report: in order to prevent too long notification emails the number of events can be limited (use `WSREPORT_EVENT_LIMIT = 0` for unlimited size)
- **REPORTLOG** points to a file in which a protocol about the reports is logged, for example:

```
REPORTLOG = 'report.log'
```

## 7.4.2 User account expiry

To configure an inactivity time interval after which users are expired, the administrator has to define in the BSCW instance main configuration files `<bscw-runtime-path>/conf/config.py` the *EXPACCT* directive. E.g configure the following value:

```
EXPACCT = '90d'
```

In this case user accounts are expired, after 90 days without login.

To automatically check user account expires, the `expire.sh` shell script must be periodically (e.g. daily or weekly) executed:

- copy the script from the BSCW distribution directory `<bscw-dir>/lib/bscw-5.1.9-???????-py27/etc/bin/expire.sh` to the desired destination (e.g. the `<bscw-runtime-path>/bin` directory), e.g.:

```
$ cd /home/bscw
$ cp ./lib/bscw-5.1.9-???????-py27/etc/bin/expire.sh ./srv/bscw.domain.org/bin
```

- edit the script `<bscw-runtime-path>/bin/expire.sh` and set the variable `BSCW_WRK_DIR` to the path of the BSCW instance ("`<bscw-runtime-path>`").
- create a “crontab” entry as follows:

```
$ crontab -e
10 1 * * * <bscw-runtime-path>/bin/expire.sh >> <bscw-runtime-path>/var/log/
↳expired.log
```

- to notify the user about account expiration enable the package `expire` with:

```
$ bin/bsadmin package -e expire
```

---

**Note:** If no automatic expiry check (and user account locking) via `expire.sh` is run periodically, user accounts will only expire (and locked) if the user explicitly logs in after the in *EXPACCT* defined period. This may result into an incomplete listing of inactive (and locked) accounts in the user management.

---

### 7.4.3 Automatic disk usage update

To provide an automated update of the storage usage of the BSCW database and uploaded documents displayed on the administrator BSCW status page (see section 7.1.1 *BSCW status page*) the `bsadmin du` script (disk usage) is available:

```
./bin/bsadmin du -h
usage: bsadmin du [-h] [-v] [-u]

show/update BSCW database disk usage

optional arguments:
 -h, --help show this help message and exit
 -v verbose
 -u update (re-calculate) BSCW database disk usage
```

To periodically re-calculate the storage usage configure the following “crontab” entry:

```
$ crontab -e
15 2 * * * <bscw-runtime-path>/bin/bsadmin du -u
```

## 7.5 Public space deactivation

By default BSCW allows users in the “manager” role to publish the contents of a folder in a “public space”, which can be accessed by everyone over the World-Wide Web without being a registered user of the server.

To disable the public space for all users a BSCW administrator may delete the `public` folder contained in the `Communities` folder as follows:

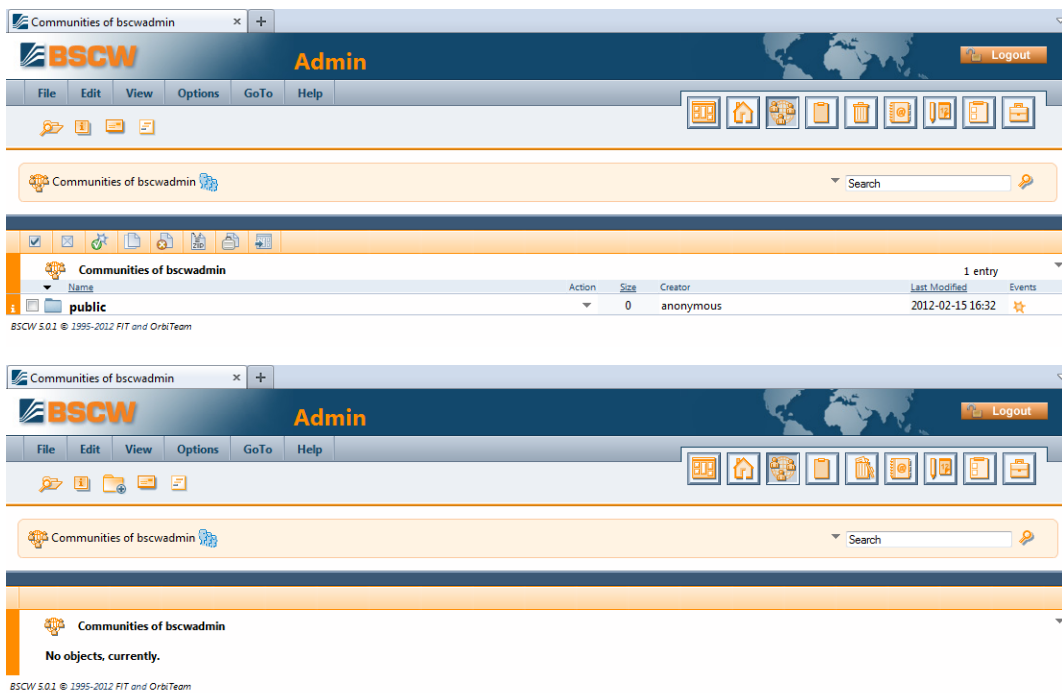
1. Log in a second time with password at *[Options → Admin]* to gain BSCW administrator rights. After successful login to the *[Admin]* page press *[OK]* to keep the administrator rights for your current session. The administrator status is indicated by an `Admin` label at top of the BSCW user interface.
2. Enter your `Communities` folder by clicking



in the instant access bar



3. Delete the `public` folder as shown:



**Note:** Using the *[delete]* action will move the `public` folder to your trash.

To disable the “public space” it is sufficient to keep the `public` folder in your trash. If you *[destroy]* the `public` folder within your trash all “public spaces” are removed by uninviting the `anonymous` (pseudo-) user.

To enable the “public space” again, you can create a new folder with the name `public` in your My Communities folder. In particular follow this procedure:

1. Log in a second time with password at *[Options → Admin]* to gain BSCW administrator rights. After successful login to the *[Admin]* page press *[OK]* to keep the administrator rights for your current session. The administrator status is indicated by an *Admin* label at top of the BSCW user interface.
2. Enter your Communities folder by clicking



in the instant access bar

3. Open the *[File → Access → Assign role]* form and assign the manager role to your account by the selection of *[x] Manager*. Afterwards click *[OK]*.
4. Create a new folder with *[File → New → Folder]*. Enter the name `public` and click *[OK]*.
5. Open the *[File → Access → Assign role]* form again and click *[Remove specific role assignments]* and afterwards *[OK]*
6. Finally run from the command line

```
$ cd <bscw-runtime-path>
$./bin/bsadmin fix_anonymous
```

## 7.6 WebDAV

WebDAV is an acronym for “Web-based Distributed Authoring and Versioning”. It is a set of extensions to the HTTP protocol (IETF RFC 2538) which allows users to collaboratively edit and manage files on remote Web servers, i.e., some of the BSCW features (e.g., document upload to a BSCW server or renaming of a document on a BSCW server) are also supported by the WebDAV protocol.

BSCW supports (a subset of) the WebDAV protocol. This means that some of the BSCW operations which are available via a Web browser and through the HTML interface of BSCW, are now also available via WebDAV clients (<http://www.webdav.org>) for software supporting the WebDAV standard).

---

**Note:** There are many WebDAV clients available and we could only test a small subset of them with BSCW WebDAV support. From our tests we assume that not all WebDAV clients fully conform with the WebDAV specifications, i.e., you may have problems when using a particular WebDAV client with BSCW.

---

The BSCW WebDAV interface mandatory requires the Apache HTTP server. After the installation of the Apache HTTP server run `bsadmin conf_apache` (with BSCW user ID):

```
$ cd <bscw-runtime-path>
$./bin/bsadmin conf_apache
```

This creates new `<bscw-runtime-path>/conf/apache{2,24}/` files (cf. section 3.4.1 *Apache HTTP Server Configuration (unix)* / section 4.5.2 *Apache HTTP Server Configuration (windows)*).

### 7.6.1 Microsoft Support for WebDAV

More recent Microsoft Windows and MS Office versions (Office 2007, 2010, 2013) provide WebDAV support. This allows the following applications:

1. Opening of BSCW workspaces within Windows Explorer. Proceed as follows:
  - Select “My Network Places” (either from your desktop or within Windows Explorer).
  - Select “Add Network Place”
  - Enter the URL of your BSCW home folder (or a sub-folder). This has the form

```
https://bscw.domain.org/bscw/bscw.cgi/9620
https://bscw.domain.org/bscw/bscw.cgi/home
```

- Click “Finish”.

You may then browse with Windows Explorer through your BSCW workspaces in the same way in which you browse through the file system on your local computer. You may also “drag and drop” files from your local file system to BSCW folders or vice versa. When clicking the right mouse button, you may carry out several actions such as deleting or renaming an object.

2. Editing of MS Office files in BSCW workspaces. Proceed as follows:
  - From within Windows Explorer (see previous example) select, e.g., a MS Word document within a BSCW folder.
  - Open the document by double-clicking it.
  - Edit the Word document as usual.
  - After editing [*Save*] the document. The document will be saved back into the BSCW folder.

## 7.6.2 Known Problems

The Microsoft implementation of WebDAV is not fully compliant with the WebDAV RFC which may cause some problems. The following problems are already known:

- The RFC requests a special encoding of spaces and non-alphanumeric characters. MS Internet Explorer and Windows Explorer do not process such characters correctly. (Recommendation: Use only alphanumeric names (without spaces) for BSCW objects when MS Internet Explorer or Windows Explorer shall be used as WebDAV clients).
- Dialog boxes and error messages are sometimes misleading.
- Drag and Drop within the same directory results in a copy operation.
- Starting with Windows-Vista Microsoft requires a SSL encrypted connections via HTTPS (`https://... .`) to allow WebDAV access.

### See also:

Section 10.1.7 *How do I connect to BSCW using WebDAV?*. Please inform us if you observe additional problems.

## 7.7 Quota - Disk Usage Limitation

BSCW quota individually allows to restrict the amount of disk usage for users. In order to enable the BSCW quota system, the administrator has to define in a first step *limit classes*. Afterwards quota can be turned on for all or individual users by assigning a limit class to this users.

The BSCW disk space allocated to each user (quota) is computed as follows:

- When a user creates an object, the disk space used by the object is added to the quota of the owner of the folder wherein the object is created.
- In particular, when user A creates an object in a folder that is owned by user B, the quota of user B is affected, not the quota of user A.
- If the owner of a folder is removed from its members' list (either by others or by himself or herself), the ownership of the folder and of the objects therein is transferred to another person who still has access to this folder.
- This new procedure for computing the quota of users has the effect that users can always access all objects that contribute to their quota.

---

**Note:** By default quota is now enabled for the anonymous user to avoid the assignment of any resources to the anonymous user. To explicitly disable quota limitation for the anonymous user run the command **bsadmin quota off anonymous**. Alternatively you may assign a new limit class to the anonymous user with the command **bsadmin quota on -c <classname> anonymous**

---

Quota is accessed by the BSCW administrator via the **bsadmin quota** command line interface. In general the **bsadmin quota** command supports the following four options

<code>bsadmin quota limit</code>	defines and lists all limit classes;
<code>bsadmin quota { on   off }</code>	enables/disables quotas for all or individual_
<code>↪users;</code>	
<code>bsadmin quota { check   fix }</code>	checks or fixes disk and object usage for all_
<code>↪users;</code>	
<code>bsadmin quota { report   class }</code>	report quota for users or limit classes

The **bsadmin quota** command executed without any argument displays the usage information:

```
$./bin/bsadmin quota
usage:
bsadmin quota
```

```

bsadmin quota { check | fix } [... <un>]
bsadmin quota class [<c1> ... <cn>]
bsadmin quota report [-b][-t] [-L][-v] [... <un>]
bsadmin quota on [-v] [... <un>]
bsadmin quota on -c <c> [-v] [... <un>]
bsadmin quota on -R [-v] [... <un>]
bsadmin quota off [-v] [... <un>]
bsadmin quota limit [-v]
bsadmin quota limit <c> { disk | objects } <soft> <hard> <time>
bsadmin quota limit -d <c> [disk | objects]
bsadmin quota [-h]

{ check | fix } checks/fixes current disk and objects usage for_
↪users
class report users for all specified classes
report report quota for all or specified users
 option -L: only quotas exceeding limits are shown
 option -t: only quotas exceeding soft limits are_
↪shown
on enable quota for users w/ default limit class
on -c <c> enable quota for users w/ limit class <c>
on -R reset quota timer for users
off disable quota for users
limit report quota limit classes
limit -d <c> delete quota class <c>
limit -d <c> <l> delete quota limit <l> ::= {disk | objects} for_
↪class <c>
limit <c> <l> add/replace quota limit class <c> for limit <l>
-v verbose output
-h show this help message and exit

```

with the following option parameters:

<ul> ... <un>	string	list of registered BSCW user names
<c>	string	limit class name
<soft>	integer [char]	limit value in bytes or in kilo (mega, giga, tera) bytes with unit token 'K' ('M', 'G', 'T').
<hard>		
<time>	integer [char]	limit value in seconds or in minutes (hours, days, weeks) with time token
↪ 'm'		('h', 'd', 'w').

## 7.7.1 Limit Classes

A limit class specifies the amount of disk resources an user may use. Limit classes are manipulated with the **bsadmin quota limit** option, which allows the following parameters:

```

bsadmin quota limit [-v]
bsadmin quota limit <c> { disk | objects } <soft> <hard> <time>
bsadmin quota limit -d <c> [disk | file]

```

### Listing of Limit Classes

The command **bsadmin quota limit** prints a list of all defined limit classes.

```

$./bin/bsadmin quota limit
 Disk
 soft hard time
default 0 0 0s
develop 40M 80M 2w
 soft hard time
 soft hard time
default 0 0 0s
develop 400 800 2w

```

The *soft* value actually defines the amount of resource usage a user may allocate. The *hard* value defines the maximum amount of resource usage at a time. The *time* value defines the maximum time period a user may exceed the soft limit.

If an user exceeds her/his hard limit or does not reduce her/his resource usage below the soft limit after expiration of the *time* limit, the user account gets **locked**. If an user account is locked only delete actions may be performed. The account automatically becomes unlocked if the user lowers her/his resource usage below the soft limit.

## Definition of Limit Classes

A limit class is defined by the amount of disk space (disk limit) and the number of objects (object limit). In order to activate the BSCW quota system the administrator has to define at least one limit class and assign limits to this class.

- *Disk/Objects Limits*

In the following example the `develop` class disk limit is set to 40 Mbyte soft and 80 Mbyte hard limitation with a time period of 2 weeks. In the second step the objects limit is set to a value of 400 objects soft and 800 objects hard limit and with a time period of 2 weeks:

```

$./bin/bsadmin quota limit develop disk 40M 80M 2w
$./bin/bsadmin quota limit develop objects 400 800 2w

```

- *Limit Class “default”*

To enable quota immediately for new registered users the BSCW quota system supports a special limit class `default`. If a disk or a objects resource limit is defined for this class, quota is automatically enabled for all new users. In this case new users are assigned to this `default` limit class. Example:

```

$./bin/bsadmin quota limit default disk 10M 15M 1w
$./bin/bsadmin quota limit default objects 200 300 1w

```

To disable this feature the `default` limit class must be removed with the command:

```

$./bin/bsadmin quota limit -d default

```

## 7.7.2 Quota Activation

The administrator may enable (disable) quota for users with the `bsadmin quota on (bsadmin quota off)` command.

### Enable Quota

If no limit class is specified with the `-c <c>` switch, the `bsadmin quota on` command enables quota for the specified user(s) and assigns them to the `default` limit class. Examples:

- Enable quota for all users with assigned default limit class:

```

$./bin/bsadmin quota on

```

- Enable quota for the individual users *ruland* and *koch* and assign them to the `develop` limit class:

```
$./bin/bsadmin quota on -c develop ruland koch
```

- Change quota limit class for user *paulsen* to class *default*:

```
$./bin/bsadmin quota on -c default paulsen
```

## Disable Quota

Quota may be disabled for all or individual user(s) with the **bsadmin quota off** command. Examples:

- Disable quota for user *hinrichs*

```
$./bin/bsadmin quota off hinrichs
```

- Reset the quota limit timer for soft quotas

```
$./bin/bsadmin quota off -R hinrichs
```

- Disable quota for all users

```
$./bin/bsadmin quota off
```

---

**Note:** To disable automatic quota activation for new users the `default` limit class has to be removed (see above).

---

## 7.7.3 Calculation of current disk usage

If quota is enabled for an existing user, the users' usage counters should be fixed to take the users current resource usage into account. For this purpose the BSCW quota system provides the commands

```
$./bin/bsadmin quota check
$./bin/bsadmin quota fix
```

The `check` command only proofs if the users' usage counters match the current (real) resource usage, while the `fix` command sets the users' usage counters to the current (real) resource usage.

### Caution:

- To determine the current resource usage of an user, the **bsadmin quota fix** command has to examine all stored documents of the BSCW server. Depending on the number of stored documents this may take a *long* time.
- **Never** run **bsadmin quota fix** while garbage collection is executed.

## 7.7.4 Report disk usage

The **bsadmin quota report** command prints a summary of the disk usage and quotas for all users:

```
$./bin/bsadmin quota report
```

User		Disk				Objects			
		usage	soft	hard	time	usage	soft	hard	time
koch	--	12M	40M	80M		94	400	800	
paulsen	+-	11.1M	10M	15M	3.3d	150	200	300	
ruland	--	39.9M	40M	80M		345	400	800	

For each user (with quota enabled) the current amount of disk space and number of objects is printed, along with any quotas of the users limit class.

If you additionally specify user names(s), a report is only generated for the given user(s):

```
$./bin/bsadmin quota report koch paulsen
```

User		Disk				Objects			
		usage	soft	hard	time	usage	soft	hard	time
koch	--	12M	40M	80M		94	400	800	
paulsen	+-	11.1M	10M	15M	3.3d	150	200	300	

The additional switches **-t** or **-L** restrict the output of the quota report command to these users who are exceeding their soft limits (**-t**) or their limits (**-L**).

## 7.8 Definition of Roles

In the following section first a brief introduction in the BSCW role concept is presented. Then the definition of BSCW system defined roles is explained in detail and finally a simple mechanism to configure site-specific roles is given.

### 7.8.1 The BSCW role concept

In BSCW access rights are determined by the role or roles that a user holds. Roles are sets of actions that are allowed for the holder of a role. Users can be assigned one or more roles for an object at the same time. When a user holds a role, she may execute an action on the object if and only if the role includes that action. If a user holds multiple roles for an object, she is granted permission to the union of actions of all roles.

The scope of a role is the object for which a user holds that role and everything inside the object, unless and until the user is re-assigned another role. The role is thus valid for the object's scope: the object itself and its contents recursively. Roles are said to be *inherited* from a container object to its contents. Though this is also true for special containers like user's *Home* or *Clipboard*, the user's role in those special containers are not inherited to shared folders which are contained therein.

Example:

A user is by default the *Manager* of her *Home* space and of all objects and all sub-folders she perceives therein the default role *Manager* is inherited to the *Home* folder's scope.

Assume that the user is now invited to a shared folder called *Project Documentation*, the inviting user assigns a role to her, say *guest*. The new member then holds the *guest* role for the entire *Project Documentation* and its contents. On the other hand, the shared folder *Project Documentation* appears top-level in the *Home* space of the new member. What roles will she play in the *Project Documentation* folder? If the role *Manager*, which she holds in her *Home* space, were inherited to *Project Documentation*, the user would hold *Manager* rights on the shared folder as well as *guest* rights which were assigned to her. To prevent this, special containers like *Home*, *Clipboard*, *Waste* do not inherit their roles to shared folders below. Instead, for shared folders inherit role assignments only from other shared folders.

In general roles in BSCW are either predefined by the system or defined by end-user (action "add role"). In the former case, the role can be applied to all BSCW objects. In the latter case, the role can only be assignment within the object's scope.

All roles (normal roles and special roles, see below) can be re-defined ("edit role") for any object, thereby changing the set of actions which are allowed for an object. In this case the changed role definition is valid for that object and its content recursively, but not for any other object. This means that there can be more than one role with the same name which have different scopes and different access rights definitions. There are different types of roles in BSCW:

### Normal Roles

Normal roles in BSCW are roles which may be assigned to users without restrictions. Internally, these roles are prefixed by `R2` for predefined roles and by `r` for user-defined roles. End-users can only define (“Add role”) normal roles.

Examples: `R2member`, `R2user`, `R2manager`, user-defined roles in workspaces like “Teacher” or “Student”.

### Special Roles

Special roles are roles which are restricted in the way in which they can be assigned to users or special in the way in which they are inherited. Their internal prefix is either `R0` or `R1`. Only system administrators can define special roles; this is done in an extra `local_roles` package (see section 7.8.3 *Site-specific Roles*).

End-users cannot define (via “Add role”) special roles, but they may re-define (“Edit role”) `R0` or `R1` roles. As with normal roles, the changes which an end-user applies to a special role are limited to the object’s scope.

#### System-defined roles: “R0” roles

System-defined roles are special roles which the system needs and which only the system can assign to users. In particular, users cannot be invited to workspaces in `R0` roles. By default, there are 2 system-defined `R0` roles in BSCW: `R0creator` and `R0owner`.

- **R0creator** is assigned to the creator of an object and is never re-assigned to another user.
- **R0owner** is by default assigned to the creator of an object, if created top-level (e.g., in the user’s home or clipboard). Ownership is inherited to the object’s scope: this means that the special role `R0owner` is assigned to all objects within the object’s scope recursively.

#### Restricted roles: “R1” roles

Restricted `R1` roles behave differently from normal roles when the role holder is invited to a workspace. If a user holds a `R1` role and is invited to a workspace in another role, the invited role is simply ignored by the system. Instead, for that workspace the system assigns the special restricted role `"R1anonymous"` to the user.

The reason for this seemingly strange behavior lies in the past: recent BSCW systems allowed to invite the special user “anonymous” to workspaces, but restricted the anonymous user in its access rights. Younger BSCW systems must ensure the restricted access of anonymous users also for older BSCW databases. If, for instance, a group of users which contains the anonymous user is invited to a workspace holding the role `R2manager`, the anonymous user would automatically inherit the enhanced access rights of `R2manager`. This would be in contradiction to older BSCW systems and might grant the anonymous user access rights which were not intended in older BSCW databases.

Examples: `R1anonymous` (defined in all BSCW systems), `R1observer`

### Assignment of roles

Normal roles and restricted roles are assigned in two ways:

- when inviting users to the members group of a workspace or other object
- explicitly for a user using the action “Assign role”

The former case allows to assign roles not only to users, but also to groups of users. This may lead to multiple roles a user holds: invite two groups of users which both contain a certain user.

The latter case is only possible for individual users, not for groups of users. It may be used to re-assign a role to a particular user who was invited as member of another group (the group being invited in another role).

When inviting users to a members group, any role which is defined globally or in that object’s scope may be assigned to individual users or to groups of users. This includes restricted roles (`R1` roles), but not system-defined roles (`R0` roles).

Special roles can either not be assigned at all (`R0` roles) or they behave differently when being invited (`R1` roles). Cf. above for details.



## What are user roles?

User roles are roles which are not assigned to a user in the scope of an object, but which are mapped to a user herself. User roles are valid for that user throughout the system and determine access rights to private data spaces of a user.

Only system administrators can assign a user role to a user (with “Assign Role” to an user object). The system administrator keeps a list of user roles available in `user_roles`. User roles can either be normal roles (R2 roles) or restricted roles (R1 roles).

The user role in which a user is registered or which a system administrator assigns to her determines the access rights to her private data spaces: her home space, clipboard, etc. By default, all private objects inside the private data spaces are subject to the user role which a user holds. Only when a user is invited to shared spaces, different roles are assigned to her and overrule her user role.

If a user is registered holding a restricted (R1) user role, she is restricted to the special "R1anonymous" role in all workspaces to which she is invited. This is regardless of the definition of her actual R1 user role. Therefore, user roles should in general be normal roles.

By default, BSCW user roles are set to “Manager” (R2manager, see `default_user_role` below). You may define your own role (e.g. R2user) and redefine the default role for registered users in your local `<bscw-runtime-path>/conf/config_action.py`.

## Extended access rights for the BSCW administrator

BSCW administrators may always execute the actions “Change role”, “Assign role” and “Owner” on all folders, independent of their membership. Besides they may execute the action “More information” for all artifacts, and have the right to open all folders.

Because of the extensive rights that a BSCW administrator has (and must have), the administrator is not a role in the sense of the BSCW role concept for security reasons. It must be avoided under all circumstances that the property of being a BSCW administrator can be manipulated from the user interface.

## 7.8.2 Role definition and default roles

In general roles are defined as a union of action *views*. Action views are sets of actions specified for easier action handling. Action views are bit encoded, i.e. are defined as powers of 2. Currently there are the following different views (all views have language dependent names defined in `<bscw-pkg-dir>/bscw-5.1.9-???-py27/bscw/msg/<lang>/lg_msgconfig.py`)

action view	value	description
<code>view('get')</code>	1	Actions involve 'read' access to an <b>object</b> , e.g. the get operation itself, copy , <b>or</b> convert
<code>view('get_ext')</code>	2	Actions involve 'read' access to meta data (description, info page), e.g. info.
<code>view('add')</code>	4	Actions create a new <b>object</b>
<code>view('add_ext')</code>	8	Actions create a new <b>object</b>
<code>view('change')</code>	16	Actions involve 'write' access to an <b>object</b> , e.g. actions that modify an <b>object</b>
<code>view('change_ext')</code>	32	Actions move an <b>object</b> , i.e. change both the source <b>and</b> the target container
<code>view('owner')</code>	64	Actions exclusively <b>for</b> the owner of an <b>object</b> , i.e the destroy action.
<code>view('share')</code>	128	Actions affect the access rights of an artifact (excluding role management), e.g. adding a member.
<code>view('share_ext')</code>	256	Actions <b>for</b> role management, e.g. assigning a role.
<code>view('edit')</code>	512	Actions <b>for</b> editing articles, attachments <b>or</b> appointments.

<code>view('user')</code>	1024	Actions concern user information, e.g. editing user details, sending e-mail.
<code>view('waste')</code>	2048	Actions possible <b>in</b> the waste, e.g. destroy <b>and</b> undelete.
<code>view('attend')</code>	4096	Actions allowed <b>for</b> attendees of an appointment.
<code>view('creator')</code>	8192	Actions <b>for</b> the creator of an artifact, eg. edit <b>and</b> cut actions.
<code>view('responsible')</code>	16384	Actions <b>for</b> the responsible of a task.
<code>view('specialtags')</code>	32768	Actions to tag roles/artifacts.

A view comprises all actions that have this view assigned. The definition of a new view is done with the `view()` function.

Next we come to the definition of roles. The names of the predefined standard roles have the form `Ri<name>`, where `i` is a digit indicating the role type: 0, 1 or 2 standing for *system-defined*, *restricted* and *normal*, respectively. All standard roles are defined in the dictionary `default_roles` as follows

```
standard_views = (
 view_get | view_get_ext |
 view_add | view_add_ext |
 view_change | view_change_ext |
 view_waste)

complete_views = (
 standard_views | view_user | view_share | view_edit)

default_roles = {
 'R0creator': view_edit | view_creator,
 'R0other': 0,
 'R0owner': view_owner,
 'R1anonymous': view_get,
 'R1restricted': view_get | view_get_ext,
 'R2associate': standard_views,
 'R2attendee': 0,
 'R2manager': complete_views | view_share_ext,
 'R2member': standard_views | view_user | view_share,
 'R2responsible': complete_views | view_responsible,
}
```

The names of these predefined roles at the user interface are those that we introduced above. Internally, the standard predefined roles also have aliases that are used in BSCW kernel code.

<code>other_role = 'R0other'</code>	special role "is a registered user"
<code>owner_role = 'R0owner'</code>	special owner role
<code>creator_role = 'R0creator'</code>	special creator role
<code>anonymous_role = 'R1anonymous'</code>	default role <b>for</b> anonymous users
<code>default_user_role = 'R2manager'</code>	default role <b>for</b> registered users
<code>attendee_role = 'R2attendee'</code>	default role <b>for</b> attendees (appoint.)
<code>default_role = 'R2member'</code>	default role <b>for</b> invitations
<code>responsible_role = 'R2responsible'</code>	responsibles <b>for</b> tasks etc.

BSCW defines the following roles:

1. “Restricted” Roles (BSCW core)

- **Anonymous member**

“read-only” role for the pseudo member “anonymous” (to publish sub folders) without info-right

- **Restricted member (\*)**

“read-only” role for the usual members with info-right (descriptions are shown)

2. “Normal” Roles (BSCW core)

- **Member (\*)**

default role when inviting members with all read/write rights.

---

**Note:** The default “Member” role allows members to invite/uninvite other member (“share view”), which is probably not desired.

---

- **Associate member (\*)**

default role for Communities (like Member role without “share view”)

- **Manager (\*)**

- workspace manager with the right to alter and assign roles (plus member rights)
- default role for user top level objects: home, clipboard, waste.

- **Participant**

special calendar role for the participants of an appointment

3. Additional “normal” roles (BSCW packages):

- **Requestor**

role the requestor of a task holds (when started) (task package)

- **Contractor**

role the contractor of a task holds (when started) (task package)

- **Responsible**

role of the member who holds currently a flow folder (FlowFolder package)

4. System roles:

- **Creator**

assigned by the system whenever a user creates a new object; normally allow cut/delete (If you withdraw the cut/delete right from the “Member” role, the “Creator” role will still allow creators of an object to delete it).

- **Registered User**

this are all users of the system, like the Unix ‘other’ rights

- **Owner**

The Owner role is assigned to each users top-level objects (home, clipboard, waste etc.) and inherited along the folder Hierarchy. It is used to assign resource usage for the quota limitation.

(\*) only these roles are shown in the “Invite Member” resp. “Assign Role” form.

All other roles are assigned automatically by the system and should therefore not assigned manually.

### 7.8.3 Site-specific Roles

In order to customize the default BSCW system roles settings it is possible to redefine roles using the BSCW instance action configuration file (<bscw-runtime-path>/conf/config\_action.py). The action configuration file allows to adapt BSCW kernel (*core*) actions and roles:

```
<bscw-runtime-path>/conf/config_actions.py # "core"
```

BSCW package actions and roles may be redefined in a package action configuration file <bscw-runtime-path>/conf/<package-name>/config\_actions.py for each available package.

If you want to adapt the BSCW system roles setting use the

```
$./bin/bsadmin prtactions --print-conf
```

command line script to create a template action configuration file for each package. For convenience, each action configuration file template contains the action names for a package.

In the following, we give an example for extending BSCW system defined roles (as described above) by adapting the action configuration file `<bscw-runtime-path>/conf/config_actions.py`

We will define five new roles, “*Learner*”, “*Author*”, “*Domain manager*”, “*Field manager*”, and “*Educational advisor*”.

To define language dependent translations for the roles name we create the following language dependent messages files for our BSCW instance.

#### See also:

Section 5.28 `msg/<lang>/lg_msgconfig.py`

```
<bscw-runtime-path>/bsext/msg/de/lg_msgconfig.py
<bscw-runtime-path>/bsext/msg/en/lg_msgconfig.py
```

Here are the the file contents:

```
#####
File
<bscw-runtime-path>/conf/config_action.py
The actions that are initially allowed for the new roles are
given by 'or'-ing some bit_masks ("views")

Note: The names of standard system defined roles must start with
'R2'. User friendly translations are defined in
<bscw-runtime-path>/bsext/msg/*/lg_msgconfig.py

default_roles['R2learner'] = (
 view_get | view_get_ext | view_change | view_share)

We might also use the default action set of other roles that are already
defined (e.g. 'R2member'):

default_roles['R2author'] = \
 default_roles['R2dommanager'] = \
 default_roles['R2fldmanager'] = \
 default_roles['R2educadvisor'] = \
 default_roles['R2member']

Note: Obviously it makes some sense to define different Roles that have
the same actions allowed *initially*

#####
File
<bscw-runtime-path>/bsext/msg/en/lg_msgconfig.py
User friendly names for new roles defined in
<bscw-runtime-path>/conf/config_action.py

R2learner = 'Learner'
R2author = 'Author'
R2dommanager = 'Domain manager'
R2fldmanager = 'Field manager'
R2educadvisor = 'Educational advisor'

#####
File
<bscw-runtime-path>/bsext/msg/de/lg_msgconfig.py
User friendly names for new roles defined in
```

```
<bscw-runtime-path>/conf/config_action.py

R2learner = 'Lerner'
R2author = 'Autor'
R2dommanager = 'Domänenmanager'
R2fldmanager = 'Branchenmanager'
R2educadvisor = 'Aus- und Weiterbildungsberater'
```

## 7.9 Site-specific banner

To customize the BSCW look you may specify a custom welcome message and insert a logo of your organisation into the BSCW index page. Additionally you can add a banner of your organisation at the top of each BSCW page. To insert a site-specific welcome message and logo into the index page or a banner at the top of each BSCW page follow these steps:

1. Create a BSCW instance specific resources directory `<bscw-runtime-path>/var/www/local/icons` where to store your (customized) resource icons:

```
$ cd <bscw-runtime-path>
$ mkdir -p ./var/www/local/icons
$ chmod 755 ./var/www/local ./var/www/local/icons
```

2. Copy a index logo or banner logo PNG/JPEG image of your organisation called `logo_index.png` resp. `logo_banner.jpg` into the bsext resources icon directory (`<bscw-runtime-path>/var/www/local/icons`):

```
$ cd <bscw-runtime-path>
$ cp logo_index.png logo_banner.jpg ./var/www/local/icons
$ chmod 644 ./var/www/local/icons/icons/logo_index.png
$ chmod 644 ./var/www/local/icons/icons/logo_banner.jpg
```

3. Run **bsadmin conf\_apache** to make the local resources directory available to your Apache HTTP server configuration.
4. Add an entry `index_logo` resp. `server_logo` to the file `<bscw-runtime-path>/conf/config_icons.py`. Additionally you need to specify the image size (width, height):

```
index_logo = ('logo_index.png', (766, 132))
server_logo = ('logo_banner.jpg', (220, 48))
```

---

**Note:** The height of your banner image (`server_logo`) may not exceed 48 pixels.

---

5. To specify a custom welcome message for the BSCW index page define the `INDEX_MSG` configuration directive in the BSCW instance configuration file `<bscw-runtime-path>/conf/config.py` (see *BSCW appearance settings*).
6. Run **bsadmin index\_page** to generate new BSCW index pages

## 7.10 Server-wide template folders

By using the action *[File → New → from Template]* BSCW users may create new objects by copying it from an existing template. Any BSCW object can serve as a template, e.g. documents of any kind, polls, flow folders and tasks or even folders including their entire contents.

All templates to be copied either come from special template folders which are placed into the BSCW repository or from files which are placed in a special directory within `<bscw-runtime-path>` (see item 4 below). Template

folders are special folders which you create by invoking [*File* → *New* → *Template Folder*] and which you then fill with template objects. They are indicated by a special “template folder” icon.

The templates that are being offered for copying in the Template selection list come from template folders in the following places:

1. The user’s personal clipboard
2. Template folders in the current folder or template folders in folders on the current path
  - BSCW will also consider template folders which are contained in folders on the path upwards from the current folder to the top level folder.
  - Only template folders directly contained in folders on the current path are considered.
3. System-wide template folders/documents

These are template folders which are accessible to all registered users. System-wide template folders are created and managed by the BSCW administrator only and are located within the anonymous user’s clipboard.

Additionally the BSCW administrator can provide document templates in a dedicated directory. The default document template directory is located at `<bscw-runtime-path>/etc/doc_templates/`

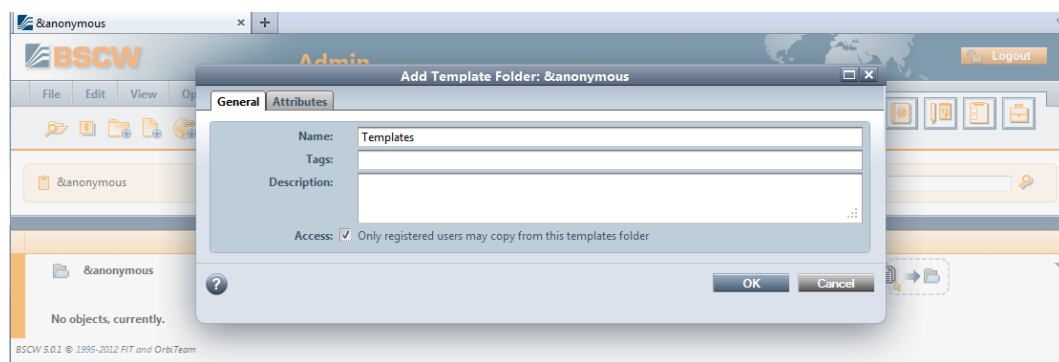
The administrator might copy default documents into this directory. See also in the BSCW distribution directory `<bscw-path>/lib/bscw-5.1.9-???????-py27/etc/doc_templates/` for some basic template documents

To create a system-wide template folder:

1. Access the administrator’s HTML interface, see section 7.1 *Administration using the Web Interface*
2. Enter the URL:

```
http://bscw.domain.org/bscw/bscw.cgi/&anonymous?op=addtempl
```

and fill out the following form:



---

### Note:

- The ampersand: “&anonymous” is a shortcut for the clipboard of user anonymous
  - You must access the anonymous user’s clipboard via the **secure** BSCW path instead of the public path, by default this is `/bscw/bscw.cgi` instead of `/pub/bscw.cgi`
- 

If the option “*Only registered users may copy from this template folder*” is activated, only registered users will be made available the template objects in their [*File* → *New* → *from Template*] form. Otherwise, even anonymous users can access the templates in this template folder.

Place whatever BSCW objects you want into the template folder to appear as templates for all (registered) users.

## 7.11 Web Service API

BSCW offers a range of services via different web service protocols: XML-RPC, JSON, SOAP

Basically most of the actions available on the user interface (like “add folder”) are accessible via a web service API. Of course access to API is restricted via access control as in the regular user interface (i.e. authentication and BSCW internal roles and rights are respected).

In order to use the web service API it must be enabled by setting the `ACCEPT_WEBSERVICES` variable to 1 (default) in the BSCW instance configuration file `<bscw-runtime-path>/conf/config.py`. If `ACCEPT_WEBSERVICES` set to 0, web service protocol requests will be rejected by BSCW with the HTTP error code 501: `content_unsupported`.

Please note that BSCW is distributed with API documentation in HTML format and some API examples as Python scripts:

- the API documentation in HTML format is located in:

```
<bscw-path>/lib/bscw-5.1.9-???????-py27/doc/devel/BSCW51-API.zip
```

- the API examples as Python scripts are located in:

```
<bscw-path>/lib/bscw-5.1.9-???????-py27/etc/src-aux/remote_client
```

## 7.12 Some useful hints

There exist a number of naming conventions for user objects which may be useful to know for system administrators. These conventions can be used to address the respective objects directly by entering a corresponding URL into the address field of the browser. The URL patterns for these URLs are:

```
https://bscw.domain.org/bscw/bscw.cgi/<shortname><username>
```

or:

```
https://bscw.domain.org/bscw/bscw.cgi/<shortname><emailaddress>
```

where `<shortname>` is a single character of the following list:

```
<shortname> ::= {
 @ #addrBook |
 _ #waste |
 ` #case |
 $ #lockbag |
 & #bag |
 + #calendar |
 * #bookmarks |
 : #home |
 = #portal |
 ~ #tasklist |
 u #user |
 m #email address
}
```

and `<username>` is the name of a registered user and `<emailaddress>` is an email address for which a registration process has been initiated. For example, for a user with BSCW user name "Smith" and the email address "smith@company.com" the URL .

- `https://bscw.domain.org/bscw/bscw.cgi/mSmith@company.com` will return the info page of the email address, in particular status information about the email address (pending, allocated, bounced) and a link to the BSCW user if allocated;

- <https://bscw.domain.org/bscw/bscw.cgi/uSmith> returns the info page for user Smith with additional information available only to system administrators such as icons leading to the user's home page, bag, waste basket and the list of locks that the user has currently set on documents;

The following short names may be used to immediately access the users' personal objects:

- <https://bscw.domain.org/bscw/bscw.cgi/@Smith> shows the users' address book;
- [https://bscw.domain.org/bscw/bscw.cgi/\\_Smith](https://bscw.domain.org/bscw/bscw.cgi/_Smith) shows the users' waste basket;
- <https://bscw.domain.org/bscw/bscw.cgi/`Smith> shows the users' briefcase;
- [https://bscw.domain.org/bscw/bscw.cgi/\\$Smith](https://bscw.domain.org/bscw/bscw.cgi/$Smith) shows the locks that the user currently holds on documents;
- <https://bscw.domain.org/bscw/bscw.cgi/&Smith> shows the users' clipboard;
- <https://bscw.domain.org/bscw/bscw.cgi/+Smith> shows the users' calendar;
- [https://bscw.domain.org/bscw/bscw.cgi/\\*Smith](https://bscw.domain.org/bscw/bscw.cgi/*Smith) shows the users' bookmarks;
- <https://bscw.domain.org/bscw/bscw.cgi/:Smith> shows the users' home page;
- <https://bscw.domain.org/bscw/bscw.cgi/=Smith> shows the users' portal;
- <https://bscw.domain.org/bscw/bscw.cgi/~Smith> shows the users' task list.



## BSCW HELP

The BSCW help is available for from your BSCW server instance:

- <http://<server>/pub/static/help/english/>
- <http://<server>/pub/static/help/german/>

Alternatively you may access the help on our web page:

- <http://www.bscw.de/help/> (English version)
- <http://www.bscw.de/hilfe/> (German version)

The BSCW help files are provided as HTML pages for on-line browsing as well as PDF files for printing.

---

**Note:** To view PDF files you need the Acrobat Reader. You can download the Acrobat Reader for different platforms directly from the Adobe Web site at <http://www.adobe.com> free of charge.

---

## 8.1 Languages

### 8.1.1 Existing translations

English, French, German and Spanish interface languages are included in the standard distribution of BSCW. A number of people have already prepared translations into additional languages and made them publicly available. Please check the BSCW homepage at <http://www.bscw.de/english/extensions.html> for available languages.

---

**Note:** To select a specific language version you've got to instruct your browser to set your default language to the respective language. Alternatively you may define your language in your BSCW personal preferences settings [*Options* → *Preferences*][*General*][*Basic Preferences*].

---

### 8.1.2 Translation instructions

You can add support for new languages by creating a sub directory in your BSCW instance `<bscw-runtime-path>/bsext/msg` folder with the ISO language code of the language, these codes are the lower-case two-letter codes as defined by ISO-639 (you can find a full list of these codes at a number of sites, such as: <http://www.ics.uci.edu/pub/ietf/http/related/iso639.txt>).

Beside your instance specific modifications in `<bscw-runtime-path>/bsext/msg/*` the distributed translations are located in the `<bscw-path>/lib/bscw-5.1.9-???????-py27/bscw/msg/*` directories. The distributed directories `bscw/msg/en/*` and `bscw/msg/de/*` contain all relevant language dependent strings and more files for the English version (default). Relevant for translation are `*.py`, `*_help.html`, `*.txt`, `*.mail`, `*.mail.txt` and `*.mail.html` files:

- \*.py: Python source code, containing variables which in turn contain natural language strings. Each \*.py, except lg\_msgconfig.py, corresponds to a \*.xhtml file stored in bscw/templates which contains content and layout information, but is language independent. At runtime both files are merged to produce a language dependent HTML output file.
- \*\_help.html: Help files for context sensitive help
- \*.txt: Text templates, usually containing system messages
- \*.mail: Mail templates
- \*.mail.txt: Mail templates, containing mail messages, text only
- \*.mail.html: Mail templates, containing mail messages, HTML formatted

Other files *need not*, *cannot* and *must not* be translated!

Please contact [support@orbiteam.de](mailto:support@orbiteam.de) if you want to translate BSCW to a certain language or if you update an existing language. We can provide you with an Excel data sheet where you can enter your translations.

Alternatively you can provide a new translation BSCW as follows:

First create a new directory `<bscw-runtime-path>/bsext/msg/<your-language-two-letter-code>` and copy each relevant file to `<bscw-runtime-path>/msg/<your-language-two-letter-code>` translate the English strings, but make sure to leave HTML/Python syntax intact. Files which do not contain language dependent strings must not be copied.

Special attention should be paid to the central language dependent file `lg_msgconfig.py`. Please read the instructions in the file; it contains a large set of Python variables used all over the code. Make sure to leave the Python syntax structure intact.

It makes upgrading to later versions a lot easier, if for each line in `msg/en/lg_msgconfig.py` there is a corresponding line in `msg/<your-language>/lg_msgconfig.py`, even if it is commented out. Also, the variables should appear in *exactly the same order* in all languages. It is recommended that you start your translation with `lg_msgconfig.py`.

Next translate the additional BSCW packages are stored under `msg/<package-name>`. Follow the translation procedure outlined above.

Please send us an email [support@orbiteam.de](mailto:support@orbiteam.de) and include either the translation or a link to it. Also, please send us the names and institutions of the people who should be credited with the translation. We would like to include them in our hall of translators. Thank you very much for your work!

---

### Note:

- Some strings should not be translated at all, e.g., server error messages determined for system administrators - this is up to your discretion. A variable in `lg_msgconfig.py` that is not translated into `<your-message>` should be commented out, but left in that file to preserve the order of variables.
  - Make sure that you do not add white space to HTML templates – just replace the English strings. Also make sure that you do not remove quotes from Python variables. This will result in syntactically incorrect Python code. Use simple quotes ( ' / " ) for single-line strings, and triple quotes ( " " " ) for multiple-line strings.
  - Please do not translate the mail headers (To:, From:, Subject:, etc.) in \*.mail\* template files.
  - Certain resources (AIR Widgets, Java Applets) are not included in the above mentioned files – contact OrbiTeam [support@orbiteam.de](mailto:support@orbiteam.de) to translate these resources.
- 

## 8.2 BSCW Updates

New BSCW versions will be announced on the BSCW mailing lists. The versions can be found on the download page (<http://www.bscw.de/english/download.html>). Before upgrading to a new version please see section 2.3 *Upgrading to BSCW 5.1.9*.

## BSCW LICENSE

Initially the server software is equipped with a test license, which allows usage of the server for a period of 90 days. The maximum number of users who may register with the server is limited to 200 (see also file BSCW\_COPYRIGHT).

---

**Note:** Since parts of your BSCW server URL (scheme, server name and partial path) are included in the license code it is **not** possible to change the BSCW server URL (as specified in the *SERVER\_ROOT* variable setting in the BSCW instance configuration file `<bscw-runtime-path>/conf/config.py`) **without** changing the license via the license upgrade process or reinstalling the test license.

---

### 9.1 License application

A BSCW administrator may commence a license upgrade process by clicking the “Upgrade licence” link, which is provided in the administrator interface of the BSCW server:

- Make sure you are BSCW administrator (if needed, insert your user name in `<bscw-runtime-path>/conf/config.py`: *SERVER\_ADMINS*) and open:

```
[Options > Admin]
```

- Log in a second time with your password to gain BSCW administrator rights for the current session and press *[OK]*. Now apply for a new license with:

```
[Options > Admin > Upgrade license]
[OK]
```

- The next *[OK]* action will connect you to the license server configured in the variable *BSCW\_LICENSE* (see `<bscw-runtime-path>/conf/config.py`). Fill in/update the form (be sure to enter a *valid* email-address!) and choose your desired license type.

Generally when choosing a license type one of the following alternatives applies:

#### **Application for a royalty free license:**

After the request for a royalty free license, a license agreement is displayed. The licensee has to print, sign, and send this license agreement to licensor. After reception of the signed license agreement, licensor will decide if licensee qualifies for a royalty free license. As a rule, licensor will grant such a license to schools and universities for educational purposes but reserves the right to deny such a license without further notice.

#### **Application for a commercial license:**

After the request for a commercial license, licensee will receive (by fax, if licensee has provided a fax number or otherwise by postal mail, normally within less than three days) a license agreement and an invoice for the requested license. After payment the license is granted; payment implies acceptance of the license agreement.

When the license is granted, licensee is notified by email. A BSCW administrator is now able to upload the license to his server by means of the “get license” option in the “Upgrade License” action:

- As soon your license is granted you will receive an email notification. Follow the mentioned URL, resp. open:

```
[Options > Admin > Upgrade Licence]
[OK]
```

and accept the licence agreement with:

```
[I accept licence agreement]
```

- Finally perform a garbage collection and restart the BSCW database server to install the new license.

Generally a license (as shown in the “Upgrade License” action) has the following format:

```
<reversed hostname>:<port><scheme>.<path>

<reversed hostname> reversed FQDN components of the hostname
<port> port of the HTTP server
<scheme> 'H' for HTTP or 'S' for HTTPS
<path> local path to the bscw.cgi script
```

For example a license for a BSCW server on host `https://bscw.domain.org` with the script path `/sec/bscw.cgi` using HTTPS looks like:

```
org.domain.bscw:443S.sec
```

## 9.2 License changes

The BSCW license will become invalid whenever the *SERVER\_ROOT* or the secure prefix path within the *SCRIPTS* dictionary is changed! This applies for example when the *SERVER\_ROOT* is changed from HTTP to HTTPS.

To change your license without service interruption proceed as follows:

1. Change your *SERVER\_ROOT* variable and apply for a “*Change licence for new server (royalty free)*” license (see *License application* above). Please print and sign the shown license agreement and fax or send document (scanned) by email to us.

---

**Note:** This change has no impact on the running BSCW database server, since the new *SERVER\_ROOT* is only (re)loaded after a BSCW database server restart.

---

2. Change your *SERVER\_ROOT* variable back to the original (valid) server root definition and wait until your license is granted (you will receive an email notification).
3. After you received the email notification change the *SERVER\_ROOT* again to the new definition.
4. To activate the new license run a garbage collection (or wait for the nightly automatic garbage collection run) and restart your BSCW database server after the garbage collection has been completed.

## FREQUENTLY ASKED QUESTIONS (FAQ)

### 10.1 BSCW Server Usage

#### 10.1.1 What do I need to use BSCW?

- You need access to the Internet.
- You need a personal email address to register.
- You need need a Web browser to access shared workspaces and to download documents to your local computer. Most Web browsers (e.g. Firefox, Chrome, Safari and Microsoft Internet Explorer) are compatible. We recommend using latest versions of Firefox.

On most computers everything is already available. You need no special software installation to start with BSCW.

**Keywords:** Prerequisites, usage of BSCW

#### 10.1.2 Do I need a special application for uploading documents?

- No, you only need your browser application. Today's browsers include support for uploading based on a standard protocol and BSCW users may upload documents using these browsers with no problems. If your browser doesn't support file upload you should update the browser version because with old browsers you are not able to use all the features of the Internet.
- In any case, there is a special helper application for file upload available which are called BSCW Desktop. These programs offers special features for uploading complete directories or packing files while you upload.

**Keywords:** helper program, additional programs, upload documents

#### 10.1.3 How is BSCW intended to be used

BSCW is a groupware application. Users share workspace folders which contain objects. These objects can be files, discussions, notes, calendars etc.

- To start with BSCW a user has to **create a workspace**. Then he invites users to this workspace. These users can be already registered or unregistered. Invitation is possible with the users user name if he already has one or with the new users email address.
- After invitation the shared workspace folder appears in the home folder of the invited user. The invited user may now access the shared workspace.
- If a user leaves a group he may simply be removed from the list of workspace members.

It's also possible to define special access rights for invited members by using the built-in role based access control system. Please read the documentation for more details.

**Keywords:** Usage of BSCW

### 10.1.4 I cannot log in. The server rejects me - what shall I do?

Please mind that the BSCW server distinguishes between uppercase and lowercase characters in username and password.

If you forget your password, you can't change your password in the normal way. For this emergency case, BSCW provides a specific procedure to assign a new password without having to provide the old one:

- Open the URL `https://<your-server>/pub/bscw.cgi?op=chpwd` (e.g. `https://public.bscw.de/pub/bscw.cgi?op=chpwd` on the public BSCW server)
- Fill in the form with your primary email address
- An email with further instructions to reset your password will be sent to you - follow instructions in the email.

**Keywords:** login failed, forgotten password, forgotten user name

### 10.1.5 How do I change my password?

You may change your password using the menu item:

[Options] [Change Password]
-----------------------------

**Keywords:** password, change password

### 10.1.6 How do I configure my web browser?

In general it should not be required to perform special configuration in your web browser when using BSCW with an up to date browser. However if you encounter problems while working with BSCW you should check the configuration of your web browser.

Most problems are related to caching. The web browser should always contact the BSCW server before using pages from the cache. Please ensure the following settings:

**Firefox:**

View all configuration settings by entering `about:config` in the location field. Set the value ("double click") of `browser.cache.check_doc_frequency` to 1.

**Internet Explorer:**

Choose in [*Tools* → *Internet Options* → *General* → *Temporary Internet files* → *Settings*]:

[x] Every visit to the page
-----------------------------

You should disable the feature [*Tools* → *Internet Options* → *Advanced* → *Browsing* → *Show friendly HTTP error messages*] (otherwise IE displays meaningless error messages).

Please mind, depending on your web browsers version the above mentioned configuration procedures may differ!

---

**Hint:** Make sure that the clock on your computer is set correctly. Otherwise synchronisation between the BSCW server and pages in your local cache may not work correctly.

---

**Keywords:** browser, cache

### 10.1.7 How do I connect to BSCW using WebDAV?

WebDAV (*Web-based Distributed Authoring and Versioning*, see [www.webdav.org](http://www.webdav.org)) is a standard protocol which allows users to access files on remote web servers. BSCW implements WebDAV so that it is possible to browse, upload and download files on a BSCW server using a WebDAV compliant client tool.

WebDAV protocol support is integrated in most operating systems such as MacOS, Windows and Linux (using KDE, for example). Alternatively, special WebDAV client applications may be used which are available for different platforms and at different licensing models (for example: cadaver, [DAV Explorer](#) or Novell Netdrive Client).

Connecting to a WebDAV enabled server typically only requires provision of the network URL and user credentials (user name and password), however, the process may vary depending on the WebDAV application used. In the following we shortly describe how to connect to a WebDAV enabled BSCW server using Windows 7/8/10.

---

**Note:** Not every BSCW server is WebDAV enabled. This depends on the BSCW version and the server configuration. If in doubt ask your BSCW administrator for help.

---

### How to connect to BSCW using WebDAV on Windows 7/8/10

In order to connect to the BSCW server using WebDAV, it is recommended to open the “Computer” (icon on your desktop) then right-click (in an open space of the Window) and to select “Add a Network Location” from the context menu. In the “Add Network Location Wizard” click [Next], choose a “custom network location” and enter the URL of the BSCW server when prompted for the “location of the website”. Enter the full BSCW server URL (including `/sec/bscw.cgi` resp. `/bscw/bscw.cgi`) in the “Internet or network address field”.

For example, enter `http://mybscw.server.com/sec/bscw.cgi` (resp. `http://mybscw.server.com/sec/bscw.cgi`) and click [Next]. You will then be prompted for your BSCW user name and password. If everything works fine you will finally be prompted for a name for this location - enter a label of your choosing (e.g. “My BSCW Server”). A new item in your “Computer” with that name should then appear (note that this operation may take some time for the first time). The item provides access to the BSCW server: your home folder (‘:username’) is accessible via the alias folder ‘home’. You may now browse your workspaces using the Windows File Explorer, and upload or download files (using copy & paste or drag & drop).

---

**Note:** In order to reuse WebDAV resources stored on Windows 7/8/10 you have to enable the “WebClient service” by setting the service Startup type to “Automatic”, see

- English:

<https://technet.microsoft.com/en-us/library/cc781730%28v=ws.10%29.aspx>

- German:

<https://technet.microsoft.com/de-de/library/cc781730%28v=ws.10%29.aspx>

---

### Troubleshooting

In case the above described method does not work (e.g. password dialog keeps popping up) the following tips have proven to help in most cases on Windows:

1. Try to connect using **https** i.e. enter the full URL `https://bscw.server.de/sec/bscw.cgi/` (resp. `https://bscw.server.de/bscw/bscw.cgi/`)
2. If your server doesn't support HTTPS, ask your BSCW administrator to enable HTTPS on the server. If that is not possible follow the hints given by Microsoft on how to enable basic authentication for WebDAV on the client computer (see below).
3. If the password dialog pops up again and contains a hostname in front of your username (e.g. “serversmith”), correct the username (i.e. remove “server”), enter your password and click [OK] (this step may need to be performed several times when connecting for the first time).
4. If establishing a network connection to your BSCW server is still not possible, try to add the network location and enter the ‘share’ URL: `\\bscw.server.de\sec\bscw.cgi` (resp. `\\bscw.server.de\bscw\bscw.cgi`)

5. Make sure you have installed all recent updates and service packs.
6. Make sure your BSCW server is running the most recent version of the BSCW software. If in doubt ask your BSCW administrator for help.

### Hints for Windows 7/8/10

On Windows 7/8/10 you may not connect to your BSCW server as a network drive using WebDAV if the server does not support SSL. You may want to ask your BSCW administrator to enable HTTPS on the server. If that is not possible, you may want to follow the hints given by Microsoft on how to enable basic authentication for WebDAV on the client computer:

1. Click Start , type **regedit** in the Start Search box, and then click **regedit** in the Programs list.
2. Locate and then click the following registry key:

```
HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\WebClient\Parameters
```

3. On the Edit menu, point to New, and then click DWORD Value.
4. Type `BasicAuthLevel`, and then press Enter.
5. On the Edit menu, click Modify. In the Value data box, type 2, and then click OK.
6. Close the registry editor. Finally, you should restart you computer.

---

**Note:** For security purposes, Windows disables basic authentication in the Web Distributed Authoring and Versioning (WebDAV) Redirector. Therefore either use of HTTPS (SSL connection) is required or a special configuration (on the client) has to be done as described in the MS Knowledgebase: <http://support.microsoft.com/kb/841215/en-us>

---

### Hints for BSCW administrators

In case your users encounter problems with WebDAV connections, the following tips have proven to help in most cases:

1. Make sure you're BSCW server is running the most recent version of the BSCW software. (Check the website [www.bscw.de](http://www.bscw.de) for updates.)
2. You may change the authentication method BSCW uses when user credentials are passed to BSCW. The configuration variable `AUTH_MODE` may be set to `Basic` (for basic access authentication) or `Digest` (for digest access authentication). Basic authentication may limit WebDAV access if SSL is not enabled (see above).

**Attention:** Digest authentication is not possible in combination with LDAP or with email address login.

3. If you operate more than one BSCW-Server instance on one host, you should make sure that all BSCW-Server instances are running the same (most recent) version of the BSCW software. You must then select one of the servers in order to handle WebDAV PROPFIND - Requests for the root resource ('/'). This is achieved by setting the `SCRIPTS_OTHER_ROOTS` variable in the server configuration file `<bscw-runtime-path>/conf/config.py` (see comments there).
4. When changing your server configuration (i.e. `<bscw-runtime-path>/conf/config.py`) regarding WebDAV, make sure you update the HTTP server configuration via `bsadmin conf_apache -n` and do not forget to restart your Apache Web Server.
5. Note that BSCW on Windows IIS does not support WebDAV!

Please refer to the following table to see if the WebDAV edit feature works:



Windows	IE	Office	Protocol	BSCW	WebDAV edit
*	*	*	HTTP	*	no
7/8 32bit	IE 9	Office 2007	HTTPS	4.5.9	yes
7 64bit	IE 8	Office 2003	HTTPS	4.5.9	yes, (*)
7 64bit	IE 9	Office 2007	HTTPS	4.5.9	yes
7 64bit	IE 9	Office 2010	HTTPS	4.5.9	yes
7 64bit	IE 9	Office 2013	HTTPS	5.0.7	yes
7 64bit	IE 10/11	Office 2010	HTTPS	5.0.7	yes
7 64bit	IE 10/11	Office 2013	HTTPS	5.0.7	yes
8 64bit	IE 11	Office 2013	HTTPS	5.0.7	yes
8.1 64bit	IE 11	Office 2013	HTTPS	5.0.7	yes

(\*) Please install the following patches:

1. Win Webfldr-KB907306-DEU/ENU:

- Description: Erroneous handling of 8 bit characters in path names

<http://support.microsoft.com/default.aspx?scid=kb;en-us;892211>

- System-Requirements: Windows Server 2003, Windows 7/8

Download:

<http://www.microsoft.com/downloads/de-de/details.aspx?FamilyID=17c36612-632e-4c04-9382-987622ed1d64>

2. enable WebClient-Service (set to “automatic”) (Windows 7/8/10)

3. deactivate proxy timeout for WebDAV requests

Description: <http://support.microsoft.com/kb/2445570>

### Hints regarding usage of the Briefcase feature in BSCW

When using the BSCW Briefcase feature (offline synchronisation of files between BSCW server and local PC) on Windows 7/8/10 and Internet Explorer (IE11) certain restrictions have to be regarded. A solution within BSCW cannot be achieved as these are general restrictions with Windows 7/8/10, IE11, Java. However a number of **alternative** workarounds is shown below:

1. Use the Firefox Browser. The BSCW Briefcase Applet works fine with the Firefox-Browser (Firefox still provides full access to system resources to the signed Java Applet).

**OR**

2. Select a local directory for the BSCW Briefcase folder with a lower security level (“low level integrity”) when using IE11. Choose an according directory within BSCW using [*Options* → *Preferences*][*General*][*File Handling*] *Synchronisation via briefcase*, e.g.:

```
C:\Users\Name\AppData\LocalLow\BSCW
```

**OR**

3. De-activate the “Protected Mode” in IE11 by declaring the URL of the BSCW server as a secure site. Add the URL of the BSCW server to the list of trusted sites ([*Extras* → *Internet Options* → *Security* → *Sites*]). The level “trusted sites” should have the option “enable protected mode” de-activated.

**OR**

4. Change the security level of the local Briefcase folder. Open the windows console as administrator and execute the following command:

```
icacls /setintegritylevel (OI)(CI)low
```

---

**Note:** We suggest to de-activate the “Protected Mode” in IE11 by declaring the URL of the BSCW server as a secure site.

---

### Background information

The BSCW Briefcase Applet is a signed Java Applet and requires full access to the local file system in order to read and write files during synchronisation. The Java security concept (“sandbox model”) does allow this, however recent changes in Windows 7/8/10, IE11 prevent Java Applets from accessing system resources. The reason is in the new security model introduced with MS Windows 7/8/10 (Mandatory Integrity Control - MIC) and IE11 Protected Mode). IE11 is running in a low security level and does only have write access to directories of the same security level. The same restrictions apply to components running within IE11 (such as Java Applets).

Oracle (developer of the Java technology) is informed about the problem and a general solution within the next version of the Java-Software (especially the Java-Plugin) is expected.

### 10.1.8 How do I destroy a workspace?

You may destroy a workspace by first removing all members of this workspace except yourself. Then the workspace can be deleted and moved into your trash. Afterward you can remove the workspace from the trash.

If you are not owner of the workspace and you remove the workspace without removing all members first, the workspace is only removed from your home folder. Other workspace members still have access to it.

If you are owner of the workspace and you remove the workspace from the trash, the system will automatically remove *all members of this workspace* so *no one* may further access it. The system will provide a warning message in this case.

**Keywords:** destroy workspace, remove members

### 10.1.9 How do I delete my account?

Only if enabled, it is possible to delete your own user account with [*Options* → *Destroy Account*]. If this menu entry is missing you cannot delete your account. If you do not want to receive daily email reports any more you may simply disable this in [*Options* → *Preferences*] [*Event Options*]. If you really want to be deleted please contact your local BSCW administrator.

Contact our Support team only if you are using a BSCW server that is operated by OrbiTeam. Don’t forget to provide your username and server address (URL).

**Keywords:** delete account

### 10.1.10 How do I handle a JavaScript error?

Web browsers differ slightly in their JavaScript implementations which may cause problems when using BSCW. In some browsers like Internet Explorer you may disable this error messages. Please try to deactivate the error messages and test if BSCW still works with your browser. Alternatively you may upgrade to a new browser version to solve this problem.

**Keywords:** JavaScript, JavaScript errors

### 10.1.11 How do I handle a BSCW error?

If you encounter a BSCW error message *System error* you may have found a bug in the software or a problem in the system configuration. Please first contact your local BSCW server administrator.

If the problem may not be solved, please contact the Support team at [support@orbiteam.de](mailto:support@orbiteam.de) and include the following information in your report:

- the URL of the BSCW server you use,
- the time the error occurred and the complete error message you get,
- describe exactly what you did before you got this error message,
- if you think more information about the computer system you are using is needed, include it.

Thank you very much for help.

**Keywords:** BSCW error, bug report

### 10.1.12 I reached the limit of my disk space - what shall I do?

The disk space an object occupies is subtracted from the quota of the owner of the workspace the object is in (and not to the quota of the creator of the object!). This is the reason why

- your quota does not decrease when you upload files to a shared workspace you are not the owner of,
- you are sometimes asked that another user has to delete files. He is the owner of the workspace you want to upload files to and his quota is exhausted.

There is a soft and a hard quota. You can exceed the soft quota temporarily for some days. After that it is not possible to upload files in the workspaces any more. You can never exceed your hard quota.

To upload files the owner of the workspace must have enough free space. Ask the owner of the workspace for help. He should delete some files. Normally there are files in the waste. Sometimes there are forgotten files in the clipboard. To empty the garbage

- please go to *[Waste]*
- select all files
- press *[destroy]*

If this doesn't resolve your disk space problem you may ask your system administrator to provide you with more disk space. This is not possible on the public BSCW server at <http://public.bscw.de/>.

---

**Note:**

- Disk space limiting is set per user.
- Disk space accounting concerns all workspaces you are the owner of.
- Disk space accounting is updated, whenever some user creates or deletes some document in your workspace.
- You can control your quota the following way:
  - Choose *[Options → Profile → Show]*
  - On the info-page you'll find all necessary information about used disk space and quota.
  - You may check your quota limit and the amount of currently used space.

---

**Keywords:** quota, disk space limit

### 10.1.13 Why does MS-Word mark a document as read-only?

This depends on the used version of MS-Office as well as on the configuration of your BSCW server. Recent versions of BSCW allow direct editing of documents using MS-Office. Please contact your local BSCW administrator if this feature is available on your BSCW server.

In case the direct editing of documents using MS-Office is not available on your BSCW server, then a Word document that is downloaded from a BSCW server and opened with the MS-Word application may be marked as Read-Only (because Word realized that this document came from a web resource and Word can not save it back to this web resource). If you want to edit the document, you have to save it locally on your PC (*Save as*) and replace or revise the corresponding BSCW document on the BSCW server when you have finished editing.

**Keywords:** MS-Office, editing documents, Word-documents, Read-Only

### 10.1.14 Is there a restriction for the size of documents I upload?

No, there's no general restriction. If you run into problems while trying to upload large documents

- Please check your local network configuration (firewall, proxy etc.) Some networks restrict the size of files that may be uploaded through the network to a remote server. Contact your local system administrator for details.
- Please check your browser. Some browsers have problems with uploading large files.
- You may switch to a WebDAV client or use the BSCW Desktop to upload documents to BSCW.
- When using the BSCW Java drag & drop uploader applet the maximum upload size is restricted by the size of the Java virtual machine memory size. In a default configuration you can upload files up to 60MB.

**Keywords:** restriction, size, upload

## 10.2 BSCW Server Software

### 10.2.1 How do I get the BSCW software?

The latest version of the software is always available for download from our download pages at <http://www.bscw.de/english/download.html>. Alternatively you may also order a free demo CD which contains the software at <http://www.bscw.de/english/cdorder.html>.

Usage of the BSCW server software is limited to a testing and evaluation period of 90 days and restricted to 200 users. After that period you have to acquire a license to continue usage. The distribution of BSCW licenses is handled by OrbiTeam Software GmbH & Co. KG, a spin-off company of FIT Fraunhofer Institute.

Schools and universities may apply for royalty free licenses for educational use only. In this case, BSCW must not be used commercially or in the context of funded projects. Any other use of the software requires the payment of a license fee.

For more information on licensing conditions and license fees, please contact our sales department at [license@orbiteam.de](mailto:license@orbiteam.de).

**Keywords:** BSCW software, download, licensing

### 10.2.2 Can I try the BSCW software?

You may evaluate the BSCW software for 90 days free of charge. For this purpose you may either use a demo server provided by OrbiTeam and test the software on-line - or download the software and test it on your own server.

Please read the information on the evaluation process for further details at [http://www.bscw.de/english/free\\_evaluation.html](http://www.bscw.de/english/free_evaluation.html).

Please note that for the on-line trial all data you upload will be deleted after 90 days. Your BSCW structure cannot be copied to another BSCW server if you decide to rent a workspace after the trial ends.

**Keywords:** BSCW software, online trial, evaluation

### 10.2.3 How do I keep up to date with BSCW developments and new releases?

The best way to keep up to date is to subscribe to our announcement mailing list. You may **subscribe** to this mailing list on the website - and of course **unsubscribe** at any time.

You will find the archive of this list at <http://lists.orbiteam.com/mail.cgi/archive/announceen>

Customers will also be notified about new releases automatically (i.e. they are automatically subscribed to this list).

You may also want to [follow us on Twitter](#) for more instant updates.

Finally you may want to check our website [BSCW](#) frequently to check for news and updates.

**Keywords:** new releases, update, developments, announcement mailing list

### 10.2.4 Why do I get an “Internal Server Error” on RHEL prior to 6.4?

We experienced crashes of the Python 2.6 interpreter in the Red Hat Enterprise Linux (RHEL) 6 or derivatives (CentOS/Scientific Linux) distributions, when opening a BSCW 5.1 dialog (e.g. when creating a new folder). In this case on the web interface an “Internal Server Error” is shown and the error log file of the Apache web server contains entries like

```
[Mon Jul 09 17:14:25 2012] [error] [client 10.10.10.20]
python: Objects/stringobject.c:4098:
str_subtype_new: Assertion '(((PyObject*)(tmp))->ob_type) == &PyString_Type)'
↪failed.,
referer: http://<hostame>/sec/bscw.cgi/48?op=addfolder&id=48

[Mon Jul 09 17:14:25 2012] [error] [client 10.10.10.20]
Premature end of script headers: bscw.cgi,
referer: http://<hostname>/sec/bscw.cgi/48
```

The problem outlined above **has been fixed** by Red Hat beginning with version **6.4**. So it is advisable first to upgrade to version 6.4 (or higher).

If you still experience this kind of crashes, you may compile your own Python (2.7) interpreter, install it in `/usr/local` (to not interfere with the system Python 2.6 interpreter) and upgrade your BSCW server to Python 2.7.

RHEL 6 Python 2.7 installation:

1. Install the following required (development) RPM packages including required dependencies

```
yum install gcc g++ make patch
yum install db4-devel
yum install sqlite-devel
yum install openssl-devel
yum install bzip2-devel
yum install readline-devel
yum install gdbm-devel
yum install tk-devel
```

2. Download and extract the latest Python 2.7 source distribution

```
wget http://python.org/ftp/python/2.7.10/Python-2.7.10.tgz

md5sum Python-2.7.10.tgz
d7547558fd673bd9d38e2108c6b42521 Python-2.7.10.tgz

tar xf Python-2.7.10.tgz
```

3. Run the “configure” script with the given options and compile the sources

```
cd Python-2.7.10
export LDFLAGS="-L${prefix}/lib -Wl,-rpath=${prefix}/lib"
./configure \
 --enable-shared \
 --enable-ipv6 \
 --with-signal-module \
 --with-threads \
 --with-pymalloc
make
```

4. Install the Python 2.7 interpreter environment (without interfering with other Python distributions)

```
make altinstall
```

**Keywords:** “Internal Server Error”, RHEL 6

## 10.3 BSCW Server Administration

### 10.3.1 What facilities are available for server administrators?

BSCW provides a HTML and a command line interface for server administration.

To be able to access the HTML administration interface with *[Options → Admin]*, you must have an account on the BSCW server and your account name must appear in the *SERVER\_ADMINS* list in the main server configuration file (`<bscw-runtime-path>/conf/config.py`).

Administrator users explicitly need to log in a second time with their password at *[Options → Admin]* to gain BSCW administrator rights. Without this additional administrator authentication no administrative rights are applied to their account.

The administrative command line interface is accessed via the **bsadmin** script which is located in the BSCW server instance path `bin` directory `<bscw-runtime-path>/bin/bsadmin`. Enter **bsadmin** to get a list of all installed administrative modules or **bsadmin <command>** for instructions about the usage of a specific tool.

**See also:**

Section 7.2 *Administration using the bsadmin script*

**Keywords:** Admintools, administrator interface, bsadmin scripts

### 10.3.2 How do I delete a user from the BSCW server?

Open the *[User administration]* page of the HTML administration interface *[Options → Admin]*. Find the respective user and select *[Destroy]*.

Using the command line interface **bsadmin rmuser** destroys a given user name.

**Keywords:** User administration, delete a user from server

### 10.3.3 How do I rename a user?

Open the *[User administration]* page of the HTML administration interface *[Options → Admin]*. Find the respective user and select *[Rename]*.

Using the command line interface **bsadmin rename** renames a given user name.

**Keywords:** User administration, rename a user

### 10.3.4 How do I register a new user (i.e. without sending email)?

This is possible through the *[New User]* action of the HTML administration interface. Enter the email address and then allocate the address to a new user name with a password.

The command line interface provides the **bsadmin register** script, use the following syntax to register a new user:

```
$ bin/bsadmin register -r <email> <login_name> <password>
```

**Keywords:** User administration, register new users

### 10.3.5 How do I restrict the creation of workspaces?

Workspaces are “created” by adding members to a folder. To disallow an user the creation of new workspaces her/his role may not contain actions from the “share view” so s/he is not able to invite members. Hence to effectively deny the creation of new workspaces requires a change of the “user role”, which is by default the “Manager” role.

An BSCW administrator may enforce such a restriction in two ways:

1. To restrict single users edit the “user role” of or assign a new “user role” to her/his user object. The user role is inherited by the users’ top level folders (home, clipboard, etc.) along the folder hierarchy:

- Open the user objects info page:

```
http://<your server>/sec/bscw.cgi/u<login_name>
```

resp.

```
http://<your server>/bscw/bscw.cgi/u<login_name>
```

- Edit the (default) user role “Manager” and select the actions you want to restrict/allow with *[→ Access → Edit roles]*
- Alternatively you may assign a more restrictive role to the user with *[→ Access → Assign roles]*

2. If you want to generally disallow users to create workspaces it is advisable to define a server-wide more restrictive user role, see section 7.8.2 *Role definition and default roles* for details.

**Keywords:** restrict user actions, restrict creation of new workspaces

### 10.3.6 How do I restrict the creation of new user accounts?

By default the BSCW server allows generally self-registration of email addresses and the creation of BSCW user accounts.

The *MAY\_REGISTER* list in the main server configuration file `<bscw-runtime-path>/conf/config.py` restricts the ability to register new email addresses to the listed BSCW users. If the *MAY\_REGISTER* list is not empty, only the listed users (beside BSCW administrators) are allowed to create new email addresses using the *[Access → Invite Member]* action (see also the *RESTRICT\_MAIL* in `<bscw-runtime-path>/conf/config.py` for further methods to restrict registration.)

**Keywords:** restrict user account creation

### 10.3.7 How do I find the corresponding file for a BSCW document?

While the meta data of a BSCW document is kept in the database, the raw document itself is stored within the file system in a directory tree below the directory defined by *FILES* (in the main server configuration file `<bscw-runtime-path>/conf/config.py`) which points by default to `<bscw-runtime-path>/var/data/Files/`.



In general documents are named with a unique identifier assigned by the BSCW system at creation time. To store the raw document this unique identifier is split into number pairs (from the right to the left; if necessary padded with a leading zero) and copied in the corresponding <FILES> sub directory. The file name of the raw document is constructed by the left most number pair with the character F and the document type extension appended. For example, the content of a Word document with unique identifier 12345 is stored in a file named <FILES>/01/23/45F.doc.

You may retrieve meta-information on a document using the **bsadmin ls** utility. To get information on the above document use:

```
$ bin/bsadmin ls <FILES>/01/23/45F.doc
```

**Keywords:** BSCW document, document raw file

### 10.3.8 May I remove the contents of the BSCW “Temp” directory?

The BSCW “Temp” directory (<bscw-runtime-path>/var/data/Temp by default) holds temporary files and directories created during database updates and document uploads. **Before removing any files from Temp, shut-down the BSCW database server.** After shut-down, all files or directories beginning with a @ in “Temp” may be removed.

**Keywords:** temp directory, remove files from temp-directory

### 10.3.9 How do I upgrade my BSCW server instance to a new version?

1. **Important:** Read **attentively** the upgrade hints in section 2.3 *Upgrading to BSCW 5.1.9*. To perform an upgrade you need a **valid** BSCW license! Do not upgrade if your license has become invalid!
2. Unix:

- Download and extract the BSCW distribution archive `bscw-5.1.9-???????-py27.tar.gz`:

```
tar xzf bscw-5.1.9-???????-py27.tar.gz
```

- Enter the distribution directory `bscw-5.1.9-???????-py27` and perform the usual installation steps (see *Installation*) **on top** of your old BSCW instance in <bscw-runtime-path>. To start the installation extract the BSCW distribution archive and run the **install.sh** script as superuser:

```
id
uid=0(root) gid=0(root) groups=0(root)
tar xf bscw-5.1.9-???????-py27.tar.gz
cd bscw-5.1.9-???????-py27
./install.sh

Enter BSCW system user name: [bscw]
Enter BSCW base directory: [/home/bscw]

Extracting BSCW 5.1.9 distribution in /home/bscw/lib

Choose one of the following options:
(0) update BSCW 5.0.10 [/home/bscw/srv/bscw.domain.org]
(1) create new BSCW instance
Enter a number (0-2): 0
...
```

- Adopt your Apache HTTP server settings (see section 3.4.1 *Apache HTTP Server Configuration*);
- Edit the BSCW main server configuration file <bscw-runtime-path>/conf/config.py and adapt it to your needs, e.g. enable new features (be sure to configure the mandatory settings section (see section 3.4.2 *BSCW instance configuration*)).

3. Windows 7/8/10, Server 2012/2008/2016:



- Download and execute the BSCW distribution installer `bscw-5.1.9-???????-py27.exe`
- Choose the BSCW instance you want to upgrade and follow the configuration dialog (see section 4.2 *Installation and Configuration*)
- Adopt your HTTP server settings if you are using Apache HTTP server (see section 4.5.2 *Apache HTTP Server Configuration*);
- Edit the BSCW main server configuration file `<bscw-runtime-path>/conf/config.py` and adapt it to your needs, e.g. enable new features

4. If your license got invalid apply for a “change license”:

- Make sure you are BSCW administrator (if needed, insert your user name in `<bscw-runtime-path>/conf/config.py:SERVER_ADMINS`) and open *[Options → Admin]*

Log in a second time with your password to gain BSCW administrator rights for the current session and apply with

```
[Options > Admin > Upgrade license]
[x] new license
[OK]
```

- Fill in the form (be sure to enter a **valid** email-address!)

– Choose the license type:

```
Change license for new server (royalty free)
```

– Please print and fax the shown license agreement to us.

**Keywords:** server upgrade, new version

### 10.3.10 How do I migrate a BSCW database to another host?

**Note:** BSCW servers version 3.2 or later must have a valid license before the migration (resp. upgrade). **If the license is not valid or is an evaluation license, you need to upgrade your license** before migrating.

The procedure is as follows:

1. Install the same BSCW server version in `<bscw-runtime-new>` on your destination host
  - edit `<bscw-runtime-new>/conf/config.py`:
    - adapt the import configuration settings of your old server (e.g. `<bscw-runtime-old>/conf/config.py:SERVER_ADMIN, SERVER_ADMINS, SMTP_HOST`)
    - set `SERVER_ROOT = 'https://<bscw.domain.org>/'` (see *SERVER\_ROOT*)
  - check if your newly installed BSCW server is fully operational
  - stop your new BSCW server.
2. Copy the old BSCW server (in `<bscw-runtime-old>`) data to you new BSCW server (in `<bscw-runtime-new>`)
  - stop your old BSCW server (in `<bscw-runtime-old>`)
  - copy the content of the `<bscw-runtime-old>/var/data` directory into the `<bscw-runtime-new>/var` directory of your new BSCW server.
  - start your new BSCW server (in `<bscw-runtime-new>`)
3. Make sure you are BSCW administrator (if needed, insert your user name in `<bscw-runtime-new>/conf/config.py:SERVER_ADMINS`) and open

```
[Options > Admin]
```

log in a second time with your password to gain BSCW administrator rights for the current session and press *[OK]*. Now apply for a new license with

```
[Options > Admin > Upgrade license]
[OK]
```

Fill in the form (be sure to enter a **valid** email-address!) and choose the license type *Change license for new server (royalty free)*. Please print and sign the shown license agreement and fax or send document (scanned) by email to us.

4. As soon your license is granted you will receive an email notification:

- follow the mentioned URL
- perform a garbage collection and
- restart the BSCW database server.

**Keywords:** migrate database

### 10.3.11 Why do I get a “license expired” error?

You may get one of the following types of errors:

- The BSCW server responds with

```
Error: license expired
Cannot commit changes to database because the BSCW license has expired
Error code: unauthorized
```

In this case your BSCW database does not contain a valid BSCW license (e.g., you upgraded a BSCW server before version 3.2). To install a BSCW test license (90 days for 200 users) run the garbage collector.

- The BSCW server responds with

```
Error: license expired
Cannot commit changes to database because the BSCW license has expired
Error code: ... <some message different from 'unauthorized'>

Your BSCW license is invalid (a more descriptive reason is shown in
the error code message). In this case you have apply for a new
license. Use the "Upgrade license" operation in the administrator
interface.
```

**Keywords:** BSCW-license, license expired

### 10.3.12 Changing the “SERVER\_ROOT” without service interruption

The BSCW license will become invalid whenever the *SERVER\_ROOT* or the secure prefix path within the *SCRIPTS* dictionary is changed! This applies for example when the *SERVER\_ROOT* is changed from HTTP to HTTPS.

To change your license without service interruption see the BSCW Admin Manual 5.1 (<http://www.bscw.de/files/Download/AdminManual51.pdf>) chapter 9 *BSCW license*.

**Keywords:** BSCW-license, license change

### 10.3.13 The BSCW server does not work, the database seems to be corrupted

Your database seems to be corrupted! This may only happen, if there is a (disk) hardware failure or your BSCW disk partition is overflowed. A corrupted BSCW database is typically indicated by one (or all) of the following Messages (see in `<bscw-runtime-path>/var/log` the log files `bscw.log` and `sys.log`):

1. The BSCW server reports the a *System error* to a client and the `<bscw-runtime-path>/var/log/sys.log` file contains a traceback like:

```
Traceback (innermost last):
 [...]
TypeError: unsubscriptable object
```

2. The garbage collector reports the following traceback:

```
GC init:
GC started: objects: 1767 size: 1485369
Bad object 1663 at 1468966
Traceback (innermost last):
 [...]
RuntimeError: Bad objects in database
```

3. The BSCW database server reports the following traceback:

```
Traceback (innermost last):
 [...]
EOFError: EOF read where object expected
```

4. The BSCW database server reports the following error:

```
$ bin/bsadmin start
Service start bs_servdb at ('localhost', 12964)
FATAL ERROR. Server stopped
exceptions.ValueError at 1368966 (size 1485369): bad marshal data
```

5. The BSCW database server reports some other strange things in the `<bscw-runtime-path>/var/log/bscw.log` file.

The recommended fix is replacing the BSCW database (the file `<bscw-runtime-path>/var/data/Store`) by some backup file. Use the following commands with extreme care to avoid any data loss. **Back up your database storage files!** If in doubt ask [support@orbiteam.de](mailto:support@orbiteam.de) for further advice!

- (a) on Unix systems:

```
$ bin/start_servers -k
$ bin/bsadmin getconfig RESTORE
<bscw-runtime-path>/var/data/Store # database store
$ cp var/data/StoreA var/data/StoreA.bak
$ cp var/data/StoreB var/data/StoreB.bak
$ rm var/data/StoreA var/data/StoreB
$ rm -f var/data/Tables
$ cp var/data/Backup var/data/Store
$ bin/start_servers
```

- (b) on Windows:

```
> bin\bsadmin stop
> bin\bsadmin getconfig RESTORE
<bscw-runtime-path>\var\data\Store # database store
> copy var\data\StoreA var\data\StoreA.bak
> copy var\data\StoreB var\data\StoreB.bak
> del var\data\StoreA var\data\StoreB
> del var\data\Tables
```

```
> copy var\data\Backup var\data\Store
> bin\bsadmin start
```

If your backup is outdated, or the backup files are corrupted either, you may fix the database by truncating corrupted objects using the command:

```
bin/bsadmin dbscan
```

This command will print the offsets and class names of the last objects in the database. A good choice for truncation will be the offset of the last `AccessCount` or `Preference` object. Transactions in BSCW are normally finished by writing a bunch of `AccessCount` or `Preference` objects. The database will not become inconsistent if some of these objects are missing. However you **may not** truncate at an offset lower than the file size after the last garbage collection (see `<bscw-runtime-path>/var/data/bscw.log`).

For database truncation use on Unix

```
$ bin/start_servers -k
$ bin/bsadmin getconfig STORE # get active database store
<bscw-runtime-path>/var/data/StoreA
$ cp var/data/StoreA var/data/StoreA.bak
$ bin/bsadmin dbscan -f offset
$ bin/start_servers
```

or on Windows:

```
> bin\bsadmin stop
> bin\bsadmin getconfig STORE
get active database store
<bscw-runtime-path>\var\data\StoreA
> copy var\data\StoreA var\data\StoreA.bak
> bin\bsadmin dbscan -f offset
> bin\bsadmin start
```

The parameter `offset` needs not to be given, if the last object in the database is an `AccessCount` or a `Preference`. Otherwise, the best value for `offset` is the number shown before the last `AccessCount` or `Preference` object.

**Keywords:** BSCW database corruption

### 10.3.14 Why do I get connect problems during “Upgrade License”?

You are probably sitting behind a firewall which does not let you connect to our license server. Here is what to do:

1. Use the *[Upgrade license]* button, but now store the returned page on your locally using *[Save as]* in your browsers file menu. For example, store the page in file `license.html`.

Alternatively you may use the command line script `bsadmin license -r` which creates a file `<bscw-runtime-dir>/var/data/Temp/license.html`.

The next 2 steps must be performed on systems which can connect to our server <https://bscw.orbiteam.de>.

2. Open the previously stored "license.html" page on a system with internet access, select *[New license]*, choose the required license and submit the form.
3. If necessary print, sign, and send (fax) the resulting license agreement to OrbiTeam ([license@orbiteam.de](mailto:license@orbiteam.de)).
4. After your license is granted you will be notified by email. Open again the stored `license.html` page again on a system with internet access and select *[Get license]*. Then save the returned page on your local system (e.g. in file `granted.html`).
5. The last step again needs connection to your BSCW server (the one behind the firewall):
6. Open the stored license (URL `file:granted.html`) on a system with access to your BSCW server and select *[Upload license]*.

**Keywords:** Upgrade license, connect problems, firewall

### 10.3.15 My BSCW database seems to be corrupt, what can I do?

If your BSCW database is corrupt, e.g. due to hardware failure, your BSCW database server can be enabled to do an “auto-repair” - version 3.4 onwards only!

1. Stop the database server:

```
$ bin/bsadmin stop
```

2. **Important:** Backup your database storage files!

```
$ bin/bsadmin getconfig STORE
<bscw-runtime-path>/var/data/StoreA
active database store
$ mkdir var/data/backup
$ cp var/data/Backup var/data/backup
$ cp var/data/StoreA var/data/backup
$ cp var/data/StoreB var/data/backup
```

---

**Note:** The command **bsadmin getconfig STORE** will return the active database store (StoreA` or StoreB) while **bsadmin getconfig RESTORE** will return the current value of variable STORE in your configuration file

---

- Set error condition (remove the table file if existing and create a file with “Error” appended instead)

```
$ tables=$(bin/bsadmin getconfig TABLES)
$ rm -f "$tables"
$ echo > "$tables"Error
```

- Start the database server (auto-repair is enabled) **after you made a backup copy of your database storage files**

```
$ bin/start_servers
```

You might also use **bsadmin start** here.

- Check for inconsistencies
- To avoid user interferences set in `<bscw-runtime-path>/conf/config.py` `SYS_BUSY = 'sys_busy'` and repeat the following two steps until no errors are reported (there should be only a **few** repairable errors):

```
$ bin/bsadmin dbcheck list
$ bin/bsadmin dbcheck repair
```

- Finally, if everything seems ok, set again in `<bscw-runtime-path>/conf/config.py` `SYS_BUSY = ''` and start the garbage collection

```
$ bin/bsadmin garbage
```

**Keywords:** BSCW database corrupt, database problems

### 10.3.16 Why do I get an error, when archiving at a BSCW server with IIS 6.0?

The Microsoft Internet Information Services (IIS) 6.0 do not grant the anonymous account (IUSR\_<computer\_name>) the necessary file system permissions to run programs. Therefore, the external archive commands cannot be executed.

To solve this problem, grant the anonymous account 'Read and Execute' access to `cmd` (by default `C:\Windows\System32\cmd.exe`). This program is used by Python to start external commands.

For more information about this problem visit the Microsoft Knowledge Base at <http://support.microsoft.com/?id=311481>

**Keywords:** Windows 2003, IIS 6.0, archive errors

### 10.3.17 How can I upload files larger than 100MB when using IIS?

The Microsoft Internet Information Services (IIS) limits the upload size (for HTTP POST ) to 30 MB by default. The BSCW installer increases this limit to 100 MB. To further increase this limitation the `maxAllowedContentLength` parameter must be set to a higher value. Run for a DOS shell `bsadmin conf_iis -m <maxAllowedContentLength>` (in bytes).

**Keywords:** Windows, IIS, upload size limitation

### 10.3.18 Why can't BSCW provide WebDAV with Microsoft IIS Web server?

For some unknown reason the Windows WebDAV client sends within WebDAV HTTP requests an undocumented header `translate: f`. After receiving this header IIS does not execute the BSCW CGI-script. With other WebDAV clients you get access to a BSCW server via WebDAV under Windows with IIS.

To solve this problem, install your BSCW server using the Apache HTTP server 2.4 for Windows.

**Keywords:** WebDAV, Windows, IIS

## 10.4 BSCW Installation

### 10.4.1 What do I need to install the BSCW server software?

Generally you require a standard Web server (we recommend the Apache HTTP server 2.4 for Unix and Windows (<http://httpd.apache.org>). You also require the interpreter and standard libraries for the Python programming language. The Python implementation is copyrighted, but is freely usable and can be downloaded from <http://www.python.org>.

**See also:**

Section 3.4.1 *Apache HTTP Server Configuration* on Unix

Section 4.5.2 *Apache HTTP Server Configuration* on Windows

**Keywords:** Prerequisites, BSCW server software, BSCW server installation

### 10.4.2 Where should I install the BSCW server software (Unix)?

The installation program of the BSCW software **must** be run as superuser (root). The BSCW install procedure will create a special BSCW system user `bscw` with an **own** group `bscw`. Usually the BSCW software is installed in the home directory of the BSCW system user (Unix) or at `C:\BSCW` (Windows).

It is necessary that your Web server have access to the file system where BSCW is installed. For best performance use a local file system of the host where your Web server runs.

**Keywords:** BSCW server software, BSCW server installation, operating system, Unix

### 10.4.3 Why do I get a “500 Server Error” when I try to register myself?

When you try to register, i.e., when you go to location

```
http://<server>/pub/bscw.cgi?op=rmail
```

and you receive "500 Server Error" your Web server failed to start the BSCW `bscw.cgi` CGI script. Check that your Web server runs on the same host as the BSCW database server - both servers **must** run on the same host.

Also check that the paths to the BSCW CGI script `bscw.cgi`, the Python interpreter (usually `/usr/bin/python`) and the Python libraries (usually `/usr/lib/python2.7/`) are accessible from the server host machine for the user (group) ID that the Web server uses to execute CGI scripts.

**Keywords:** BSCW-registration, register, 500 Server Error

### 10.4.4 Can I put the data files for the server on a separate disk?

On Unix systems you can change in `<bscw-runtime-path>/conf/config.py` the location of various data files by appending the directory definition for `ALARM_DIR`, `DATA_DIR`, `LOG_DIR`, `RUN_DIR`, `WWW_DIR`.

---

**Note:** If you provide relative paths directories are relative to `<bscw-runtime-path>`.

---

**Keywords:** data files, separate disk, operating system

### 10.4.5 What can I do if I get a `ServiceException: getState, ()` error

- In `<bscw-runtime-path>/conf/config.py` change (or add a line):

```
GSMOD_CAN_FLUSH = 0
```

- Stop the running database server:

```
$ bin/start_servers -k
```

- Check if stopping the database server was successful:

```
$ ps -ax | grep bsadmin
```

- There should be no process `bsadmin start ...` running. Otherwise manually kill this process:

```
$ kill <pid of bsadmin process>
```

(Be careful if you have other BSCW servers running on your machine that you don't want to kill.)

- Start database server:

```
$ bin/start_servers
```

**Keywords:** `ServiceException`, `start_servers`

### 10.4.6 How can I provide a BSCW user interface in different languages?

BSCW was designed to allow installation of different language interfaces. Therefore server code and language dependent message files have been separated. All message files reside in a sub directory of the BSCW distribution `bscw-5.1.9-??????-py27/bscw/msg` (e.g. `msg/(delenleslfr)` come with the server distribution). Support for additional languages can be added by

- creating a sub directory in the BSCW instance directory `<bscw-runtime-path>/bsext/msg/??`
- copying all files from `bscw-5.1.9-???????-py27/bscw/msg/en` to the new directory
- translating all files in the new directory to the desired language

For more information please read section 8.1.2 *Translation instructions* of this manual. Please note that up to date information on available languages can be found at <http://www.bscw.de/english/extensions.html>. If you translated the BSCW user interface to your language, please send an email to [support@orbiteam.de](mailto:support@orbiteam.de) - we would like to provide it to all users of the BSCW system.

**Keywords:** user interface, languages, message files

### 10.4.7 Why do I get a "No module named crypt" error?

Your Python interpreter does not contain the crypt module. Therefore, you have to enable the crypt module in `Python-2.7.?/Modules/Setup` and rebuild Python.

**Keywords:** No module named crypt

### 10.4.8 Why do I get "%1 is not a valid Windows application" error?

When you try to access the BSCW server you may get this error message. For some reason the application mapping for the extension `.cgi` is missing. Please install BSCW again or set it manually to:

```
' .cgi' : "\python.exe" -u "%s"
```

**Keywords:** operating system “%1 is not a valid Windows application”, CGI scripts

### 10.4.9 Why do I get a "Permission denied" error? (Unix)

The path to your BSCW instance directory, the `<bscw-runtime-path>/var/www` directory and all directories below these directories must be readable and executable (searchable) for all users (e.g. mode `drwxr-xr-x`). The scripts `var/www/*.cgi` additionally must have the set-group bit set (e.g. mode `-rwxr-sr-x`). All other files below these directories must be readable for all. This is, because the HTTP server must have the right to find and execute the CGI scripts and to return icons and other public objects.

The scripts (or a wrapper program) will then set the effective group for further access to BSCW operations. All data below the BSCW installation directory should be readable by this group. This group needs also write access to the `var/data/` directory and all files and directories below that.

Access right problems like

```
Traceback (innermost last):
 [...]
OSError: [Errno 13] Permission denied: 'var/data/Files/01/23'
```

are caused by an erroneous installation of the `bscw.cgi` CGI script (no binary wrapper is installed, the script is not executed set-group-id of the BSCW users' group; the BSCW instance-path file system is mounted no-suid) or by incorrect manual manipulation of the BSCW instance-path access rights.

BSCW requires group-write permissions (therefore it requires an own exclusive group. Please check the section 3.2 *Installation* of this manual for correct BSCW user and group setup.

Execute as BSCW user `bscw` with the group `bscw` the `bsadmin chkconfig` script:

```
su bscw
$ id
uid=1234(bscw) gid=1234(bscw)
$ cd <bscw-runtime-path>
$./bin/bsadmin chkconfig
```



This should compile (if a compiler is found) and install a binary wrapper. If no compiler is found compile the wrapper manually and repeat **bsadmin chkconfig**. The **bscw.cgi** CGI script **must** run set-group-id and the complete BSCW `./var/data` directory needs `rws-group` access.

To fix erroneous file permission stop your BSCW server and perform the following commands (as root)

```
$ su -
$ id
uid=0(root) gid=0(root)

cd <bscw-runtime-path>

./bin/start_servers -k

chown -Rh bscw:bscw .

find ./var/[^w]* -type d | xargs chmod 2770
find ./var/[^w]* -type f | xargs chmod 660

find ./var/www -type d | xargs chmod 2775
find ./var/www -type f | xargs chmod 664

chmod 2755 .

chmod 2755 ./var/run/run_bscw
chmod 2755 ./var/www/bscw.cgi
chmod 2755 ./var/www/nj_bscw.cgi

chmod 2771 ./var/data
```

To avoid world read-access on `./var/data/htpasswd` (or `./var/data/Temp`) the file (or directory) alternatively must be owned by the webserver user (see the `User` directive in the main HTTP server configuration file). On Debian Linux ensure the following ownership/permissions

```
$ su -
$ id
uid=0(root) gid=0(root)

cd <bscw-runtime-path>

chown www-data ./var/data/expired_users
chmod 660 ./var/data/expired_users

chown www-data ./var/data/htpasswd
chmod 660 ./var/data/htpasswd

chown www-data ./var/data/registered_users
chmod 660 ./var/data/registered_users

chown www-data ./var/data/removed_users
chmod 660 ./var/data/removed_users

chown -Rh www-data ./var/cache/preview
find ./var/cache/preview -type d | xargs chmod 2770

chown -Rh www-data ./var/data/Temp
find ./var/data/Temp -type d | xargs chmod 2770

chown -Rh www-data ./var/log
chmod 2770 ./var/log
```

Since Linux environments do not execute forked processes set-group-id, archiving may not work anymore. To create archives it is necessary to recursively change the owner the `./var/data/Files` directory to the web

server user.

```
$ su -
$ id
uid=0(root) gid=0(root)

chown -Rh www-data ./var/data/Files

./bin/start_servers
```

**Keywords:** Permission denied, HTTP server, OSError, Unix

### 10.4.10 Why do I get a "RuntimeError: var/www/bscw.cgi: No setgid"?

If your operating system does not support *set-group-id scripts* (such as Linux) a binary wrapper program is used to allow *set-group-id* operation of the `bscw.cgi` script. If your operating system supports *set-group-id scripts* (such as Solaris), this problem is caused by a file mode/ownership problem.

Usually the BSCW CGI script (`<bscw-runtime-path>/var/www/bscw.cgi`) is executed with group ID set to the BSCW user:

```
$ cd <bscw-runtime-path>/var/www
$ ls -l bscw.cgi
-rwxr-sr-x 3 bscw bscw 771 Feb 21 13:12 bscw.cgi
```

Using this technique enables the BSCW CGI script (independently of the user and group ID setting of the executing HTTP server) to modify its database located in directory `<bscw-runtime-path>/var/data`:

```
$ cd <bscw-runtime-path>/var
$ ls -ld data
drwxrws--- 4 bscw bscw 512 Feb 21 14:05 data
```

The problem should be solved by changing file ownership and modes (using user and group ID of the BSCW user) as described in FAQ question 10.4.9 *Why do I get a "Permission denied" error? (Unix)*.

**Keywords:** Python traceback, RuntimeError, CGI scripts, operating system

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